

Global services contracts 1H09: applications at the forefront

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Abstracts

Global service providers are flexing their muscles in advanced services delivery. Ovum's review of global services contracts shows that a high proportion of key deals included applications management or advanced services in IT, conferencing and unified communications (UC).

Contents

EXECUTIVE SUMMARY

IN A NUTSHELL

OVUM VIEW

KEY MESSAGES

GLOBAL CONTRACTS SURVEY

SERVICE PROVIDERS RAISE THE STAKES

SERVICE PROVIDERS DEMONSTRATE VERTICAL SECTOR STRENGTHS

SHARE OF MNC SPEND IN GLOBAL NETWORK CONTRACTS, 1H09

SERVICE PROVIDER SURVEY

COMPARISON OF GLOBAL SERVICE PROVIDERS

AT&T

BT GLOBAL SERVICES

CABLE & WIRELESS

NTT COMMUNICATIONS

ORANGE BUSINESS SERVICES

ORANGE BUSINESS SERVICES IN MANAGED TELEPRESENCE

T-SYSTEMS

AUTOMOTIVE DRIVES CONTRACTS BUSINESS FOR T-SYSTEMS

TELEFONICA

VERIZON BUSINESS

VERIZON BUSINESS VERTICAL TARGETS

LIST OF TABLES

Table 1: Cable & Wireless major network contracts, 1H09

Table 2: NTT Communications' global contracts, 1H09

List Of Figures

LIST OF FIGURES

Figure 1: Service provider positions in global contracts, 1H09

Figure 2: Service provider positions in global contracts, 1H07

Figure 3: T-Systems global contracts by TCV and type, 2H08

Figure 4: Vertical sector differentiation

Figure 5: Service provider shares of global contracts, 1H09

Figure 6: AT&T global contracts, 1H09

Figure 7: Top 30 BT global contracts, 1H09

Figure 8: Orange Business Services global contracts 1H09: top 20 and selected others

Figure 9: T-Systems top 25 global contracts, 1H09

Figure 10: T-Systems contracts 1H09 by vertical sector

Figure 11: Telefonica global contracts 1H09

Figure 12: Verizon Business top 20 contracts by value and type, 1H09

Figure 13: Verizon Business contracts by vertical sector, 1H09

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