

# Retail Bank Loyalty Program Market, Global Outlook and Forecast 2022-2028

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## Abstracts

Loyalty programs are structured marketing strategies designed by merchants to encourage customers to continue to shop at or use the services of businesses associated with each program. These programs exist covering most types of business, each one having varying features and rewards schemes. Loyalty programs have emerged as one of the key marketing tools in the global retail banking industry. Retail banks offer a number of loyalty programs in developed economies, however many of these are commoditized. This has compelled banks to introduce innovative programs in order to remain both competitive and profitable. There is also an increased pressure on costs due to new regulatory trends in last five years. Loyalty programs are being viewed as an important revenue-driving tool and have been proven to reduce customer acquisition costs. Retail banking in emerging economies is still in its developmental stages, as illustrated by its relatively low loyalty program penetration rates. Retail banking is a typical mass-market banking industry that lets its customers use local branches of the more widespread commercial banking establishments. Retail banking is also generally known as consumer banking. Its services include mortgages, certificates of deposit (CDs), savings and checking accounts, debit/credit cards, and personal loans. The retail banking sector mainly focuses on catering to the needs of its retail clients.

This report contains market size and forecasts of Retail Bank Loyalty Program in Global, including the following market information:

Global Retail Bank Loyalty Program Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)



The global Retail Bank Loyalty Program market was valued at 1027 million in 2021 and is projected to reach US\$ 1455.8 million by 2028, at a CAGR of 5.1% during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Subscription-based Program Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Retail Bank Loyalty Program include FIS Corporate, Maritz, IBM, TIBCO Software, Hitachi-solutions, Oracle Corporation, Aimia, Comarch and Exchange Solutions, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Retail Bank Loyalty Program companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Retail Bank Loyalty Program Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Retail Bank Loyalty Program Market Segment Percentages, by Type, 2021 (%)

Subscription-based Program

Points Program

Others

Global Retail Bank Loyalty Program Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Retail Bank Loyalty Program Market Segment Percentages, by Application, 2021



(%)

Personal User

Business User

Global Retail Bank Loyalty Program Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Retail Bank Loyalty Program Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

#### Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe



Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

#### South America

Brazil

Argentina

**Rest of South America** 

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

**Competitor Analysis** 

The report also provides analysis of leading market participants including:



Key companies Retail Bank Loyalty Program revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Retail Bank Loyalty Program revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

**FIS Corporate** 

Maritz

IBM

**TIBCO Software** 

Hitachi-solutions

**Oracle Corporation** 

Aimia

Comarch

**Exchange Solutions** 

Creatio

**Customer Portfolios** 

Antavo



# Contents

#### **1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS**

- 1.1 Retail Bank Loyalty Program Market Definition
- 1.2 Market Segments
- 1.2.1 Market by Type
- 1.2.2 Market by Application
- 1.3 Global Retail Bank Loyalty Program Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
- 1.5.1 Research Methodology
- 1.5.2 Research Process
- 1.5.3 Base Year
- 1.5.4 Report Assumptions & Caveats

#### 2 GLOBAL RETAIL BANK LOYALTY PROGRAM OVERALL MARKET SIZE

- 2.1 Global Retail Bank Loyalty Program Market Size: 2021 VS 2028
- 2.2 Global Retail Bank Loyalty Program Market Size, Prospects & Forecasts:

2017-2028

- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
- 2.3.1 Market Opportunities & Trends
- 2.3.2 Market Drivers
- 2.3.3 Market Restraints

#### **3 COMPANY LANDSCAPE**

- 3.1 Top Retail Bank Loyalty Program Players in Global Market
- 3.2 Top Global Retail Bank Loyalty Program Companies Ranked by Revenue
- 3.3 Global Retail Bank Loyalty Program Revenue by Companies

3.4 Top 3 and Top 5 Retail Bank Loyalty Program Companies in Global Market, by Revenue in 2021

- 3.5 Global Companies Retail Bank Loyalty Program Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 Retail Bank Loyalty Program Players in Global Market
- 3.6.1 List of Global Tier 1 Retail Bank Loyalty Program Companies
- 3.6.2 List of Global Tier 2 and Tier 3 Retail Bank Loyalty Program Companies

