

Global Contact Center Technology Spending Forecast: 2010–15

<https://marketpublishers.com/r/GB02EDB802EEN.html>

Date: February 2011

Pages: 0

Price: US\$ 7,500.00 (Single User License)

ID: GB02EDB802EEN

Abstracts

Introduction

This interactive model derives from Ovum's annual contact center markets and technologies mega-model. The model provides insight into spending on core contact center technologies by region, technology, and size band. The model covers the World, North America, Europe, Middle East and Africa, South & Central America, and Asia-Pacific. It provides breakdowns for more than 50 individual countries.

Features and benefits

Recognize spending patterns on inbound hardware, inbound and outbound technologies in the contact center through 2015.

Understand growth trajectories of contact center technology spend across vertical markets and size of contact center.

Highlights

This interactive model helps pinpoint the impact of global economic conditions on contact center spending by vertical market and country by country. The model helps identify key growth opportunities.

Your key questions answered

What will the patterns of spending on inbound hardware, inbound and outbound

technologies in the contact center be in coming years?

How does this break down by region and country?

I would like to order

Product name: Global Contact Center Technology Spending Forecast: 2010–15

Product link: <https://marketpublishers.com/r/GB02EDB802EEN.html>

Price: US\$ 7,500.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/GB02EDB802EEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970