Application performance: the missing link in the application lifecycle

Abstracts

The application lifecycle is supposed to cover software from cradle to grave. Yet in practice, most software development organizations pass off responsibility to IT operations once software is migrated to production. Likewise, IT operations is typically not involved in early stages of the application lifecycle, when software is specified, built and tested. Such siloed approaches are no longer sustainable in enterprises that demand better accountability for their IT budget spends.

Instead, IT should treat software as a durable goods product backed by express warranties that guarantee the product will last and meet its service-level agreements. IT should take a cue from smart manufacturers that have already instilled principles, such as design for manufacturing, to ensure that their products are first rate and designed for the environments in which they will be run. Ingraining such a mentality requires new levels of collaboration between software development and IT operations that starts not when software is deployed to production, but when requirements are identified. In turn, vendors must expand their limited support of point integrations between ALM and IT infrastructure and service management tools to make design for software manufacturability approaches more seamless.

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