

Interactive Voice Response Market - Global Outlook and Forecast 2022-2028

https://marketpublishers.com/r/IBF80969F94FEN.html

Date: March 2022

Pages: 68

Price: US\$ 3,250.00 (Single User License)

ID: IBF80969F94FEN

Abstracts

This report contains market size and forecasts of Interactive Voice Response in Global, including the following market information:

Global Interactive Voice Response Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Interactive Voice Response market was valued at 3538.1 million in 2021 and is projected to reach US\$ 4564.5 million by 2028, at a CAGR of 3.7% during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Speech Based Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Interactive Voice Response include inContact Inc., Nuance Communications, Inc., Genesys Telecommunication Laboratories, Inc., AT&T Inc., Avaya Inc., Aspect Software Parent, Inc., Verizon Communications Inc., Five9, Inc. and Cisco Systems, Inc., etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Interactive Voice Response companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers,



challenges, obstacles, and potential risks.

Total Market by Segment:

Global Interactive Voice Response Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Interactive Voice Response Market Segment Percentages, by Type, 2021 (%)

Speech Based

Touch-tone Based

Global Interactive Voice Response Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Interactive Voice Response Market Segment Percentages, by Application, 2021 (%)

BFSI

Travel and Hospitality

Pharma and Healthcare

Telecommunications

Government and Public Sector

Transportation and Logistics

Global Interactive Voice Response Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

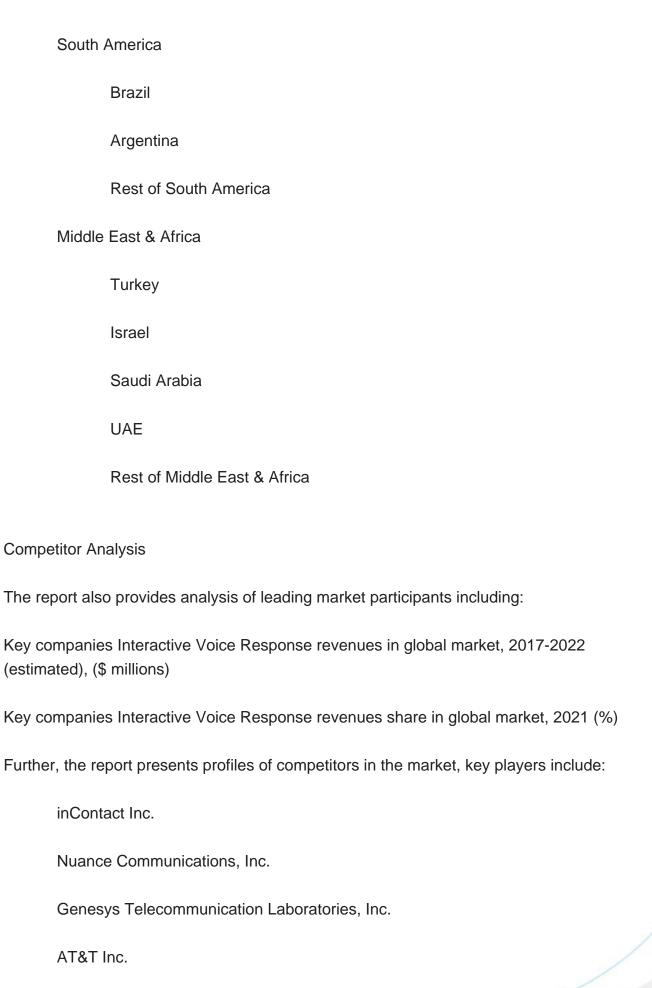
Global Interactive Voice Response Market Segment Percentages, By Region and Country, 2021 (%)

North America



	US	
	Canada	
	Mexico	
Europe		
	Germany	
	France	
	U.K.	
	Italy	
	Russia	
	Nordic Countries	
	Benelux	
	Rest of Europe	
Asia		
	China	
	Japan	
	South Korea	
	Southeast Asia	
	India	
	Rest of Asia	







Avaya Inc.	
Aspect Software Parent, Inc.	
Verizon Communications Inc.	
Five9, Inc.	
Cisco Systems, Inc.	
Convergys Corporation	
West Corporation	
IVR Lab	
NewVoiceMedia	



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