

# BPO and ITO Services Market, Global Outlook and Forecast 2022-2028

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## Abstracts

This report contains market size and forecasts of BPO and ITO Services in Global, including the following market information:

Global BPO and ITO Services Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global BPO and ITO Services market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Business Process Outsourcing Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of BPO and ITO Services include Accenture, Trinitier, IBM, Cognizant, Concentrix, Wipro Technologies, Genpact, ADP and EXL Service, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the BPO and ITO Services companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global BPO and ITO Services Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global BPO and ITO Services Market Segment Percentages, by Type, 2021 (%)

Business Process Outsourcing

Infrastructure & Operations Services

Global BPO and ITO Services Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global BPO and ITO Services Market Segment Percentages, by Application, 2021 (%)

Banking, Financial Services, and Insurance (BFSI)

Healthcare

Manufacturing

IT & Telecommunication

Retail

Others

Global BPO and ITO Services Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global BPO and ITO Services Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

## Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies BPO and ITO Services revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies BPO and ITO Services revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Accenture

Trinitier

IBM

Cognizant

Concentrix

Wipro Technologies

Genpact

ADP

EXL Service

Invensis

SunTec India

Intetics

Unity Communications

Helpware

Plaxonic Technologies

Octopus Tech

HCL Technologies

TCS

Sciencesoft

Infosys Technologies

Capgemini

ISS

CSC—Computer Sciences Corporation

Sodexo

Colliers International

## ACS—Affiliated Computer Services

## Contents

### **1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS**

- 1.1 BPO and ITO Services Market Definition
- 1.2 Market Segments
  - 1.2.1 Market by Type
  - 1.2.2 Market by Application
- 1.3 Global BPO and ITO Services Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
  - 1.5.1 Research Methodology
  - 1.5.2 Research Process
  - 1.5.3 Base Year
  - 1.5.4 Report Assumptions & Caveats

### **2 GLOBAL BPO AND ITO SERVICES OVERALL MARKET SIZE**

- 2.1 Global BPO and ITO Services Market Size: 2021 VS 2028
- 2.2 Global BPO and ITO Services Market Size, Prospects & Forecasts: 2017-2028
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
  - 2.3.1 Market Opportunities & Trends
  - 2.3.2 Market Drivers
  - 2.3.3 Market Restraints

### **3 COMPANY LANDSCAPE**

- 3.1 Top BPO and ITO Services Players in Global Market
- 3.2 Top Global BPO and ITO Services Companies Ranked by Revenue
- 3.3 Global BPO and ITO Services Revenue by Companies
- 3.4 Top 3 and Top 5 BPO and ITO Services Companies in Global Market, by Revenue in 2021
- 3.5 Global Companies BPO and ITO Services Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 BPO and ITO Services Players in Global Market
  - 3.6.1 List of Global Tier 1 BPO and ITO Services Companies
  - 3.6.2 List of Global Tier 2 and Tier 3 BPO and ITO Services Companies

### **4 MARKET SIGHTS BY PRODUCT**

#### 4.1 Overview

- 4.1.1 by Type - Global BPO and ITO Services Market Size Markets, 2021 & 2028
- 4.1.2 Business Process Outsourcing
- 4.1.3 Infrastructure & Operations Services

#### 4.2 By Type - Global BPO and ITO Services Revenue & Forecasts

- 4.2.1 By Type - Global BPO and ITO Services Revenue, 2017-2022
- 4.2.2 By Type - Global BPO and ITO Services Revenue, 2023-2028
- 4.2.3 By Type - Global BPO and ITO Services Revenue Market Share, 2017-2028

### **5 SIGHTS BY APPLICATION**

#### 5.1 Overview

- 5.1.1 By Application - Global BPO and ITO Services Market Size, 2021 & 2028
- 5.1.2 Banking, Financial Services, and Insurance (BFSI)
- 5.1.3 Healthcare
- 5.1.4 Manufacturing
- 5.1.5 IT & Telecommunication
- 5.1.6 Retail
- 5.1.7 Others

#### 5.2 By Application - Global BPO and ITO Services Revenue & Forecasts

- 5.2.1 By Application - Global BPO and ITO Services Revenue, 2017-2022
- 5.2.2 By Application - Global BPO and ITO Services Revenue, 2023-2028
- 5.2.3 By Application - Global BPO and ITO Services Revenue Market Share, 2017-2028

