

Chatbot Software Market, Global Outlook and Forecast 2022-2028

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Abstracts

Chatbot software is a computer program with conversational interface that allows it to hold conversations with human users via textual (and auditory in some advanced cases) methods. Typically, these programs can be set up as widgets on websites, messaging platforms, social media sites, and mobile apps.

Based on their complexity, chatbot software can be basic tools that offer responses based on pre-built scripts or more advanced solutions such as virtual assistants that perform transactions on the behalf of human users.

This report contains market size and forecasts of Chatbot Software in Global, including the following market information:

Global Chatbot Software Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Chatbot Software market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Cloud-based Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Chatbot Software include Pipedrive, ExecVision, Brazen, Drift, Rocket.Chat, SnapEngage, Comm100 Live Chat, LiveHelpNow and

Freshchat, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Chatbot Software companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Chatbot Software Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Chatbot Software Market Segment Percentages, by Type, 2021 (%)

Cloud-based

On-premises

Global Chatbot Software Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Chatbot Software Market Segment Percentages, by Application, 2021 (%)

Large Enterprises

SMEs

Global Chatbot Software Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Chatbot Software Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Chatbot Software revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Chatbot Software revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Pipedrive

ExecVision

Brazen

Drift

Rocket.Chat

SnapEngage

Comm100 Live Chat

LiveHelpNow

Freshchat

Customerly

True Lark

INSIDE

Conversational Cloud

Quiq Messaging

Kommunicate

Chatbot

Formilla.com

Smith.ai

Leadoo

Boost.AI

Contents

1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS

- 1.1 Chatbot Software Market Definition
- 1.2 Market Segments
 - 1.2.1 Market by Type
 - 1.2.2 Market by Application
- 1.3 Global Chatbot Software Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
 - 1.5.1 Research Methodology
 - 1.5.2 Research Process
 - 1.5.3 Base Year
 - 1.5.4 Report Assumptions & Caveats

2 GLOBAL CHATBOT SOFTWARE OVERALL MARKET SIZE

- 2.1 Global Chatbot Software Market Size: 2021 VS 2028
- 2.2 Global Chatbot Software Market Size, Prospects & Forecasts: 2017-2028
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
 - 2.3.1 Market Opportunities & Trends
 - 2.3.2 Market Drivers
 - 2.3.3 Market Restraints

3 COMPANY LANDSCAPE

- 3.1 Top Chatbot Software Players in Global Market
- 3.2 Top Global Chatbot Software Companies Ranked by Revenue
- 3.3 Global Chatbot Software Revenue by Companies
- 3.4 Top 3 and Top 5 Chatbot Software Companies in Global Market, by Revenue in 2021
- 3.5 Global Companies Chatbot Software Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 Chatbot Software Players in Global Market
 - 3.6.1 List of Global Tier 1 Chatbot Software Companies
 - 3.6.2 List of Global Tier 2 and Tier 3 Chatbot Software Companies

