

Helpdesk Outsourcing Market, Global Outlook and Forecast 2022-2028

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Abstracts

Helpdesk outsourcing is the process of the business engaging resources outside the to manage customer service and technical assistance support for their customers. Outsourcing helps the organization to decrease the operational cost and to reach maximum end users.

This report contains market size and forecasts of Helpdesk Outsourcing in Global, including the following market information:

Global Helpdesk Outsourcing Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Helpdesk Outsourcing market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Outsourcing Level 1 Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Helpdesk Outsourcing include Qcom Outsourcing, ABS, ActivSupport, CGS, 4Results, Adaptive, AlfaVox, Batyckie Centrum Biznesu and Business Support Solution and etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Helpdesk Outsourcing companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Helpdesk Outsourcing Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Helpdesk Outsourcing Market Segment Percentages, by Type, 2021 (%)

Outsourcing Level 1

Outsourcing Level 2

Technical Helpdesk Support Services

Global Helpdesk Outsourcing Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Helpdesk Outsourcing Market Segment Percentages, by Application, 2021 (%)

Automotive

Consumer Goods

IT

Telecommunication

Oil & Gas

Others

Global Helpdesk Outsourcing Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Helpdesk Outsourcing Market Segment Percentages, By Region and Country,

2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Helpdesk Outsourcing revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Helpdesk Outsourcing revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Qcom Outsourcing

ABS

ActivSupport

CGS

4Results

Adaptive

AlfaVox

Batyckie Centrum Biznesu

Business Support Solution

Call Center Inter Galatica

Contents

1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS

- 1.1 Helpdesk Outsourcing Market Definition
- 1.2 Market Segments
 - 1.2.1 Market by Type
 - 1.2.2 Market by Application
- 1.3 Global Helpdesk Outsourcing Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
 - 1.5.1 Research Methodology
 - 1.5.2 Research Process
 - 1.5.3 Base Year
 - 1.5.4 Report Assumptions & Caveats

2 GLOBAL HELPDESK OUTSOURCING OVERALL MARKET SIZE

- 2.1 Global Helpdesk Outsourcing Market Size: 2021 VS 2028
- 2.2 Global Helpdesk Outsourcing Market Size, Prospects & Forecasts: 2017-2028
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
 - 2.3.1 Market Opportunities & Trends
 - 2.3.2 Market Drivers
 - 2.3.3 Market Restraints

3 COMPANY LANDSCAPE

- 3.1 Top Helpdesk Outsourcing Players in Global Market
- 3.2 Top Global Helpdesk Outsourcing Companies Ranked by Revenue
- 3.3 Global Helpdesk Outsourcing Revenue by Companies
- 3.4 Top 3 and Top 5 Helpdesk Outsourcing Companies in Global Market, by Revenue in 2021
- 3.5 Global Companies Helpdesk Outsourcing Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 Helpdesk Outsourcing Players in Global Market
 - 3.6.1 List of Global Tier 1 Helpdesk Outsourcing Companies
 - 3.6.2 List of Global Tier 2 and Tier 3 Helpdesk Outsourcing Companies