### **6 SIGHTS BY REGION**

#### 6.1 By Region - Global BPO and ITO Services Market Size, 2021 & 2028

#### 6.2 By Region - Global BPO and ITO Services Revenue & Forecasts

- 6.2.1 By Region - Global BPO and ITO Services Revenue, 2017-2022
- 6.2.2 By Region - Global BPO and ITO Services Revenue, 2023-2028
- 6.2.3 By Region - Global BPO and ITO Services Revenue Market Share, 2017-2028

#### 6.3 North America

- 6.3.1 By Country - North America BPO and ITO Services Revenue, 2017-2028
- 6.3.2 US BPO and ITO Services Market Size, 2017-2028
- 6.3.3 Canada BPO and ITO Services Market Size, 2017-2028
- 6.3.4 Mexico BPO and ITO Services Market Size, 2017-2028

#### 6.4 Europe

- 6.4.1 By Country - Europe BPO and ITO Services Revenue, 2017-2028



- 6.4.2 Germany BPO and ITO Services Market Size, 2017-2028
- 6.4.3 France BPO and ITO Services Market Size, 2017-2028
- 6.4.4 U.K. BPO and ITO Services Market Size, 2017-2028
- 6.4.5 Italy BPO and ITO Services Market Size, 2017-2028
- 6.4.6 Russia BPO and ITO Services Market Size, 2017-2028
- 6.4.7 Nordic Countries BPO and ITO Services Market Size, 2017-2028
- 6.4.8 Benelux BPO and ITO Services Market Size, 2017-2028

## 6.5 Asia

- 6.5.1 By Region - Asia BPO and ITO Services Revenue, 2017-2028
- 6.5.2 China BPO and ITO Services Market Size, 2017-2028
- 6.5.3 Japan BPO and ITO Services Market Size, 2017-2028
- 6.5.4 South Korea BPO and ITO Services Market Size, 2017-2028
- 6.5.5 Southeast Asia BPO and ITO Services Market Size, 2017-2028
- 6.5.6 India BPO and ITO Services Market Size, 2017-2028

## 6.6 South America

- 6.6.1 By Country - South America BPO and ITO Services Revenue, 2017-2028
- 6.6.2 Brazil BPO and ITO Services Market Size, 2017-2028
- 6.6.3 Argentina BPO and ITO Services Market Size, 2017-2028

## 6.7 Middle East & Africa

- 6.7.1 By Country - Middle East & Africa BPO and ITO Services Revenue, 2017-2028
- 6.7.2 Turkey BPO and ITO Services Market Size, 2017-2028
- 6.7.3 Israel BPO and ITO Services Market Size, 2017-2028
- 6.7.4 Saudi Arabia BPO and ITO Services Market Size, 2017-2028
- 6.7.5 UAE BPO and ITO Services Market Size, 2017-2028

## 7 PLAYERS PROFILES

### 7.1 Accenture

- 7.1.1 Accenture Corporate Summary
- 7.1.2 Accenture Business Overview
- 7.1.3 Accenture BPO and ITO Services Major Product Offerings
- 7.1.4 Accenture BPO and ITO Services Revenue in Global Market (2017-2022)
- 7.1.5 Accenture Key News

### 7.2 Trinitar

- 7.2.1 Trinitar Corporate Summary
- 7.2.2 Trinitar Business Overview
- 7.2.3 Trinitar BPO and ITO Services Major Product Offerings
- 7.2.4 Trinitar BPO and ITO Services Revenue in Global Market (2017-2022)
- 7.2.5 Trinitar Key News

