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Conversational AI Platforms Market, Global Outlook and Forecast 2022-2028

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Abstracts

Conversational AI Platforms help develop and implement solutions for automating customer service, customer engagement, and human-computer interactions through natural language understanding and speech generation. These solutions include chatbots and virtual assistans, among other tools

This report contains market size and forecasts of Conversational AI Platforms in Global, including the following market information:

Global Conversational AI Platforms Market Revenue, 2017-2022, 2023-2028, ($ millions)

Global top five companies in 2021 (%)

The global Conversational AI Platforms market was valued at million in 2021 and is projected to reach US$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at $ Million in 2021, While China is Forecast to Reach $ Million by 2028.

Cloud-Based Segment to Reach $ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Conversational AI Platforms include Acobot, ExecVision, FunnelDash, Gong.io, Activechat, LivePerson, Marchex, LiveChat and Brazen, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

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MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Conversational AI Platforms companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Conversational AI Platforms Market, by Type, 2017-2022, 2023-2028 ($ millions)

Global Conversational AI Platforms Market Segment Percentages, by Type, 2021 (%)

Cloud-Based

On-Premise

Global Conversational AI Platforms Market, by Application, 2017-2022, 2023-2028 ($ millions)

Global Conversational AI Platforms Market Segment Percentages, by Application, 2021 (%)

Large Enterprises(1000+ Users)

Medium-Sized Enterprise(499-1000 Users)

Small Enterprises(1-499 Users)

Global Conversational AI Platforms Market, By Region and Country, 2017-2022, 2023-2028 ($ Millions)

Global Conversational AI Platforms Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

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- Canada
- Mexico

Europe

- Germany
- France
- U.K.
- Italy
- Russia
- Nordic Countries
- Benelux
- Rest of Europe

Asia

- China
- Japan
- South Korea
- Southeast Asia
- India
- Rest of Asia

South America

- Brazil

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Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Conversational AI Platforms revenues in global market, 2017-2022 (estimated), ($ millions)

Key companies Conversational AI Platforms revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Acobot

ExecVision

FunnelDash

Gong.io

Activechat

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LivePerson

Marchex

LiveChat

Brazen

Continually

SmatSocial

Kommunicate

Solvemate

Hellomybot

Bold360

Chatfuel

Conversica

Smith.ai

Locobuzz Solutions

Recast.AI

Dialogflow

ApexChat

BotXO

SoundHound

OneReach.ai

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Synthetix

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