

# Voice Analytics Market - Global Outlook and Forecast 2022-2028

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## Abstracts

Voice analytics refers to the process of evaluating recorded calls to collect information. Voice analytical is done to improve communication and future interaction with customers. In order to resolve customer issues or concerns, resulting in increased sales as well as improved customer satisfaction, Various market players adopting smart technology of voice analytics.

This report contains market size and forecasts of Voice Analytics in Global, including the following market information:

Global Voice Analytics Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Voice Analytics market was valued at 608.4 million in 2021 and is projected to reach US\$ 1226 million by 2028, at a CAGR of 10.5% during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Cloud Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Voice Analytics include Verint Systems, NICE, Avaya, ThoughtSpot, Uniphore, Calabrio, Talkdesk, RankMiner and VoiceBase and etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Voice Analytics

companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Voice Analytics Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Voice Analytics Market Segment Percentages, by Type, 2021 (%)

Cloud

On-Premises

Global Voice Analytics Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Voice Analytics Market Segment Percentages, by Application, 2021 (%)

Sentiment Analysis

Sales & Marketing

Risk & Fraud Detection

Call Monitoring

Others

Global Voice Analytics Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Voice Analytics Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

## Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Voice Analytics revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Voice Analytics revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Verint Systems

NICE

Avaya

ThoughtSpot

Uniphore

Calabrio

Talkdesk

RankMiner

VoiceBase

Beyond Verbal

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