

Speech-to-text API Market by Offering (Solutions, Services), Deployment Mode, Organization Size, Application (Transcription, Customer Experience & Analytics, Subtitle & Caption Generation), End User (B2B, B2C, B2G, G2C), Geography - Global Forecast to 2030

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## **Abstracts**

Speech-to-text API market by Offering (Solutions, Services), Deployment Mode, Organization Size, Application (Transcription, Customer Experience & Analytics, Subtitle & Caption Generation), End User (B2B, B2C, B2G, G2C), Geography - Forecast to 2030

The research report titled, 'Speech-to-text API market by Offering (Solutions, Services), Deployment Mode, Organization Size, Application (Transcription, Customer Experience & Analytics, Subtitle & Caption Generation), End User (B2B, B2C, B2G, G2C), Geography - Forecast to 2030,' provides an in-depth analysis of the speech-to-text API market across five major geographies and emphasizes on the current market trends, market sizes, market shares, recent developments, and forecasts till 2030.

The speech-to-text API market is expected to reach \$10 billion by 2030, growing at a CAGR of 17.3% during the forecast period of 2023 to 2030.

The growth of this market is driven by the proliferation of voice-enabled devices, the increasing use of voice & speech technologies for transcription, and technological advancements, coupled with the rising adoption of connected devices. However, speech-to-text API solutions' lack of accuracy in regional accent & dialect recognition restrains the growth of this market.



Innovations in speech-to-text solutions for specially-abled people and the development of speech-to-text API solutions for rare & local languages are expected to create growth opportunities for the players operating in this market. However, data security & privacy concerns are a major challenge for market growth.

Based on offering, the speech-to-text API market is segmented into solutions and services. In 2023, the solutions segment is expected to account for the larger share of the speech-to-text API market. The large market share of this segment is attributed to the rising adoption of advanced electronic devices, increasing demand for voice-enabled devices, and the growing use of speech technology for transcription. The solutions segment is also projected to record the higher CAGR during the forecast period.

Based on deployment mode, the speech-to-text API market is segmented into onpremise deployment and cloud-based deployment. In 2023, the cloud-based
deployment segment is expected to account for the larger share of the speech-to-text
API market. The adoption of cloud computing and storage systems is gaining popularity
among small and medium-sized enterprises. Several organizations are gradually
transitioning to cloud infrastructure, a trend that is expected to grow in the coming
years. These factors are attributed to the large market share of this segment. The cloudbased segment is also projected to record the higher CAGR during the forecast period.

Based on application, the speech-to-text API market is segmented into transcription, customer experience & analytics, media & communications monitoring, subtitle & caption generation, consumer electronics command & control, automotive command & control, and other applications. In 2023, the transcription segment is expected to account for the largest share of the speech-to-text API market. The large market share of this segment is attributed to technological advancements, the increasing use of speech and voice technology for transcription, and the rising adoption of advanced electronic devices. However, the subtitle & caption generation segment is projected to record the highest CAGR during the forecast period.

Based on end user, the speech-to-text API market is segmented into B2B, B2C, B2G, and G2C. The B2B segment is further segmented into IT & Telecommunications, BFSI, media & entertainment, healthcare, education, and other B2B end users. In 2023, the IT & Telecommunications segment is expected to account for the largest share of the speech-to-text API market. The large market share of this segment is attributed to organizations' rising adoption of speech-to-text solutions in their call centers to analyze.



business conversations. However, the healthcare segment is projected to record the highest CAGR during the forecast period.

Based on geography, the speech-to-text API market is segmented into North America, Asia-Pacific, Europe, Latin America, and the Middle East & Africa. In 2023, North America is expected to account for the largest share of the speech-to-text API market. North America is a technologically advanced region focused on infrastructure development. Several market players are deeply using AI technology and focusing on rapidly adopting connected devices in the banking sector. Such technologies help in fraud detection, prevention, and marketing in the banking sector.

Various players in this region are focusing on developing advanced speech-to-text technologies. For instance, in April 2021, Verint System (U.S.), a New York-based analytics company, launched Verint IVA, a conversational AI that turns existing conversation data into automated self-service experiences.

Furthermore, in September 2021, IntelePeer (U.S.), a leading Communications Platform-as-a-Service (CPaaS) provider, collaborated with IBM (U.S.) to add voice capabilities to its intelligent virtual agent and offer higher personalization and customization. Such developments boost the adoption of the speech-to-text API market in North America.

