

Help Desk Outsourcing Service Market, Global Outlook and Forecast 2022-2028

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Abstracts

Help desk outsourcing is the process of a business engaging resources outside the structure of the company to manage customer service and technical assistance support for their customers. Help Desk Outsourcing is the service provided by companies to help their customers with troubleshooting problems or for facilitating solutions to the known problems. Help desk outsourcing allows a company to provide customer service outside of normal business hours. Businesses use the Outsourced IT Help Desk Support Services to provide 24*7 availability to customers.

This report contains market size and forecasts of Help Desk Outsourcing Service in Global, including the following market information:

Global Help Desk Outsourcing Service Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Help Desk Outsourcing Service market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

L1 Support Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Help Desk Outsourcing Service include ScienceSoft,

XACT, Dataprise, CGS Inc., CMS, Buchanan Technologies, Global Help Desk Services, Giva and Sword Group, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Help Desk Outsourcing Service companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Help Desk Outsourcing Service Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Help Desk Outsourcing Service Market Segment Percentages, by Type, 2021 (%)

L1 Support

L2 Support

L3 Support

Global Help Desk Outsourcing Service Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Help Desk Outsourcing Service Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

Small and Medium Enterprises

Global Help Desk Outsourcing Service Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Help Desk Outsourcing Service Market Segment Percentages, By Region and

Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Help Desk Outsourcing Service revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Help Desk Outsourcing Service revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

ScienceSoft

XACT

Dataprise

CGS Inc.

CMS

Buchanan Technologies

Global Help Desk Services

Giva

Sword Group

C9 Staff

31West

Corserva

VST

Cloud Business

Auxis

Conduent Service Desk Outsourcing

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