

AI in Customer Service Market, Global Outlook and Forecast 2022-2028

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Abstracts

This report contains market size and forecasts of AI in Customer Service in Global, including the following market information:

Global AI in Customer Service Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global AI in Customer Service market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

On-Premise Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of AI in Customer Service include IBM, Ant Group, Chatra, ClickDesk, Freshworks, Huawei, Kayako, LivePerson and Olark, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the AI in Customer Service companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global AI in Customer Service Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global AI in Customer Service Market Segment Percentages, by Type, 2021 (%)

On-Premise

Cloud-Based

Global AI in Customer Service Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global AI in Customer Service Market Segment Percentages, by Application, 2021 (%)

Business to Business (B2B)

Business to Customer (B2C)

Others

Global AI in Customer Service Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global AI in Customer Service Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies AI in Customer Service revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies AI in Customer Service revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

IBM

Ant Group

Chatra

ClickDesk

Freshworks

Huawei

Kayako

LivePerson

Olark

Provide Support

Salesforce Essentials

SnapEngage

Solvvy

Tidio

Udesk

Userlike

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