

# Speech Based Interactive Voice Response Software Market - Global Outlook and Forecast 2021-2027

<https://marketpublishers.com/r/SC45B771B360EN.html>

Date: January 2021

Pages: 101

Price: US\$ 3,250.00 (Single User License)

ID: SC45B771B360EN

## Abstracts

This report contains market size and forecasts of Speech Based Interactive Voice Response Software in Global, including the following market information:

Global Speech Based Interactive Voice Response Software Market Revenue, 2016-2021, 2022-2027, (\$ millions)

Global top five companies in 2020 (%)

The global Speech Based Interactive Voice Response Software market was valued at 1848.9 million in 2020 and is projected to reach US\$ 2865.9 million by 2027, at a CAGR of 11.6% during the forecast period.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Speech Based Interactive Voice Response Software companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Speech Based Interactive Voice Response Software Market, By Type, 2016-2021, 2022-2027 (\$ millions)

Global Speech Based Interactive Voice Response Software Market Segment Percentages, By Type, 2020 (%)

Cloud-based

On Premise

China Speech Based Interactive Voice Response Software Market, By Application,

2016-2021, 2022-2027 (\$ millions)

China Speech Based Interactive Voice Response Software Market Segment  
Percentages, By Application, 2020 (%)

Large Enterprise

Medium Enterprise

Small Enterprise

Global Speech Based Interactive Voice Response Software Market, By Region and  
Country, 2016-2021, 2022-2027 (\$ Millions)

Global Speech Based Interactive Voice Response Software Market Segment  
Percentages, By Region and Country, 2020 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Total Speech Based Interactive Voice Response Software Market Competitors  
Revenues in Global, by Players 2016-2021 (Estimated), (\$ millions)

Total Speech Based Interactive Voice Response Software Market Competitors  
Revenues Share in Global, by Players 2020 (%)

Further, the report presents profiles of competitors in the market, including the following:

8X8, Inc. (US)

Nuance Communications, Inc. (US)

Convergys Corporation (US)

Avaya Inc. (US)

Cisco Systems, Inc. (US)

Connect First (US)

West Corporation (US)

Genesys Telecommunication Laboratories, Inc. (US)

Verizon Communications Inc. (US)

IVR Lab (US)

Aspect Software Parent Inc. (US)

24/7 Customer, Inc. (US)

InContact Inc. (US)

NewVoiceMedia (UK)

Five9, Inc. (US)

## Contents

### **1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS**

- 1.1 Speech Based Interactive Voice Response Software Market Definition
- 1.2 Market Segments
  - 1.2.1 Market by Type
  - 1.2.2 Market by Application
- 1.3 Global Speech Based Interactive Voice Response Software Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
  - 1.5.1 Research Methodology
  - 1.5.2 Research Process
  - 1.5.3 Base Year
  - 1.5.4 Report Assumptions & Caveats

### **2 GLOBAL SPEECH BASED INTERACTIVE VOICE RESPONSE SOFTWARE OVERALL MARKET SIZE**

- 2.1 Global Speech Based Interactive Voice Response Software Market Size: 2021 VS 2027
- 2.2 Global Speech Based Interactive Voice Response Software Market Size, Prospects & Forecasts: 2016-2027
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
  - 2.3.1 Market Opportunities & Trends
  - 2.3.2 Market Drivers
  - 2.3.3 Market Restraints

### **3 COMPANY LANDSCAPE**

- 3.1 Top Speech Based Interactive Voice Response Software Players in Global Market
- 3.2 Top Global Speech Based Interactive Voice Response Software Companies Ranked by Revenue
- 3.3 Global Speech Based Interactive Voice Response Software Revenue by Companies
- 3.4 Top 3 and Top 5 Speech Based Interactive Voice Response Software Companies in Global Market, by Revenue in 2020
- 3.5 Global Companies Speech Based Interactive Voice Response Software Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 Speech Based Interactive Voice Response Software

