

Outsourced Customer Care Services Market, Global Outlook and Forecast 2022-2028

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Abstracts

This report contains market size and forecasts of Outsourced Customer Care Services in Global, including the following market information:

Global Outsourced Customer Care Services Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Outsourced Customer Care Services market was valued at 70530 million in 2021 and is projected to reach US\$ 88260 million by 2028, at a CAGR of 3.3% during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

CRM Technology Hosting Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Outsourced Customer Care Services include Sykes Enterprises, Synnex Corporation, TeleTech Holdings Inc., Teleperformance, Transcom Worldwide, West Corporation, Infosys, SPi Global and StarTek Inc., etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Outsourced Customer Care Services companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers,

challenges, obstacles, and potential risks.

Total Market by Segment:

Global Outsourced Customer Care Services Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Outsourced Customer Care Services Market Segment Percentages, by Type, 2021 (%)

CRM Technology Hosting

Fulfillment/Logistics

Customer Interaction

Global Outsourced Customer Care Services Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Outsourced Customer Care Services Market Segment Percentages, by Application, 2021 (%)

Pharma & Healthcare

Food & Beverages

Chemical & Material

Construction

Logistics

Other

Global Outsourced Customer Care Services Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Outsourced Customer Care Services Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Outsourced Customer Care Services revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Outsourced Customer Care Services revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Sykes Enterprises

Synnex Corporation

TeleTech Holdings Inc.

Teleperformance

Transcom Worldwide

West Corporation

Infosys

SPi Global

StarTek Inc.

Expert Global Solutions

Accenture

Amdocs

Aegis

Alorica

Sitel Worldwide Corporation

Convergys Corporation

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