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Unified Communication as a Service (UCaaS) Market, Global Outlook and Forecast 2022-2028

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Abstracts

Unified communications as a service (UCaaS) is a category of 'as a service' or 'cloud' delivery mechanisms for enterprise communications. Similar to platform as a service (PaaS, where data center capacity is made available to an enterprise on a consumption model from a service provider), with UCaaS, unified communications services can be made available from the cloud to enterprises.

This report contains market size and forecasts of Unified Communication as a Service (UCaaS) in Global, including the following market information:

Global Unified Communication as a Service (UCaaS) Market Revenue, 2017-2022, 2023-2028, ($ millions)

Global top five companies in 2021 (%)

The global Unified Communication as a Service (UCaaS) market was valued at 4209.6 million in 2021 and is projected to reach US$ 10330 million by 2028, at a CAGR of 13.7% during the forecast period.

The U.S. Market is Estimated at $ Million in 2021, While China is Forecast to Reach $ Million by 2028.

Public Cloud Segment to Reach $ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Unified Communication as a Service (UCaaS) include Microsoft, RingCentral, Comcast, 8x8, Cisco, Google, LogMeIn, Mitel and Fuze, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

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MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Unified Communication as a Service (UCaaS) companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Unified Communication as a Service (UCaaS) Market, by Type, 2017-2022, 2023-2028 ($ millions)

Global Unified Communication as a Service (UCaaS) Market Segment Percentages, by Type, 2021 (%)

Public Cloud

Private Cloud

Global Unified Communication as a Service (UCaaS) Market, by Application, 2017-2022, 2023-2028 ($ millions)

Global Unified Communication as a Service (UCaaS) Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

Small and Medium Enterprises (SMEs)

Global Unified Communication as a Service (UCaaS) Market, By Region and Country, 2017-2022, 2023-2028 ($ Millions)

Global Unified Communication as a Service (UCaaS) Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

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- Canada
- Mexico

Europe

- Germany
- France
- U.K.
- Italy
- Russia
- Nordic Countries
- Benelux
- Rest of Europe

Asia

- China
- Japan
- South Korea
- Southeast Asia
- India
- Rest of Asia

South America

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Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Unified Communication as a Service (UCaaS) revenues in global market, 2017-2022 (estimated), ($ millions)

Key companies Unified Communication as a Service (UCaaS) revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Microsoft

RingCentral

Comcast

8x8

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Cisco

Google

LogMeIn

Mitel

Fuze

DialPad

Vonage

Windstream

StarBlue

Verizon

Intrado

BT

Orange S.A.

Tata Communications

Zoom

Wildix

Unify

Nextiva

NTT Communications

Masergy

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Avaya

PanTerra Networks

NEC

Voyant

CenturyLink

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