# Key Players:

The key players operating in the speech-to-text API market are Google LLC (U.S.), Microsoft Corporation (U.S.), Amazon Web Services, Inc. (U.S.), IBM Corporation (U.S.), Verint Systems Inc. (U.S.), Rev.com, Inc. (U.S.), Twilio Inc. (U.S.), Baidu, Inc. (China), Speechmatics (U.K.), VoiceCloud (U.S.), VoiceBase, Inc. (U.S.), Amberscript Global B.V. (Netherlands), Voci Technologies, Inc. (U.S.), AssemblyAI, Inc. (U.S.), and Vocapia Research SAS (France).

Key questions answered in the report:

Which are the high growth market segments in terms of offering, deployment mode, organization size, application, end user, and country/region?

What was the historical market size for speech-to-text API across the globe?

What are the market forecasts and estimates for 2023–2030?



What are the major drivers, restraints, and opportunities in the speech-to-text API market?

Who are the major players in the speech-to-text API market, and what are their market shares?

Who are the major players in various countries, and what are their market shares?

How is the competitive landscape?

What are the recent developments in the speech-to-text API market?

What are the different strategies adopted by the major players in the speech-totext API market?

What are the geographical trends and high growth countries?

Who are the local emerging players in the speech-to-text API market and how do they compete with the other players?

Scope of the Report:

Speech-to-text API Market, by Offering

Solutions

Services

**Professional Services** 

Managed Services

Speech-to-text API Market, by Deployment Mode

On-premise Deployment



# Cloud-based Deployment

Speech-to-text API Market, by Organization Size

Large Enterprises

Small & Medium-sized Enterprises

Speech-to-text API Market, by Application

Transcription

Customer Experience & Analytics

Media & Communications Monitoring

Subtitle & Caption Generation

Consumer Electronics Command & Control

Automotive Command & Control

Other Applications

Speech-to-text API Market, by End User

B<sub>2</sub>B

IT & Telecommunications

**BFSI** 

Media & Entertainment

Healthcare



|                | Education                |
|----------------|--------------------------|
|                | Other B2B End Users      |
| B2C            |                          |
| B2G            |                          |
| G2C            |                          |
| Speech-to-text | API Market, by Geography |
| North A        | America                  |
|                | U.S.                     |
|                | Canada                   |
| Europe         |                          |
|                | Germany                  |
|                | U.K.                     |
|                | France                   |
|                | Italy                    |
|                | Spain                    |
|                | Switzerland              |
|                | Netherlands              |
|                | Rest of Europe           |
| Asia-Pa        | acific                   |



| China                        |  |
|------------------------------|--|
| Japan                        |  |
| India                        |  |
| South Korea                  |  |
| Australia & New Zealand      |  |
| Singapore                    |  |
| Rest of Asia-Pacific         |  |
| Latin America                |  |
| Brazil                       |  |
| Mexico                       |  |
| Rest of Latin America        |  |
| Middle East & Africa         |  |
| United Arab Emirates (UAE)   |  |
| South Africa                 |  |
| Israel                       |  |
| Rest of Middle East & Africa |  |
|                              |  |



# **Contents**

#### 1. INTRODUCTION

- 1.1. Market Definition
- 1.2. Market Ecosystem
- 1.3. Currency and Limitations
  - 1.3.1. Currency
  - 1.3.2. Limitations
- 1.4. Key Stakeholders

#### 2. RESEARCH METHODOLOGY

- 2.1. Research Approach
- 2.2. Data Collection & Validation
  - 2.2.1. Secondary Research
  - 2.2.2. Primary Research
- 2.3. Market Assessment
  - 2.3.1. Market Size Estimation
  - 2.3.2. Bottom-Up Approach
  - 2.3.3. Top-Down Approach
  - 2.3.4. Growth forecast
- 2.4. Assumptions for the Study

### 3. EXECUTIVE SUMMARY

- 3.1. Overview
- 3.2. Market Analysis, by Offering
- 3.3. Market Analysis, by Deployment Mode
- 3.4. Market Analysis, by Organization Size
- 3.5. Market Analysis, by Application
- 3.6. Market Analysis, by End User
- 3.7. Market Analysis, by Geography
- 3.8. Competitive Analysis

#### 4. MARKET INSIGHTS

- 4.1. Introduction
- 4.2. Global Speech-to-text API Market: Impact Analysis of Market Drivers (2023–2030)



