

Virtual Customer Assistant Application Market, Global Outlook and Forecast 2022-2028

https://marketpublishers.com/r/VCA316C96B1AEN.html

Date: July 2022 Pages: 62 Price: US\$ 3,250.00 (Single User License) ID: VCA316C96B1AEN

Abstracts

This report contains market size and forecasts of Virtual Customer Assistant Application in Global, including the following market information:

Global Virtual Customer Assistant Application Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Virtual Customer Assistant Application market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

On-Premises Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Virtual Customer Assistant Application include EGain, Interactions, Creative Virtual, Artificial Solutions, SmartAction, Nuance, Go Moment, IPsoft and Botfuel and etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Virtual Customer Assistant Application companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.



Total Market by Segment:

Global Virtual Customer Assistant Application Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Virtual Customer Assistant Application Market Segment Percentages, by Type, 2021 (%)

On-Premises

Cloud Based

Global Virtual Customer Assistant Application Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Virtual Customer Assistant Application Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

SMEs

Global Virtual Customer Assistant Application Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Virtual Customer Assistant Application Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico



Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America



Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Virtual Customer Assistant Application revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Virtual Customer Assistant Application revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

EGain

Interactions

Creative Virtual

Artificial Solutions

SmartAction

Nuance

Go Moment



IPsoft

Botfuel

IBM



Contents

1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS

- 1.1 Virtual Customer Assistant Application Market Definition
- 1.2 Market Segments
- 1.2.1 Market by Type
- 1.2.2 Market by Application
- 1.3 Global Virtual Customer Assistant Application Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
- 1.5.1 Research Methodology
- 1.5.2 Research Process
- 1.5.3 Base Year
- 1.5.4 Report Assumptions & Caveats

2 GLOBAL VIRTUAL CUSTOMER ASSISTANT APPLICATION OVERALL MARKET SIZE

2.1 Global Virtual Customer Assistant Application Market Size: 2021 VS 2028

2.2 Global Virtual Customer Assistant Application Market Size, Prospects & Forecasts: 2017-2028

2.3 Key Market Trends, Opportunity, Drivers and Restraints

- 2.3.1 Market Opportunities & Trends
- 2.3.2 Market Drivers
- 2.3.3 Market Restraints

3 COMPANY LANDSCAPE

- 3.1 Top Virtual Customer Assistant Application Players in Global Market
- 3.2 Top Global Virtual Customer Assistant Application Companies Ranked by Revenue
- 3.3 Global Virtual Customer Assistant Application Revenue by Companies

3.4 Top 3 and Top 5 Virtual Customer Assistant Application Companies in Global Market, by Revenue in 2021

3.5 Global Companies Virtual Customer Assistant Application Product Type

3.6 Tier 1, Tier 2 and Tier 3 Virtual Customer Assistant Application Players in Global Market

3.6.1 List of Global Tier 1 Virtual Customer Assistant Application Companies 3.6.2 List of Global Tier 2 and Tier 3 Virtual Customer Assistant Application



Companies

4 MARKET SIGHTS BY PRODUCT

4.1 Overview

4.1.1 by Type - Global Virtual Customer Assistant Application Market Size Markets, 2021 & 2028

4.1.2 On-Premises

4.1.3 Cloud Based

4.2 By Type - Global Virtual Customer Assistant Application Revenue & Forecasts
4.2.1 By Type - Global Virtual Customer Assistant Application Revenue, 2017-2022
4.2.2 By Type - Global Virtual Customer Assistant Application Revenue, 2023-2028

4.2.3 By Type - Global Virtual Customer Assistant Application Revenue Market Share, 2017-2028

5 SIGHTS BY APPLICATION

5.1 Overview

5.1.1 By Application - Global Virtual Customer Assistant Application Market Size, 2021 & 2028

5.1.2 Large Enterprises

5.1.3 SMEs

5.2 By Application - Global Virtual Customer Assistant Application Revenue & Forecasts5.2.1 By Application - Global Virtual Customer Assistant Application Revenue,

