

Potential Vertical Applications for AI Virtual Assistant

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Abstracts

As AI capabilities like NLP (Natural Language Processing), machine learning, and voice/speech recognition keep improving, AI virtual assistants are becoming mainstream products in consumer electronics markets. Companies are now in the process of exploring potential business opportunities related to these virtual assistants. This reports examines the main topics and requirements for AI virtual assistants in different industry verticals, their applications in the several industry sectors, including the banking, insurance, and financial service, telecommunications, medicine, online/physical retail, leisure/hospitality, and government/public utility sectors; explores their development potential in the future.

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LIST OF COMPANIES

Alaska Airlines
Australian Tax Office
AXIS Bank
Bank of America
Baptist Health South Florida
Barclays
BBVA Group
Bell
Best Buy
Caesars Entertainment
CIMB Bank
Comcast
Co-operative Bank
Crowne Plaza
DBS
DoubleTree Hotel
Dubai Electricity and Water Authority
Emergency Medical Services
Fairfield Inn
FWD Travel
GoPro

HDFFC Securities
Hilton
Hotel Indigo
Income Bank
IndusInd Bank
Insurance
Kiehl's
Kindred
KLM Royal Dutch Airlines
LaSalle Hotel Properties
Levi Strauss
LOreal
Louis Vuitton
Movistar
Municipal Services Office and Land Authority
Nebraska Medicine
OCBC Bank
Orange
Pearlparadise.com
S&P Global
Sephora
Shell
Sheraton
Singapore Airlines
Singapore Ministry of Education
Skruvat
Societe Generale
Standard Chartered
Target Corp.
TDBank
Telenor
Ticketmaster
Treasure Island Las Vegas
Turkiye Bankasi
Universal Health Services
Inc.
US Bank
USAA
Verclare Boutique

Verizon
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