

Contact Center Interaction Analytics Market, Global Outlook and Forecast 2022-2028

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Abstracts

This report contains market size and forecasts of Contact Center Interaction Analytics in Global, including the following market information:

Global Contact Center Interaction Analytics Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Contact Center Interaction Analytics market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Cloud Based Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Contact Center Interaction Analytics include Calabrio, CallMiner, Inc., Clarabridge, NICE, Observe.ai, OnviSource, Sestek, Verint Systems and Xdroid and etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Contact Center Interaction Analytics companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Contact Center Interaction Analytics Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Contact Center Interaction Analytics Market Segment Percentages, by Type, 2021 (%)

Cloud Based

On Premises

Global Contact Center Interaction Analytics Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Contact Center Interaction Analytics Market Segment Percentages, by Application, 2021 (%)

Small and Mid-sized Businesses

Large Enterprises

Global Contact Center Interaction Analytics Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Contact Center Interaction Analytics Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Contact Center Interaction Analytics revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Contact Center Interaction Analytics revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Calabrio

CallMiner, Inc.

Clarabridge

NICE

Observe.ai

OnviSource

Sestek

Verint Systems

Xdroid

Yactraq Online, Inc.

Contents

1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS

- 1.1 Contact Center Interaction Analytics Market Definition
- 1.2 Market Segments
 - 1.2.1 Market by Type
 - 1.2.2 Market by Application
- 1.3 Global Contact Center Interaction Analytics Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
 - 1.5.1 Research Methodology
 - 1.5.2 Research Process
 - 1.5.3 Base Year
 - 1.5.4 Report Assumptions & Caveats

2 GLOBAL CONTACT CENTER INTERACTION ANALYTICS OVERALL MARKET SIZE

- 2.1 Global Contact Center Interaction Analytics Market Size: 2021 VS 2028
- 2.2 Global Contact Center Interaction Analytics Market Size, Prospects & Forecasts: 2017-2028
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
 - 2.3.1 Market Opportunities & Trends
 - 2.3.2 Market Drivers
 - 2.3.3 Market Restraints

3 COMPANY LANDSCAPE

- 3.1 Top Contact Center Interaction Analytics Players in Global Market
- 3.2 Top Global Contact Center Interaction Analytics Companies Ranked by Revenue
- 3.3 Global Contact Center Interaction Analytics Revenue by Companies
- 3.4 Top 3 and Top 5 Contact Center Interaction Analytics Companies in Global Market, by Revenue in 2021
- 3.5 Global Companies Contact Center Interaction Analytics Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 Contact Center Interaction Analytics Players in Global Market
 - 3.6.1 List of Global Tier 1 Contact Center Interaction Analytics Companies
 - 3.6.2 List of Global Tier 2 and Tier 3 Contact Center Interaction Analytics Companies

4 MARKET SIGHTS BY PRODUCT

4.1 Overview

4.1.1 by Type - Global Contact Center Interaction Analytics Market Size Markets, 2021 & 2028