## Players in Global Market

3.6.1 List of Global Tier 1 Speech Based Interactive Voice Response Software Companies

3.6.2 List of Global Tier 2 and Tier 3 Speech Based Interactive Voice Response Software Companies

## **4 MARKET SIGHTS BY PRODUCT**

### 4.1 Overview

4.1.1 By Type - Global Speech Based Interactive Voice Response Software Market Size Markets, 2021 & 2027

4.1.2 Cloud-based

4.1.3 On Premise

4.2 By Type - Global Speech Based Interactive Voice Response Software Revenue & Forecasts

4.2.1 By Type - Global Speech Based Interactive Voice Response Software Revenue, 2016-2021

4.2.2 By Type - Global Speech Based Interactive Voice Response Software Revenue, 2022-2027

4.2.3 By Type - Global Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

## **5 SIGHTS BY APPLICATION**

### 5.1 Overview

5.1.1 By Application - Global Speech Based Interactive Voice Response Software Market Size, 2021 & 2027

5.1.2 Large Enterprise

5.1.3 Medium Enterprise

5.1.4 Small Enterprise

5.2 By Application - Global Speech Based Interactive Voice Response Software Revenue & Forecasts

5.2.1 By Application - Global Speech Based Interactive Voice Response Software Revenue, 2016-2021

5.2.2 By Application - Global Speech Based Interactive Voice Response Software Revenue, 2022-2027

5.2.3 By Application - Global Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

## 6 SIGHTS BY REGION

6.1 By Region - Global Speech Based Interactive Voice Response Software Market Size, 2021 & 2027

6.2 By Region - Global Speech Based Interactive Voice Response Software Revenue & Forecasts

6.2.1 By Region - Global Speech Based Interactive Voice Response Software Revenue, 2016-2021

6.2.2 By Region - Global Speech Based Interactive Voice Response Software Revenue, 2022-2027

6.2.3 By Region - Global Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

6.3 North America

6.3.1 By Country - North America Speech Based Interactive Voice Response Software Revenue, 2016-2027

6.3.2 US Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.3.3 Canada Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.3.4 Mexico Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4 Europe

6.4.1 By Country - Europe Speech Based Interactive Voice Response Software Revenue, 2016-2027

6.4.2 Germany Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4.3 France Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4.4 U.K. Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4.5 Italy Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4.6 Russia Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4.7 Nordic Countries Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.4.8 Benelux Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.5 Asia

6.5.1 By Region - Asia Speech Based Interactive Voice Response Software Revenue,

2016-2027

6.5.2 China Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.5.3 Japan Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.5.4 South Korea Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.5.5 Southeast Asia Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.5.6 India Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.6 South America

6.6.1 By Country - South America Speech Based Interactive Voice Response Software Revenue, 2016-2027

6.6.2 Brazil Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.6.3 Argentina Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Speech Based Interactive Voice Response Software Revenue, 2016-2027

6.7.2 Turkey Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.7.3 Israel Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.7.4 Saudi Arabia Speech Based Interactive Voice Response Software Market Size, 2016-2027

6.7.5 UAE Speech Based Interactive Voice Response Software Market Size, 2016-2027

## **7 PLAYERS PROFILES**

7.1 8X8, Inc. (US)

7.1.1 8X8, Inc. (US) Corporate Summary

7.1.2 8X8, Inc. (US) Business Overview

7.1.3 8X8, Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings

7.1.4 8X8, Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)



