

# Enterprise Help Desk Outsourcing Market, Global Outlook and Forecast 2022-2028

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# **Abstracts**

Help desk outsourcing is the process of a business engaging resources outside the structure of the company to manage customer service and technical assistance support for their customers. Help Desk Outsourcing is the service provided by companies to help their customers with troubleshooting problems or for facilitating solutions to the known problems. Help desk outsourcing allows a company to provide customer service outside of normal business hours. Businesses use the Outsourced IT Help Desk Support Services to provide 24\*7 availability to customers.

This report contains market size and forecasts of Enterprise Help Desk Outsourcing in Global, including the following market information:

Global Enterprise Help Desk Outsourcing Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Enterprise Help Desk Outsourcing market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

L1 Support Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Enterprise Help Desk Outsourcing include



ScienceSoft, XACT, Dataprise, CGS Inc., CMS, Buchanan Technologies, Global Help Desk Services, Giva and Sword Group, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Enterprise Help Desk Outsourcing companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Enterprise Help Desk Outsourcing Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Enterprise Help Desk Outsourcing Market Segment Percentages, by Type, 2021 (%)

L1 Support

L2 Support

L3 Support

Global Enterprise Help Desk Outsourcing Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Enterprise Help Desk Outsourcing Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

Small and Medium Enterprises

Global Enterprise Help Desk Outsourcing Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Enterprise Help Desk Outsourcing Market Segment Percentages, By Region and



Country, 2021	(%)	
North America		
	US	
	Canada	
	Mexico	
Europe	е	
	Germany	
	France	
	U.K.	
	Italy	
	Russia	
	Nordic Countries	
	Benelux	
	Rest of Europe	
Asia		
	China	
	Japan	
	South Korea	
	Southeast Asia	

India







Dataprise	
CGS Inc.	
CMS	
Buchanan Technologies	
Global Help Desk Services	
Giva	
Sword Group	
C9 Staff	
31West	
Corserva	
VST	
Cloud Business	
Auxis	
Conduent Service Desk Outsourcing	



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