4 MARKET SIGHTS BY PRODUCT

4.1 Overview

4.1.1 by Type - Global Helpdesk Outsourcing Market Size Markets, 2021 & 2028

4.1.2 Outsourcing Level

4.1.3 Outsourcing Level

4.1.4 Technical Helpdesk Support Services

4.2 By Type - Global Helpdesk Outsourcing Revenue & Forecasts

4.2.1 By Type - Global Helpdesk Outsourcing Revenue, 2017-2022

4.2.2 By Type - Global Helpdesk Outsourcing Revenue, 2023-2028

4.2.3 By Type - Global Helpdesk Outsourcing Revenue Market Share, 2017-2028

5 SIGHTS BY APPLICATION

5.1 Overview

5.1.1 By Application - Global Helpdesk Outsourcing Market Size, 2021 & 2028

5.1.2 Automotive

5.1.3 Consumer Goods

5.1.4 IT

5.1.5 Telecommunication

5.1.6 Oil & Gas

5.1.7 Others

5.2 By Application - Global Helpdesk Outsourcing Revenue & Forecasts

5.2.1 By Application - Global Helpdesk Outsourcing Revenue, 2017-2022

5.2.2 By Application - Global Helpdesk Outsourcing Revenue, 2023-2028

5.2.3 By Application - Global Helpdesk Outsourcing Revenue Market Share, 2017-2028

6 SIGHTS BY REGION

6.1 By Region - Global Helpdesk Outsourcing Market Size, 2021 & 2028

6.2 By Region - Global Helpdesk Outsourcing Revenue & Forecasts

6.2.1 By Region - Global Helpdesk Outsourcing Revenue, 2017-2022

6.2.2 By Region - Global Helpdesk Outsourcing Revenue, 2023-2028

6.2.3 By Region - Global Helpdesk Outsourcing Revenue Market Share, 2017-2028

6.3 North America

6.3.1 By Country - North America Helpdesk Outsourcing Revenue, 2017-2028

6.3.2 US Helpdesk Outsourcing Market Size, 2017-2028

6.3.3 Canada Helpdesk Outsourcing Market Size, 2017-2028

6.3.4 Mexico Helpdesk Outsourcing Market Size, 2017-2028

6.4 Europe

6.4.1 By Country - Europe Helpdesk Outsourcing Revenue, 2017-2028

6.4.2 Germany Helpdesk Outsourcing Market Size, 2017-2028

6.4.3 France Helpdesk Outsourcing Market Size, 2017-2028

6.4.4 U.K. Helpdesk Outsourcing Market Size, 2017-2028

6.4.5 Italy Helpdesk Outsourcing Market Size, 2017-2028

6.4.6 Russia Helpdesk Outsourcing Market Size, 2017-2028

6.4.7 Nordic Countries Helpdesk Outsourcing Market Size, 2017-2028

6.4.8 Benelux Helpdesk Outsourcing Market Size, 2017-2028

6.5 Asia

6.5.1 By Region - Asia Helpdesk Outsourcing Revenue, 2017-2028

6.5.2 China Helpdesk Outsourcing Market Size, 2017-2028

6.5.3 Japan Helpdesk Outsourcing Market Size, 2017-2028

6.5.4 South Korea Helpdesk Outsourcing Market Size, 2017-2028

6.5.5 Southeast Asia Helpdesk Outsourcing Market Size, 2017-2028

6.5.6 India Helpdesk Outsourcing Market Size, 2017-2028

6.6 South America

6.6.1 By Country - South America Helpdesk Outsourcing Revenue, 2017-2028

6.6.2 Brazil Helpdesk Outsourcing Market Size, 2017-2028

6.6.3 Argentina Helpdesk Outsourcing Market Size, 2017-2028

6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Helpdesk Outsourcing Revenue, 2017-2028

