

Virtual Receptionist Service Market, Global Outlook and Forecast 2022-2028

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Abstracts

Virtual receptionist services providers offer outsourced customer service and front desk professionals for businesses. Depending on the needs of the business, virtual receptionist providers offer a variety of virtual receptionist types, ranging from call handling to email responding. Many providers also offer bilingual receptionists and 24/7 availability. Virtual receptionists also screen and transfer calls, perform live chats, and record messages. Additionally, receptionists uphold a company's branding and image when responding to customers or clients.

This report contains market size and forecasts of Virtual Receptionist Service in Global, including the following market information:

Global Virtual Receptionist Service Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Virtual Receptionist Service market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Online Service Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Virtual Receptionist Service include Smith.ai, AnswerConnect, Ruby, A&A Communications, Abby Connect, AnswerCalifornia,

AnswerFirst, AnswerForce and Davinci Meeting Rooms, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Virtual Receptionist Service companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Virtual Receptionist Service Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Virtual Receptionist Service Market Segment Percentages, by Type, 2021 (%)

Online Service

Offline Service

Global Virtual Receptionist Service Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Virtual Receptionist Service Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

SMEs

Global Virtual Receptionist Service Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Virtual Receptionist Service Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Virtual Receptionist Service revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Virtual Receptionist Service revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Smith.ai

AnswerConnect

Ruby

A&A Communications

Abby Connect

AnswerCalifornia

AnswerFirst

AnswerForce

Davinci Meeting Rooms

Easybee

Fusion Business Solutions Pvt. Ltd.

Gabbyville

Go Answer

HitRate Solutions

MAP Communications

MoveUp Solutions

My Receptionist

MyTasker

Numa

Office Sense

Professional Communications Messaging Service

ReceptionHQ

Sound Telecom

Specialty Answering Service

Sunshine Communication Services

The SaaSy People

Vicky Virtual Receptionists

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Virtual Assistant Services

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