

Backoffice Workforce Management Market, Global Outlook and Forecast 2022-2028

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Abstracts

Backoffice workforce management is an essential process or software for the stable and efficient production and operation of an enterprise. The back office management solution provides a dynamic platform for enterprises to manage their work and assign service levels to each task. These modules can promote employees to propose their own schedule preferences and manage holidays and shifts as needed.

This report contains market size and forecasts of Backoffice Workforce Management in Global, including the following market information:

Global Backoffice Workforce Management Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Backoffice Workforce Management market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Operation Visualizer Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Backoffice Workforce Management include Monet Software, Verint System Inc, ActioveOps Limited, Calabrio, Aspect Software, Cicero Inc, Teleopti, Intradiem and Genesys, etc. In 2021, the global top five players have a share

approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Backoffice Workforce Management companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Backoffice Workforce Management Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Backoffice Workforce Management Market Segment Percentages, by Type, 2021 (%)

Operation Visualizer

Performance Management

Back-Office Optimization

Robotic Process Automation

Desktop & Process Analytics

Others

Global Backoffice Workforce Management Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Backoffice Workforce Management Market Segment Percentages, by Application, 2021 (%)

IT & Telecommunication

Retail & E-commerce

Transportation

Government

Others

Global Backoffice Workforce Management Market, By Region and Country, 2017-2022,
2023-2028 (\$ Millions)

Global Backoffice Workforce Management Market Segment Percentages, By Region
and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Backoffice Workforce Management revenues in global market,

2017-2022 (estimated), (\$ millions)

Key companies Backoffice Workforce Management revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Monet Software

Verint System Inc

ActoiveOps Limited

Calabrio

Aspect Software

Cicero Inc

Teleopti

Intradiem

Genesys

NICE

Monet Software

Burnie Group

Verint Systems

Leaf Group

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