

Back Office Workforce Management Market, Global Outlook and Forecast 2022-2028

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Abstracts

This report contains market size and forecasts of Back Office Workforce Management in Global, including the following market information:

Global Back Office Workforce Management Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Back Office Workforce Management market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Robotic Automation Process Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Back Office Workforce Management include NICE, Open Text, Oracle, Genesys, Alvaria, Verint Systems, ActiveOps PLC, Calabrio and Intradiem, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Back Office Workforce Management companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers,

challenges, obstacles, and potential risks.

Total Market by Segment:

Global Back Office Workforce Management Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Back Office Workforce Management Market Segment Percentages, by Type, 2021 (%)

Robotic Automation Process

Performance Management

Back Office Optimization

Process Analytics

Others

Global Back Office Workforce Management Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Back Office Workforce Management Market Segment Percentages, by Application, 2021 (%)

Enterprises & Companies

Government Sector

Global Back Office Workforce Management Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Back Office Workforce Management Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Back Office Workforce Management revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Back Office Workforce Management revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

NICE

Open Text

Oracle

Genesys

Alvaria

Verint Systems

ActiveOps PLC

Calabrio

Intradiem

Team Software

Alibaba Group

Kingdee International

Beijing Ligention International Software

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