

China's key position in global service delivery

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Abstracts

China's ambitions as a business center appear to know no bounds, and with ongoing drive and investment we don't expect growth in the world's most populous country to slow down soon. Not only has China made enormous economic and technological strides in the past ten years, but it has also weathered the recent global financial crisis with remarkable resilience, cementing its role as both a driver of global economic growth and a resource base for low-cost delivery centers. This report, based on recent visits to the region and ongoing discussions with IT vendors and enterprise clients, aims to highlight the key trends that are shaping China's role within the world of IT service delivery and why engagement with China cannot be ignored.

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