4 MARKET SIGHTS BY PRODUCT

4.1 Overview

4.1.1 by Type - Global Chatbot Software Market Size Markets, 2021 & 2028

4.1.2 Cloud-based

4.1.3 On-premises

4.2 By Type - Global Chatbot Software Revenue & Forecasts

4.2.1 By Type - Global Chatbot Software Revenue, 2017-2022

4.2.2 By Type - Global Chatbot Software Revenue, 2023-2028

4.2.3 By Type - Global Chatbot Software Revenue Market Share, 2017-2028

5 SIGHTS BY APPLICATION

5.1 Overview

5.1.1 By Application - Global Chatbot Software Market Size, 2021 & 2028

5.1.2 Large Enterprises

5.1.3 SMEs

5.2 By Application - Global Chatbot Software Revenue & Forecasts

5.2.1 By Application - Global Chatbot Software Revenue, 2017-2022

5.2.2 By Application - Global Chatbot Software Revenue, 2023-2028

5.2.3 By Application - Global Chatbot Software Revenue Market Share, 2017-2028

6 SIGHTS BY REGION

6.1 By Region - Global Chatbot Software Market Size, 2021 & 2028

6.2 By Region - Global Chatbot Software Revenue & Forecasts

6.2.1 By Region - Global Chatbot Software Revenue, 2017-2022

6.2.2 By Region - Global Chatbot Software Revenue, 2023-2028

6.2.3 By Region - Global Chatbot Software Revenue Market Share, 2017-2028

6.3 North America

6.3.1 By Country - North America Chatbot Software Revenue, 2017-2028

6.3.2 US Chatbot Software Market Size, 2017-2028

6.3.3 Canada Chatbot Software Market Size, 2017-2028

6.3.4 Mexico Chatbot Software Market Size, 2017-2028

6.4 Europe

6.4.1 By Country - Europe Chatbot Software Revenue, 2017-2028

6.4.2 Germany Chatbot Software Market Size, 2017-2028

6.4.3 France Chatbot Software Market Size, 2017-2028

6.4.4 U.K. Chatbot Software Market Size, 2017-2028

6.4.5 Italy Chatbot Software Market Size, 2017-2028

6.4.6 Russia Chatbot Software Market Size, 2017-2028

6.4.7 Nordic Countries Chatbot Software Market Size, 2017-2028

6.4.8 Benelux Chatbot Software Market Size, 2017-2028

6.5 Asia

6.5.1 By Region - Asia Chatbot Software Revenue, 2017-2028

6.5.2 China Chatbot Software Market Size, 2017-2028

6.5.3 Japan Chatbot Software Market Size, 2017-2028

6.5.4 South Korea Chatbot Software Market Size, 2017-2028

6.5.5 Southeast Asia Chatbot Software Market Size, 2017-2028

6.5.6 India Chatbot Software Market Size, 2017-2028

6.6 South America

6.6.1 By Country - South America Chatbot Software Revenue, 2017-2028

6.6.2 Brazil Chatbot Software Market Size, 2017-2028

6.6.3 Argentina Chatbot Software Market Size, 2017-2028

6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa Chatbot Software Revenue, 2017-2028

