+44 20 8123 2220
info@marketpublishers.com

Customer Service Automation Market, Global Outlook and Forecast 2022-2028

https://marketpublishers.com/r/CBB3C8882848EN.html
Date: July 2022
Pages: 69
Price: US$ 3,250.00 (Single User License)
ID: CBB3C8882848EN

Abstracts

This report contains market size and forecasts of Customer Service Automation in Global, including the following market information:

Global Customer Service Automation Market Revenue, 2017-2022, 2023-2028, ($ millions)

Global top five companies in 2021 (%)

The global Customer Service Automation market was valued at million in 2021 and is projected to reach US$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at $ Million in 2021, While China is Forecast to Reach $ Million by 2028.

Knowledge Center Segment to Reach $ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Customer Service Automation include Oracle, Iflytek, Google, Amazon, Microsoft and IBM, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Customer Service Automation companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

+44 20 8123 2220
info@marketpublishers.com

Total Market by Segment:

Global Customer Service Automation Market, by Type, 2017-2022, 2023-2028 ($ millions)

Global Customer Service Automation Market Segment Percentages, by Type, 2021 (%)

- Knowledge Center
- Hotline Voice Robot
- Online Customer Service Robot
- Video Customer Service Robot
- Other

Global Customer Service Automation Market, by Application, 2017-2022, 2023-2028 ($ millions)

Global Customer Service Automation Market Segment Percentages, by Application, 2021 (%)

- Large Enterprise
- SME

Global Customer Service Automation Market, By Region and Country, 2017-2022, 2023-2028 ($ Millions)

Global Customer Service Automation Market Segment Percentages, By Region and Country, 2021 (%)

- North America
  - US

+44 20 8123 2220
info@marketpublishers.com

- Canada
- Mexico

Europe

- Germany
- France
- U.K.
- Italy
- Russia
- Nordic Countries
- Benelux
- Rest of Europe

Asia

- China
- Japan
- South Korea
- Southeast Asia
- India
- Rest of Asia

South America

+44 20 8123 2220
info@marketpublishers.com

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Customer Service Automation revenues in global market, 2017-2022 (estimated), ($ millions)

Key companies Customer Service Automation revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Oracle

Iflytek

Google

Amazon

+44 20 8123 2220
info@marketpublishers.com

Microsoft

IBM

+44 20 8123 2220
info@marketpublishers.com

Contents

1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS

1.1 Customer Service Automation Market Definition
1.2 Market Segments
  1.2.1 Market by Type
  1.2.2 Market by Application
1.3 Global Customer Service Automation Market Overview
1.4 Features & Benefits of This Report
1.5 Methodology & Sources of Information
  1.5.1 Research Methodology
  1.5.2 Research Process
  1.5.3 Base Year
  1.5.4 Report Assumptions & Caveats

2 GLOBAL CUSTOMER SERVICE AUTOMATION OVERALL MARKET SIZE

2.1 Global Customer Service Automation Market Size: 2021 VS 2028
2.2 Global Customer Service Automation Market Size, Prospects & Forecasts: 2017-2028
2.3 Key Market Trends, Opportunity, Drivers and Restraints
  2.3.1 Market Opportunities & Trends
  2.3.2 Market Drivers
  2.3.3 Market Restraints

3 COMPANY LANDSCAPE

3.1 Top Customer Service Automation Players in Global Market
3.2 Top Global Customer Service Automation Companies Ranked by Revenue
3.3 Global Customer Service Automation Revenue by Companies
3.4 Top 3 and Top 5 Customer Service Automation Companies in Global Market, by Revenue in 2021
3.5 Global Companies Customer Service Automation Product Type
3.6 Tier 1, Tier 2 and Tier 3 Customer Service Automation Players in Global Market
  3.6.1 List of Global Tier 1 Customer Service Automation Companies
  3.6.2 List of Global Tier 2 and Tier 3 Customer Service Automation Companies

