

# **BPM-Platform-Based Case Management Softwares Market in Malaysia - Industry Outlook and Forecast 2020-2026**

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## **Abstracts**

BPM-platform-based case management softwares are configurable 'apps' meant to help solution architects accelerate the delivery of unique and flexible case management solutions. Case management frameworks (CMFs) are commercial software offerings designed to reduce the time and complexity of creating case-style process solutions by providing architectural patterns and at least some business domain capabilities 'out of the box.' Work is caselike when each work item - each case - requires unique handling, involving complex interactions between content, people, transactions and business or regulatory policies in order to deliver an optimal outcome. Case-style processes do not progress in a serial or completely predictable fashion. Rather, they often require multiple dependent workflows to be orchestrated, making them particularly complex to architect. Very often, caseworkers need the flexibility to decide the best next action for a case, rather than following a prescribed workflow.

This report contains market size and forecasts of BPM-Platform-Based Case Management Softwares in Malaysia, including the following market information: Malaysia BPM-Platform-Based Case Management Softwares Market Revenue, 2015-2020, 2021-2026, (\$ millions)

Top Five Competitors in Malaysia BPM-Platform-Based Case Management Softwares Market 2019 (%)

The global BPM-Platform-Based Case Management Softwares market was valued at 980.5 million in 2019 and is projected to reach US\$ 1326.5 million by 2026, at a CAGR of 7.8% during the forecast period. While the BPM-Platform-Based Case Management Softwares market size in Malaysia was US\$ XX million in 2019, and it is expected to reach US\$ XX million by the end of 2026, with a CAGR of XX% during 2020-2026.

COVID-19 pandemic has big impact on BPM-Platform-Based Case Management Softwares businesses, with lots of challenges and uncertainty faced by many players of BPM-Platform-Based Case Management Softwares in Malaysia. This report also analyses and evaluates the COVID-19 impact on BPM-Platform-Based Case Management Softwares market size in 2020 and the next few years in Malaysia

Total Market by Segment:

Malaysia BPM-Platform-Based Case Management Softwares Market, By Type, 2015-2020, 2021-2026 (\$ millions)

Malaysia BPM-Platform-Based Case Management Softwares Market Segment Percentages, By Type, 2019 (%)

Cloud Based

On-Premise

Malaysia BPM-Platform-Based Case Management Softwares Market, By Application, 2015-2020, 2021-2026 (\$ millions)

Malaysia BPM-Platform-Based Case Management Softwares Market Segment Percentages, By Application, 2019 (%)

Large Enterprises

Medium Enterprises

Small Enterprises

Competitor Analysis

The report also provides analysis of leading market participants including:  
Total BPM-Platform-Based Case Management Softwares Market Competitors Revenues in Malaysia, by Players 2015-2020 (Estimated), (\$ millions)  
Total BPM-Platform-Based Case Management Softwares Market Competitors Revenues Share in Malaysia, by Players 2019 (%)

Further, the report presents profiles of competitors in the market, including the following:

Pegasystems

Hyland

Appian

IBM

Newgen Software

Eccentex

Kofax

Bizagi

PMG.net

AgilePoint

Isis Papyrus

Tyler (MicroPact)

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