

Managed Live Chat Service Market, Global Outlook and Forecast 2022-2028

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Abstracts

Managed live chat providers allow companies to communicate directly with their customers online. Managed live chat services utilize live chat software and handle inbound inquiries via their live chat tool.

This report contains market size and forecasts of Managed Live Chat Service in Global, including the following market information:

Global Managed Live Chat Service Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Managed Live Chat Service market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Cloud-Based Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Managed Live Chat Service include CloudTask, Chat Metrics, Smith.ai, HelpSquad, Equinox Agents, DeskMoz, Ruby, Click and Chat and CommVersion UK Ltd, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Managed Live Chat

Service companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Managed Live Chat Service Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Managed Live Chat Service Market Segment Percentages, by Type, 2021 (%)

Cloud-Based

Web-Based

Global Managed Live Chat Service Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Managed Live Chat Service Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

SMEs

Global Managed Live Chat Service Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Managed Live Chat Service Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Managed Live Chat Service revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Managed Live Chat Service revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

CloudTask

Chat Metrics

Smith.ai

HelpSquad

Equinox Agents

DeskMoz

Ruby

Click and Chat

CommVersion UK Ltd

LCEngage.Inc

LeadChat

Melu

Advanced Chat Solutions

Crowdio

Greechat

Handlr

KPN

Livprop

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OctaChat

The Chat Shop

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Figure 60. The Chat Shop Managed Live Chat Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 61. VizChat Managed Live Chat Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

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