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Citizen Request Management Software Market, Global Outlook and Forecast 2022-2028

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Abstracts

Local and state governments use citizen request management software to manage the influx of constituent requests for non-emergency services. Often known as 311 services, these requests can include: basic information requests about city services; reporting graffiti, broken streetlights, or potholes; building violation complaints; requests for tree trims or sewer line inspections; and other services. Most modern citizen request management solutions offer both web-based portals and mobile apps for citizens to submit requests, with some products also allowing ticket creation directly from Twitter and related social media.

This report contains market size and forecasts of Citizen Request Management Software in Global, including the following market information:

Global Citizen Request Management Software Market Revenue, 2017-2022, 2023-2028, ($ millions)

Global top five companies in 2021 (%)

The global Citizen Request Management Software market was valued at million in 2021 and is projected to reach US$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at $ Million in 2021, While China is Forecast to Reach $ Million by 2028.

Cloud-Based Segment to Reach $ Million by 2028, with a % CAGR in next six years.

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The global key manufacturers of Citizen Request Management Software include CityView, Accela, NetFore Systems, Esri, AvePoint, CentralSquare Technologies, Citibot, Aeon Nexus Corporation and Online Solutions, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Citizen Request Management Software companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Citizen Request Management Software Market, by Type, 2017-2022, 2023-2028 ($ millions)

Global Citizen Request Management Software Market Segment Percentages, by Type, 2021 (%)

Cloud-Based

Web-Based

Global Citizen Request Management Software Market, by Application, 2017-2022, 2023-2028 ($ millions)

Global Citizen Request Management Software Market Segment Percentages, by Application, 2021 (%)

Government

Public Works Department

Global Citizen Request Management Software Market, By Region and Country, 2017-2022, 2023-2028 ($ Millions)

Global Citizen Request Management Software Market Segment Percentages, By Region and Country, 2021 (%)

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North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

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South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Citizen Request Management Software revenues in global market, 2017-2022 (estimated), ($ millions)

Key companies Citizen Request Management Software revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

CityView

Accela

NetFore Systems

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Esri

AvePoint

CentralSquare Technologies

Citibot

Aeon Nexus Corporation

Online Solutions

Wagsys Software Solutions

CivicPlus

Ctzen

Comcate

E-Gov Link

Kratos Technology

GovQA

Granicus

HelpinBox.io

Intelligov Software

iWorQ Systems

MaintStar

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Novo Solutions

Motorola Solutions

PubWorks

QAlert Insider

SmartComment

Tyler Technologies

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