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Cloud-based CRM Systems Market, Global Outlook and Forecast 2022-2028

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Abstracts

A cloud-based CRM is a CRM system hosted in the cloud, which allows for accessing data from anywhere (any place & any device with internet access). Also, colleagues irrespective of department (or from any business unit) can work with the same data simultaneously. Cloud CRM software enables you to work remotely with high efficiency, which is especially important during the COVID-19 pandemic.

This report contains market size and forecasts of Cloud-based CRM Systems in Global, including the following market information:

Global Cloud-based CRM Systems Market Revenue, 2017-2022, 2023-2028, ($ millions)

Global top five companies in 2021 (%)

The global Cloud-based CRM Systems market was valued at million in 2021 and is projected to reach US$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at $ Million in 2021, While China is Forecast to Reach $ Million by 2028.

SaaS/Public Cloud-based Segment to Reach $ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Cloud-based CRM Systems include Salesforce, HubSpot, Zoho Corporation, Copper CRM, Inc., amoCRM (1C Company), Freshworks,

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Creatio, Teamgate, Ltd and Really Simple Systems, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Cloud-based CRM Systems companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Cloud-based CRM Systems Market, by Type, 2017-2022, 2023-2028 ($ millions)

Global Cloud-based CRM Systems Market Segment Percentages, by Type, 2021 (%)

SaaS/Public Cloud-based

PaaS/Private Cloud-based

Global Cloud-based CRM Systems Market, by Application, 2017-2022, 2023-2028 ($ millions)

Global Cloud-based CRM Systems Market Segment Percentages, by Application, 2021 (%)

SMEs

Large Enterprises

Global Cloud-based CRM Systems Market, By Region and Country, 2017-2022, 2023-2028 ($ Millions)

Global Cloud-based CRM Systems Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

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- Canada
- Mexico

Europe

- Germany
- France
- U.K.
- Italy
- Russia
- Nordic Countries
- Benelux
- Rest of Europe

Asia

- China
- Japan
- South Korea
- Southeast Asia
- India
- Rest of Asia

South America

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- Brazil
- Argentina
- Rest of South America

Middle East & Africa

- Turkey
- Israel
- Saudi Arabia
- UAE
- Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Cloud-based CRM Systems revenues in global market, 2017-2022 (estimated), ($ millions)

Key companies Cloud-based CRM Systems revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

- Salesforce
- HubSpot
- Zoho Corporation
- Copper CRM, Inc.
- amoCRM (1C Company)

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Freshworks

Creatio

Teamgate, Ltd

Really Simple Systems

Agile CRM

YetiForce Sp. z o.o.

SutiSoft

InStream.io

Vtiger

Bitrix24

SeoSamba

Breezz

RepairShopr

Yonyx

Wakeupsales

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