## 7.3 IBM

7.3.1 IBM Corporate Summary

7.3.2 IBM Business Overview

7.3.3 IBM BPO and ITO Services Major Product Offerings

7.3.4 IBM BPO and ITO Services Revenue in Global Market (2017-2022)

7.3.5 IBM Key News

## 7.4 Cognizant

7.4.1 Cognizant Corporate Summary

7.4.2 Cognizant Business Overview

7.4.3 Cognizant BPO and ITO Services Major Product Offerings

7.4.4 Cognizant BPO and ITO Services Revenue in Global Market (2017-2022)

7.4.5 Cognizant Key News

## 7.5 Concentrix

7.5.1 Concentrix Corporate Summary

7.5.2 Concentrix Business Overview

7.5.3 Concentrix BPO and ITO Services Major Product Offerings

7.5.4 Concentrix BPO and ITO Services Revenue in Global Market (2017-2022)

7.5.5 Concentrix Key News

## 7.6 Wipro Technologies

7.6.1 Wipro Technologies Corporate Summary

7.6.2 Wipro Technologies Business Overview

7.6.3 Wipro Technologies BPO and ITO Services Major Product Offerings

7.6.4 Wipro Technologies BPO and ITO Services Revenue in Global Market (2017-2022)

7.6.5 Wipro Technologies Key News

## 7.7 Genpact

7.7.1 Genpact Corporate Summary

7.7.2 Genpact Business Overview

7.7.3 Genpact BPO and ITO Services Major Product Offerings

7.7.4 Genpact BPO and ITO Services Revenue in Global Market (2017-2022)

7.7.5 Genpact Key News

## 7.8 ADP

7.8.1 ADP Corporate Summary

7.8.2 ADP Business Overview

7.8.3 ADP BPO and ITO Services Major Product Offerings

7.8.4 ADP BPO and ITO Services Revenue in Global Market (2017-2022)

7.8.5 ADP Key News

## 7.9 EXL Service

7.9.1 EXL Service Corporate Summary

- 7.9.2 EXL Service Business Overview
- 7.9.3 EXL Service BPO and ITO Services Major Product Offerings
- 7.9.4 EXL Service BPO and ITO Services Revenue in Global Market (2017-2022)
- 7.9.5 EXL Service Key News
- 7.10 Invensis
  - 7.10.1 Invensis Corporate Summary
  - 7.10.2 Invensis Business Overview
  - 7.10.3 Invensis BPO and ITO Services Major Product Offerings
  - 7.10.4 Invensis BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.10.5 Invensis Key News
- 7.11 SunTec India
  - 7.11.1 SunTec India Corporate Summary
  - 7.11.2 SunTec India Business Overview
  - 7.11.3 SunTec India BPO and ITO Services Major Product Offerings
  - 7.11.4 SunTec India BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.11.5 SunTec India Key News
- 7.12 Intetics
  - 7.12.1 Intetics Corporate Summary
  - 7.12.2 Intetics Business Overview
  - 7.12.3 Intetics BPO and ITO Services Major Product Offerings
  - 7.12.4 Intetics BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.12.5 Intetics Key News
- 7.13 Unity Communications
  - 7.13.1 Unity Communications Corporate Summary
  - 7.13.2 Unity Communications Business Overview
  - 7.13.3 Unity Communications BPO and ITO Services Major Product Offerings
  - 7.13.4 Unity Communications BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.13.5 Unity Communications Key News
- 7.14 Helpware
  - 7.14.1 Helpware Corporate Summary
  - 7.14.2 Helpware Business Overview
  - 7.14.3 Helpware BPO and ITO Services Major Product Offerings
  - 7.14.4 Helpware BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.14.5 Helpware Key News
- 7.15 Plaxonic Technologies
  - 7.15.1 Plaxonic Technologies Corporate Summary
  - 7.15.2 Plaxonic Technologies Business Overview
  - 7.15.3 Plaxonic Technologies BPO and ITO Services Major Product Offerings

