

Customer Relationship Management System Services Market, Global Outlook and Forecast 2022-2028

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Abstracts

All Salesforce products run in the cloud, so there are no expensive setup costs, no maintenance, and employees can work on smartphones, tablets, laptops, and any other internet-connected device. Salesforce services help businesses interact with customers in a new way to build more meaningful and lasting customer relationships, better understand customer needs, identify and capture new business opportunities, help customers solve problems faster, and be truly customer-centric. Manage all interactions with customers and potential customers to help the business grow and succeed.

This report contains market size and forecasts of Customer Relationship Management System Services in Global, including the following market information:

Global Customer Relationship Management System Services Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Customer Relationship Management System Services market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Sales Cloud Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Customer Relationship Management System Services

include Tata Group, Fujitsu, PricewaterhouseCoopers, Simplus, Accenture, IBM Corporation, Deloitte, Capgemini and DXC Technology Company, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Customer Relationship Management System Services companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Customer Relationship Management System Services Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Customer Relationship Management System Services Market Segment Percentages, by Type, 2021 (%)

Sales Cloud

Service Cloud

Marketing Cloud

App Cloud

Commerce Cloud

Global Customer Relationship Management System Services Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Customer Relationship Management System Services Market Segment Percentages, by Application, 2021 (%)

BFSI

Manufacturing

Media & Communication

Retail

Public Sector

Healthcare & Life Sciences

High Tech

Others

Global Customer Relationship Management System Services Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Customer Relationship Management System Services Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Customer Relationship Management System Services revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Customer Relationship Management System Services revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Tata Group

Fujitsu

PricewaterhouseCoopers

Simplus

Accenture

IBM Corporation

Deloitte

Capgemini

DXC Technology Company

NTT DATA Corporation

Wipro

Cognizant

Infosys

HCL Technologies

Persistent Systems

Tech Mahindra

Slalom

Virtusa

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