2017-2022

5.2.2 By Application - Global Virtual Customer Assistant Application Revenue, 2023-2028

5.2.3 By Application - Global Virtual Customer Assistant Application Revenue Market Share, 2017-2028

6 SIGHTS BY REGION

6.1 By Region - Global Virtual Customer Assistant Application Market Size, 2021 & 2028

6.2 By Region - Global Virtual Customer Assistant Application Revenue & Forecasts

6.2.1 By Region - Global Virtual Customer Assistant Application Revenue, 2017-2022

6.2.2 By Region - Global Virtual Customer Assistant Application Revenue, 2023-2028

6.2.3 By Region - Global Virtual Customer Assistant Application Revenue Market Share, 2017-2028



6.3 North America

6.3.1 By Country - North America Virtual Customer Assistant Application Revenue, 2017-2028

6.3.2 US Virtual Customer Assistant Application Market Size, 2017-2028

6.3.3 Canada Virtual Customer Assistant Application Market Size, 2017-2028

6.3.4 Mexico Virtual Customer Assistant Application Market Size, 2017-2028

6.4 Europe

6.4.1 By Country - Europe Virtual Customer Assistant Application Revenue, 2017-2028

6.4.2 Germany Virtual Customer Assistant Application Market Size, 2017-2028

6.4.3 France Virtual Customer Assistant Application Market Size, 2017-2028

6.4.4 U.K. Virtual Customer Assistant Application Market Size, 2017-2028

6.4.5 Italy Virtual Customer Assistant Application Market Size, 2017-2028

6.4.6 Russia Virtual Customer Assistant Application Market Size, 2017-2028

6.4.7 Nordic Countries Virtual Customer Assistant Application Market Size, 2017-2028

6.4.8 Benelux Virtual Customer Assistant Application Market Size, 2017-20286.5 Asia

6.5.1 By Region - Asia Virtual Customer Assistant Application Revenue, 2017-2028

6.5.2 China Virtual Customer Assistant Application Market Size, 2017-2028

- 6.5.3 Japan Virtual Customer Assistant Application Market Size, 2017-2028
- 6.5.4 South Korea Virtual Customer Assistant Application Market Size, 2017-2028
- 6.5.5 Southeast Asia Virtual Customer Assistant Application Market Size, 2017-2028

6.5.6 India Virtual Customer Assistant Application Market Size, 2017-20286.6 South America

6.6.1 By Country - South America Virtual Customer Assistant Application Revenue, 2017-2028

6.6.2 Brazil Virtual Customer Assistant Application Market Size, 2017-2028

6.6.3 Argentina Virtual Customer Assistant Application Market Size, 2017-20286.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Virtual Customer Assistant Application Revenue, 2017-2028

6.7.2 Turkey Virtual Customer Assistant Application Market Size, 2017-2028

6.7.3 Israel Virtual Customer Assistant Application Market Size, 2017-2028

6.7.4 Saudi Arabia Virtual Customer Assistant Application Market Size, 2017-2028

6.7.5 UAE Virtual Customer Assistant Application Market Size, 2017-2028

7 PLAYERS PROFILES

7.1 EGain

7.1.1 EGain Corporate Summary



- 7.1.2 EGain Business Overview
- 7.1.3 EGain Virtual Customer Assistant Application Major Product Offerings
- 7.1.4 EGain Virtual Customer Assistant Application Revenue in Global Market (2017-2022)
- 7.1.5 EGain Key News
- 7.2 Interactions
 - 7.2.1 Interactions Corporate Summary
 - 7.2.2 Interactions Business Overview
- 7.2.3 Interactions Virtual Customer Assistant Application Major Product Offerings
- 7.2.4 Interactions Virtual Customer Assistant Application Revenue in Global Market (2017-2022)
- 7.2.5 Interactions Key News
- 7.3 Creative Virtual
 - 7.3.1 Creative Virtual Corporate Summary
 - 7.3.2 Creative Virtual Business Overview
 - 7.3.3 Creative Virtual Virtual Customer Assistant Application Major Product Offerings
- 7.3.4 Creative Virtual Virtual Customer Assistant Application Revenue in Global Market (2017-2022)
- 7.3.5 Creative Virtual Key News
- 7.4 Artificial Solutions
- 7.4.1 Artificial Solutions Corporate Summary
- 7.4.2 Artificial Solutions Business Overview
- 7.4.3 Artificial Solutions Virtual Customer Assistant Application Major Product
- Offerings

7.4.4 Artificial Solutions Virtual Customer Assistant Application Revenue in Global Market (2017-2022)

7.4.5 Artificial Solutions Key News

7.5 SmartAction

- 7.5.1 SmartAction Corporate Summary
- 7.5.2 SmartAction Business Overview
- 7.5.3 SmartAction Virtual Customer Assistant Application Major Product Offerings
- 7.5.4 SmartAction Virtual Customer Assistant Application Revenue in Global Market (2017-2022)
- 7.5.5 SmartAction Key News
- 7.6 Nuance
 - 7.6.1 Nuance Corporate Summary
 - 7.6.2 Nuance Business Overview
 - 7.6.3 Nuance Virtual Customer Assistant Application Major Product Offerings
 - 7.6.4 Nuance Virtual Customer Assistant Application Revenue in Global Market



