

Cloud IT Service Management (ITSM) Market - Global Outlook and Forecast 2022-2028

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Abstracts

ITSM focuses on the management of the IT infrastructure, including hardware, software, processes, and services. While these services can be delivered independently, you'll find more value from solutions that combine capabilities for essential business functions, such as the delivery of business services, support for agile development and DevOps, and support for cloud services.

This report contains market size and forecasts of Cloud IT Service Management (ITSM) in Global, including the following market information:

Global Cloud IT Service Management (ITSM) Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Cloud IT Service Management (ITSM) market was valued at 6713.1 million in 2021 and is projected to reach US\$ 20460 million by 2028, at a CAGR of 17.3% during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Service Portfolio Management Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Cloud IT Service Management (ITSM) include ServiceNow, HPE, IBM, BMC Software, CA Technologies, Cherwell Software, Ivanti,



Citrix Systems and Hornbill, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Cloud IT Service Management (ITSM) companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Cloud IT Service Management (ITSM) Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Cloud IT Service Management (ITSM) Market Segment Percentages, by Type, 2021 (%)

Service Portfolio Management

Configuration & Change Management

Operations & Performance Management

Global Cloud IT Service Management (ITSM) Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Cloud IT Service Management (ITSM) Market Segment Percentages, by Application, 2021 (%)

BFSI

IT & Telecommunication

Retail & Consumer Goods

Global Cloud IT Service Management (ITSM) Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)



Global Cloud IT Service Management (ITSM) Market Segment Percentages, By Region and Country, 2021 (%)

	North America		
		US	
		Canada	
		Mexico	
Europe		e	
		Germany	
		France	
		U.K.	
		Italy	
		Russia	
		Nordic Countries	
		Benelux	
		Rest of Europe	
	Asia		
		China	
		Japan	
		South Korea	

Southeast Asia



India			
Rest of Asia			
South America			
Brazil			
Argentina			
Rest of South America			
Middle East & Africa			
Turkey			
Israel			
Saudi Arabia			
UAE			
Rest of Middle East & Africa			
Competitor Analysis			
The report also provides analysis of leading market participants including:			
Key companies Cloud IT Service Management (ITSM) revenues in global market, 2017-2022 (estimated), (\$ millions)			
Key companies Cloud IT Service Management (ITSM) revenues share in global market, 2021 (%)			
Further, the report presents profiles of competitors in the market, key players include:			
ServiceNow			



HPE
IBM
BMC Software
CA Technologies
Cherwell Software
Ivanti
Citrix Systems
Hornbill
Axios Systems
Efecte
ManageEngine
EasyVista
Atlassian
Alemba
SysAid
Microsoft
LogMein
Micro Focus
Freshworks



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Figure 56. Freshworks Cloud IT Service Management (ITSM) Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)



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