

Interactive Voice Response Market - Global Outlook and Forecast 2022-2028

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Abstracts

This report contains market size and forecasts of Interactive Voice Response in Global, including the following market information:

Global Interactive Voice Response Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Interactive Voice Response market was valued at 3538.1 million in 2021 and is projected to reach US\$ 4564.5 million by 2028, at a CAGR of 3.7% during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Speech Based Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Interactive Voice Response include inContact Inc., Nuance Communications, Inc., Genesys Telecommunication Laboratories, Inc., AT&T Inc., Avaya Inc., Aspect Software Parent, Inc., Verizon Communications Inc., Five9, Inc. and Cisco Systems, Inc., etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Interactive Voice Response companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers,

challenges, obstacles, and potential risks.

Total Market by Segment:

Global Interactive Voice Response Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Interactive Voice Response Market Segment Percentages, by Type, 2021 (%)

Speech Based

Touch-tone Based

Global Interactive Voice Response Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Interactive Voice Response Market Segment Percentages, by Application, 2021 (%)

BFSI

Travel and Hospitality

Pharma and Healthcare

Telecommunications

Government and Public Sector

Transportation and Logistics

Global Interactive Voice Response Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Interactive Voice Response Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Interactive Voice Response revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Interactive Voice Response revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

inContact Inc.

Nuance Communications, Inc.

Genesys Telecommunication Laboratories, Inc.

AT&T Inc.

Avaya Inc.

Aspect Software Parent, Inc.

Verizon Communications Inc.

Five9, Inc.

Cisco Systems, Inc.

Convergys Corporation

West Corporation

IVR Lab

NewVoiceMedia

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