

Telecom CRM Software Market, Global Outlook and Forecast 2022-2028

<https://marketpublishers.com/r/T2713D98A852EN.html>

Date: March 2022

Pages: 65

Price: US\$ 3,250.00 (Single User License)

ID: T2713D98A852EN

Abstracts

CRM software has particular supplementary functions, except for conventional account, contact and activity management in telecommunications industry. Telecom CRM systems assist in controlling customer churn as they study data gathered from other functional spheres like sales and service. When the analysis is combined with transactional information, it discovers deep understanding of customer behavior and helps to recognize and restrain customer churn.

This report contains market size and forecasts of Telecom CRM Software in Global, including the following market information:

Global Telecom CRM Software Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Telecom CRM Software market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

On-premises Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Telecom CRM Software include Comarch, Elinext, Cerillion, Bpmonline, Ericsson, Beesion, Infosys, HP and Atlas, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Telecom CRM Software companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Telecom CRM Software Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Telecom CRM Software Market Segment Percentages, by Type, 2021 (%)

On-premises

Cloud

Global Telecom CRM Software Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Telecom CRM Software Market Segment Percentages, by Application, 2021 (%)

Small and Medium Enterprises (SMEs)

Large enterprises

Global Telecom CRM Software Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Telecom CRM Software Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Telecom CRM Software revenues in global market, 2017-2022
(estimated), (\$ millions)

Key companies Telecom CRM Software revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Comarch

Elinext

Cerillion

Bpmonline

Ericsson

Beesion

Infosys

HP

Atlas

CHR Solutions

Daemon

Precision Telecom Technologies

SunVizon

LeadPrime

Contents

1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS

- 1.1 Telecom CRM Software Market Definition
- 1.2 Market Segments
 - 1.2.1 Market by Type
 - 1.2.2 Market by Application
- 1.3 Global Telecom CRM Software Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
 - 1.5.1 Research Methodology
 - 1.5.2 Research Process
 - 1.5.3 Base Year
 - 1.5.4 Report Assumptions & Caveats

2 GLOBAL TELECOM CRM SOFTWARE OVERALL MARKET SIZE

- 2.1 Global Telecom CRM Software Market Size: 2021 VS 2028
- 2.2 Global Telecom CRM Software Market Size, Prospects & Forecasts: 2017-2028
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
 - 2.3.1 Market Opportunities & Trends
 - 2.3.2 Market Drivers
 - 2.3.3 Market Restraints

3 COMPANY LANDSCAPE

- 3.1 Top Telecom CRM Software Players in Global Market
- 3.2 Top Global Telecom CRM Software Companies Ranked by Revenue
- 3.3 Global Telecom CRM Software Revenue by Companies
- 3.4 Top 3 and Top 5 Telecom CRM Software Companies in Global Market, by Revenue in 2021
- 3.5 Global Companies Telecom CRM Software Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 Telecom CRM Software Players in Global Market
 - 3.6.1 List of Global Tier 1 Telecom CRM Software Companies
 - 3.6.2 List of Global Tier 2 and Tier 3 Telecom CRM Software Companies