4 MARKET SIGHTS BY PRODUCT

+44 20 8123 2220
info@marketpublishers.com

4.1 Overview
4.1.1 by Type - Global Customer Service Automation Market Size Markets, 2021 & 2028
4.1.2 Knowledge Center
4.1.3 Hotline Voice Robot
4.1.4 Online Customer Service Robot
4.1.5 Video Customer Service Robot
4.1.6 Other
4.2 By Type - Global Customer Service Automation Revenue & Forecasts
4.2.1 By Type - Global Customer Service Automation Revenue, 2017-2022
4.2.2 By Type - Global Customer Service Automation Revenue, 2023-2028
4.2.3 By Type - Global Customer Service Automation Revenue Market Share, 2017-2028

5 SIGHTS BY APPLICATION

5.1 Overview
5.1.1 By Application - Global Customer Service Automation Market Size, 2021 & 2028
5.1.2 Large Enterprise
5.1.3 SME
5.2 By Application - Global Customer Service Automation Revenue & Forecasts
5.2.1 By Application - Global Customer Service Automation Revenue, 2017-2022
5.2.2 By Application - Global Customer Service Automation Revenue, 2023-2028
5.2.3 By Application - Global Customer Service Automation Revenue Market Share, 2017-2028

6 SIGHTS BY REGION

6.1 By Region - Global Customer Service Automation Market Size, 2021 & 2028
6.2 By Region - Global Customer Service Automation Revenue & Forecasts
6.2.1 By Region - Global Customer Service Automation Revenue, 2017-2022
6.2.2 By Region - Global Customer Service Automation Revenue, 2023-2028
6.2.3 By Region - Global Customer Service Automation Revenue Market Share, 2017-2028
6.3 North America
6.3.1 By Country - North America Customer Service Automation Revenue, 2017-2028
6.3.2 US Customer Service Automation Market Size, 2017-2028
6.3.3 Canada Customer Service Automation Market Size, 2017-2028

+44 20 8123 2220
info@marketpublishers.com

6.3.4 Mexico Customer Service Automation Market Size, 2017-2028
6.4 Europe
6.4.1 By Country - Europe Customer Service Automation Revenue, 2017-2028
6.4.2 Germany Customer Service Automation Market Size, 2017-2028
6.4.3 France Customer Service Automation Market Size, 2017-2028
6.4.4 U.K. Customer Service Automation Market Size, 2017-2028
6.4.5 Italy Customer Service Automation Market Size, 2017-2028
6.4.6 Russia Customer Service Automation Market Size, 2017-2028
6.4.7 Nordic Countries Customer Service Automation Market Size, 2017-2028
6.4.8 Benelux Customer Service Automation Market Size, 2017-2028
6.5 Asia
6.5.1 By Region - Asia Customer Service Automation Revenue, 2017-2028
6.5.2 China Customer Service Automation Market Size, 2017-2028
6.5.3 Japan Customer Service Automation Market Size, 2017-2028
6.5.4 South Korea Customer Service Automation Market Size, 2017-2028
6.5.5 Southeast Asia Customer Service Automation Market Size, 2017-2028
6.5.6 India Customer Service Automation Market Size, 2017-2028
6.6 South America
6.6.1 By Country - South America Customer Service Automation Revenue, 2017-2028
6.6.2 Brazil Customer Service Automation Market Size, 2017-2028
6.6.3 Argentina Customer Service Automation Market Size, 2017-2028
6.7 Middle East & Africa
6.7.1 By Country - Middle East & Africa Customer Service Automation Revenue, 2017-2028
6.7.2 Turkey Customer Service Automation Market Size, 2017-2028
6.7.3 Israel Customer Service Automation Market Size, 2017-2028
6.7.4 Saudi Arabia Customer Service Automation Market Size, 2017-2028
6.7.5 UAE Customer Service Automation Market Size, 2017-2028

7 PLAYERS PROFILES

7.1 Oracle
7.1.1 Oracle Corporate Summary
7.1.2 Oracle Business Overview
7.1.3 Oracle Customer Service Automation Major Product Offerings
7.1.4 Oracle Customer Service Automation Revenue in Global Market (2017-2022)
7.1.5 Oracle Key News
7.2 Iflytek
7.2.1 Iflytek Corporate Summary