- 4.2.1. Proliferation of Voice-Enabled Devices
- 4.2.2. Increasing Use of Voice & Speech Technologies for Transcription
- 4.2.3. Technological Advancements, Coupled With The Rising Adoption of Connected Devices
- 4.3. Global Speech-to-text API Market: Impact Analysis of Market Restraints (2023–2030)
- 4.3.1. Speech-to-text API Solutions' Lack of Accuracy in Regional Accent & Dialect Recognition
- 4.4. Global Speech-to-text API Market: Impact Analysis of Market Opportunities (2023–2030)
- 4.4.1. Innovations In Speech-to-text Solutions for Specially-Abled People
- 4.4.2. Development of Speech-to-text API Solutions for Rare & Local Languages
- 4.5. Global Speech-to-text API Market: Impact Analysis of Market Challenges (2023–2030)
  - 4.5.1. Data Security & Privacy Concerns
- 4.6. Global Speech-to-text API Market: Impact Analysis of Market Trends (2023–2030)
  - 4.6.1. Growing Demand for Voice Authentication in Mobile Banking Applications
- 4.7. Case Studies
  - 4.7.1. Case Study
  - 4.7.2. Case Study
  - 4.7.3. Case Study
  - 4.7.4. Case Study

### 5. THE IMPACT OF COVID-19 ON THE GLOBAL SPEECH-TO-TEXT API MARKET

### 6. GLOBAL SPEECH-TO-TEXT API MARKET, BY OFFERING

- 6.1. Introduction
- 6.2. Solutions
- 6.3. Services
  - 6.3.1. Professional Services
  - 6.3.2. Managed Services

# 7. GLOBAL SPEECH-TO-TEXT API MARKET, BY DEPLOYMENT MODE

- 7.1. Introduction
- 7.2. Cloud-Based Deployment
- 7.3. On-Premise Deployment



### 8. GLOBAL SPEECH-TO-TEXT API MARKET, BY ORGANIZATION SIZE

- 8.1. Introduction
- 8.2. Small & Medium-sized Enterprises
- 8.3. Large Enterprises

### 9. GLOBAL SPEECH-TO-TEXT API MARKET, BY APPLICATION

- 9.1. Introduction
- 9.2. Transcription
- 9.3. Customer Experience & Analytics
- 9.4. Media & Communications Monitoring
- 9.5. Subtitle & Caption Generation
- 9.6. Consumer Electronics Command & Control
- 9.7. Automotive Command & Control
- 9.8. Other Applications

## 10. GLOBAL SPEECH-TO-TEXT API MARKET, BY END USER

- 10.1. Introduction
- 10.2. B2B (Business-to-Business)
  - 10.2.1. IT & Telecommunications
  - 10.2.2. Media & Entertainment
  - 10.2.3. BFSI
  - 10.2.4. Healthcare
  - 10.2.5. Education
  - 10.2.6. Other B2B End Users
- 10.3. B2C (Business-to-Consumer)
- 10.4. G2C (Government-to-Citizen)
- 10.5. B2G (Business-to-Government)

### 11. SPEECH-TO-TEXT API MARKET, BY GEOGRAPHY

- 11.1. Introduction
- 11.2. North America
  - 11.2.1. U.S.
  - 11.2.2. Canada
- 11.3. Europe
  - 11.3.1. Germany



- 11.3.2. U.K.
- 11.3.3. France
- 11.3.4. Italy
- 11.3.5. Spain
- 11.3.6. Switzerland
- 11.3.7. Netherlands
- 11.3.8. Rest of Europe
- 11.4. Asia-Pacific
  - 11.4.1. China
  - 11.4.2. Japan
  - 11.4.3. India
  - 11.4.4. South Korea
  - 11.4.5. Australia & New Zealand
  - 11.4.6. Singapore
  - 11.4.7. Rest of Asia-Pacific
- 11.5. Latin America
  - 11.5.1. Mexico
  - 11.5.2. Brazil
  - 11.5.3. Rest of Latin America
- 11.6. Middle East & Africa
  - 11.6.1. UAE
  - 11.6.2. South Africa
  - 11.6.3. Israel
  - 11.6.4. Rest of Middle East & Africa