4.1.2 Cloud Based

4.1.3 On Premises

4.2 By Type - Global Contact Center Interaction Analytics Revenue & Forecasts

4.2.1 By Type - Global Contact Center Interaction Analytics Revenue, 2017-2022

4.2.2 By Type - Global Contact Center Interaction Analytics Revenue, 2023-2028

4.2.3 By Type - Global Contact Center Interaction Analytics Revenue Market Share, 2017-2028

5 SIGHTS BY APPLICATION

5.1 Overview

5.1.1 By Application - Global Contact Center Interaction Analytics Market Size, 2021 & 2028

5.1.2 Small and Mid-sized Businesses

5.1.3 Large Enterprises

5.2 By Application - Global Contact Center Interaction Analytics Revenue & Forecasts

5.2.1 By Application - Global Contact Center Interaction Analytics Revenue, 2017-2022

5.2.2 By Application - Global Contact Center Interaction Analytics Revenue, 2023-2028

5.2.3 By Application - Global Contact Center Interaction Analytics Revenue Market Share, 2017-2028

6 SIGHTS BY REGION

6.1 By Region - Global Contact Center Interaction Analytics Market Size, 2021 & 2028

6.2 By Region - Global Contact Center Interaction Analytics Revenue & Forecasts

6.2.1 By Region - Global Contact Center Interaction Analytics Revenue, 2017-2022

6.2.2 By Region - Global Contact Center Interaction Analytics Revenue, 2023-2028

6.2.3 By Region - Global Contact Center Interaction Analytics Revenue Market Share, 2017-2028

6.3 North America

6.3.1 By Country - North America Contact Center Interaction Analytics Revenue,

2017-2028

6.3.2 US Contact Center Interaction Analytics Market Size, 2017-2028

6.3.3 Canada Contact Center Interaction Analytics Market Size, 2017-2028

6.3.4 Mexico Contact Center Interaction Analytics Market Size, 2017-2028

6.4 Europe

6.4.1 By Country - Europe Contact Center Interaction Analytics Revenue, 2017-2028

6.4.2 Germany Contact Center Interaction Analytics Market Size, 2017-2028

6.4.3 France Contact Center Interaction Analytics Market Size, 2017-2028

6.4.4 U.K. Contact Center Interaction Analytics Market Size, 2017-2028

6.4.5 Italy Contact Center Interaction Analytics Market Size, 2017-2028

6.4.6 Russia Contact Center Interaction Analytics Market Size, 2017-2028

6.4.7 Nordic Countries Contact Center Interaction Analytics Market Size, 2017-2028

6.4.8 Benelux Contact Center Interaction Analytics Market Size, 2017-2028

6.5 Asia

6.5.1 By Region - Asia Contact Center Interaction Analytics Revenue, 2017-2028

6.5.2 China Contact Center Interaction Analytics Market Size, 2017-2028

6.5.3 Japan Contact Center Interaction Analytics Market Size, 2017-2028

6.5.4 South Korea Contact Center Interaction Analytics Market Size, 2017-2028

6.5.5 Southeast Asia Contact Center Interaction Analytics Market Size, 2017-2028

6.5.6 India Contact Center Interaction Analytics Market Size, 2017-2028

6.6 South America

6.6.1 By Country - South America Contact Center Interaction Analytics Revenue, 2017-2028

6.6.2 Brazil Contact Center Interaction Analytics Market Size, 2017-2028

6.6.3 Argentina Contact Center Interaction Analytics Market Size, 2017-2028

6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Contact Center Interaction Analytics Revenue, 2017-2028