(2017-2022)

7.6.5 Nuance Key News

7.7 Go Moment

7.7.1 Go Moment Corporate Summary

7.7.2 Go Moment Business Overview

7.7.3 Go Moment Virtual Customer Assistant Application Major Product Offerings

7.7.4 Go Moment Virtual Customer Assistant Application Revenue in Global Market (2017-2022)

7.7.5 Go Moment Key News

7.8 IPsoft

7.8.1 IPsoft Corporate Summary

7.8.2 IPsoft Business Overview

7.8.3 IPsoft Virtual Customer Assistant Application Major Product Offerings

7.8.4 IPsoft Virtual Customer Assistant Application Revenue in Global Market (2017-2022)

7.8.5 IPsoft Key News

7.9 Botfuel

7.9.1 Botfuel Corporate Summary

7.9.2 Botfuel Business Overview

7.9.3 Botfuel Virtual Customer Assistant Application Major Product Offerings

7.9.4 Botfuel Virtual Customer Assistant Application Revenue in Global Market

(2017-2022)

7.9.5 Botfuel Key News

7.10 IBM

7.10.1 IBM Corporate Summary

7.10.2 IBM Business Overview

7.10.3 IBM Virtual Customer Assistant Application Major Product Offerings

7.10.4 IBM Virtual Customer Assistant Application Revenue in Global Market (2017-2022)

7.10.5 IBM Key News

8 CONCLUSION

9 APPENDIX

9.1 Note

9.2 Examples of Clients

9.3 Disclaimer



List Of Tables

LIST OF TABLES

Table 1. Virtual Customer Assistant Application Market Opportunities & Trends in Global Market Table 2. Virtual Customer Assistant Application Market Drivers in Global Market Table 3. Virtual Customer Assistant Application Market Restraints in Global Market Table 4. Key Players of Virtual Customer Assistant Application in Global Market Table 5. Top Virtual Customer Assistant Application Players in Global Market, Ranking by Revenue (2021) Table 6. Global Virtual Customer Assistant Application Revenue by Companies, (US\$, Mn), 2017-2022 Table 7. Global Virtual Customer Assistant Application Revenue Share by Companies, 2017-2022 Table 8. Global Companies Virtual Customer Assistant Application Product Type Table 9. List of Global Tier 1 Virtual Customer Assistant Application Companies, Revenue (US\$, Mn) in 2021 and Market Share Table 10. List of Global Tier 2 and Tier 3 Virtual Customer Assistant Application Companies, Revenue (US\$, Mn) in 2021 and Market Share Table 11. By Type – Global Virtual Customer Assistant Application Revenue, (US\$, Mn), 2021 & 2028 Table 12. By Type - Virtual Customer Assistant Application Revenue in Global (US\$, Mn). 2017-2022 Table 13. By Type - Virtual Customer Assistant Application Revenue in Global (US\$, Mn), 2023-2028 Table 14. By Application – Global Virtual Customer Assistant Application Revenue, (US\$, Mn), 2021 & 2028 Table 15. By Application - Virtual Customer Assistant Application Revenue in Global (US\$, Mn), 2017-2022 Table 16. By Application - Virtual Customer Assistant Application Revenue in Global (US\$, Mn), 2023-2028 Table 17. By Region – Global Virtual Customer Assistant Application Revenue, (US\$, Mn), 2021 & 2028 Table 18. By Region - Global Virtual Customer Assistant Application Revenue (US\$, Mn), 2017-2022 Table 19. By Region - Global Virtual Customer Assistant Application Revenue (US\$, Mn), 2023-2028 Table 20. By Country - North America Virtual Customer Assistant Application Revenue,



(US\$, Mn), 2017-2022

Table 21. By Country - North America Virtual Customer Assistant Application Revenue, (US\$, Mn), 2023-2028

Table 22. By Country - Europe Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2022

Table 23. By Country - Europe Virtual Customer Assistant Application Revenue, (US\$, Mn), 2023-2028

Table 24. By Region - Asia Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2022

Table 25. By Region - Asia Virtual Customer Assistant Application Revenue, (US\$, Mn), 2023-2028

