

# AI Customer Service Market, Global Outlook and Forecast 2022-2028

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## Abstracts

This report contains market size and forecasts of AI Customer Service in Global, including the following market information:

Global AI Customer Service Market Revenue, 2017-2022, 2023-2028, (\$ millions)

Global top five companies in 2021 (%)

The global AI Customer Service market was valued at million in 2021 and is projected to reach US\$ million by 2028, at a CAGR of % during the forecast period 2022-2028.

The U.S. Market is Estimated at \$ Million in 2021, While China is Forecast to Reach \$ Million by 2028.

Knowledge Center Segment to Reach \$ Million by 2028, with a % CAGR in next six years.

The global key manufacturers of AI Customer Service include Oracle, Iflytek, Google, Amazon, Microsoft and IBM, etc. In 2021, the global top five players have a share approximately % in terms of revenue.

MARKET MONITOR GLOBAL, INC (MMG) has surveyed the AI Customer Service companies, and industry experts on this industry, involving the revenue, demand, product type, recent developments and plans, industry trends, drivers, challenges, obstacles, and potential risks.

Total Market by Segment:

Global AI Customer Service Market, by Type, 2017-2022, 2023-2028 (\$ millions)

Global AI Customer Service Market Segment Percentages, by Type, 2021 (%)

Knowledge Center

Hotline Voice Robot

Online Customer Service Robot

Video Customer Service Robot

Other

Global AI Customer Service Market, by Application, 2017-2022, 2023-2028 (\$ millions)

Global AI Customer Service Market Segment Percentages, by Application, 2021 (%)

Large Enterprise

SME

Global AI Customer Service Market, By Region and Country, 2017-2022, 2023-2028 (\$ Millions)

Global AI Customer Service Market Segment Percentages, By Region and Country, 2021 (%)

North America

US

Canada

Mexico

## Europe

Germany

France

U.K.

Italy

Russia

Nordic Countries

Benelux

Rest of Europe

## Asia

China

Japan

South Korea

Southeast Asia

India

Rest of Asia

## South America

Brazil

Argentina

Rest of South America

Middle East & Africa

Turkey

Israel

Saudi Arabia

UAE

Rest of Middle East & Africa

## Competitor Analysis

The report also provides analysis of leading market participants including:

Key companies AI Customer Service revenues in global market, 2017-2022 (estimated), (\$ millions)

Key companies AI Customer Service revenues share in global market, 2021 (%)

Further, the report presents profiles of competitors in the market, key players include:

Oracle

Iflytek

Google

Amazon

Microsoft

IBM

## Contents

### **1 INTRODUCTION TO RESEARCH & ANALYSIS REPORTS**

- 1.1 AI Customer Service Market Definition
- 1.2 Market Segments
  - 1.2.1 Market by Type
  - 1.2.2 Market by Application
- 1.3 Global AI Customer Service Market Overview
- 1.4 Features & Benefits of This Report
- 1.5 Methodology & Sources of Information
  - 1.5.1 Research Methodology
  - 1.5.2 Research Process
  - 1.5.3 Base Year
  - 1.5.4 Report Assumptions & Caveats

### **2 GLOBAL AI CUSTOMER SERVICE OVERALL MARKET SIZE**

- 2.1 Global AI Customer Service Market Size: 2021 VS 2028
- 2.2 Global AI Customer Service Market Size, Prospects & Forecasts: 2017-2028
- 2.3 Key Market Trends, Opportunity, Drivers and Restraints
  - 2.3.1 Market Opportunities & Trends
  - 2.3.2 Market Drivers
  - 2.3.3 Market Restraints

### **3 COMPANY LANDSCAPE**

- 3.1 Top AI Customer Service Players in Global Market
- 3.2 Top Global AI Customer Service Companies Ranked by Revenue
- 3.3 Global AI Customer Service Revenue by Companies
- 3.4 Top 3 and Top 5 AI Customer Service Companies in Global Market, by Revenue in 2021
- 3.5 Global Companies AI Customer Service Product Type
- 3.6 Tier 1, Tier 2 and Tier 3 AI Customer Service Players in Global Market
  - 3.6.1 List of Global Tier 1 AI Customer Service Companies
  - 3.6.2 List of Global Tier 2 and Tier 3 AI Customer Service Companies