6.7.2 Turkey Contact Center Interaction Analytics Market Size, 2017-2028

6.7.3 Israel Contact Center Interaction Analytics Market Size, 2017-2028

6.7.4 Saudi Arabia Contact Center Interaction Analytics Market Size, 2017-2028

6.7.5 UAE Contact Center Interaction Analytics Market Size, 2017-2028

7 PLAYERS PROFILES

7.1 Calabrio

7.1.1 Calabrio Corporate Summary

7.1.2 Calabrio Business Overview

7.1.3 Calabrio Contact Center Interaction Analytics Major Product Offerings

7.1.4 Calabrio Contact Center Interaction Analytics Revenue in Global Market
(2017-2022)

7.1.5 Calabrio Key News

7.2 CallMiner, Inc.

7.2.1 CallMiner, Inc. Corporate Summary

7.2.2 CallMiner, Inc. Business Overview

7.2.3 CallMiner, Inc. Contact Center Interaction Analytics Major Product Offerings

7.2.4 CallMiner, Inc. Contact Center Interaction Analytics Revenue in Global Market
(2017-2022)

7.2.5 CallMiner, Inc. Key News

7.3 Clarabridge

7.3.1 Clarabridge Corporate Summary

7.3.2 Clarabridge Business Overview

7.3.3 Clarabridge Contact Center Interaction Analytics Major Product Offerings

7.3.4 Clarabridge Contact Center Interaction Analytics Revenue in Global Market
(2017-2022)

7.3.5 Clarabridge Key News

7.4 NICE

7.4.1 NICE Corporate Summary

7.4.2 NICE Business Overview

7.4.3 NICE Contact Center Interaction Analytics Major Product Offerings

7.4.4 NICE Contact Center Interaction Analytics Revenue in Global Market
(2017-2022)

7.4.5 NICE Key News

7.5 Observe.ai

7.5.1 Observe.ai Corporate Summary

7.5.2 Observe.ai Business Overview

7.5.3 Observe.ai Contact Center Interaction Analytics Major Product Offerings

7.5.4 Observe.ai Contact Center Interaction Analytics Revenue in Global Market
(2017-2022)

7.5.5 Observe.ai Key News

7.6 OnviSource

7.6.1 OnviSource Corporate Summary

7.6.2 OnviSource Business Overview

7.6.3 OnviSource Contact Center Interaction Analytics Major Product Offerings

7.6.4 OnviSource Contact Center Interaction Analytics Revenue in Global Market
(2017-2022)

7.6.5 OnviSource Key News

7.7 Sestek

- 7.7.1 Sestek Corporate Summary
- 7.7.2 Sestek Business Overview
- 7.7.3 Sestek Contact Center Interaction Analytics Major Product Offerings
- 7.7.4 Sestek Contact Center Interaction Analytics Revenue in Global Market (2017-2022)
- 7.7.5 Sestek Key News
- 7.8 Verint Systems
 - 7.8.1 Verint Systems Corporate Summary
 - 7.8.2 Verint Systems Business Overview
 - 7.8.3 Verint Systems Contact Center Interaction Analytics Major Product Offerings
 - 7.8.4 Verint Systems Contact Center Interaction Analytics Revenue in Global Market (2017-2022)
 - 7.8.5 Verint Systems Key News
- 7.9 Xdroid
 - 7.9.1 Xdroid Corporate Summary
 - 7.9.2 Xdroid Business Overview
 - 7.9.3 Xdroid Contact Center Interaction Analytics Major Product Offerings
 - 7.9.4 Xdroid Contact Center Interaction Analytics Revenue in Global Market (2017-2022)
 - 7.9.5 Xdroid Key News
- 7.10 Yactraq Online, Inc.
 - 7.10.1 Yactraq Online, Inc. Corporate Summary
 - 7.10.2 Yactraq Online, Inc. Business Overview
 - 7.10.3 Yactraq Online, Inc. Contact Center Interaction Analytics Major Product Offerings
 - 7.10.4 Yactraq Online, Inc. Contact Center Interaction Analytics Revenue in Global Market (2017-2022)
 - 7.10.5 Yactraq Online, Inc. Key News

8 CONCLUSION

9 APPENDIX

- 9.1 Note
- 9.2 Examples of Clients
- 9.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. Contact Center Interaction Analytics Market Opportunities & Trends in Global Market

Table 2. Contact Center Interaction Analytics Market Drivers in Global Market

Table 3. Contact Center Interaction Analytics Market Restraints in Global Market

Table 4. Key Players of Contact Center Interaction Analytics in Global Market

Table 5. Top Contact Center Interaction Analytics Players in Global Market, Ranking by Revenue (2021)

Table 6. Global Contact Center Interaction Analytics Revenue by Companies, (US\$, Mn), 2017-2022

Table 7. Global Contact Center Interaction Analytics Revenue Share by Companies, 2017-2022

Table 8. Global Companies Contact Center Interaction Analytics Product Type

Table 9. List of Global Tier 1 Contact Center Interaction Analytics Companies, Revenue (US\$, Mn) in 2021 and Market Share

Table 10. List of Global Tier 2 and Tier 3 Contact Center Interaction Analytics Companies, Revenue (US\$, Mn) in 2021 and Market Share

Table 11. By Type – Global Contact Center Interaction Analytics Revenue, (US\$, Mn), 2021 & 2028

Table 12. By Type - Contact Center Interaction Analytics Revenue in Global (US\$, Mn), 2017-2022

Table 13. By Type - Contact Center Interaction Analytics Revenue in Global (US\$, Mn), 2023-2028

Table 14. By Application – Global Contact Center Interaction Analytics Revenue, (US\$, Mn), 2021 & 2028

Table 15. By Application - Contact Center Interaction Analytics Revenue in Global (US\$, Mn), 2017-2022

Table 16. By Application - Contact Center Interaction Analytics Revenue in Global (US\$, Mn), 2023-2028

Table 17. By Region – Global Contact Center Interaction Analytics Revenue, (US\$, Mn), 2021 & 2028

Table 18. By Region - Global Contact Center Interaction Analytics Revenue (US\$, Mn), 2017-2022

Table 19. By Region - Global Contact Center Interaction Analytics Revenue (US\$, Mn), 2023-2028