4 MARKET SIGHTS BY PRODUCT

4.1 Overview

4.1.1 by Type - Global Telecom CRM Software Market Size Markets, 2021 & 2028

4.1.2 On-premises

4.1.3 Cloud

4.2 By Type - Global Telecom CRM Software Revenue & Forecasts

4.2.1 By Type - Global Telecom CRM Software Revenue, 2017-2022

4.2.2 By Type - Global Telecom CRM Software Revenue, 2023-2028

4.2.3 By Type - Global Telecom CRM Software Revenue Market Share, 2017-2028

5 SIGHTS BY APPLICATION

5.1 Overview

5.1.1 By Application - Global Telecom CRM Software Market Size, 2021 & 2028

5.1.2 Small and Medium Enterprises (SMEs)

5.1.3 Large enterprises

5.2 By Application - Global Telecom CRM Software Revenue & Forecasts

5.2.1 By Application - Global Telecom CRM Software Revenue, 2017-2022

5.2.2 By Application - Global Telecom CRM Software Revenue, 2023-2028

5.2.3 By Application - Global Telecom CRM Software Revenue Market Share, 2017-2028

6 SIGHTS BY REGION

6.1 By Region - Global Telecom CRM Software Market Size, 2021 & 2028

6.2 By Region - Global Telecom CRM Software Revenue & Forecasts

6.2.1 By Region - Global Telecom CRM Software Revenue, 2017-2022

6.2.2 By Region - Global Telecom CRM Software Revenue, 2023-2028

6.2.3 By Region - Global Telecom CRM Software Revenue Market Share, 2017-2028

6.3 North America

6.3.1 By Country - North America Telecom CRM Software Revenue, 2017-2028

6.3.2 US Telecom CRM Software Market Size, 2017-2028

6.3.3 Canada Telecom CRM Software Market Size, 2017-2028

6.3.4 Mexico Telecom CRM Software Market Size, 2017-2028

6.4 Europe

6.4.1 By Country - Europe Telecom CRM Software Revenue, 2017-2028

6.4.2 Germany Telecom CRM Software Market Size, 2017-2028

6.4.3 France Telecom CRM Software Market Size, 2017-2028

6.4.4 U.K. Telecom CRM Software Market Size, 2017-2028

6.4.5 Italy Telecom CRM Software Market Size, 2017-2028

6.4.6 Russia Telecom CRM Software Market Size, 2017-2028

6.4.7 Nordic Countries Telecom CRM Software Market Size, 2017-2028

6.4.8 Benelux Telecom CRM Software Market Size, 2017-2028

6.5 Asia

6.5.1 By Region - Asia Telecom CRM Software Revenue, 2017-2028

6.5.2 China Telecom CRM Software Market Size, 2017-2028

6.5.3 Japan Telecom CRM Software Market Size, 2017-2028

6.5.4 South Korea Telecom CRM Software Market Size, 2017-2028

6.5.5 Southeast Asia Telecom CRM Software Market Size, 2017-2028

6.5.6 India Telecom CRM Software Market Size, 2017-2028

6.6 South America

6.6.1 By Country - South America Telecom CRM Software Revenue, 2017-2028

6.6.2 Brazil Telecom CRM Software Market Size, 2017-2028

6.6.3 Argentina Telecom CRM Software Market Size, 2017-2028

6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Telecom CRM Software Revenue, 2017-2028

