

# **High-Performance Wholesale**

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## **Abstracts**

#### Introduction

Wholesalers across the globe are attempting to reduce their dependence on low-margin commodity services. One strategy that some players are adopting is to offer services with exceptional performance characteristics. By differentiating themselves from their competitors, they can secure business from niche markets that need these capabilities and are willing to pay more for them.

## Features and benefits

Learn about the range of exceptional service characteristics demanded by intermediaries and supported by telecoms wholesalers.

Understand the pros and cons of offering niche high performance services or a broad portfolio of tailorable wholesale services.

## **Highlights**

Although some high-performance wholesale services can command a price premium, the rate of technical advance and service innovation in the industry means those price premiums quickly get eroded.

## Your key questions answered

What exceptional service characteristics are demanded by intermediaries?

Which wholesale customer segments require services with exceptional



characteristics?



## **Contents**

#### SUMMARY

In a nutshell
Ovum view
Recommendations for players

## CHARACTERISTICS OF HIGH PERFORMANCE SERVICES

Bandwidth and capacity
Latency, jitter, and round-trip-delay
Diversity of routing and supply
Resilience, recovery, and performance after failure
Security against intrusion and interception
Time to market, service migration and upgrade paths
Cost implications

## **DEMANDING CUSTOMERS**

Mobile network operators
Carriers serving the finance industry
Online gaming
Content owners
Wholesale customers seeking offnet extensions
Customer needs will develop over time

## **EXPLOIT A NICHE OR OFFER A BROAD PORTFOLIO?**

Supporting high-performance niches
Broad portfolios to support bespoke tailoring

## **APPENDIX**

Methodology
Further reading
Author
Ovum Consulting
Disclaimer



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