

e-Tailing Market in India 2014

https://marketpublishers.com/r/E2F8F9A5F26EN.html

Date: March 2014

Pages: 113

Price: US\$ 950.00 (Single User License)

ID: E2F8F9A5F26EN

Abstracts

The report is sent in 0-2 business days after order is placed.

Netscribes' latest market research report titled e-Tailing Market in India 2014 captures the current scenario of the e-Tailing market in India. Online shopping has caught the fancy of the common people in an extravagant manner. Presently, as more and more people are hard pressed for time and look for time saving alternatives for practically every kind of activities, shopping online has earmarked a new trend. The Indian retail has taken an online turn as well to capitalize on this new concept, thereby heralding a new era of e-tailing. Though e-commerce has been prominent in the online domain for quite some time, yet it differentiates from e-tailing in the sense that while the former includes sale of goods and services, the latter pertains to only goods. Though there are certain inhibitions regarding the prospect of e-tailing in the country, however, with increasing internet and credit card penetration and general tendency amongst consumers to explore new avenues, this form of shopping has suddenly received a new lease of life and is well on its way for further growth.

Furthermore, the humongous presence of smart handheld devices and the explosion in the social media user base in India has opened doors for e-Tailers to tap the unexplored territories of the market. As more and more people are getting used to the usage of internet, especially among the social media domain, it can be anticipated that the e-Tailing market will gain further traction in the coming 2-3 years.



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About

Market

e-Tailing market size in India was valued at INR xxx bn in 20-- and is expected to reach INR xx bn by 20-

The market is expected to attain a CAGR of approximately xx% during the period 20— 20-

Emergence of m-Commerce, improving customer experience, online reputation management and informing customers about products were the major trends followed by the players

Currently, this segment is the fastest growing category out of the overall Indian e-Commerce market

At the beginning of the third quarter of 20-, the market had over 35 mn unique visitors spread across the nation

Some of the fastest growing product segments in the market comprise apparels, accessories, home & electronic appliances, books and consumer goods to name a few

Eyeing the immense growth opportunity, several players have entered the market resulting in stiff competition

Drivers

Increased Spending Power

Increasing Internet Penetration and PC Users

Ease of Transaction

Need to save time



Challenges

Online Advertising and Customer

Acquisition Costs

Losses incurred for COD

Costs Stack-ups

4P's of Marketing

In close tandem with the general marketing activities, e-tailing concerns also conform to the same 4P's of marketing activities

Just as physical retail chains need to follow certain tactics in order to promote their products at the right place at the right price, e-tailing concerns also follow the same in order to sustain in the competitive scenario

Cost Stack-ups

- Unlike the initial days of e-Commerce's inception in India, vendors are now taking a toll due to the continuous cost stack-ups that occur while operating in the market
- These cost stack-ups are tough to avoid, however players are keen on minimizing them without hampering the growth of their businesses



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