6.7.2 Turkey Telecom CRM Software Market Size, 2017-2028

6.7.3 Israel Telecom CRM Software Market Size, 2017-2028

6.7.4 Saudi Arabia Telecom CRM Software Market Size, 2017-2028

6.7.5 UAE Telecom CRM Software Market Size, 2017-2028

7 PLAYERS PROFILES

7.1 Comarch

7.1.1 Comarch Corporate Summary

7.1.2 Comarch Business Overview

7.1.3 Comarch Telecom CRM Software Major Product Offerings

7.1.4 Comarch Telecom CRM Software Revenue in Global Market (2017-2022)

7.1.5 Comarch Key News

7.2 Elinext

7.2.1 Elinext Corporate Summary

7.2.2 Elinext Business Overview

7.2.3 Elinext Telecom CRM Software Major Product Offerings

7.2.4 Elinext Telecom CRM Software Revenue in Global Market (2017-2022)

7.2.5 Elinext Key News

7.3 Cerillion

7.3.1 Cerillion Corporate Summary

7.3.2 Cerillion Business Overview

7.3.3 Cerillion Telecom CRM Software Major Product Offerings

7.3.4 Cerillion Telecom CRM Software Revenue in Global Market (2017-2022)

7.3.5 Cerillion Key News

7.4 Bpmonline

7.4.1 Bpmonline Corporate Summary

7.4.2 Bpmonline Business Overview

7.4.3 Bpmonline Telecom CRM Software Major Product Offerings

7.4.4 Bpmonline Telecom CRM Software Revenue in Global Market (2017-2022)

7.4.5 Bpmonline Key News

7.5 Ericsson

7.5.1 Ericsson Corporate Summary

7.5.2 Ericsson Business Overview

7.5.3 Ericsson Telecom CRM Software Major Product Offerings

7.5.4 Ericsson Telecom CRM Software Revenue in Global Market (2017-2022)

7.5.5 Ericsson Key News

7.6 Beesion

7.6.1 Beesion Corporate Summary

7.6.2 Beesion Business Overview

7.6.3 Beesion Telecom CRM Software Major Product Offerings

7.6.4 Beesion Telecom CRM Software Revenue in Global Market (2017-2022)

7.6.5 Beesion Key News

7.7 Infosys

7.7.1 Infosys Corporate Summary

7.7.2 Infosys Business Overview

7.7.3 Infosys Telecom CRM Software Major Product Offerings

7.7.4 Infosys Telecom CRM Software Revenue in Global Market (2017-2022)

7.7.5 Infosys Key News

7.8 HP

7.8.1 HP Corporate Summary

7.8.2 HP Business Overview

7.8.3 HP Telecom CRM Software Major Product Offerings

7.8.4 HP Telecom CRM Software Revenue in Global Market (2017-2022)

7.8.5 HP Key News

7.9 Atlas

7.9.1 Atlas Corporate Summary

7.9.2 Atlas Business Overview

7.9.3 Atlas Telecom CRM Software Major Product Offerings

7.9.4 Atlas Telecom CRM Software Revenue in Global Market (2017-2022)

7.9.5 Atlas Key News

7.10 CHR Solutions

- 7.10.1 CHR Solutions Corporate Summary
- 7.10.2 CHR Solutions Business Overview
- 7.10.3 CHR Solutions Telecom CRM Software Major Product Offerings
- 7.10.4 CHR Solutions Telecom CRM Software Revenue in Global Market (2017-2022)
- 7.10.5 CHR Solutions Key News
- 7.11 Daemon
 - 7.11.1 Daemon Corporate Summary
 - 7.11.2 Daemon Business Overview
 - 7.11.3 Daemon Telecom CRM Software Major Product Offerings
 - 7.11.4 Daemon Telecom CRM Software Revenue in Global Market (2017-2022)
 - 7.11.5 Daemon Key News
- 7.12 Precision Telecom Technologies
 - 7.12.1 Precision Telecom Technologies Corporate Summary
 - 7.12.2 Precision Telecom Technologies Business Overview
 - 7.12.3 Precision Telecom Technologies Telecom CRM Software Major Product Offerings
 - 7.12.4 Precision Telecom Technologies Telecom CRM Software Revenue in Global Market (2017-2022)
 - 7.12.5 Precision Telecom Technologies Key News
- 7.13 SunVizon
 - 7.13.1 SunVizon Corporate Summary
 - 7.13.2 SunVizon Business Overview
 - 7.13.3 SunVizon Telecom CRM Software Major Product Offerings
 - 7.13.4 SunVizon Telecom CRM Software Revenue in Global Market (2017-2022)
 - 7.13.5 SunVizon Key News
- 7.14 LeadPrime
 - 7.14.1 LeadPrime Corporate Summary
 - 7.14.2 LeadPrime Business Overview
 - 7.14.3 LeadPrime Telecom CRM Software Major Product Offerings
 - 7.14.4 LeadPrime Telecom CRM Software Revenue in Global Market (2017-2022)
 - 7.14.5 LeadPrime Key News

8 CONCLUSION

9 APPENDIX

- 9.1 Note
- 9.2 Examples of Clients
- 9.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. Telecom CRM Software Market Opportunities & Trends in Global Market

Table 2. Telecom CRM Software Market Drivers in Global Market

Table 3. Telecom CRM Software Market Restraints in Global Market

Table 4. Key Players of Telecom CRM Software in Global Market

Table 5. Top Telecom CRM Software Players in Global Market, Ranking by Revenue (2021)

Table 6. Global Telecom CRM Software Revenue by Companies, (US\$, Mn), 2017-2022

Table 7. Global Telecom CRM Software Revenue Share by Companies, 2017-2022

Table 8. Global Companies Telecom CRM Software Product Type

Table 9. List of Global Tier 1 Telecom CRM Software Companies, Revenue (US\$, Mn) in 2021 and Market Share

Table 10. List of Global Tier 2 and Tier 3 Telecom CRM Software Companies, Revenue (US\$, Mn) in 2021 and Market Share

Table 11. By Type – Global Telecom CRM Software Revenue, (US\$, Mn), 2021 & 2028

Table 12. By Type - Telecom CRM Software Revenue in Global (US\$, Mn), 2017-2022

Table 13. By Type - Telecom CRM Software Revenue in Global (US\$, Mn), 2023-2028

Table 14. By Application – Global Telecom CRM Software Revenue, (US\$, Mn), 2021 & 2028

Table 15. By Application - Telecom CRM Software Revenue in Global (US\$, Mn), 2017-2022

Table 16. By Application - Telecom CRM Software Revenue in Global (US\$, Mn), 2023-2028

Table 17. By Region – Global Telecom CRM Software Revenue, (US\$, Mn), 2021 & 2028

Table 18. By Region - Global Telecom CRM Software Revenue (US\$, Mn), 2017-2022

Table 19. By Region - Global Telecom CRM Software Revenue (US\$, Mn), 2023-2028

Table 20. By Country - North America Telecom CRM Software Revenue, (US\$, Mn), 2017-2022

Table 21. By Country - North America Telecom CRM Software Revenue, (US\$, Mn), 2023-2028

Table 22. By Country - Europe Telecom CRM Software Revenue, (US\$, Mn), 2017-2022

Table 23. By Country - Europe Telecom CRM Software Revenue, (US\$, Mn), 2023-2028

Table 24. By Region - Asia Telecom CRM Software Revenue, (US\$, Mn), 2017-2022

Table 25. By Region - Asia Telecom CRM Software Revenue, (US\$, Mn), 2023-2028

Table 26. By Country - South America Telecom CRM Software Revenue, (US\$, Mn), 2017-2022