+44 20 8123 2220
info@marketpublishers.com

7.2.2 Iflytek Business Overview
7.2.3 Iflytek Customer Service Automation Major Product Offerings
7.2.4 Iflytek Customer Service Automation Revenue in Global Market (2017-2022)
7.2.5 Iflytek Key News
7.3 Google
7.3.1 Google Corporate Summary
7.3.2 Google Business Overview
7.3.3 Google Customer Service Automation Major Product Offerings
7.3.4 Google Customer Service Automation Revenue in Global Market (2017-2022)
7.3.5 Google Key News
7.4 Amazon
7.4.1 Amazon Corporate Summary
7.4.2 Amazon Business Overview
7.4.3 Amazon Customer Service Automation Major Product Offerings
7.4.4 Amazon Customer Service Automation Revenue in Global Market (2017-2022)
7.4.5 Amazon Key News
7.5 Microsoft
7.5.1 Microsoft Corporate Summary
7.5.2 Microsoft Business Overview
7.5.3 Microsoft Customer Service Automation Major Product Offerings
7.5.4 Microsoft Customer Service Automation Revenue in Global Market (2017-2022)
7.5.5 Microsoft Key News
7.6 IBM
7.6.1 IBM Corporate Summary
7.6.2 IBM Business Overview
7.6.3 IBM Customer Service Automation Major Product Offerings
7.6.4 IBM Customer Service Automation Revenue in Global Market (2017-2022)
7.6.5 IBM Key News

8 CONCLUSION

9 APPENDIX

9.1 Note
9.2 Examples of Clients
9.3 Disclaimer

+44 20 8123 2220
info@marketpublishers.com

List Of Tables

LIST OF TABLES

Table 1. Customer Service Automation Market Opportunities & Trends in Global Market
Table 2. Customer Service Automation Market Drivers in Global Market
Table 3. Customer Service Automation Market Restraints in Global Market
Table 4. Key Players of Customer Service Automation in Global Market
Table 5. Top Customer Service Automation Players in Global Market, Ranking by Revenue (2021)
Table 6. Global Customer Service Automation Revenue by Companies, (US$, Mn), 2017-2022
Table 7. Global Customer Service Automation Revenue Share by Companies, 2017-2022
Table 8. Global Companies Customer Service Automation Product Type
Table 9. List of Global Tier 1 Customer Service Automation Companies, Revenue (US$, Mn) in 2021 and Market Share
Table 10. List of Global Tier 2 and Tier 3 Customer Service Automation Companies, Revenue (US$, Mn) in 2021 and Market Share
Table 11. By Type – Global Customer Service Automation Revenue, (US$, Mn), 2021 & 2028
Table 12. By Type - Customer Service Automation Revenue in Global (US$, Mn), 2017-2022
Table 13. By Type - Customer Service Automation Revenue in Global (US$, Mn), 2023-2028
Table 14. By Application – Global Customer Service Automation Revenue, (US$, Mn), 2021 & 2028
Table 15. By Application - Customer Service Automation Revenue in Global (US$, Mn), 2017-2022
Table 16. By Application - Customer Service Automation Revenue in Global (US$, Mn), 2023-2028
Table 17. By Region – Global Customer Service Automation Revenue, (US$, Mn), 2021 & 2028
Table 18. By Region - Global Customer Service Automation Revenue (US$, Mn), 2017-2022
Table 19. By Region - Global Customer Service Automation Revenue (US$, Mn), 2023-2028
Table 20. By Country - North America Customer Service Automation Revenue, (US$, Mn), 2017-2022