- 7.1.5 8X8, Inc. (US) Key News
- 7.2 Nuance Communications, Inc. (US)
  - 7.2.1 Nuance Communications, Inc. (US) Corporate Summary
  - 7.2.2 Nuance Communications, Inc. (US) Business Overview
  - 7.2.3 Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings
  - 7.2.4 Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)
  - 7.2.5 Nuance Communications, Inc. (US) Key News
- 7.3 Convergys Corporation (US)
  - 7.3.1 Convergys Corporation (US) Corporate Summary
  - 7.3.2 Convergys Corporation (US) Business Overview
  - 7.3.3 Convergys Corporation (US) Speech Based Interactive Voice Response Software Major Product Offerings
  - 7.3.4 Convergys Corporation (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)
  - 7.3.5 Convergys Corporation (US) Key News
- 7.4 Avaya Inc. (US)
  - 7.4.1 Avaya Inc. (US) Corporate Summary
  - 7.4.2 Avaya Inc. (US) Business Overview
  - 7.4.3 Avaya Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings
  - 7.4.4 Avaya Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)
  - 7.4.5 Avaya Inc. (US) Key News
- 7.5 Cisco Systems, Inc. (US)
  - 7.5.1 Cisco Systems, Inc. (US) Corporate Summary
  - 7.5.2 Cisco Systems, Inc. (US) Business Overview
  - 7.5.3 Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings
  - 7.5.4 Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)
  - 7.5.5 Cisco Systems, Inc. (US) Key News
- 7.6 Connect First (US)
  - 7.6.1 Connect First (US) Corporate Summary
  - 7.6.2 Connect First (US) Business Overview
  - 7.6.3 Connect First (US) Speech Based Interactive Voice Response Software Major Product Offerings
  - 7.6.4 Connect First (US) Speech Based Interactive Voice Response Software

Revenue in Global (2016-2021)

7.6.5 Connect First (US) Key News

7.7 West Corporation (US)

7.7.1 West Corporation (US) Corporate Summary

7.7.2 West Corporation (US) Business Overview

7.7.3 West Corporation (US) Speech Based Interactive Voice Response Software

Major Product Offerings

7.4.4 West Corporation (US) Speech Based Interactive Voice Response Software

Revenue in Global (2016-2021)

7.7.5 West Corporation (US) Key News

7.8 Genesys Telecommunication Laboratories, Inc. (US)

7.8.1 Genesys Telecommunication Laboratories, Inc. (US) Corporate Summary

7.8.2 Genesys Telecommunication Laboratories, Inc. (US) Business Overview

7.8.3 Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive

Voice Response Software Major Product Offerings

7.8.4 Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive

Voice Response Software Revenue in Global (2016-2021)

7.8.5 Genesys Telecommunication Laboratories, Inc. (US) Key News

7.9 Verizon Communications Inc. (US)

7.9.1 Verizon Communications Inc. (US) Corporate Summary

7.9.2 Verizon Communications Inc. (US) Business Overview

7.9.3 Verizon Communications Inc. (US) Speech Based Interactive Voice Response

Software Major Product Offerings

7.9.4 Verizon Communications Inc. (US) Speech Based Interactive Voice Response

Software Revenue in Global (2016-2021)

7.9.5 Verizon Communications Inc. (US) Key News

7.10 IVR Lab (US)

7.10.1 IVR Lab (US) Corporate Summary

7.10.2 IVR Lab (US) Business Overview

7.10.3 IVR Lab (US) Speech Based Interactive Voice Response Software Major

Product Offerings

7.10.4 IVR Lab (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)

7.10.5 IVR Lab (US) Key News

7.11 Aspect Software Parent Inc. (US)

7.11.1 Aspect Software Parent Inc. (US) Corporate Summary

7.11.2 Aspect Software Parent Inc. (US) Business Overview

7.11.3 Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response

Software Major Product Offerings

7.11.4 Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)

7.11.5 Aspect Software Parent Inc. (US) Key News

7.12 24/7 Customer, Inc. (US)

7.12.1 24/7 Customer, Inc. (US) Corporate Summary

7.12.2 24/7 Customer, Inc. (US) Business Overview

7.12.3 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings

7.12.4 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)