6.7.2 Turkey Helpdesk Outsourcing Market Size, 2017-2028

6.7.3 Israel Helpdesk Outsourcing Market Size, 2017-2028

6.7.4 Saudi Arabia Helpdesk Outsourcing Market Size, 2017-2028

6.7.5 UAE Helpdesk Outsourcing Market Size, 2017-2028

7 PLAYERS PROFILES

7.1 Qcom Outsourcing

7.1.1 Qcom Outsourcing Corporate Summary

7.1.2 Qcom Outsourcing Business Overview

7.1.3 Qcom Outsourcing Helpdesk Outsourcing Major Product Offerings

7.1.4 Qcom Outsourcing Helpdesk Outsourcing Revenue in Global Market (2017-2022)

7.1.5 Qcom Outsourcing Key News

7.2 ABS

7.2.1 ABS Corporate Summary

7.2.2 ABS Business Overview

7.2.3 ABS Helpdesk Outsourcing Major Product Offerings

- 7.2.4 ABS Helpdesk Outsourcing Revenue in Global Market (2017-2022)
- 7.2.5 ABS Key News
- 7.3 ActivSupport
 - 7.3.1 ActivSupport Corporate Summary
 - 7.3.2 ActivSupport Business Overview
 - 7.3.3 ActivSupport Helpdesk Outsourcing Major Product Offerings
 - 7.3.4 ActivSupport Helpdesk Outsourcing Revenue in Global Market (2017-2022)
 - 7.3.5 ActivSupport Key News
- 7.4 CGS
 - 7.4.1 CGS Corporate Summary
 - 7.4.2 CGS Business Overview
 - 7.4.3 CGS Helpdesk Outsourcing Major Product Offerings
 - 7.4.4 CGS Helpdesk Outsourcing Revenue in Global Market (2017-2022)
 - 7.4.5 CGS Key News
- 7.5 4Results
 - 7.5.1 4Results Corporate Summary
 - 7.5.2 4Results Business Overview
 - 7.5.3 4Results Helpdesk Outsourcing Major Product Offerings
 - 7.5.4 4Results Helpdesk Outsourcing Revenue in Global Market (2017-2022)
 - 7.5.5 4Results Key News
- 7.6 Adaptive
 - 7.6.1 Adaptive Corporate Summary
 - 7.6.2 Adaptive Business Overview
 - 7.6.3 Adaptive Helpdesk Outsourcing Major Product Offerings
 - 7.6.4 Adaptive Helpdesk Outsourcing Revenue in Global Market (2017-2022)
 - 7.6.5 Adaptive Key News
- 7.7 AlfaVox
 - 7.7.1 AlfaVox Corporate Summary
 - 7.7.2 AlfaVox Business Overview
 - 7.7.3 AlfaVox Helpdesk Outsourcing Major Product Offerings
 - 7.7.4 AlfaVox Helpdesk Outsourcing Revenue in Global Market (2017-2022)
 - 7.7.5 AlfaVox Key News
- 7.8 Batyckie Centrum Biznesu
 - 7.8.1 Batyckie Centrum Biznesu Corporate Summary
 - 7.8.2 Batyckie Centrum Biznesu Business Overview
 - 7.8.3 Batyckie Centrum Biznesu Helpdesk Outsourcing Major Product Offerings
 - 7.8.4 Batyckie Centrum Biznesu Helpdesk Outsourcing Revenue in Global Market (2017-2022)
 - 7.8.5 Batyckie Centrum Biznesu Key News

7.9 Business Support Solution

7.9.1 Business Support Solution Corporate Summary

7.9.2 Business Support Solution Business Overview

7.9.3 Business Support Solution Helpdesk Outsourcing Major Product Offerings

7.9.4 Business Support Solution Helpdesk Outsourcing Revenue in Global Market (2017-2022)

7.9.5 Business Support Solution Key News

7.10 Call Center Inter Galatica

7.10.1 Call Center Inter Galatica Corporate Summary

7.10.2 Call Center Inter Galatica Business Overview

7.10.3 Call Center Inter Galatica Helpdesk Outsourcing Major Product Offerings

7.10.4 Call Center Inter Galatica Helpdesk Outsourcing Revenue in Global Market (2017-2022)

7.10.5 Call Center Inter Galatica Key News

8 CONCLUSION

9 APPENDIX

9.1 Note

9.2 Examples of Clients

9.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. Helpdesk Outsourcing Market Opportunities & Trends in Global Market

Table 2. Helpdesk Outsourcing Market Drivers in Global Market

Table 3. Helpdesk Outsourcing Market Restraints in Global Market

Table 4. Key Players of Helpdesk Outsourcing in Global Market

Table 5. Top Helpdesk Outsourcing Players in Global Market, Ranking by Revenue (2021)

Table 6. Global Helpdesk Outsourcing Revenue by Companies, (US\$, Mn), 2017-2022

Table 7. Global Helpdesk Outsourcing Revenue Share by Companies, 2017-2022

Table 8. Global Companies Helpdesk Outsourcing Product Type

Table 9. List of Global Tier 1 Helpdesk Outsourcing Companies, Revenue (US\$, Mn) in 2021 and Market Share

Table 10. List of Global Tier 2 and Tier 3 Helpdesk Outsourcing Companies, Revenue (US\$, Mn) in 2021 and Market Share

Table 11. By Type – Global Helpdesk Outsourcing Revenue, (US\$, Mn), 2021 & 2028

Table 12. By Type - Helpdesk Outsourcing Revenue in Global (US\$, Mn), 2017-2022

Table 13. By Type - Helpdesk Outsourcing Revenue in Global (US\$, Mn), 2023-2028

Table 14. By Application – Global Helpdesk Outsourcing Revenue, (US\$, Mn), 2021 & 2028

Table 15. By Application - Helpdesk Outsourcing Revenue in Global (US\$, Mn), 2017-2022

Table 16. By Application - Helpdesk Outsourcing Revenue in Global (US\$, Mn), 2023-2028

Table 17. By Region – Global Helpdesk Outsourcing Revenue, (US\$, Mn), 2021 & 2028

Table 18. By Region - Global Helpdesk Outsourcing Revenue (US\$, Mn), 2017-2022

Table 19. By Region - Global Helpdesk Outsourcing Revenue (US\$, Mn), 2023-2028

Table 20. By Country - North America Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2022

Table 21. By Country - North America Helpdesk Outsourcing Revenue, (US\$, Mn), 2023-2028

Table 22. By Country - Europe Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2022

