

# Unified Communications Management Market, Global Outlook and Forecast 2022-2028

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## Abstracts

Unified communications (UC) is a business and marketing concept describing the integration of enterprise communication services such as instant messaging (chat), presence information, voice (including IP telephony), mobility features (including extension mobility and single number reach), audio, web & video conferencing, fixed-mobile convergence (FMC), desktop sharing, data sharing (including web connected electronic interactive whiteboards), call control and speech recognition with non-real-time communication services such as unified messaging (integrated voicemail, e-mail, SMS and fax). UC is not necessarily a single product, but a set of products that provides a consistent unified user interface and user experience across multiple devices and media types.

This report contains market size and forecasts of Unified Communications Management in Global, including the following market information:

Global Unified Communications Management Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Unified Communications Management market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Single Tenant Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Unified Communications Management include Google, Avaya, Cisco, Microsoft, Fuze, West Unified Communications Services, Mitel, PanTerra Networks and Polycom, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Unified Communications Management companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Unified Communications Management Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Unified Communications Management Market Segment Percentages, by Type, 2021 (%)

Single Tenant

Multi Tenant

Global Unified Communications Management Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Unified Communications Management Market Segment Percentages, by Application, 2021 (%)

Information and Communication Technology (ICT)

Banking, Financial Services, Insurance (BFSI)

Medical

Retail

## Manufacturing

Global Unified Communications Management Market, By Region and Country,  
2017-2022, 2023-2028 (\$ Millions)

Global Unified Communications Management Market Segment Percentages, By Region  
and Country, 2021 (%)

### North America

US

Canada

Mexico

### Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

### Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

## Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Unified Communications Management revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Unified Communications Management revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Google

Avaya

Cisco

Microsoft

Fuze

West Unified Communications Services

Mitel

PanTerra Networks

Polycom

Unify

Verizon

ALE

IBM

Alcatel-Lucent

Ericsson

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