7.15.4 Plaxonic Technologies BPO and ITO Services Revenue in Global Market (2017-2022)

7.15.5 Plaxonic Technologies Key News

7.16 Octopus Tech

7.16.1 Octopus Tech Corporate Summary

7.16.2 Octopus Tech Business Overview

7.16.3 Octopus Tech BPO and ITO Services Major Product Offerings

7.16.4 Octopus Tech BPO and ITO Services Revenue in Global Market (2017-2022)

7.16.5 Octopus Tech Key News

7.17 HCL Technologies

7.17.1 HCL Technologies Corporate Summary

7.17.2 HCL Technologies Business Overview

7.17.3 HCL Technologies BPO and ITO Services Major Product Offerings

7.17.4 HCL Technologies BPO and ITO Services Revenue in Global Market (2017-2022)

7.17.5 HCL Technologies Key News

7.18 TCS

7.18.1 TCS Corporate Summary

7.18.2 TCS Business Overview

7.18.3 TCS BPO and ITO Services Major Product Offerings

7.18.4 TCS BPO and ITO Services Revenue in Global Market (2017-2022)

7.18.5 TCS Key News

7.19 Sciencesoft

7.19.1 Sciencesoft Corporate Summary

7.19.2 Sciencesoft Business Overview

7.19.3 Sciencesoft BPO and ITO Services Major Product Offerings

7.19.4 Sciencesoft BPO and ITO Services Revenue in Global Market (2017-2022)

7.19.5 Sciencesoft Key News

7.20 Infosys Technologies

7.20.1 Infosys Technologies Corporate Summary

7.20.2 Infosys Technologies Business Overview

7.20.3 Infosys Technologies BPO and ITO Services Major Product Offerings

7.20.4 Infosys Technologies BPO and ITO Services Revenue in Global Market (2017-2022)

7.20.5 Infosys Technologies Key News

7.21 Capgemini

7.21.1 Capgemini Corporate Summary

7.21.2 Capgemini Business Overview

7.21.3 Capgemini BPO and ITO Services Major Product Offerings

- 7.21.4 Capgemini BPO and ITO Services Revenue in Global Market (2017-2022)
- 7.21.5 Capgemini Key News
- 7.22 ISS
  - 7.22.1 ISS Corporate Summary
  - 7.22.2 ISS Business Overview
  - 7.22.3 ISS BPO and ITO Services Major Product Offerings
  - 7.22.4 ISS BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.22.5 ISS Key News
- 7.23 CSC—Computer Sciences Corporation
  - 7.23.1 CSC—Computer Sciences Corporation Corporate Summary
  - 7.23.2 CSC—Computer Sciences Corporation Business Overview
  - 7.23.3 CSC—Computer Sciences Corporation BPO and ITO Services Major Product Offerings
  - 7.23.4 CSC—Computer Sciences Corporation BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.23.5 CSC—Computer Sciences Corporation Key News
- 7.24 Sodexo
  - 7.24.1 Sodexo Corporate Summary
  - 7.24.2 Sodexo Business Overview
  - 7.24.3 Sodexo BPO and ITO Services Major Product Offerings
  - 7.24.4 Sodexo BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.24.5 Sodexo Key News
- 7.25 Colliers International
  - 7.25.1 Colliers International Corporate Summary
  - 7.25.2 Colliers International Business Overview
  - 7.25.3 Colliers International BPO and ITO Services Major Product Offerings
  - 7.25.4 Colliers International BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.25.5 Colliers International Key News
- 7.26 ACS—Affiliated Computer Services
  - 7.26.1 ACS—Affiliated Computer Services Corporate Summary
  - 7.26.2 ACS—Affiliated Computer Services Business Overview
  - 7.26.3 ACS—Affiliated Computer Services BPO and ITO Services Major Product Offerings
  - 7.26.4 ACS—Affiliated Computer Services BPO and ITO Services Revenue in Global Market (2017-2022)
  - 7.26.5 ACS—Affiliated Computer Services Key News