Table 20. By Country - North America Contact Center Interaction Analytics Revenue,

(US\$, Mn), 2017-2022

Table 21. By Country - North America Contact Center Interaction Analytics Revenue, (US\$, Mn), 2023-2028

Table 22. By Country - Europe Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2022

Table 23. By Country - Europe Contact Center Interaction Analytics Revenue, (US\$, Mn), 2023-2028

Table 24. By Region - Asia Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2022

Table 25. By Region - Asia Contact Center Interaction Analytics Revenue, (US\$, Mn), 2023-2028

Table 26. By Country - South America Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2022

Table 27. By Country - South America Contact Center Interaction Analytics Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa Contact Center Interaction Analytics Revenue, (US\$, Mn), 2023-2028

Table 30. Calabrio Corporate Summary

Table 31. Calabrio Contact Center Interaction Analytics Product Offerings

Table 32. Calabrio Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)

Table 33. CallMiner, Inc. Corporate Summary

Table 34. CallMiner, Inc. Contact Center Interaction Analytics Product Offerings

Table 35. CallMiner, Inc. Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)

Table 36. Clarabridge Corporate Summary

Table 37. Clarabridge Contact Center Interaction Analytics Product Offerings

Table 38. Clarabridge Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)

Table 39. NICE Corporate Summary

Table 40. NICE Contact Center Interaction Analytics Product Offerings

Table 41. NICE Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)

Table 42. Observe.ai Corporate Summary

Table 43. Observe.ai Contact Center Interaction Analytics Product Offerings

Table 44. Observe.ai Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)

Table 45. OnviSource Corporate Summary

- Table 46. OnviSource Contact Center Interaction Analytics Product Offerings
- Table 47. OnviSource Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)
- Table 48. Sestek Corporate Summary
- Table 49. Sestek Contact Center Interaction Analytics Product Offerings
- Table 50. Sestek Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)
- Table 51. Verint Systems Corporate Summary
- Table 52. Verint Systems Contact Center Interaction Analytics Product Offerings
- Table 53. Verint Systems Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)
- Table 54. Xdroid Corporate Summary
- Table 55. Xdroid Contact Center Interaction Analytics Product Offerings
- Table 56. Xdroid Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)
- Table 57. Yactraq Online, Inc. Corporate Summary
- Table 58. Yactraq Online, Inc. Contact Center Interaction Analytics Product Offerings
- Table 59. Yactraq Online, Inc. Contact Center Interaction Analytics Revenue (US\$, Mn), (2017-2022)

List Of Figures

LIST OF FIGURES

- Figure 1. Contact Center Interaction Analytics Segment by Type in 2021
- Figure 2. Contact Center Interaction Analytics Segment by Application in 2021
- Figure 3. Global Contact Center Interaction Analytics Market Overview: 2021
- Figure 4. Key Caveats
- Figure 5. Global Contact Center Interaction Analytics Market Size: 2021 VS 2028 (US\$, Mn)
- Figure 6. Global Contact Center Interaction Analytics Revenue, 2017-2028 (US\$, Mn)
- Figure 7. The Top 3 and 5 Players Market Share by Contact Center Interaction Analytics Revenue in 2021
- Figure 8. By Type - Global Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 9. By Application - Global Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 10. By Region - Global Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 11. By Country - North America Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 12. US Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 13. Canada Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 14. Mexico Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 15. By Country - Europe Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 16. Germany Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 17. France Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 18. U.K. Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 19. Italy Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 20. Russia Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 21. Nordic Countries Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 22. Benelux Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 23. By Region - Asia Contact Center Interaction Analytics Revenue Market Share, 2017-2028

- Figure 24. China Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 25. Japan Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 26. South Korea Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 27. Southeast Asia Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 28. India Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 29. By Country - South America Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 30. Brazil Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 31. Argentina Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 32. By Country - Middle East & Africa Contact Center Interaction Analytics Revenue Market Share, 2017-2028
- Figure 33. Turkey Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 34. Israel Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 35. Saudi Arabia Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 36. UAE Contact Center Interaction Analytics Revenue, (US\$, Mn), 2017-2028
- Figure 37. Calabrio Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 38. CallMiner, Inc. Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 39. Clarabridge Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 40. NICE Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 41. Observe.ai Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 42. OnviSource Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 43. Sestek Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 44. Verint Systems Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 45. Xdroid Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 46. Yactraq Online, Inc. Contact Center Interaction Analytics Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

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