

Customer Service Software Market, Global Outlook and Forecast 2022-2028

<https://marketpublishers.com/r/C631872F26D6EN.html>

Date: March 2022

Pages: 112

Price: US\$ 3,250.00 (Single User License)

ID: C631872F26D6EN

Abstracts

Customer service software is any tool that helps a business manage inbound and outbound communications across multiple channels, efficiently deliver service, and resolve issues.

This report contains market size and forecasts of Customer Service Software in Global, including the following market information:

Global Customer Service Software Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Customer Service Software market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Cloud Based Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Customer Service Software include Freshdesk, Salesforce, Oracle, Netsuite, SAP, Microsoft, Spiraldesk, Yekaliva and Zendesk, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Customer Service Software companies, and industry experts on this industry, involving the revenue,

demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Customer Service Software Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Customer Service Software Market Segment Percentages, by Type, 2021 (%)

Cloud Based

On-Premise

Global Customer Service Software Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Customer Service Software Market Segment Percentages, by Application, 2021 (%)

Large Enterprise

SMEs

Global Customer Service Software Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Customer Service Software Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Customer Service Software revenues in global market, 2017-2022
(estimated), (\$ millions)

Key companies Customer Service Software revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Freshdesk

Salesforce

Oracle

Netsuite

SAP

Microsoft

Spiraldesk

Yekaliva

Zendesk

RingCentral

LiveAgent

HelpCrunch

ServiceGuru

HubSpot

Dimelo (RingCentral)

DataKnowl

Eudata

Gladly

NGDesk

Kayako

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