## 4 MARKET SIGHTS BY PRODUCT



#### 4.1 Overview

- 4.1.1 by Type Global Retail Bank Loyalty Program Market Size Markets, 2021 & 2028
- 4.1.2 Subscription-based Program
- 4.1.3 Points Program
- 4.1.4 Others
- 4.2 By Type Global Retail Bank Loyalty Program Revenue & Forecasts
- 4.2.1 By Type Global Retail Bank Loyalty Program Revenue, 2017-2022
- 4.2.2 By Type Global Retail Bank Loyalty Program Revenue, 2023-2028

4.2.3 By Type - Global Retail Bank Loyalty Program Revenue Market Share, 2017-2028

#### **5 SIGHTS BY APPLICATION**

5.1 Overview

5.1.1 By Application - Global Retail Bank Loyalty Program Market Size, 2021 & 2028

- 5.1.2 Personal User
- 5.1.3 Business User
- 5.2 By Application Global Retail Bank Loyalty Program Revenue & Forecasts
- 5.2.1 By Application Global Retail Bank Loyalty Program Revenue, 2017-2022
- 5.2.2 By Application Global Retail Bank Loyalty Program Revenue, 2023-2028

5.2.3 By Application - Global Retail Bank Loyalty Program Revenue Market Share, 2017-2028

#### **6 SIGHTS BY REGION**

6.1 By Region - Global Retail Bank Loyalty Program Market Size, 2021 & 2028

- 6.2 By Region Global Retail Bank Loyalty Program Revenue & Forecasts
- 6.2.1 By Region Global Retail Bank Loyalty Program Revenue, 2017-2022
- 6.2.2 By Region Global Retail Bank Loyalty Program Revenue, 2023-2028

6.2.3 By Region - Global Retail Bank Loyalty Program Revenue Market Share, 2017-2028

6.3 North America

- 6.3.1 By Country North America Retail Bank Loyalty Program Revenue, 2017-2028
- 6.3.2 US Retail Bank Loyalty Program Market Size, 2017-2028
- 6.3.3 Canada Retail Bank Loyalty Program Market Size, 2017-2028
- 6.3.4 Mexico Retail Bank Loyalty Program Market Size, 2017-2028

6.4 Europe

6.4.1 By Country - Europe Retail Bank Loyalty Program Revenue, 2017-2028



6.4.2 Germany Retail Bank Loyalty Program Market Size, 2017-2028

6.4.3 France Retail Bank Loyalty Program Market Size, 2017-2028

6.4.4 U.K. Retail Bank Loyalty Program Market Size, 2017-2028

6.4.5 Italy Retail Bank Loyalty Program Market Size, 2017-2028

6.4.6 Russia Retail Bank Loyalty Program Market Size, 2017-2028

6.4.7 Nordic Countries Retail Bank Loyalty Program Market Size, 2017-2028

6.4.8 Benelux Retail Bank Loyalty Program Market Size, 2017-2028

#### 6.5 Asia

6.5.1 By Region - Asia Retail Bank Loyalty Program Revenue, 2017-2028

6.5.2 China Retail Bank Loyalty Program Market Size, 2017-2028

6.5.3 Japan Retail Bank Loyalty Program Market Size, 2017-2028

6.5.4 South Korea Retail Bank Loyalty Program Market Size, 2017-2028

6.5.5 Southeast Asia Retail Bank Loyalty Program Market Size, 2017-2028

6.5.6 India Retail Bank Loyalty Program Market Size, 2017-2028

#### 6.6 South America

6.6.1 By Country - South America Retail Bank Loyalty Program Revenue, 2017-2028

6.6.2 Brazil Retail Bank Loyalty Program Market Size, 2017-2028

6.6.3 Argentina Retail Bank Loyalty Program Market Size, 2017-2028

6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Retail Bank Loyalty Program Revenue, 2017-2028