6.7.2 Turkey Chatbot Software Market Size, 2017-2028

6.7.3 Israel Chatbot Software Market Size, 2017-2028

6.7.4 Saudi Arabia Chatbot Software Market Size, 2017-2028

6.7.5 UAE Chatbot Software Market Size, 2017-2028

7 PLAYERS PROFILES

7.1 Pipedrive

7.1.1 Pipedrive Corporate Summary

7.1.2 Pipedrive Business Overview

7.1.3 Pipedrive Chatbot Software Major Product Offerings

7.1.4 Pipedrive Chatbot Software Revenue in Global Market (2017-2022)

7.1.5 Pipedrive Key News

7.2 ExecVision

7.2.1 ExecVision Corporate Summary

7.2.2 ExecVision Business Overview

7.2.3 ExecVision Chatbot Software Major Product Offerings

7.2.4 ExecVision Chatbot Software Revenue in Global Market (2017-2022)

7.2.5 ExecVision Key News

7.3 Brazen

7.3.1 Brazen Corporate Summary

7.3.2 Brazen Business Overview

7.3.3 Brazen Chatbot Software Major Product Offerings

7.3.4 Brazen Chatbot Software Revenue in Global Market (2017-2022)

7.3.5 Brazen Key News

7.4 Drift

7.4.1 Drift Corporate Summary

7.4.2 Drift Business Overview

7.4.3 Drift Chatbot Software Major Product Offerings

7.4.4 Drift Chatbot Software Revenue in Global Market (2017-2022)

7.4.5 Drift Key News

7.5 Rocket.Chat

7.5.1 Rocket.Chat Corporate Summary

7.5.2 Rocket.Chat Business Overview

7.5.3 Rocket.Chat Chatbot Software Major Product Offerings

7.5.4 Rocket.Chat Chatbot Software Revenue in Global Market (2017-2022)

7.5.5 Rocket.Chat Key News

7.6 SnapEngage

7.6.1 SnapEngage Corporate Summary

7.6.2 SnapEngage Business Overview

7.6.3 SnapEngage Chatbot Software Major Product Offerings

7.6.4 SnapEngage Chatbot Software Revenue in Global Market (2017-2022)

7.6.5 SnapEngage Key News

7.7 Comm100 Live Chat

7.7.1 Comm100 Live Chat Corporate Summary

7.7.2 Comm100 Live Chat Business Overview

7.7.3 Comm100 Live Chat Chatbot Software Major Product Offerings

7.7.4 Comm100 Live Chat Chatbot Software Revenue in Global Market (2017-2022)

7.7.5 Comm100 Live Chat Key News

7.8 LiveHelpNow

7.8.1 LiveHelpNow Corporate Summary

7.8.2 LiveHelpNow Business Overview

7.8.3 LiveHelpNow Chatbot Software Major Product Offerings

7.8.4 LiveHelpNow Chatbot Software Revenue in Global Market (2017-2022)

7.8.5 LiveHelpNow Key News

7.9 Freshchat

7.9.1 Freshchat Corporate Summary

7.9.2 Freshchat Business Overview

7.9.3 Freshchat Chatbot Software Major Product Offerings

7.9.4 Freshchat Chatbot Software Revenue in Global Market (2017-2022)

7.9.5 Freshchat Key News

7.10 Customerly

7.10.1 Customerly Corporate Summary

- 7.10.2 Customerly Business Overview
- 7.10.3 Customerly Chatbot Software Major Product Offerings
- 7.10.4 Customerly Chatbot Software Revenue in Global Market (2017-2022)
- 7.10.5 Customerly Key News
- 7.11 True Lark
 - 7.11.1 True Lark Corporate Summary
 - 7.11.2 True Lark Business Overview
 - 7.11.3 True Lark Chatbot Software Major Product Offerings
 - 7.11.4 True Lark Chatbot Software Revenue in Global Market (2017-2022)
 - 7.11.5 True Lark Key News
- 7.12 INSIDE
 - 7.12.1 INSIDE Corporate Summary
 - 7.12.2 INSIDE Business Overview
 - 7.12.3 INSIDE Chatbot Software Major Product Offerings
 - 7.12.4 INSIDE Chatbot Software Revenue in Global Market (2017-2022)
 - 7.12.5 INSIDE Key News
- 7.13 Conversational Cloud
 - 7.13.1 Conversational Cloud Corporate Summary
 - 7.13.2 Conversational Cloud Business Overview
 - 7.13.3 Conversational Cloud Chatbot Software Major Product Offerings
 - 7.13.4 Conversational Cloud Chatbot Software Revenue in Global Market (2017-2022)
 - 7.13.5 Conversational Cloud Key News
- 7.14 Quiq Messaging
 - 7.14.1 Quiq Messaging Corporate Summary
 - 7.14.2 Quiq Messaging Business Overview
 - 7.14.3 Quiq Messaging Chatbot Software Major Product Offerings
 - 7.14.4 Quiq Messaging Chatbot Software Revenue in Global Market (2017-2022)
 - 7.14.5 Quiq Messaging Key News
- 7.15 Kommunicate
 - 7.15.1 Kommunicate Corporate Summary
 - 7.15.2 Kommunicate Business Overview
 - 7.15.3 Kommunicate Chatbot Software Major Product Offerings
 - 7.15.4 Kommunicate Chatbot Software Revenue in Global Market (2017-2022)
 - 7.15.5 Kommunicate Key News
- 7.16 Chatbot
 - 7.16.1 Chatbot Corporate Summary
 - 7.16.2 Chatbot Business Overview
 - 7.16.3 Chatbot Chatbot Software Major Product Offerings
 - 7.16.4 Chatbot Chatbot Software Revenue in Global Market (2017-2022)

