

# Customer Analytics Applications Market, Global Outlook and Forecast 2022-2028

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# Abstracts

Customer analytics is a process by which data from customer behavior is used to help make key business decisions via market segmentation and predictive analytics. This information is used by businesses for direct marketing, site selection, and customer relationship management.

This report contains market size and forecasts of Customer Analytics Applications in Global, including the following market information:

Global Customer Analytics Applications Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Customer Analytics Applications market was valued at 12490 million in 2021 and is projected to reach US\$ 32460 million by 2028, at a CAGR of 14.6% during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Customer Behavior Analysis Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Customer Analytics Applications include Adobe Inc., IBM Corp., Oracle Corp., Salesforce.com Inc. and SAS Institute Inc., etc. In 2021, the global top five players have a share approximately % in terms of revenue.



MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Customer Analytics Applications companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Customer Analytics Applications Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Customer Analytics Applications Market Segment Percentages, by Type, 2021 (%)

Customer Behavior Analysis

**Customer Behavior Forecast** 

Global Customer Analytics Applications Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Customer Analytics Applications Market Segment Percentages, by Application, 2021 (%)

Retail

BFSI

Telecom and IT

Healthcare

Manufacturing

Other

Global Customer Analytics Applications Market, By Region and Country, 2017-2022,



2023-2028 (\$ Millions)

Global Customer Analytics Applications Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

#### Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea



#### Southeast Asia

India

Rest of Asia

#### South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

**Competitor Analysis** 

The report also provides analysis of leading market participants including:

Key companies Customer Analytics Applications revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Customer Analytics Applications revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:



Adobe Inc.

IBM Corp.

Oracle Corp.

Salesforce.com Inc.

SAS Institute Inc.



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