6.7.2 Turkey Retail Bank Loyalty Program Market Size, 2017-2028

6.7.3 Israel Retail Bank Loyalty Program Market Size, 2017-2028

6.7.4 Saudi Arabia Retail Bank Loyalty Program Market Size, 2017-2028

6.7.5 UAE Retail Bank Loyalty Program Market Size, 2017-2028

#### **7 PLAYERS PROFILES**

7.1 FIS Corporate

7.1.1 FIS Corporate Corporate Summary

7.1.2 FIS Corporate Business Overview

7.1.3 FIS Corporate Retail Bank Loyalty Program Major Product Offerings

7.1.4 FIS Corporate Retail Bank Loyalty Program Revenue in Global Market (2017-2022)

7.1.5 FIS Corporate Key News

7.2 Maritz

7.2.1 Maritz Corporate Summary

7.2.2 Maritz Business Overview

7.2.3 Maritz Retail Bank Loyalty Program Major Product Offerings



- 7.2.4 Maritz Retail Bank Loyalty Program Revenue in Global Market (2017-2022)
- 7.2.5 Maritz Key News
- 7.3 IBM
  - 7.3.1 IBM Corporate Summary
- 7.3.2 IBM Business Overview
- 7.3.3 IBM Retail Bank Loyalty Program Major Product Offerings
- 7.3.4 IBM Retail Bank Loyalty Program Revenue in Global Market (2017-2022)
- 7.3.5 IBM Key News
- 7.4 TIBCO Software
- 7.4.1 TIBCO Software Corporate Summary
- 7.4.2 TIBCO Software Business Overview
- 7.4.3 TIBCO Software Retail Bank Loyalty Program Major Product Offerings
- 7.4.4 TIBCO Software Retail Bank Loyalty Program Revenue in Global Market (2017-2022)

(2017 - 2022)

- 7.4.5 TIBCO Software Key News
- 7.5 Hitachi-solutions
  - 7.5.1 Hitachi-solutions Corporate Summary
  - 7.5.2 Hitachi-solutions Business Overview
  - 7.5.3 Hitachi-solutions Retail Bank Loyalty Program Major Product Offerings
- 7.5.4 Hitachi-solutions Retail Bank Loyalty Program Revenue in Global Market

(2017-2022)

7.5.5 Hitachi-solutions Key News

7.6 Oracle Corporation

- 7.6.1 Oracle Corporation Corporate Summary
- 7.6.2 Oracle Corporation Business Overview
- 7.6.3 Oracle Corporation Retail Bank Loyalty Program Major Product Offerings

7.6.4 Oracle Corporation Retail Bank Loyalty Program Revenue in Global Market (2017-2022)

7.6.5 Oracle Corporation Key News

7.7 Aimia

- 7.7.1 Aimia Corporate Summary
- 7.7.2 Aimia Business Overview
- 7.7.3 Aimia Retail Bank Loyalty Program Major Product Offerings
- 7.7.4 Aimia Retail Bank Loyalty Program Revenue in Global Market (2017-2022)
- 7.7.5 Aimia Key News

7.8 Comarch

- 7.8.1 Comarch Corporate Summary
- 7.8.2 Comarch Business Overview
- 7.8.3 Comarch Retail Bank Loyalty Program Major Product Offerings



7.8.4 Comarch Retail Bank Loyalty Program Revenue in Global Market (2017-2022)

7.8.5 Comarch Key News

7.9 Exchange Solutions

- 7.9.1 Exchange Solutions Corporate Summary
- 7.9.2 Exchange Solutions Business Overview
- 7.9.3 Exchange Solutions Retail Bank Loyalty Program Major Product Offerings

7.9.4 Exchange Solutions Retail Bank Loyalty Program Revenue in Global Market (2017-2022)

- 7.9.5 Exchange Solutions Key News
- 7.10 Creatio
  - 7.10.1 Creatio Corporate Summary
  - 7.10.2 Creatio Business Overview
  - 7.10.3 Creatio Retail Bank Loyalty Program Major Product Offerings
  - 7.10.4 Creatio Retail Bank Loyalty Program Revenue in Global Market (2017-2022)
  - 7.10.5 Creatio Key News