7.16.5 Chatbot Key News

7.17 Formilla.com

7.17.1 Formilla.com Corporate Summary

7.17.2 Formilla.com Business Overview

7.17.3 Formilla.com Chatbot Software Major Product Offerings

7.17.4 Formilla.com Chatbot Software Revenue in Global Market (2017-2022)

7.17.5 Formilla.com Key News

7.18 Smith.ai

7.18.1 Smith.ai Corporate Summary

7.18.2 Smith.ai Business Overview

7.18.3 Smith.ai Chatbot Software Major Product Offerings

7.18.4 Smith.ai Chatbot Software Revenue in Global Market (2017-2022)

7.18.5 Smith.ai Key News

7.19 Leadoo

7.19.1 Leadoo Corporate Summary

7.19.2 Leadoo Business Overview

7.19.3 Leadoo Chatbot Software Major Product Offerings

7.19.4 Leadoo Chatbot Software Revenue in Global Market (2017-2022)

7.19.5 Leadoo Key News

7.20 Boost.AI

7.20.1 Boost.AI Corporate Summary

7.20.2 Boost.AI Business Overview

7.20.3 Boost.AI Chatbot Software Major Product Offerings

7.20.4 Boost.AI Chatbot Software Revenue in Global Market (2017-2022)

7.20.5 Boost.AI Key News

8 CONCLUSION

9 APPENDIX

9.1 Note

9.2 Examples of Clients

9.3 Disclaimer

List Of Tables

LIST OF TABLES

- Table 1. Chatbot Software Market Opportunities & Trends in Global Market
- Table 2. Chatbot Software Market Drivers in Global Market
- Table 3. Chatbot Software Market Restraints in Global Market
- Table 4. Key Players of Chatbot Software in Global Market
- Table 5. Top Chatbot Software Players in Global Market, Ranking by Revenue (2021)
- Table 6. Global Chatbot Software Revenue by Companies, (US\$, Mn), 2017-2022
- Table 7. Global Chatbot Software Revenue Share by Companies, 2017-2022
- Table 8. Global Companies Chatbot Software Product Type
- Table 9. List of Global Tier 1 Chatbot Software Companies, Revenue (US\$, Mn) in 2021 and Market Share
- Table 10. List of Global Tier 2 and Tier 3 Chatbot Software Companies, Revenue (US\$, Mn) in 2021 and Market Share
- Table 11. By Type – Global Chatbot Software Revenue, (US\$, Mn), 2021 & 2028
- Table 12. By Type - Chatbot Software Revenue in Global (US\$, Mn), 2017-2022
- Table 13. By Type - Chatbot Software Revenue in Global (US\$, Mn), 2023-2028
- Table 14. By Application – Global Chatbot Software Revenue, (US\$, Mn), 2021 & 2028
- Table 15. By Application - Chatbot Software Revenue in Global (US\$, Mn), 2017-2022
- Table 16. By Application - Chatbot Software Revenue in Global (US\$, Mn), 2023-2028
- Table 17. By Region – Global Chatbot Software Revenue, (US\$, Mn), 2021 & 2028
- Table 18. By Region - Global Chatbot Software Revenue (US\$, Mn), 2017-2022
- Table 19. By Region - Global Chatbot Software Revenue (US\$, Mn), 2023-2028
- Table 20. By Country - North America Chatbot Software Revenue, (US\$, Mn), 2017-2022
- Table 21. By Country - North America Chatbot Software Revenue, (US\$, Mn), 2023-2028
- Table 22. By Country - Europe Chatbot Software Revenue, (US\$, Mn), 2017-2022
- Table 23. By Country - Europe Chatbot Software Revenue, (US\$, Mn), 2023-2028
- Table 24. By Region - Asia Chatbot Software Revenue, (US\$, Mn), 2017-2022
- Table 25. By Region - Asia Chatbot Software Revenue, (US\$, Mn), 2023-2028
- Table 26. By Country - South America Chatbot Software Revenue, (US\$, Mn), 2017-2022
- Table 27. By Country - South America Chatbot Software Revenue, (US\$, Mn), 2023-2028
- Table 28. By Country - Middle East & Africa Chatbot Software Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa Chatbot Software Revenue, (US\$, Mn), 2023-2028

Table 30. Pipedrive Corporate Summary

Table 31. Pipedrive Chatbot Software Product Offerings

Table 32. Pipedrive Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 33. ExecVision Corporate Summary

Table 34. ExecVision Chatbot Software Product Offerings

Table 35. ExecVision Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 36. Brazen Corporate Summary

Table 37. Brazen Chatbot Software Product Offerings

Table 38. Brazen Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 39. Drift Corporate Summary

Table 40. Drift Chatbot Software Product Offerings

Table 41. Drift Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 42. Rocket.Chat Corporate Summary

Table 43. Rocket.Chat Chatbot Software Product Offerings

Table 44. Rocket.Chat Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 45. SnapEngage Corporate Summary

Table 46. SnapEngage Chatbot Software Product Offerings

Table 47. SnapEngage Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 48. Comm100 Live Chat Corporate Summary

Table 49. Comm100 Live Chat Chatbot Software Product Offerings

Table 50. Comm100 Live Chat Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 51. LiveHelpNow Corporate Summary

Table 52. LiveHelpNow Chatbot Software Product Offerings

Table 53. LiveHelpNow Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 54. Freshchat Corporate Summary

Table 55. Freshchat Chatbot Software Product Offerings

Table 56. Freshchat Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 57. Customerly Corporate Summary

