

Artificial Intelligence in Call Center Market, Global Outlook and Forecast 2022-2028

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Abstracts

This report contains market size and forecasts of Artificial Intelligence in Call Center in Global, including the following market information:

Global Artificial Intelligence in Call Center Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global Artificial Intelligence in Call Center market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Automatic Call Dispatcher Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of Artificial Intelligence in Call Center include Google Inc, IBM Corporation, Oracle Corporation, Amazon Web Services, Artificial Solutions International AB, Inbenta Technologies Inc., Creative Virtual Ltd., EdgeVerve Systems Limited and Five9 Inc., etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the Artificial Intelligence in Call Center companies, and industry experts on this industry, involving the revenue,

demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global Artificial Intelligence in Call Center Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global Artificial Intelligence in Call Center Market Segment Percentages, by Type, 2021 (%)

Automatic Call Dispatcher

Interactive Voice Response

Interactive Channel Support

Active Outgoing Dialer

Global Artificial Intelligence in Call Center Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global Artificial Intelligence in Call Center Market Segment Percentages, by Application, 2021 (%)

Media Industry

Electronic Commerce

Manufacturing industry

Others

Global Artificial Intelligence in Call Center Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global Artificial Intelligence in Call Center Market Segment Percentages, By Region and

Country, 2021 (%)**North America**

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies Artificial Intelligence in Call Center revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies Artificial Intelligence in Call Center revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Google Inc

IBM Corporation

Oracle Corporation

Amazon Web Services

Artificial Solutions International AB

Inbenta Technologies Inc.

Creative Virtual Ltd.

EdgeVerve Systems Limited

Five9 Inc.

Avaamo Technologies Private Ltd.

Avaya Inc.

Conversica, Inc.

Smart Action Company LLC

Talkdesk

Jio Haptik Technologies Limited

Kore.ai Inc.

NICE Incontact

Nuance Communications

Observe.AI

Twilio Inc.

Pypestream Inc.

Rulai

SAP SE

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