7.11 Customer Portfolios

- 7.11.1 Customer Portfolios Corporate Summary
- 7.11.2 Customer Portfolios Business Overview
- 7.11.3 Customer Portfolios Retail Bank Loyalty Program Major Product Offerings
- 7.11.4 Customer Portfolios Retail Bank Loyalty Program Revenue in Global Market (2017-2022)
- 7.11.5 Customer Portfolios Key News
- 7.12 Antavo
  - 7.12.1 Antavo Corporate Summary
  - 7.12.2 Antavo Business Overview
  - 7.12.3 Antavo Retail Bank Loyalty Program Major Product Offerings
  - 7.12.4 Antavo Retail Bank Loyalty Program Revenue in Global Market (2017-2022)
  - 7.12.5 Antavo Key News

#### **8 CONCLUSION**

#### 9 APPENDIX

- 9.1 Note
- 9.2 Examples of Clients
- 9.3 Disclaimer



## **List Of Tables**

#### LIST OF TABLES

Table 1. Retail Bank Loyalty Program Market Opportunities & Trends in Global Market Table 2. Retail Bank Loyalty Program Market Drivers in Global Market Table 3. Retail Bank Loyalty Program Market Restraints in Global Market Table 4. Key Players of Retail Bank Loyalty Program in Global Market Table 5. Top Retail Bank Loyalty Program Players in Global Market, Ranking by Revenue (2021) Table 6. Global Retail Bank Loyalty Program Revenue by Companies, (US\$, Mn), 2017-2022 Table 7. Global Retail Bank Loyalty Program Revenue Share by Companies, 2017-2022 Table 8. Global Companies Retail Bank Loyalty Program Product Type Table 9. List of Global Tier 1 Retail Bank Loyalty Program Companies, Revenue (US\$, Mn) in 2021 and Market Share Table 10. List of Global Tier 2 and Tier 3 Retail Bank Loyalty Program Companies, Revenue (US\$, Mn) in 2021 and Market Share Table 11. By Type – Global Retail Bank Loyalty Program Revenue, (US\$, Mn), 2021 & 2028 Table 12. By Type - Retail Bank Loyalty Program Revenue in Global (US\$, Mn), 2017-2022 Table 13. By Type - Retail Bank Loyalty Program Revenue in Global (US\$, Mn), 2023-2028 Table 14. By Application – Global Retail Bank Loyalty Program Revenue, (US\$, Mn), 2021 & 2028 Table 15. By Application - Retail Bank Loyalty Program Revenue in Global (US\$, Mn), 2017-2022 Table 16. By Application - Retail Bank Loyalty Program Revenue in Global (US\$, Mn), 2023-2028 Table 17. By Region – Global Retail Bank Loyalty Program Revenue, (US\$, Mn), 2021 & 2028 Table 18. By Region - Global Retail Bank Loyalty Program Revenue (US\$, Mn), 2017-2022 Table 19. By Region - Global Retail Bank Loyalty Program Revenue (US\$, Mn), 2023-2028 Table 20. By Country - North America Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2022 Table 21. By Country - North America Retail Bank Loyalty Program Revenue, (US\$,



Mn), 2023-2028

Table 22. By Country - Europe Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2022

Table 23. By Country - Europe Retail Bank Loyalty Program Revenue, (US\$, Mn), 2023-2028

Table 24. By Region - Asia Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2022

Table 25. By Region - Asia Retail Bank Loyalty Program Revenue, (US\$, Mn), 2023-2028

Table 26. By Country - South America Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2022

Table 27. By Country - South America Retail Bank Loyalty Program Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa Retail Bank Loyalty Program Revenue, (US\$, Mn), 2023-2028

- Table 30. FIS Corporate Corporate Summary
- Table 31. FIS Corporate Retail Bank Loyalty Program Product Offerings
- Table 32. FIS Corporate Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)
- Table 33. Maritz Corporate Summary
- Table 34. Maritz Retail Bank Loyalty Program Product Offerings
- Table 35. Maritz Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)
- Table 36. IBM Corporate Summary
- Table 37. IBM Retail Bank Loyalty Program Product Offerings
- Table 38. IBM Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)
- Table 39. TIBCO Software Corporate Summary
- Table 40. TIBCO Software Retail Bank Loyalty Program Product Offerings