Table 23. By Country - Europe Helpdesk Outsourcing Revenue, (US\$, Mn), 2023-2028

Table 24. By Region - Asia Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2022

Table 25. By Region - Asia Helpdesk Outsourcing Revenue, (US\$, Mn), 2023-2028

Table 26. By Country - South America Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2022

Table 27. By Country - South America Helpdesk Outsourcing Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa Helpdesk Outsourcing Revenue, (US\$, Mn), 2023-2028

Table 30. Qcom Outsourcing Corporate Summary

Table 31. Qcom Outsourcing Helpdesk Outsourcing Product Offerings

Table 32. Qcom Outsourcing Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 33. ABS Corporate Summary

Table 34. ABS Helpdesk Outsourcing Product Offerings

Table 35. ABS Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 36. ActivSupport Corporate Summary

Table 37. ActivSupport Helpdesk Outsourcing Product Offerings

Table 38. ActivSupport Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 39. CGS Corporate Summary

Table 40. CGS Helpdesk Outsourcing Product Offerings

Table 41. CGS Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 42. 4Results Corporate Summary

Table 43. 4Results Helpdesk Outsourcing Product Offerings

Table 44. 4Results Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 45. Adaptive Corporate Summary

Table 46. Adaptive Helpdesk Outsourcing Product Offerings

Table 47. Adaptive Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 48. AlfaVox Corporate Summary

Table 49. AlfaVox Helpdesk Outsourcing Product Offerings

Table 50. AlfaVox Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 51. Batyckie Centrum Biznesu Corporate Summary

Table 52. Batyckie Centrum Biznesu Helpdesk Outsourcing Product Offerings

Table 53. Batyckie Centrum Biznesu Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 54. Business Support Solution Corporate Summary

Table 55. Business Support Solution Helpdesk Outsourcing Product Offerings

Table 56. Business Support Solution Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

Table 57. Call Center Inter Galatica Corporate Summary

Table 58. Call Center Inter Galatica Helpdesk Outsourcing Product Offerings

Table 59. Call Center Inter Galatica Helpdesk Outsourcing Revenue (US\$, Mn), (2017-2022)

List Of Figures

LIST OF FIGURES

- Figure 1. Helpdesk Outsourcing Segment by Type in 2021
- Figure 2. Helpdesk Outsourcing Segment by Application in 2021
- Figure 3. Global Helpdesk Outsourcing Market Overview: 2021
- Figure 4. Key Caveats
- Figure 5. Global Helpdesk Outsourcing Market Size: 2021 VS 2028 (US\$, Mn)
- Figure 6. Global Helpdesk Outsourcing Revenue, 2017-2028 (US\$, Mn)
- Figure 7. The Top 3 and 5 Players Market Share by Helpdesk Outsourcing Revenue in 2021
- Figure 8. By Type - Global Helpdesk Outsourcing Revenue Market Share, 2017-2028
- Figure 9. By Application - Global Helpdesk Outsourcing Revenue Market Share, 2017-2028
- Figure 10. By Region - Global Helpdesk Outsourcing Revenue Market Share, 2017-2028
- Figure 11. By Country - North America Helpdesk Outsourcing Revenue Market Share, 2017-2028
- Figure 12. US Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 13. Canada Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 14. Mexico Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 15. By Country - Europe Helpdesk Outsourcing Revenue Market Share, 2017-2028
- Figure 16. Germany Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 17. France Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 18. U.K. Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 19. Italy Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 20. Russia Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 21. Nordic Countries Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 22. Benelux Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 23. By Region - Asia Helpdesk Outsourcing Revenue Market Share, 2017-2028
- Figure 24. China Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 25. Japan Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 26. South Korea Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 27. Southeast Asia Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 28. India Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028
- Figure 29. By Country - South America Helpdesk Outsourcing Revenue Market Share, 2017-2028

Figure 30. Brazil Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028

Figure 31. Argentina Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028

Figure 32. By Country - Middle East & Africa Helpdesk Outsourcing Revenue Market Share, 2017-2028

Figure 33. Turkey Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028

Figure 34. Israel Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028

Figure 35. Saudi Arabia Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028

Figure 36. UAE Helpdesk Outsourcing Revenue, (US\$, Mn), 2017-2028

Figure 37. Qcom Outsourcing Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 38. ABS Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 39. ActivSupport Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 40. CGS Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 41. 4Results Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 42. Adaptive Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 43. AlfaVox Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 44. Batyckie Centrum Biznesu Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 45. Business Support Solution Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 46. Call Center Inter Galatica Helpdesk Outsourcing Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

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