## **8 CONCLUSION**

## **9 APPENDIX**

9.1 Note

9.2 Examples of Clients

9.3 Disclaimer

## List Of Tables

### LIST OF TABLES

- Table 1. BPO and ITO Services Market Opportunities & Trends in Global Market
- Table 2. BPO and ITO Services Market Drivers in Global Market
- Table 3. BPO and ITO Services Market Restraints in Global Market
- Table 4. Key Players of BPO and ITO Services in Global Market
- Table 5. Top BPO and ITO Services Players in Global Market, Ranking by Revenue (2021)
- Table 6. Global BPO and ITO Services Revenue by Companies, (US\$, Mn), 2017-2022
- Table 7. Global BPO and ITO Services Revenue Share by Companies, 2017-2022
- Table 8. Global Companies BPO and ITO Services Product Type
- Table 9. List of Global Tier 1 BPO and ITO Services Companies, Revenue (US\$, Mn) in 2021 and Market Share
- Table 10. List of Global Tier 2 and Tier 3 BPO and ITO Services Companies, Revenue (US\$, Mn) in 2021 and Market Share
- Table 11. By Type – Global BPO and ITO Services Revenue, (US\$, Mn), 2021 & 2028
- Table 12. By Type - BPO and ITO Services Revenue in Global (US\$, Mn), 2017-2022
- Table 13. By Type - BPO and ITO Services Revenue in Global (US\$, Mn), 2023-2028
- Table 14. By Application – Global BPO and ITO Services Revenue, (US\$, Mn), 2021 & 2028
- Table 15. By Application - BPO and ITO Services Revenue in Global (US\$, Mn), 2017-2022
- Table 16. By Application - BPO and ITO Services Revenue in Global (US\$, Mn), 2023-2028
- Table 17. By Region – Global BPO and ITO Services Revenue, (US\$, Mn), 2021 & 2028
- Table 18. By Region - Global BPO and ITO Services Revenue (US\$, Mn), 2017-2022
- Table 19. By Region - Global BPO and ITO Services Revenue (US\$, Mn), 2023-2028
- Table 20. By Country - North America BPO and ITO Services Revenue, (US\$, Mn), 2017-2022
- Table 21. By Country - North America BPO and ITO Services Revenue, (US\$, Mn), 2023-2028
- Table 22. By Country - Europe BPO and ITO Services Revenue, (US\$, Mn), 2017-2022
- Table 23. By Country - Europe BPO and ITO Services Revenue, (US\$, Mn), 2023-2028
- Table 24. By Region - Asia BPO and ITO Services Revenue, (US\$, Mn), 2017-2022
- Table 25. By Region - Asia BPO and ITO Services Revenue, (US\$, Mn), 2023-2028
- Table 26. By Country - South America BPO and ITO Services Revenue, (US\$, Mn),

2017-2022

Table 27. By Country - South America BPO and ITO Services Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa BPO and ITO Services Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa BPO and ITO Services Revenue, (US\$, Mn), 2023-2028

Table 30. Accenture Corporate Summary

Table 31. Accenture BPO and ITO Services Product Offerings

Table 32. Accenture BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 33. Trinitier Corporate Summary

Table 34. Trinitier BPO and ITO Services Product Offerings

Table 35. Trinitier BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 36. IBM Corporate Summary

Table 37. IBM BPO and ITO Services Product Offerings

Table 38. IBM BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 39. Cognizant Corporate Summary

Table 40. Cognizant BPO and ITO Services Product Offerings

Table 41. Cognizant BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 42. Concentrix Corporate Summary

Table 43. Concentrix BPO and ITO Services Product Offerings

Table 44. Concentrix BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 45. Wipro Technologies Corporate Summary

Table 46. Wipro Technologies BPO and ITO Services Product Offerings

Table 47. Wipro Technologies BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 48. Genpact Corporate Summary

Table 49. Genpact BPO and ITO Services Product Offerings

Table 50. Genpact BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 51. ADP Corporate Summary

Table 52. ADP BPO and ITO Services Product Offerings

Table 53. ADP BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 54. EXL Service Corporate Summary

Table 55. EXL Service BPO and ITO Services Product Offerings

Table 56. EXL Service BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 57. Invensis Corporate Summary

Table 58. Invensis BPO and ITO Services Product Offerings

Table 59. Invensis BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 60. SunTec India Corporate Summary