7.12.5 24/7 Customer, Inc. (US) Key News

7.13 InContact Inc. (US)

7.13.1 InContact Inc. (US) Corporate Summary

7.13.2 InContact Inc. (US) Business Overview

7.13.3 InContact Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings

7.13.4 InContact Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)

7.13.5 InContact Inc. (US) Key News

7.14 NewVoiceMedia (UK)

7.14.1 NewVoiceMedia (UK) Corporate Summary

7.14.2 NewVoiceMedia (UK) Business Overview

7.14.3 NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Major Product Offerings

7.14.4 NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)

7.14.5 NewVoiceMedia (UK) Key News

7.15 Five9, Inc. (US)

7.15.1 Five9, Inc. (US) Corporate Summary

7.15.2 Five9, Inc. (US) Business Overview

7.15.3 Five9, Inc. (US) Speech Based Interactive Voice Response Software Major Product Offerings

7.15.4 Five9, Inc. (US) Speech Based Interactive Voice Response Software Revenue in Global (2016-2021)

7.15.5 Five9, Inc. (US) Key News

## **8 CONCLUSION**

## **9 APPENDIX**

9.1 Note

9.2 Examples of Clients

9.3 Disclaimer

## List Of Tables

### LIST OF TABLES

Table 1. Speech Based Interactive Voice Response Software Market Opportunities & Trends in Global Market

Table 2. Speech Based Interactive Voice Response Software Market Drivers in Global Market

Table 3. Speech Based Interactive Voice Response Software Market Restraints in Global Market

Table 4. Key Players of Speech Based Interactive Voice Response Software in Global Market

Table 5. Top Speech Based Interactive Voice Response Software Players in Global Market, Ranking by Revenue (2019)

Table 6. Global Speech Based Interactive Voice Response Software Revenue by Companies, (US\$, Mn), 2016-2021

Table 7. Global Speech Based Interactive Voice Response Software Revenue Share by Companies, 2016-2021

Table 8. Global Companies Speech Based Interactive Voice Response Software Product Type

Table 9. List of Global Tier 1 Speech Based Interactive Voice Response Software Companies, Revenue (US\$, Mn) in 2020 and Market Share

Table 10. List of Global Tier 2 and Tier 3 Speech Based Interactive Voice Response Software Companies, Revenue (US\$, Mn) in 2020 and Market Share

Table 11. By Type – Global Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2021 VS 2027

Table 12. By Type - Speech Based Interactive Voice Response Software Revenue in Global (US\$, Mn), 2016-2021

Table 13. By Type - Speech Based Interactive Voice Response Software Revenue in Global (US\$, Mn), 2022-2027

Table 14. By Application – Global Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2021 VS 2027

Table 15. By Application - Speech Based Interactive Voice Response Software Revenue in Global (US\$, Mn), 2016-2021

Table 16. By Application - Speech Based Interactive Voice Response Software Revenue in Global (US\$, Mn), 2022-2027

Table 17. By Region – Global Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2021 VS 2027

Table 18. By Region - Global Speech Based Interactive Voice Response Software

Revenue (US\$, Mn), 2016-2021

Table 19. By Region - Global Speech Based Interactive Voice Response Software Revenue (US\$, Mn), 2022-2027

Table 20. By Country - North America Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2021

Table 21. By Country - North America Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2022-2027

Table 22. By Country - Europe Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2021

Table 23. By Country - Europe Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2022-2027

Table 24. By Region - Asia Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2021

Table 25. By Region - Asia Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2022-2027

Table 26. By Country - South America Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2021

Table 27. By Country - South America Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2022-2027

Table 28. By Country - Middle East & Africa Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2021

Table 29. By Country - Middle East & Africa Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2022-2027

Table 30. 8X8, Inc. (US) Corporate Summary

Table 31. 8X8, Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 32. 8X8, Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 33. Nuance Communications, Inc. (US) Corporate Summary

Table 34. Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 35. Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 36. Convergys Corporation (US) Corporate Summary

