

# SaaS Customer Relationship Management (CRM)-EMEA Market Status and Trend Report 2013-2023

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### **Abstracts**

### **Report Summary**

SaaS Customer Relationship Management (CRM)-EMEA Market Status and Trend Report 2013-2023 offers a comprehensive analysis on SaaS Customer Relationship Management (CRM) industry, standing on the readers' perspective, delivering detailed market data and penetrating insights. No matter the client is industry insider, potential entrant or investor, the report will provides useful data and information. Key questions answered by this report include:

Whole EMEA and Regional Market Size of SaaS Customer Relationship Management (CRM) 2013-2017, and development forecast 2018-2023

Main market players of SaaS Customer Relationship Management (CRM) in EMEA, with company and product introduction, position in the SaaS Customer Relationship Management (CRM) market

Market status and development trend of SaaS Customer Relationship Management (CRM) by types and applications

Cost and profit status of SaaS Customer Relationship Management (CRM), and marketing status

Market growth drivers and challenges

The report segments the EMEA SaaS Customer Relationship Management (CRM) market as:

EMEA SaaS Customer Relationship Management (CRM) Market: Regional Segment Analysis (Regional Consumption Volume, Consumption Volume, Revenue and Growth



Rate 2013-2023):

Europe Middle East Africa

EMEA SaaS Customer Relationship Management (CRM) Market: Product Type Segment Analysis (Consumption Volume, Average Price, Revenue, Market Share and Trend 2013-2023):

Operational CRM system
Analytical CRM systems
Collaborative CRM systems

EMEA SaaS Customer Relationship Management (CRM) Market: Application Segment Analysis (Consumption Volume and Market Share 2013-2023; Downstream Customers and Market Analysis)

Retail

BFSI - Banking, financial services, and insurance

Manufacturing

Telecom and IT

Healthcare

Other

EMEA SaaS Customer Relationship Management (CRM) Market: Players Segment Analysis (Company and Product introduction, SaaS Customer Relationship Management (CRM) Sales Volume, Revenue, Price and Gross Margin): Adobe Inc.

Salesforce.com Inc.

Microsoft Corp.

Oracle Corp.

SAP SE

In a word, the report provides detailed statistics and analysis on the state of the industry; and is a valuable source of guidance and direction for companies and individuals interested in the market.



### **Contents**

# CHAPTER 1 OVERVIEW OF SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

- 1.1 Definition of SaaS Customer Relationship Management (CRM) in This Report
- 1.2 Commercial Types of SaaS Customer Relationship Management (CRM)
  - 1.2.1 Operational CRM system
  - 1.2.2 Analytical CRM systems
  - 1.2.3 Collaborative CRM systems
- 1.3 Downstream Application of SaaS Customer Relationship Management (CRM)
  - 1.3.1 Retail
  - 1.3.2 BFSI Banking, financial services, and insurance
- 1.3.3 Manufacturing
- 1.3.4 Telecom and IT
- 1.3.5 Healthcare
- 1.3.6 Other
- 1.4 Development History of SaaS Customer Relationship Management (CRM)
- 1.5 Market Status and Trend of SaaS Customer Relationship Management (CRM) 2013-2023
- 1.5.1 EMEA SaaS Customer Relationship Management (CRM) Market Status and Trend 2013-2023
- 1.5.2 Regional SaaS Customer Relationship Management (CRM) Market Status and Trend 2013-2023

#### CHAPTER 2 EMEA MARKET STATUS AND FORECAST BY REGIONS

- 2.1 Market Status of SaaS Customer Relationship Management (CRM) in EMEA 2013-2017
- 2.2 Consumption Market of SaaS Customer Relationship Management (CRM) in EMEA by Regions
- 2.2.1 Consumption Volume of SaaS Customer Relationship Management (CRM) in EMEA by Regions
- 2.2.2 Revenue of SaaS Customer Relationship Management (CRM) in EMEA by Regions
- 2.3 Market Analysis of SaaS Customer Relationship Management (CRM) in EMEA by Regions
- 2.3.1 Market Analysis of SaaS Customer Relationship Management (CRM) in Europe 2013-2017



- 2.3.2 Market Analysis of SaaS Customer Relationship Management (CRM) in Middle East 2013-2017
- 2.3.3 Market Analysis of SaaS Customer Relationship Management (CRM) in Africa 2013-2017
- 2.4 Market Development Forecast of SaaS Customer Relationship Management (CRM) in EMEA 2018-2023
- 2.4.1 Market Development Forecast of SaaS Customer Relationship Management (CRM) in EMEA 2018-2023
- 2.4.2 Market Development Forecast of SaaS Customer Relationship Management (CRM) by Regions 2018-2023

#### CHAPTER 3 EMEA MARKET STATUS AND FORECAST BY TYPES

- 3.1 Whole EMEA Market Status by Types
- 3.1.1 Consumption Volume of SaaS Customer Relationship Management (CRM) in EMEA by Types
- 3.1.2 Revenue of SaaS Customer Relationship Management (CRM) in EMEA by Types
- 3.2 EMEA Market Status by Types in Major Countries
  - 3.2.1 Market Status by Types in Europe
  - 3.2.2 Market Status by Types in Middle East
  - 3.2.3 Market Status by Types in Africa
- 3.3 Market Forecast of SaaS Customer Relationship Management (CRM) in EMEA by Types