Table 61. SunTec India BPO and ITO Services Product Offerings



- Table 62. SunTec India BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 63. Intetics Corporate Summary
- Table 64. Intetics BPO and ITO Services Product Offerings
- Table 65. Intetics BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 66. Unity Communications Corporate Summary
- Table 67. Unity Communications BPO and ITO Services Product Offerings
- Table 68. Unity Communications BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 69. Helpware Corporate Summary
- Table 70. Helpware BPO and ITO Services Product Offerings
- Table 71. Helpware BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 72. Plaxonic Technologies Corporate Summary
- Table 73. Plaxonic Technologies BPO and ITO Services Product Offerings
- Table 74. Plaxonic Technologies BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 75. Octopus Tech Corporate Summary
- Table 76. Octopus Tech BPO and ITO Services Product Offerings
- Table 77. Octopus Tech BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 78. HCL Technologies Corporate Summary
- Table 79. HCL Technologies BPO and ITO Services Product Offerings
- Table 80. HCL Technologies BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 81. TCS Corporate Summary
- Table 82. TCS BPO and ITO Services Product Offerings
- Table 83. TCS BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 84. Sciencsoft Corporate Summary
- Table 85. Sciencsoft BPO and ITO Services Product Offerings
- Table 86. Sciencsoft BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 87. Infosys Technologies Corporate Summary
- Table 88. Infosys Technologies BPO and ITO Services Product Offerings
- Table 89. Infosys Technologies BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 90. Capgemini Corporate Summary
- Table 91. Capgemini BPO and ITO Services Product Offerings
- Table 92. Capgemini BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 93. ISS Corporate Summary
- Table 94. ISS BPO and ITO Services Product Offerings
- Table 95. ISS BPO and ITO Services Revenue (US\$, Mn), (2017-2022)
- Table 96. CSC—Computer Sciences Corporation Corporate Summary
- Table 97. CSC—Computer Sciences Corporation BPO and ITO Services Product

## Offerings

Table 98. CSC—Computer Sciences Corporation BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 99. Sodexo Corporate Summary

Table 100. Sodexo BPO and ITO Services Product Offerings

Table 101. Sodexo BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 102. Colliers International Corporate Summary

Table 103. Colliers International BPO and ITO Services Product Offerings

Table 104. Colliers International BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

Table 105. ACS—Affiliated Computer Services Corporate Summary

Table 106. ACS—Affiliated Computer Services BPO and ITO Services Product Offerings

Table 107. ACS—Affiliated Computer Services BPO and ITO Services Revenue (US\$, Mn), (2017-2022)

## List Of Figures

### LIST OF FIGURES

- Figure 1. BPO and ITO Services Segment by Type in 2021
- Figure 2. BPO and ITO Services Segment by Application in 2021
- Figure 3. Global BPO and ITO Services Market Overview: 2021
- Figure 4. Key Caveats
- Figure 5. Global BPO and ITO Services Market Size: 2021 VS 2028 (US\$, Mn)
- Figure 6. Global BPO and ITO Services Revenue, 2017-2028 (US\$, Mn)
- Figure 7. The Top 3 and 5 Players Market Share by BPO and ITO Services Revenue in 2021
- Figure 8. By Type - Global BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 9. By Application - Global BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 10. By Region - Global BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 11. By Country - North America BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 12. US BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 13. Canada BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 14. Mexico BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 15. By Country - Europe BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 16. Germany BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 17. France BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 18. U.K. BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 19. Italy BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 20. Russia BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 21. Nordic Countries BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 22. Benelux BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 23. By Region - Asia BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 24. China BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 25. Japan BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 26. South Korea BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 27. Southeast Asia BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 28. India BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 29. By Country - South America BPO and ITO Services Revenue Market Share, 2017-2028

- Figure 30. Brazil BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 31. Argentina BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 32. By Country - Middle East & Africa BPO and ITO Services Revenue Market Share, 2017-2028
- Figure 33. Turkey BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 34. Israel BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 35. Saudi Arabia BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 36. UAE BPO and ITO Services Revenue, (US\$, Mn), 2017-2028
- Figure 37. Accenture BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 38. Trinitier BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 39. IBM BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 40. Cognizant BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 41. Concentrix BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 42. Wipro Technologies BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 43. Genpact BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 44. ADP BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 45. EXL Service BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 46. Invensis BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 47. SunTec India BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 48. Intetics BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 49. Unity Communications BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 50. Helpware BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 51. Plaxonic Technologies BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)
- Figure 52. Octopus Tech BPO and ITO Services Revenue Year Over Year Growth

(US\$, Mn) & (2017-2022)

Figure 53. HCL Technologies BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 54. TCS BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 55. Sciencsoft BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 56. Infosys Technologies BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 57. Capgemini BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 58. ISS BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 59. CSC—Computer Sciences Corporation BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 60. Sodexo BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 61. Colliers International BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 62. ACS—Affiliated Computer Services BPO and ITO Services Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

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