

Internet of Things (IoT) Service Level Agreements: Market Outlook and Forecast for IoT SLAs 2017 - 2022

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Abstracts

Service Level Agreements (SLA) are used to ensure that a service provider meets the expectations of a customer. They are frequently part of contracts between managed communication services providers and network operators. SLA's for IoT will include client expectations relative to network, device, and data. Two of the most important measurement areas will be Availability and Performance.

SLAs will become increasingly important in the IoT ecosystem, especially as the need for inter-system orchestration and mediation reaches its third stage, which will encompass a high degree of inter-company and inter-industry data exchange. IoT SLAs will have a profound impact across many industry verticals in terms of productivity gains and other important metrics.

This research evaluates SLAs in IoT including focus areas, expectations, and market outlook. The report includes global and regional IoT SLA forecasts by industry vertical, segment, and type of SLA for 2017 - 2022. All purchases of Mind Commerce reports includes time with an expert analyst who will help you link key findings in the report to the business issues you're addressing. This needs to be used within three months of purchasing the report.

Target Audience:

Network service providers

Managed service providers

Professional service providers

Network integration companies

IoT equipment and device providers

Enterprise companies across all verticals

Report Benefits:

Forecasts for IoT SLAs 2017 - 2022

Identify key IoT Service Level Agreements

Understand the role and importance of SLAs in IoT services

Recognize the role of SLAs in IoT Orchestration and Mediation

Understand how IoT SLA relate to IoT Database services including AAA

Understand why IoT SLAs are critical to Enterprise IoT Data and Analytics

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