### **4 MARKET SIGHTS BY PRODUCT**

#### 4.1 Overview

4.1.1 by Type - Global AI Customer Service Market Size Markets, 2021 & 2028

4.1.2 Knowledge Center

4.1.3 Hotline Voice Robot

4.1.4 Online Customer Service Robot

4.1.5 Video Customer Service Robot

4.1.6 Other

#### 4.2 By Type - Global AI Customer Service Revenue & Forecasts

4.2.1 By Type - Global AI Customer Service Revenue, 2017-2022

4.2.2 By Type - Global AI Customer Service Revenue, 2023-2028

4.2.3 By Type - Global AI Customer Service Revenue Market Share, 2017-2028

### 5 SIGHTS BY APPLICATION

#### 5.1 Overview

5.1.1 By Application - Global AI Customer Service Market Size, 2021 & 2028

5.1.2 Large Enterprise

5.1.3 SME

#### 5.2 By Application - Global AI Customer Service Revenue & Forecasts

5.2.1 By Application - Global AI Customer Service Revenue, 2017-2022

5.2.2 By Application - Global AI Customer Service Revenue, 2023-2028

5.2.3 By Application - Global AI Customer Service Revenue Market Share, 2017-2028

### 6 SIGHTS BY REGION

#### 6.1 By Region - Global AI Customer Service Market Size, 2021 & 2028

#### 6.2 By Region - Global AI Customer Service Revenue & Forecasts

6.2.1 By Region - Global AI Customer Service Revenue, 2017-2022

6.2.2 By Region - Global AI Customer Service Revenue, 2023-2028

6.2.3 By Region - Global AI Customer Service Revenue Market Share, 2017-2028

#### 6.3 North America

6.3.1 By Country - North America AI Customer Service Revenue, 2017-2028

6.3.2 US AI Customer Service Market Size, 2017-2028

6.3.3 Canada AI Customer Service Market Size, 2017-2028

6.3.4 Mexico AI Customer Service Market Size, 2017-2028

#### 6.4 Europe

6.4.1 By Country - Europe AI Customer Service Revenue, 2017-2028

6.4.2 Germany AI Customer Service Market Size, 2017-2028

6.4.3 France AI Customer Service Market Size, 2017-2028

6.4.4 U.K. AI Customer Service Market Size, 2017-2028

6.4.5 Italy AI Customer Service Market Size, 2017-2028

6.4.6 Russia AI Customer Service Market Size, 2017-2028

6.4.7 Nordic Countries AI Customer Service Market Size, 2017-2028

6.4.8 Benelux AI Customer Service Market Size, 2017-2028

## 6.5 Asia

6.5.1 By Region - Asia AI Customer Service Revenue, 2017-2028

6.5.2 China AI Customer Service Market Size, 2017-2028

6.5.3 Japan AI Customer Service Market Size, 2017-2028

6.5.4 South Korea AI Customer Service Market Size, 2017-2028

6.5.5 Southeast Asia AI Customer Service Market Size, 2017-2028

6.5.6 India AI Customer Service Market Size, 2017-2028

## 6.6 South America

6.6.1 By Country - South America AI Customer Service Revenue, 2017-2028

6.6.2 Brazil AI Customer Service Market Size, 2017-2028

6.6.3 Argentina AI Customer Service Market Size, 2017-2028

## 6.7 Middle East & Africa

6.7.1 By Country - Middle East & Africa AI Customer Service Revenue, 2017-2028

6.7.2 Turkey AI Customer Service Market Size, 2017-2028

6.7.3 Israel AI Customer Service Market Size, 2017-2028

6.7.4 Saudi Arabia AI Customer Service Market Size, 2017-2028

6.7.5 UAE AI Customer Service Market Size, 2017-2028

## 7 PLAYERS PROFILES

### 7.1 Oracle

7.1.1 Oracle Corporate Summary

7.1.2 Oracle Business Overview

7.1.3 Oracle AI Customer Service Major Product Offerings

7.1.4 Oracle AI Customer Service Revenue in Global Market (2017-2022)

7.1.5 Oracle Key News

### 7.2 Iflytek

7.2.1 Iflytek Corporate Summary

7.2.2 Iflytek Business Overview