Table 58. Customerly Chatbot Software Product Offerings

Table 59. Customerly Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 60. True Lark Corporate Summary

Table 61. True Lark Chatbot Software Product Offerings

Table 62. True Lark Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 63. INSIDE Corporate Summary

Table 64. INSIDE Chatbot Software Product Offerings

Table 65. INSIDE Chatbot Software Revenue (US\$, Mn), (2017-2022)

Table 66. Conversational Cloud Corporate Summary

Table 67. Conversational Cloud Chatbot Software Product Offerings
Table 68. Conversational Cloud Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 69. Quiq Messaging Corporate Summary
Table 70. Quiq Messaging Chatbot Software Product Offerings
Table 71. Quiq Messaging Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 72. Kommunicate Corporate Summary
Table 73. Kommunicate Chatbot Software Product Offerings
Table 74. Kommunicate Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 75. Chatbot Corporate Summary
Table 76. Chatbot Chatbot Software Product Offerings
Table 77. Chatbot Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 78. Formilla.com Corporate Summary
Table 79. Formilla.com Chatbot Software Product Offerings
Table 80. Formilla.com Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 81. Smith.ai Corporate Summary
Table 82. Smith.ai Chatbot Software Product Offerings
Table 83. Smith.ai Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 84. Leadoo Corporate Summary
Table 85. Leadoo Chatbot Software Product Offerings
Table 86. Leadoo Chatbot Software Revenue (US\$, Mn), (2017-2022)
Table 87. Boost.AI Corporate Summary
Table 88. Boost.AI Chatbot Software Product Offerings
Table 89. Boost.AI Chatbot Software Revenue (US\$, Mn), (2017-2022)

List Of Figures

LIST OF FIGURES

- Figure 1. Chatbot Software Segment by Type in 2021
- Figure 2. Chatbot Software Segment by Application in 2021
- Figure 3. Global Chatbot Software Market Overview: 2021
- Figure 4. Key Caveats
- Figure 5. Global Chatbot Software Market Size: 2021 VS 2028 (US\$, Mn)
- Figure 6. Global Chatbot Software Revenue, 2017-2028 (US\$, Mn)
- Figure 7. The Top 3 and 5 Players Market Share by Chatbot Software Revenue in 2021
- Figure 8. By Type - Global Chatbot Software Revenue Market Share, 2017-2028
- Figure 9. By Application - Global Chatbot Software Revenue Market Share, 2017-2028
- Figure 10. By Region - Global Chatbot Software Revenue Market Share, 2017-2028
- Figure 11. By Country - North America Chatbot Software Revenue Market Share, 2017-2028
- Figure 12. US Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 13. Canada Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 14. Mexico Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 15. By Country - Europe Chatbot Software Revenue Market Share, 2017-2028
- Figure 16. Germany Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 17. France Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 18. U.K. Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 19. Italy Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 20. Russia Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 21. Nordic Countries Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 22. Benelux Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 23. By Region - Asia Chatbot Software Revenue Market Share, 2017-2028
- Figure 24. China Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 25. Japan Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 26. South Korea Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 27. Southeast Asia Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 28. India Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 29. By Country - South America Chatbot Software Revenue Market Share, 2017-2028
- Figure 30. Brazil Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 31. Argentina Chatbot Software Revenue, (US\$, Mn), 2017-2028
- Figure 32. By Country - Middle East & Africa Chatbot Software Revenue Market Share, 2017-2028

Figure 33. Turkey Chatbot Software Revenue, (US\$, Mn), 2017-2028

Figure 34. Israel Chatbot Software Revenue, (US\$, Mn), 2017-2028

Figure 35. Saudi Arabia Chatbot Software Revenue, (US\$, Mn), 2017-2028

Figure 36. UAE Chatbot Software Revenue, (US\$, Mn), 2017-2028

Figure 37. Pipedrive Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 38. ExecVision Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 39. Brazen Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 40. Drift Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 41. Rocket.Chat Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 42. SnapEngage Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 43. Comm100 Live Chat Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 44. LiveHelpNow Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 45. Freshchat Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 46. Customerly Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 47. True Lark Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 48. INSIDE Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 49. Conversational Cloud Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 50. Quiq Messaging Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 51. Kommunicate Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 52. Chatbot Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 53. Formilla.com Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 54. Smith.ai Chatbot Software Revenue Year Over Year Growth (US\$, Mn) &

(2017-2022)

Figure 55. Leadoo Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 56. Boost.AI Chatbot Software Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

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