#### 12. COMPETITIVE LANDSCAPE

- 12.1. Introduction
- 12.2. Key Growth Strategies
  - 12.2.1. Market Differentiators
  - 12.2.2. Synergy Analysis: Major Deals & Strategic Alliances
- 12.3. Competitive Dashboard
  - 12.3.1. Industry Leaders
  - 12.3.2. Market Differentiators
  - 12.3.3. Vanguards
  - 12.3.4. Emerging Companies
- 12.4. Vendor Market Positioning
- 12.5. Market Ranking by the Key Players



### 13. COMPANY PROFILES

- 13.1. Google LLC (A Subsidiary of Alphabet Inc.)
  - 13.1.1. Business Overview
  - 13.1.2. Financial Overview
  - 13.1.3. Product Portfolio
  - 13.1.4. Strategic Developments
- 13.2. Microsoft Corporation
  - 13.2.1. Business Overview
  - 13.2.2. Financial Overview
  - 13.2.3. Product Portfolio
  - 13.2.4. Strategic Developments
- 13.3. Amazon Web Services, Inc. (A Subsidiary of Amazon.Com, Inc.)
  - 13.3.1. Business Overview
  - 13.3.2. Financial Overview
  - 13.3.3. Product Portfolio
  - 13.3.4. Strategic Developments
- 13.4. IBM Corporation
  - 13.4.1. Business Overview
  - 13.4.2. Financial Overview
  - 13.4.3. Product Portfolio
  - 13.4.4. Strategic Developments
- 13.5. Verint Systems Inc.
  - 13.5.1. Business Overview
  - 13.5.2. Financial Overview
  - 13.5.3. Product Portfolio
  - 13.5.4. Strategic Developments
- 13.6. Rev.Com, Inc.
  - 13.6.1. Business Overview
  - 13.6.2. Product Portfolio
  - 13.6.3. Strategic Developments
- 13.7. Twilio Inc.
  - 13.7.1. Business Overview
  - 13.7.2. Financial Overview
  - 13.7.3. Product Portfolio
- 13.8. Baidu, Inc.
  - 13.8.1. Business Overview
  - 13.8.2. Financial Overview
  - 13.8.3. Product Portfolio



- 13.8.4. Strategic Developments
- 13.9. Speechmatics
  - 13.9.1. Business Overview
  - 13.9.2. Product Portfolio
  - 13.9.3. Strategic Developments
- 13.10. VoiceCloud
  - 13.10.1. Business Overview
  - 13.10.2. Product Portfolio
- 13.11. VoiceBase, Inc.
  - 13.11.1. Business Overview
  - 13.11.2. Product Portfolio
  - 13.11.3. Strategic Developments
- 13.12. Amberscript Global B.V.
  - 13.12.1. Business Overview
  - 13.12.2. Product Portfolio
  - 13.12.3. Strategic Developments
- 13.13. Voci Technologies, Inc. (A Subsidiary of Medallia Inc.)
  - 13.13.1. Business Overview
  - 13.13.2. Financial Overview
  - 13.13.3. Product Portfolio
- 13.14. AssemblyAi, Inc.
  - 13.14.1. Business Overview
  - 13.14.2. Product Portfolio
  - 13.14.3. Strategic Developments
- 13.15. Vocapia Research SAS
  - 13.15.1. Business Overview
  - 13.15.2. Product Portfolio

### 14. APPENDIX

- 14.1. Questionnaire
- 14.2. Available Customization



# **List Of Tables**

#### LIST OF TABLES

Table 1 Currency Conversion Rate (2018–2022)

Table 2 Global Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 3 Global Speech-to-text API Solutions Market Size, by Country, 2021–2030 (USD Million)

Table 4 Global Speech-to-text API Services Market Size, by Country, 2021–2030 (USD Million)

Table 5 Global Speech-to-text API Professional Services Market Size, by Country, 2021–2030 (USD Million)

Table 6 Global Speech-to-text API Managed Services Market Size, by Country, 2021–2030 (USD Million)

Table 7 Global: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 8 Global Cloud-Based Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 9 Global On-Premise Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 10 Global: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 11 Global Speech-to-text API Market Size for Small & Medium-Sized Enterprises, by Country, 2021–2030 (USD Million)

Table 12 Global Speech-to-text API Market Size for Large Enterprises, by Country, 2021–2030 (USD Million)

Table 13 Global Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 14 Global Speech-to-text API Market Size for Transcription, by Country, 2021–2030 (USD Million)