Table 41. TIBCO Software Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)

- Table 42. Hitachi-solutions Corporate Summary
- Table 43. Hitachi-solutions Retail Bank Loyalty Program Product Offerings

Table 44. Hitachi-solutions Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)

- Table 45. Oracle Corporation Corporate Summary
- Table 46. Oracle Corporation Retail Bank Loyalty Program Product Offerings

Table 47. Oracle Corporation Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)

Table 48. Aimia Corporate Summary



Table 49. Aimia Retail Bank Loyalty Program Product Offerings

Table 50. Aimia Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)

Table 51. Comarch Corporate Summary

- Table 52. Comarch Retail Bank Loyalty Program Product Offerings
- Table 53. Comarch Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)
- Table 54. Exchange Solutions Corporate Summary
- Table 55. Exchange Solutions Retail Bank Loyalty Program Product Offerings

Table 56. Exchange Solutions Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)

- Table 57. Creatio Corporate Summary
- Table 58. Creatio Retail Bank Loyalty Program Product Offerings

Table 59. Creatio Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)

- Table 60. Customer Portfolios Corporate Summary
- Table 61. Customer Portfolios Retail Bank Loyalty Program Product Offerings
- Table 62. Customer Portfolios Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)
- Table 63. Antavo Corporate Summary
- Table 64. Antavo Retail Bank Loyalty Program Product Offerings
- Table 65. Antavo Retail Bank Loyalty Program Revenue (US\$, Mn), (2017-2022)



# **List Of Figures**

#### LIST OF FIGURES

Figure 1. Retail Bank Loyalty Program Segment by Type in 2021 Figure 2. Retail Bank Loyalty Program Segment by Application in 2021 Figure 3. Global Retail Bank Loyalty Program Market Overview: 2021 Figure 4. Key Caveats Figure 5. Global Retail Bank Loyalty Program Market Size: 2021 VS 2028 (US\$, Mn) Figure 6. Global Retail Bank Loyalty Program Revenue, 2017-2028 (US\$, Mn) Figure 7. The Top 3 and 5 Players Market Share by Retail Bank Loyalty Program Revenue in 2021 Figure 8. By Type - Global Retail Bank Loyalty Program Revenue Market Share, 2017-2028 Figure 9. By Application - Global Retail Bank Loyalty Program Revenue Market Share, 2017-2028 Figure 10. By Region - Global Retail Bank Loyalty Program Revenue Market Share, 2017-2028 Figure 11. By Country - North America Retail Bank Loyalty Program Revenue Market Share, 2017-2028 Figure 12. US Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 13. Canada Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 14. Mexico Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 15. By Country - Europe Retail Bank Loyalty Program Revenue Market Share, 2017-2028 Figure 16. Germany Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 17. France Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 18. U.K. Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 19. Italy Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 20. Russia Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 21. Nordic Countries Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 22. Benelux Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 23. By Region - Asia Retail Bank Loyalty Program Revenue Market Share, 2017-2028 Figure 24. China Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 25. Japan Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 26. South Korea Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 27. Southeast Asia Retail Bank Loyalty Program Revenue, (US\$, Mn),



2017-2028

Figure 28. India Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028 Figure 29. By Country - South America Retail Bank Loyalty Program Revenue Market Share, 2017-2028

Figure 30. Brazil Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028

Figure 31. Argentina Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028

Figure 32. By Country - Middle East & Africa Retail Bank Loyalty Program Revenue Market Share, 2017-2028

Figure 33. Turkey Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028

Figure 34. Israel Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028

Figure 35. Saudi Arabia Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028

Figure 36. UAE Retail Bank Loyalty Program Revenue, (US\$, Mn), 2017-2028

Figure 37. FIS Corporate Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 38. Maritz Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 39. IBM Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 40. TIBCO Software Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 41. Hitachi-solutions Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 42. Oracle Corporation Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 43. Aimia Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 44. Comarch Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 45. Exchange Solutions Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 46. Creatio Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 47. Customer Portfolios Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 48. Antavo Retail Bank Loyalty Program Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)



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