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Unified Communications as a Service Market, Global Outlook and Forecast 2022-2028

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Abstracts

Unified communications as a service (UCaaS) for the midmarket — defined as organizations with between 100 and 999 employees, and typically $50 million to $1 billion in revenue — includes cloud solutions intended to improve user productivity and enhance collaboration. Gartner defines UC solutions as offerings that facilitate the use of multiple enterprise communications methods to achieve those aims. UC solutions integrate communications channels (media), networks and systems, as well as IT business applications and, in some cases, consumer applications and devices. Cloud delivery of UC functions is characterized as provisioning services on shared infrastructure (for example, data centers, racks, common equipment and blades). Cloud delivery also uses shared tools (for example, provisioning, performance and network management tools); per-user-per-month pricing; and elasticity to dynamically add and remove users.

This report contains market size and forecasts of Unified Communications as a Service in Global, including the following market information:

Global Unified Communications as a Service Market Revenue, 2017-2022, 2023-2028, ($ millions)

Global top five companies in 2021 (%)

The global Unified Communications as a Service market was valued at 19630 million in 2021 and is projected to reach US$ 33540 million by 2028, at a CAGR of 8.0% during the forecast period.

The U.S. Market is Estimated at $ Million in 2021, While China is Forecast to Reach $

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Million by 2028.

Cloud-Based Segment to Reach $ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Unified Communications as a Service include Vonage, LogMeIn, CenturyLink, Evolve IP, Windstream, Bell Canada, Intermedia and PanTerra, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Unified Communications as a Service companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Unified Communications as a Service Market, by Type, 2017-2022, 2023-2028 ($ millions)

Global Unified Communications as a Service Market Segment Percentages, by Type, 2021 (%)

Cloud-Based

On-Premises

Global Unified Communications as a Service Market, by Application, 2017-2022, 2023-2028 ($ millions)

Global Unified Communications as a Service Market Segment Percentages, by Application, 2021 (%)

Medium-Sized Enterprise (499-1000 Users)

Small Enterprises (1-499Users)

Global Unified Communications as a Service Market, By Region and Country,

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2017-2022, 2023-2028 ($ Millions)

Global Unified Communications as a Service Market Segment Percentages, By Region and Country, 2021 (%)

- North America
  - US
  - Canada
  - Mexico
- Europe
  - Germany
  - France
  - U.K.
  - Italy
  - Russia
  - Nordic Countries
  - Benelux
  - Rest of Europe
- Asia
  - China
  - Japan
  - South Korea

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- Southeast Asia
- India
- Rest of Asia

South America

- Brazil
- Argentina
- Rest of South America

Middle East & Africa

- Turkey
- Israel
- Saudi Arabia
- UAE
- Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Unified Communications as a Service revenues in global market, 2017-2022 (estimated), ($ millions)

Key companies Unified Communications as a Service revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

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Vonage

LogMeIn

CenturyLink

Evolve IP

Windstream

Bell Canada

Intermedia

PanTerra

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