Table 15 Global Speech-to-text API Market Size for Customer Experience & Analytics, by Country, 2021–2030 (USD Million)

Table 16 Global Speech-to-text API Market Size for Media & Communication Monitoring, by Country, 2021–2030 (USD Million)

Table 17 Global Speech-to-text API Market Size for Subtitle & Caption Generation, by Country, 2021–2030 (USD Million)

Table 18 Global Speech-to-text API Market Size for Consumer Electronics Command & Control, by Country, 2021–2030 (USD Million)

Table 19 Global Speech-to-text API Market Size for Automotive Command & Control, by



Country, 2021–2030 (USD Million)

Table 20 Global Speech-to-text API Market Size for Other Applications, by Country, 2021–2030 (USD Million)

Table 21 Global Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 22 Global B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 23 Global B2B Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 24 Global B2B Speech-to-text API Market Size for IT & Telecommunication, by Country, 2021–2030 (USD Million)

Table 25 Global B2B Speech-to-text API Market Size for Media & Entertainment, by Country, 2021–2030 (USD Million)

Table 26 Global B2B Speech-to-text API Market Size for BFSI, by Country, 2021–2030 (USD Million)

Table 27 Global B2B Speech-to-text API Market Size for Healthcare, by Country, 2021–2030 (USD Million)

Table 28 Global B2B Speech-to-text API Market Size for Education, by Country, 2021–2030 (USD Million)

Table 29 Global B2B Speech-to-text API Market Size for Other B2B End Users, by Country, 2021–2030 (USD Million)

Table 30 Global B2c Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 31 Global G2c Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 32 Global B2G Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 33 Global Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 34 North America: Speech-to-text API Market Size, by Country, 2021–2030 (USD Million)

Table 35 North America: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 36 North America: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 37 North America: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 38 North America: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 39 North America: Speech-to-text API Market Size, by Application, 2021–2030



(USD Million)

Table 40 North America: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 41 North America: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 42 U.S.: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 43 U.S.: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 44 U.S.: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 45 U.S.: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 46 U.S.: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 47 U.S.: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 48 U.S.: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 49 Canada: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 50 Canada: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 51 Canada: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 52 Canada: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 53 Canada: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 54 Canada: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 55 Canada: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 56 Europe: Speech-to-text API Market Size, by Country/Region, 2021–2030 (USD Million)

Table 57 Europe: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 58 Europe: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 59 Europe: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 60 Europe: Speech-to-text API Market Size, by Organization Size, 2021–2030



(USD Million)

Table 61 Europe: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 62 Europe: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 63 Europe: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 64 Germany: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 65 Germany: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 66 Germany: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 67 Germany: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 68 Germany: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 69 Germany: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 70 Germany: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 71 U.K.: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 72 U.K.: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 73 U.K.: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 74 U.K.: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 75 U.K.: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 76 U.K.: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 77 U.K.: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 78 France: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 79 France: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 80 France: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 81 France: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)



Table 82 France: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 83 France: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 84 France: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 85 Italy: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million) Table 86 Italy: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 87 Italy: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 88 Italy: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 89 Italy: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 90 Italy: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 91 Italy: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 92 Spain: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 93 Spain: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 94 Spain: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 95 Spain: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 96 Spain: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 97 Spain: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million) Table 98 Spain: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 99 Switzerland: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 100 Switzerland: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 101 Switzerland: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 102 Switzerland: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 103 Switzerland: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 104 Switzerland: Speech-to-text API Market Size, by End User, 2021–2030 (USD



Million)

Table 105 Switzerland: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 106 Netherlands: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 107 Netherlands: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 108 Netherlands: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 109 Netherlands: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 110 Netherlands: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 111 Netherlands: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 112 Netherlands: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 113 Rest of Europe: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 114 Rest of Europe: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 115 Rest of Europe: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 116 Rest of Europe: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 117 Rest of Europe: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 118 Rest of Europe: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 119 Rest of Europe: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 120 Asia-Pacific: Speech-to-text API Market Size, by Country/Region, 2021–2030 (USD Million)

Table 121 Asia-Pacific: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 122 Asia-Pacific: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 123 Asia-Pacific: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)