# CHAPTER 4 EMEA MARKET STATUS AND FORECAST BY DOWNSTREAM INDUSTRY

- 4.1 Demand Volume of SaaS Customer Relationship Management (CRM) in EMEA by Downstream Industry
- 4.2 Demand Volume of SaaS Customer Relationship Management (CRM) by Downstream Industry in Major Countries
- 4.2.1 Demand Volume of SaaS Customer Relationship Management (CRM) by Downstream Industry in Europe
- 4.2.2 Demand Volume of SaaS Customer Relationship Management (CRM) by Downstream Industry in Middle East
- 4.2.3 Demand Volume of SaaS Customer Relationship Management (CRM) by Downstream Industry in Africa
- 4.3 Market Forecast of SaaS Customer Relationship Management (CRM) in EMEA by



### Downstream Industry

# CHAPTER 5 MARKET DRIVING FACTOR ANALYSIS OF SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

- 5.1 EMEA Economy Situation and Trend Overview
- 5.2 SaaS Customer Relationship Management (CRM) Downstream Industry Situation and Trend Overview

### CHAPTER 6 SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM) MARKET COMPETITION STATUS BY MAJOR PLAYERS IN EMEA

- 6.1 Sales Volume of SaaS Customer Relationship Management (CRM) in EMEA by Major Players
- 6.2 Revenue of SaaS Customer Relationship Management (CRM) in EMEA by Major Players
- 6.3 Basic Information of SaaS Customer Relationship Management (CRM) by Major Players
- 6.3.1 Headquarters Location and Established Time of SaaS Customer Relationship Management (CRM) Major Players
- 6.3.2 Employees and Revenue Level of SaaS Customer Relationship Management (CRM) Major Players
- 6.4 Market Competition News and Trend
  - 6.4.1 Merger, Consolidation or Acquisition News
  - 6.4.2 Investment or Disinvestment News
  - 6.4.3 New Product Development and Launch

### CHAPTER 7 SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM) MAJOR MANUFACTURERS INTRODUCTION AND MARKET DATA

- 7.1 Adobe Inc.
  - 7.1.1 Company profile
  - 7.1.2 Representative SaaS Customer Relationship Management (CRM) Product
- 7.1.3 SaaS Customer Relationship Management (CRM) Sales, Revenue, Price and Gross Margin of Adobe Inc.
- 7.2 Salesforce.com Inc.
  - 7.2.1 Company profile
  - 7.2.2 Representative SaaS Customer Relationship Management (CRM) Product
- 7.2.3 SaaS Customer Relationship Management (CRM) Sales, Revenue, Price and



Gross Margin of Salesforce.com Inc.

- 7.3 Microsoft Corp.
  - 7.3.1 Company profile
  - 7.3.2 Representative SaaS Customer Relationship Management (CRM) Product
- 7.3.3 SaaS Customer Relationship Management (CRM) Sales, Revenue, Price and Gross Margin of Microsoft Corp.
- 7.4 Oracle Corp.
  - 7.4.1 Company profile
  - 7.4.2 Representative SaaS Customer Relationship Management (CRM) Product
- 7.4.3 SaaS Customer Relationship Management (CRM) Sales, Revenue, Price and Gross Margin of Oracle Corp.
- 7.5 SAP SE
- 7.5.1 Company profile
- 7.5.2 Representative SaaS Customer Relationship Management (CRM) Product
- 7.5.3 SaaS Customer Relationship Management (CRM) Sales, Revenue, Price and Gross Margin of SAP SE

# CHAPTER 8 UPSTREAM AND DOWNSTREAM MARKET ANALYSIS OF SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

- 8.1 Industry Chain of SaaS Customer Relationship Management (CRM)
- 8.2 Upstream Market and Representative Companies Analysis
- 8.3 Downstream Market and Representative Companies Analysis

# CHAPTER 9 COST AND GROSS MARGIN ANALYSIS OF SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

- 9.1 Cost Structure Analysis of SaaS Customer Relationship Management (CRM)
- 9.2 Raw Materials Cost Analysis of SaaS Customer Relationship Management (CRM)
- 9.3 Labor Cost Analysis of SaaS Customer Relationship Management (CRM)
- 9.4 Manufacturing Expenses Analysis of SaaS Customer Relationship Management (CRM)

# CHAPTER 10 MARKETING STATUS ANALYSIS OF SAAS CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

- 10.1 Marketing Channel
  - 10.1.1 Direct Marketing
  - 10.1.2 Indirect Marketing



- 10.1.3 Marketing Channel Development Trend
- 10.2 Market Positioning
  - 10.2.1 Pricing Strategy
  - 10.2.2 Brand Strategy
  - 10.2.3 Target Client
- 10.3 Distributors/Traders List

### **CHAPTER 11 REPORT CONCLUSION**

### **CHAPTER 12 RESEARCH METHODOLOGY AND REFERENCE**

- 12.1 Methodology/Research Approach
  - 12.1.1 Research Programs/Design
  - 12.1.2 Market Size Estimation
  - 12.1.3 Market Breakdown and Data Triangulation
- 12.2 Data Source
  - 12.2.1 Secondary Sources
  - 12.2.2 Primary Sources
- 12.3 Reference



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