

# Global Conversational AI Platform Market Outlook and Projections, 2019-2027 - Report and Datasheet

<https://marketpublishers.com/r/GCE249FE111FEN.html>

Date: November 2019

Pages: 35

Price: US\$ 4,150.00 (Single User License)

ID: GCE249FE111FEN

## Abstracts

The rising advancements and implementation of artificial intelligence in assisting systems powered by automated solutions help the users in restaurant reservations, ordering food and other similar services. The customer support service industry is gaining momentum especially with the implementation of Artificial Intelligence technology, which has further assisted in enhancing the customer experience. This, in turn, has encouraged the businesses to adopt AI-powered customer support services, leading to the growth of the market.

Various factors that are estimated to boost the growth of conventional AI market in upcoming years include 24/7 availability of customer support with better customer assistance and availability of services, and AI-powered support solutions that are providing businesses the ability to provide reliable customer support.

About 85% of all customer support communications and related services will be conducted without engaging with customer service representatives for the major task options. Further, nearly, 42% of B2C customers have shown more interest in purchasing the utilities from the outlet after experiencing good customer services. Similarly, about 52% of customers stopped purchasing due to a single disappointing customer support interaction. Collectively, these factors are projected to boost the market growth in the forthcoming years.

Growing adoption of chatbots & Intelligent Virtual Agent (IVA) is projected to fuel the market growth over the coming years. Chatbots help customers to get an instant response to their problems and get them solved quickly. Additionally, the rising adoption of automated services is anticipated to propel the market growth.

## Contents

### **1. INTRODUCTION**

- 1.1. Market Definition
- 1.2. Market Segmentation
- 1.3. Product Overview

### **2. RESEARCH METHODOLOGY**

### **3. EXECUTIVE SUMMARY- CONVERSATIONAL AI PLATFORM MARKET**

### **4. MARKET DYNAMICS**

- 4.1. Drivers
- 4.2. Challenges
- 4.4. Opportunities

### **5. CONVERSATIONAL AI PLATFORM MARKET OUTLOOK**

### **7. COMPETITIVE LANDSCAPE**

- 7.1. Company Profiles
  - 7.1.1. Microsoft
  - 7.1.2. LiveChat Inc.
  - 7.1.3. CM
  - 7.1.4. Alphabet Inc.
  - 7.1.5. Artificial Solutions

## I would like to order

Product name: Global Conversational AI Platform Market Outlook and Projections, 2019-2027 - Report and Datasheet

Product link: <https://marketpublishers.com/r/GCE249FE111FEN.html>

Price: US\$ 4,150.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/GCE249FE111FEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