Table 124 Asia-Pacific: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 125 Asia-Pacific: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 126 Asia-Pacific: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 127 Asia-Pacific: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 128 China: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million) Table 129 China: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 130 China: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 131 China: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 132 China: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 133 China: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 134 China: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 135 Japan: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 136 Japan: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 137 Japan: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 138 Japan: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 139 Japan: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 140 Japan: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 141 Japan: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 142 India: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million) Table 143 India: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 144 India: Speech-to-text API Market Size, by Deployment Mode, 2021–2030



(USD Million)

Table 145 India: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 146 India: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 147 India: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 148 India: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 149 South Korea: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 150 South Korea: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 151 South Korea: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 152 South Korea: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 153 South Korea: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 154 South Korea: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 155 South Korea: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 156 Australia & New Zealand: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 157 Australia & New Zealand: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 158 Australia & New Zealand: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 159 Australia & New Zealand: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 160 Australia & New Zealand: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 161 Australia & New Zealand: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 162 Australia & New Zealand: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 163 Singapore: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)



Table 164 Singapore: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 165 Singapore: Speech-to-text API Market Size, by Deployment Mode,

2021-2030 (USD Million)

Table 166 Singapore: Speech-to-text API Market Size, by Organization Size,

2021-2030 (USD Million)

Table 167 Singapore: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 168 Singapore: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 169 Singapore: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 170 Rest of Asia-Pacific: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 171 Rest of Asia-Pacific: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 172 Rest of Asia-Pacific: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 173 Rest of Asia-Pacific: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 174 Rest of Asia-Pacific: Speech-to-text API Market Size, by Application,

2021–2030 (USD Million)

Table 175 Rest of Asia-Pacific: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 176 Rest of Asia-Pacific: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 177 Latin America: Speech-to-text API Market Size, by Country/Region, 2021–2030 (USD Million)

Table 178 Latin America: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 179 Latin America: Speech-to-text API Services Market Size, by Type,

2021-2030 (USD Million)

Table 180 Latin America: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 181 Latin America: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 182 Latin America: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 183 Latin America: Speech-to-text API Market Size, by End User, 2021–2030



(USD Million)

Table 184 Latin America: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 185 Mexico: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 186 Mexico: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 187 Mexico: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 188 Mexico: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 189 Mexico: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 190 Mexico: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 191 Mexico: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 192 Brazil: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million) Table 193 Brazil: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 194 Brazil: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 195 Brazil: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 196 Brazil: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 197 Brazil: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 198 Brazil: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 199 Rest of Latin America: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 200 Rest of Latin America: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 201 Rest of Latin America: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 202 Rest of Latin America: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 203 Rest of Latin America: Speech-to-text API Market Size, by Application,



2021-2030 (USD Million)

Table 204 Rest of Latin America: Speech-to-text API Market Size, by End User,

2021–2030 (USD Million)

Table 205 Rest of Latin America: B2B Speech-to-text API Market Size, by Type,

2021–2030 (USD Million)

Table 206 Middle East & Africa: Speech-to-text API Market Size, by Country/Region,

2021-2030 (USD Million)

Table 207 Middle East & Africa: Speech-to-text API Market Size, by Offering,

2021–2030 (USD Million)

Table 208 Middle East & Africa: Speech-to-text API Services Market Size, by Type,

2021-2030 (USD Million)

Table 209 Middle East & Africa: Speech-to-text API Market Size, by Deployment Mode,

2021–2030 (USD Million)

Table 210 Middle East & Africa: Speech-to-text API Market Size, by Organization Size,

2021-2030 (USD Million)

Table 211 Middle East & Africa: Speech-to-text API Market Size, by Application,

2021-2030 (USD Million)

Table 212 Middle East & Africa: Speech-to-text API Market Size, by End User,

2021–2030 (USD Million)

Table 213 Middle East & Africa: B2B Speech-to-text API Market Size, by Type,

2021-2030 (USD Million)

Table 214 UAE: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 215 UAE: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 216 UAE: Speech-to-text API Market Size, by Deployment Mode, 2021–2030 (USD Million)

Table 217 UAE: Speech-to-text API Market Size, by Organization Size, 2021–2030 (USD Million)

Table 218 UAE: Speech-to-text API Market Size, by Application, 2021–2030 (USD Million)

Table 219 UAE: Speech-to-text API Market Size, by End User, 2021–2030 (USD Million)

Table 220 UAE: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD Million)

Table 221 South Africa: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 222 South Africa: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD Million)

Table 223 South Africa: Speech-to-text API Market Size, by Deployment Mode,



2021-2030 (USD Million)