+44 20 8123 2220
info@marketpublishers.com

Table 21. By Country - North America Customer Service Automation Revenue, (US$, Mn), 2023-2028
Table 22. By Country - Europe Customer Service Automation Revenue, (US$, Mn), 2017-2022
Table 23. By Country - Europe Customer Service Automation Revenue, (US$, Mn), 2023-2028
Table 24. By Region - Asia Customer Service Automation Revenue, (US$, Mn), 2017-2022
Table 25. By Region - Asia Customer Service Automation Revenue, (US$, Mn), 2023-2028
Table 26. By Country - South America Customer Service Automation Revenue, (US$, Mn), 2017-2022
Table 27. By Country - South America Customer Service Automation Revenue, (US$, Mn), 2023-2028
Table 28. By Country - Middle East & Africa Customer Service Automation Revenue, (US$, Mn), 2017-2022
Table 29. By Country - Middle East & Africa Customer Service Automation Revenue, (US$, Mn), 2023-2028
Table 30. Oracle Corporate Summary
Table 31. Oracle Customer Service Automation Product Offerings
Table 32. Oracle Customer Service Automation Revenue (US$, Mn), (2017-2022)
Table 33. Iflytek Corporate Summary
Table 34. Iflytek Customer Service Automation Product Offerings
Table 35. Iflytek Customer Service Automation Revenue (US$, Mn), (2017-2022)
Table 36. Google Corporate Summary
Table 37. Google Customer Service Automation Product Offerings
Table 38. Google Customer Service Automation Revenue (US$, Mn), (2017-2022)
Table 39. Amazon Corporate Summary
Table 40. Amazon Customer Service Automation Product Offerings
Table 41. Amazon Customer Service Automation Revenue (US$, Mn), (2017-2022)
Table 42. Microsoft Corporate Summary
Table 43. Microsoft Customer Service Automation Product Offerings
Table 44. Microsoft Customer Service Automation Revenue (US$, Mn), (2017-2022)
Table 45. IBM Corporate Summary
Table 46. IBM Customer Service Automation Product Offerings
Table 47. IBM Customer Service Automation Revenue (US$, Mn), (2017-2022)

+44 20 8123 2220
info@marketpublishers.com

List Of Figures

LIST OF FIGURES

Figure 1. Customer Service Automation Segment by Type in 2021
Figure 2. Customer Service Automation Segment by Application in 2021
Figure 3. Global Customer Service Automation Market Overview: 2021
Figure 4. Key Caveats
Figure 5. Global Customer Service Automation Market Size: 2021 VS 2028 (US$, Mn)
Figure 6. Global Customer Service Automation Revenue, 2017-2028 (US$, Mn)
Figure 7. The Top 3 and 5 Players Market Share by Customer Service Automation Revenue in 2021
Figure 8. By Type - Global Customer Service Automation Revenue Market Share, 2017-2028
Figure 9. By Application - Global Customer Service Automation Revenue Market Share, 2017-2028
Figure 10. By Region - Global Customer Service Automation Revenue Market Share, 2017-2028
Figure 11. By Country - North America Customer Service Automation Revenue Market Share, 2017-2028
Figure 12. US Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 13. Canada Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 14. Mexico Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 15. By Country - Europe Customer Service Automation Revenue Market Share, 2017-2028
Figure 16. Germany Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 17. France Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 18. U.K. Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 19. Italy Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 20. Russia Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 21. Nordic Countries Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 22. Benelux Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 23. By Region - Asia Customer Service Automation Revenue Market Share, 2017-2028
Figure 24. China Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 25. Japan Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 26. South Korea Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 27. Southeast Asia Customer Service Automation Revenue, (US$, Mn),

+44 20 8123 2220
info@marketpublishers.com

2017-2028
Figure 28. India Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 29. By Country - South America Customer Service Automation Revenue Market Share, 2017-2028
Figure 30. Brazil Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 31. Argentina Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 32. By Country - Middle East & Africa Customer Service Automation Revenue Market Share, 2017-2028
Figure 33. Turkey Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 34. Israel Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 35. Saudi Arabia Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 36. UAE Customer Service Automation Revenue, (US$, Mn), 2017-2028
Figure 37. Oracle Customer Service Automation Revenue Year Over Year Growth (US$, Mn) & (2017-2022)
Figure 38. Iflytek Customer Service Automation Revenue Year Over Year Growth (US$, Mn) & (2017-2022)
Figure 39. Google Customer Service Automation Revenue Year Over Year Growth (US$, Mn) & (2017-2022)
Figure 40. Amazon Customer Service Automation Revenue Year Over Year Growth (US$, Mn) & (2017-2022)
Figure 41. Microsoft Customer Service Automation Revenue Year Over Year Growth (US$, Mn) & (2017-2022)
Figure 42. IBM Customer Service Automation Revenue Year Over Year Growth (US$, Mn) & (2017-2022)

+44 20 8123 2220
info@marketpublishers.com

I would like to order

Product name: Customer Service Automation Market, Global Outlook and Forecast 2022-2028
Product link: https://marketpublishers.com/r/CBB3C8882848EN.html
Price: US$ 3,250.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:
info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page https://marketpublishers.com/r/CBB3C8882848EN.html

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

**All fields are required

Custumer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at https://marketpublishers.com/docs/terms.html

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970