Table 26. By Country - South America Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2022

Table 27. By Country - South America Virtual Customer Assistant Application Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa Virtual Customer Assistant Application Revenue, (US\$, Mn), 2023-2028

Table 30. EGain Corporate Summary

Table 31. EGain Virtual Customer Assistant Application Product Offerings

Table 32. EGain Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

Table 33. Interactions Corporate Summary

Table 34. Interactions Virtual Customer Assistant Application Product Offerings

Table 35. Interactions Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

 Table 36. Creative Virtual Corporate Summary

Table 37. Creative Virtual Virtual Customer Assistant Application Product Offerings Table 38. Creative Virtual Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

Table 39. Artificial Solutions Corporate Summary

 Table 40. Artificial Solutions Virtual Customer Assistant Application Product Offerings

Table 41. Artificial Solutions Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

 Table 42. SmartAction Corporate Summary

Table 43. SmartAction Virtual Customer Assistant Application Product Offerings Table 44. SmartAction Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)



Table 45. Nuance Corporate Summary

Table 46. Nuance Virtual Customer Assistant Application Product Offerings

Table 47. Nuance Virtual Customer Assistant Application Revenue (US\$, Mn),

(2017-2022)

Table 48. Go Moment Corporate Summary

Table 49. Go Moment Virtual Customer Assistant Application Product Offerings

Table 50. Go Moment Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

Table 51. IPsoft Corporate Summary

Table 52. IPsoft Virtual Customer Assistant Application Product Offerings

Table 53. IPsoft Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

Table 54. Botfuel Corporate Summary

Table 55. Botfuel Virtual Customer Assistant Application Product Offerings

Table 56. Botfuel Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)

Table 57. IBM Corporate Summary

Table 58. IBM Virtual Customer Assistant Application Product Offerings

Table 59. IBM Virtual Customer Assistant Application Revenue (US\$, Mn), (2017-2022)



List Of Figures

LIST OF FIGURES

Figure 1. Virtual Customer Assistant Application Segment by Type in 2021 Figure 2. Virtual Customer Assistant Application Segment by Application in 2021 Figure 3. Global Virtual Customer Assistant Application Market Overview: 2021 Figure 4. Key Caveats Figure 5. Global Virtual Customer Assistant Application Market Size: 2021 VS 2028 (US\$, Mn) Figure 6. Global Virtual Customer Assistant Application Revenue, 2017-2028 (US\$, Mn) Figure 7. The Top 3 and 5 Players Market Share by Virtual Customer Assistant Application Revenue in 2021 Figure 8. By Type - Global Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 9. By Application - Global Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 10. By Region - Global Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 11. By Country - North America Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 12. US Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 13. Canada Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 14. Mexico Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 15. By Country - Europe Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 16. Germany Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 17. France Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 18. U.K. Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 19. Italy Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 20. Russia Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 21. Nordic Countries Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 22. Benelux Virtual Customer Assistant Application Revenue, (US\$, Mn),



2017-2028

Figure 23. By Region - Asia Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 24. China Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 25. Japan Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 26. South Korea Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 27. Southeast Asia Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 28. India Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 29. By Country - South America Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 30. Brazil Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 31. Argentina Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 32. By Country - Middle East & Africa Virtual Customer Assistant Application Revenue Market Share, 2017-2028 Figure 33. Turkey Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 34. Israel Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 35. Saudi Arabia Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 36. UAE Virtual Customer Assistant Application Revenue, (US\$, Mn), 2017-2028 Figure 37. EGain Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022) Figure 38. Interactions Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022) Figure 39. Creative Virtual Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022) Figure 40. Artificial Solutions Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022) Figure 41. SmartAction Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022) Figure 42. Nuance Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)



Figure 43. Go Moment Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 44. IPsoft Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 45. Botfuel Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 46. IBM Virtual Customer Assistant Application Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)



I would like to order

Product name: Virtual Customer Assistant Application Market, Global Outlook and Forecast 2022-2028 Product link: <u>https://marketpublishers.com/r/VCA316C96B1AEN.html</u>

Price: US\$ 3,250.00 (Single User License / Electronic Delivery) If you want to order Corporate License or Hard Copy, please, contact our Customer Service: <u>info@marketpublishers.com</u>

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <u>https://marketpublishers.com/r/VCA316C96B1AEN.html</u>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name: Last name: Email: Company: Address: City: Zip code: Country: Tel: Fax: Your message:

**All fields are required

Custumer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <u>https://marketpublishers.com/docs/terms.html</u>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970