Table 27. By Country - South America Telecom CRM Software Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa Telecom CRM Software Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa Telecom CRM Software Revenue, (US\$, Mn), 2023-2028

Table 30. Comarch Corporate Summary

Table 31. Comarch Telecom CRM Software Product Offerings

Table 32. Comarch Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 33. Elinext Corporate Summary

Table 34. Elinext Telecom CRM Software Product Offerings

Table 35. Elinext Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 36. Cerillion Corporate Summary

Table 37. Cerillion Telecom CRM Software Product Offerings

Table 38. Cerillion Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 39. Bpmonline Corporate Summary

Table 40. Bpmonline Telecom CRM Software Product Offerings

Table 41. Bpmonline Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 42. Ericsson Corporate Summary

Table 43. Ericsson Telecom CRM Software Product Offerings

Table 44. Ericsson Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 45. Beesion Corporate Summary

Table 46. Beesion Telecom CRM Software Product Offerings

Table 47. Beesion Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 48. Infosys Corporate Summary

Table 49. Infosys Telecom CRM Software Product Offerings

Table 50. Infosys Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 51. HP Corporate Summary

Table 52. HP Telecom CRM Software Product Offerings

Table 53. HP Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 54. Atlas Corporate Summary

Table 55. Atlas Telecom CRM Software Product Offerings

Table 56. Atlas Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 57. CHR Solutions Corporate Summary

Table 58. CHR Solutions Telecom CRM Software Product Offerings

Table 59. CHR Solutions Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 60. Daemon Corporate Summary

Table 61. Daemon Telecom CRM Software Product Offerings

Table 62. Daemon Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 63. Precision Telecom Technologies Corporate Summary

Table 64. Precision Telecom Technologies Telecom CRM Software Product Offerings

Table 65. Precision Telecom Technologies Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 66. SunVizon Corporate Summary

Table 67. SunVizon Telecom CRM Software Product Offerings

Table 68. SunVizon Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

Table 69. LeadPrime Corporate Summary

Table 70. LeadPrime Telecom CRM Software Product Offerings

Table 71. LeadPrime Telecom CRM Software Revenue (US\$, Mn), (2017-2022)

List Of Figures

LIST OF FIGURES

Figure 1. Telecom CRM Software Segment by Type in 2021

Figure 2. Telecom CRM Software Segment by Application in 2021

Figure 3. Global Telecom CRM Software Market Overview: 2021

Figure 4. Key Caveats

Figure 5. Global Telecom CRM Software Market Size: 2021 VS 2028 (US\$, Mn)

Figure 6. Global Telecom CRM Software Revenue, 2017-2028 (US\$, Mn)

Figure 7. The Top 3 and 5 Players Market Share by Telecom CRM Software Revenue in 2021

Figure 8. By Type - Global Telecom CRM Software Revenue Market Share, 2017-2028

Figure 9. By Application - Global Telecom CRM Software Revenue Market Share, 2017-2028

Figure 10. By Region - Global Telecom CRM Software Revenue Market Share, 2017-2028

Figure 11. By Country - North America Telecom CRM Software Revenue Market Share, 2017-2028

Figure 12. US Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 13. Canada Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 14. Mexico Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 15. By Country - Europe Telecom CRM Software Revenue Market Share, 2017-2028

Figure 16. Germany Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 17. France Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 18. U.K. Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 19. Italy Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 20. Russia Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 21. Nordic Countries Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 22. Benelux Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 23. By Region - Asia Telecom CRM Software Revenue Market Share, 2017-2028

Figure 24. China Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 25. Japan Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 26. South Korea Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 27. Southeast Asia Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 28. India Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 29. By Country - South America Telecom CRM Software Revenue Market Share,

2017-2028

Figure 30. Brazil Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 31. Argentina Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 32. By Country - Middle East & Africa Telecom CRM Software Revenue Market Share, 2017-2028

Figure 33. Turkey Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 34. Israel Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 35. Saudi Arabia Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 36. UAE Telecom CRM Software Revenue, (US\$, Mn), 2017-2028

Figure 37. Comarch Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 38. Elinext Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 39. Cerillion Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 40. Bpmonline Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 41. Ericsson Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 42. Beesion Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 43. Infosys Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 44. HP Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 45. Atlas Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 46. CHR Solutions Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 47. Daemon Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 48. Precision Telecom Technologies Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 49. SunVizon Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 50. LeadPrime Telecom CRM Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

I would like to order

Product name: Telecom CRM Software Market, Global Outlook and Forecast 2022-2028

Product link: <https://marketpublishers.com/r/T2713D98A852EN.html>

Price: US\$ 3,250.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/T2713D98A852EN.html>