Table 37. Convergys Corporation (US) Speech Based Interactive Voice Response Software Product Offerings

Table 38. Convergys Corporation (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 39. Avaya Inc. (US) Corporate Summary



Table 40. Avaya Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 41. Avaya Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 42. Cisco Systems, Inc. (US) Corporate Summary

Table 43. Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 44. Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 45. Connect First (US) Corporate Summary

Table 46. Connect First (US) Speech Based Interactive Voice Response Software Product Offerings

Table 47. Connect First (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 48. West Corporation (US) Corporate Summary

Table 49. West Corporation (US) Speech Based Interactive Voice Response Software Product Offerings

Table 50. West Corporation (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 51. Genesys Telecommunication Laboratories, Inc. (US) Corporate Summary

Table 52. Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 53. Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 54. Verizon Communications Inc. (US) Corporate Summary

Table 55. Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 56. Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 57. IVR Lab (US) Corporate Summary

Table 58. IVR Lab (US) Speech Based Interactive Voice Response Software Product Offerings

Table 59. IVR Lab (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 60. Aspect Software Parent Inc. (US) Corporate Summary

Table 61. Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 62. Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 63. 24/7 Customer, Inc. (US) Corporate Summary

Table 64. 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 65. 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 66. InContact Inc. (US) Corporate Summary

Table 67. InContact Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 68. InContact Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 69. NewVoiceMedia (UK) Corporate Summary

Table 70. NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Product Offerings

Table 71. NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)

Table 72. Five9, Inc. (US) Corporate Summary

Table 73. Five9, Inc. (US) Speech Based Interactive Voice Response Software Product Offerings

Table 74. Five9, Inc. (US) Speech Based Interactive Voice Response Software Revenue (US\$, Mn), (2016-2021)



## List Of Figures

### LIST OF FIGURES

Figure 1. Speech Based Interactive Voice Response Software Segment by Type

Figure 2. Speech Based Interactive Voice Response Software Segment by Application

Figure 3. Global Speech Based Interactive Voice Response Software Market Overview: 2020

Figure 4. Key Caveats

Figure 5. Global Speech Based Interactive Voice Response Software Market Size: 2021 VS 2027 (US\$, Mn)

Figure 6. Global Speech Based Interactive Voice Response Software Revenue, 2016-2027 (US\$, Mn)

Figure 7. The Top 3 and 5 Players Market Share by Speech Based Interactive Voice Response Software Revenue in 2020

Figure 8. By Type - Global Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 9. By Application - Global Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 10. By Region - Global Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 11. By Country - North America Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 12. US Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 13. Canada Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 14. Mexico Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 15. By Country - Europe Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 16. Germany Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 17. France Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 18. U.K. Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 19. Italy Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 20. Russia Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 21. Nordic Countries Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 22. Benelux Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 23. By Region - Asia Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 24. China Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 25. Japan Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 26. South Korea Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 27. Southeast Asia Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 28. India Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 29. By Country - South America Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 30. Brazil Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 31. Argentina Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 32. By Country - Middle East & Africa Speech Based Interactive Voice Response Software Revenue Market Share, 2016-2027

Figure 33. Turkey Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 34. Israel Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 35. Saudi Arabia Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 36. UAE Speech Based Interactive Voice Response Software Revenue, (US\$, Mn), 2016-2027

Figure 37. 8X8, Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 38. Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 39. Convergys Corporation (US) Speech Based Interactive Voice Response

Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 40. Avaya Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 41. Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 42. Connect First (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 43. West Corporation (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 44. Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 45. Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 46. IVR Lab (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 47. Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 48. 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 49. InContact Inc. (US) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

Figure 50. NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Revenue Year Over Year Growth (US\$, Mn) & (2016-2021)

## I would like to order

Product name: Speech Based Interactive Voice Response Software Market - Global Outlook and Forecast 2021-2027

Product link: <https://marketpublishers.com/r/SC45B771B360EN.html>

Price: US\$ 3,250.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/SC45B771B360EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