7.2.3 Iflytek AI Customer Service Major Product Offerings

7.2.4 Iflytek AI Customer Service Revenue in Global Market (2017-2022)

7.2.5 Iflytek Key News

### 7.3 Google

7.3.1 Google Corporate Summary

7.3.2 Google Business Overview

7.3.3 Google AI Customer Service Major Product Offerings

7.3.4 Google AI Customer Service Revenue in Global Market (2017-2022)

7.3.5 Google Key News

7.4 Amazon

7.4.1 Amazon Corporate Summary

7.4.2 Amazon Business Overview

7.4.3 Amazon AI Customer Service Major Product Offerings

7.4.4 Amazon AI Customer Service Revenue in Global Market (2017-2022)

7.4.5 Amazon Key News

7.5 Microsoft

7.5.1 Microsoft Corporate Summary

7.5.2 Microsoft Business Overview

7.5.3 Microsoft AI Customer Service Major Product Offerings

7.5.4 Microsoft AI Customer Service Revenue in Global Market (2017-2022)

7.5.5 Microsoft Key News

7.6 IBM

7.6.1 IBM Corporate Summary

7.6.2 IBM Business Overview

7.6.3 IBM AI Customer Service Major Product Offerings

7.6.4 IBM AI Customer Service Revenue in Global Market (2017-2022)

7.6.5 IBM Key News

## **8 CONCLUSION**

## **9 APPENDIX**

9.1 Note

9.2 Examples of Clients

9.3 Disclaimer



## List Of Tables

### LIST OF TABLES

- Table 1. AI Customer Service Market Opportunities & Trends in Global Market
- Table 2. AI Customer Service Market Drivers in Global Market
- Table 3. AI Customer Service Market Restraints in Global Market
- Table 4. Key Players of AI Customer Service in Global Market
- Table 5. Top AI Customer Service Players in Global Market, Ranking by Revenue (2021)
- Table 6. Global AI Customer Service Revenue by Companies, (US\$, Mn), 2017-2022
- Table 7. Global AI Customer Service Revenue Share by Companies, 2017-2022
- Table 8. Global Companies AI Customer Service Product Type
- Table 9. List of Global Tier 1 AI Customer Service Companies, Revenue (US\$, Mn) in 2021 and Market Share
- Table 10. List of Global Tier 2 and Tier 3 AI Customer Service Companies, Revenue (US\$, Mn) in 2021 and Market Share
- Table 11. By Type – Global AI Customer Service Revenue, (US\$, Mn), 2021 & 2028
- Table 12. By Type - AI Customer Service Revenue in Global (US\$, Mn), 2017-2022
- Table 13. By Type - AI Customer Service Revenue in Global (US\$, Mn), 2023-2028
- Table 14. By Application – Global AI Customer Service Revenue, (US\$, Mn), 2021 & 2028
- Table 15. By Application - AI Customer Service Revenue in Global (US\$, Mn), 2017-2022
- Table 16. By Application - AI Customer Service Revenue in Global (US\$, Mn), 2023-2028
- Table 17. By Region – Global AI Customer Service Revenue, (US\$, Mn), 2021 & 2028
- Table 18. By Region - Global AI Customer Service Revenue (US\$, Mn), 2017-2022
- Table 19. By Region - Global AI Customer Service Revenue (US\$, Mn), 2023-2028
- Table 20. By Country - North America AI Customer Service Revenue, (US\$, Mn), 2017-2022
- Table 21. By Country - North America AI Customer Service Revenue, (US\$, Mn), 2023-2028
- Table 22. By Country - Europe AI Customer Service Revenue, (US\$, Mn), 2017-2022
- Table 23. By Country - Europe AI Customer Service Revenue, (US\$, Mn), 2023-2028
- Table 24. By Region - Asia AI Customer Service Revenue, (US\$, Mn), 2017-2022
- Table 25. By Region - Asia AI Customer Service Revenue, (US\$, Mn), 2023-2028
- Table 26. By Country - South America AI Customer Service Revenue, (US\$, Mn), 2017-2022