Table 224 South Africa: Speech-to-text API Market Size, by Organization Size,

2021–2030 (USD Million)

Table 225 South Africa: Speech-to-text API Market Size, by Application, 2021–2030

(USD Million)

Table 226 South Africa: Speech-to-text API Market Size, by End User, 2021–2030 (USD

Million)

Table 227 South Africa: B2B Speech-to-text API Market Size, by Type, 2021–2030

(USD Million)

Table 228 Israel: Speech-to-text API Market Size, by Offering, 2021–2030 (USD Million)

Table 229 Israel: Speech-to-text API Services Market Size, by Type, 2021–2030 (USD

Million)

Table 230 Israel: Speech-to-text API Market Size, by Deployment Mode, 2021–2030

(USD Million)

Table 231 Israel: Speech-to-text API Market Size, by Organization Size, 2021–2030

(USD Million)

Table 232 Israel: Speech-to-text API Market Size, by Application, 2021–2030 (USD

Million)

Table 233 Israel: Speech-to-text API Market Size, by End User, 2021–2030 (USD

Million)

Table 234 Israel: B2B Speech-to-text API Market Size, by Type, 2021–2030 (USD

Million)

Table 235 Rest of Middle East & Africa: Speech-to-text API Market Size, by Offering,

2021–2030 (USD Million)

Table 236 Rest of Middle East & Africa: Speech-to-text API Services Market Size, by

Type, 2021–2030 (USD Million)

Table 237 Rest of Middle East & Africa: Speech-to-text API Market Size, by Deployment

Mode, 2021–2030 (USD Million)

Table 238 Rest of Middle East & Africa: Speech-to-text API Market Size, by

Organization Size, 2021–2030 (USD Million)

Table 239 Rest of Middle East & Africa: Speech-to-text API Market Size, by Application,

2021-2030 (USD Million)

Table 240 Rest of Middle East & Africa: Speech-to-text API Market Size, by End User,

2021–2030 (USD Million)

Table 241 Rest of Middle East & Africa: B2B Speech-to-text API Market Size, by Type,

2021–2030 (USD Million)



# **List Of Figures**

#### LIST OF FIGURES

Figure 1 Research Process

Figure 2 Primary Research Techniques

Figure 3 Key Executives Interviewed

Figure 4 Breakdown of Primary Interviews (Supply-side & Demand-side)

Figure 5 Market Sizing and Growth forecast Approach

Figure 6 Key Insights

Figure 7 Global Speech-to-text API Market Size, by Offering, 2023 Vs. 2030 (USD Million)

Figure 8 Global Speech-to-text API Market Size, by Deployment Mode, 2023 Vs. 2030 (USD Million)

Figure 9 Global Speech-to-text API Market Size, by Organization Size, 2023 Vs. 2030 (USD Million)

Figure 10 Global Speech-to-text API Market Size, by Application, 2023 Vs. 2030 (USD Million)

Figure 11 Global Speech-to-text API Market Size, by End User, 2023 Vs. 2030 (USD Million)

Figure 12 Geographic Snapshot: Global Speech-to-text API Market

Figure 13 Market Dynamics

Figure 14 Global Speech-to-text API Market Size, by Offering, 2023 Vs. 2030 (USD Million)

Figure 15 Global Speech-to-text API Market Size, by Deployment Mode, 2023 Vs. 2030 (USD Million)

Figure 16 Global Speech-to-text API Market Size, by Organization Size, 2023 Vs. 2030 (USD Million)

Figure 17 Global Speech-to-text API Market Size, by Application, 2023 Vs. 2030 (USD Million)

Figure 18 Global Speech-to-text API Market Size, by End User, 2023 Vs. 2030 (USD Million)

Figure 19 Global Speech-to-text API Market Size, by Region, 2023 Vs. 2030 (USD Million)

Figure 20 North America: Speech-to-text API Market Snapshot

Figure 21 Europe: Speech-to-text API Market Snapshot

Figure 22 Asia-Pacific: Speech-to-text API Market Snapshot

Figure 23 Latin America: Speech-to-text API Market Snapshot

Figure 24 Middle East & Africa: Speech-to-text API Market Snapshot



Figure 25 Growth Strategies Adopted by Leading Market Players (2020–2022)

Figure 26 Competitive Dashboard: Speech-to-text API Market

Figure 27 Vendor Market Positioning Analysis (2



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