Table 27. By Country - South America AI Customer Service Revenue, (US\$, Mn), 2023-2028

Table 28. By Country - Middle East & Africa AI Customer Service Revenue, (US\$, Mn), 2017-2022

Table 29. By Country - Middle East & Africa AI Customer Service Revenue, (US\$, Mn), 2023-2028

Table 30. Oracle Corporate Summary

Table 31. Oracle AI Customer Service Product Offerings

Table 32. Oracle AI Customer Service Revenue (US\$, Mn), (2017-2022)

Table 33. Iflytek Corporate Summary

Table 34. Iflytek AI Customer Service Product Offerings

Table 35. Iflytek AI Customer Service Revenue (US\$, Mn), (2017-2022)

Table 36. Google Corporate Summary

Table 37. Google AI Customer Service Product Offerings

Table 38. Google AI Customer Service Revenue (US\$, Mn), (2017-2022)

Table 39. Amazon Corporate Summary

Table 40. Amazon AI Customer Service Product Offerings

Table 41. Amazon AI Customer Service Revenue (US\$, Mn), (2017-2022)

Table 42. Microsoft Corporate Summary

Table 43. Microsoft AI Customer Service Product Offerings

Table 44. Microsoft AI Customer Service Revenue (US\$, Mn), (2017-2022)

Table 45. IBM Corporate Summary

Table 46. IBM AI Customer Service Product Offerings

Table 47. IBM AI Customer Service Revenue (US\$, Mn), (2017-2022)

## List Of Figures

### LIST OF FIGURES

- Figure 1. AI Customer Service Segment by Type in 2021
- Figure 2. AI Customer Service Segment by Application in 2021
- Figure 3. Global AI Customer Service Market Overview: 2021
- Figure 4. Key Caveats
- Figure 5. Global AI Customer Service Market Size: 2021 VS 2028 (US\$, Mn)
- Figure 6. Global AI Customer Service Revenue, 2017-2028 (US\$, Mn)
- Figure 7. The Top 3 and 5 Players Market Share by AI Customer Service Revenue in 2021
- Figure 8. By Type - Global AI Customer Service Revenue Market Share, 2017-2028
- Figure 9. By Application - Global AI Customer Service Revenue Market Share, 2017-2028
- Figure 10. By Region - Global AI Customer Service Revenue Market Share, 2017-2028
- Figure 11. By Country - North America AI Customer Service Revenue Market Share, 2017-2028
- Figure 12. US AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 13. Canada AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 14. Mexico AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 15. By Country - Europe AI Customer Service Revenue Market Share, 2017-2028
- Figure 16. Germany AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 17. France AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 18. U.K. AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 19. Italy AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 20. Russia AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 21. Nordic Countries AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 22. Benelux AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 23. By Region - Asia AI Customer Service Revenue Market Share, 2017-2028
- Figure 24. China AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 25. Japan AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 26. South Korea AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 27. Southeast Asia AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 28. India AI Customer Service Revenue, (US\$, Mn), 2017-2028
- Figure 29. By Country - South America AI Customer Service Revenue Market Share, 2017-2028
- Figure 30. Brazil AI Customer Service Revenue, (US\$, Mn), 2017-2028

Figure 31. Argentina AI Customer Service Revenue, (US\$, Mn), 2017-2028

Figure 32. By Country - Middle East & Africa AI Customer Service Revenue Market Share, 2017-2028

Figure 33. Turkey AI Customer Service Revenue, (US\$, Mn), 2017-2028

Figure 34. Israel AI Customer Service Revenue, (US\$, Mn), 2017-2028

Figure 35. Saudi Arabia AI Customer Service Revenue, (US\$, Mn), 2017-2028

Figure 36. UAE AI Customer Service Revenue, (US\$, Mn), 2017-2028

Figure 37. Oracle AI Customer Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 38. Iflytek AI Customer Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 39. Google AI Customer Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 40. Amazon AI Customer Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 41. Microsoft AI Customer Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

Figure 42. IBM AI Customer Service Revenue Year Over Year Growth (US\$, Mn) & (2017-2022)

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