+44 20 8123 2220
info@marketpublishers.com

Service Integration and Management Market by Component (Solutions (Business Solutions, Technology Solutions), Services (Integration & Implementation, Consulting)), Organization Size, Vertical (Manufacturing, It & ITeS, BFSI) & Region - Global Forecast to 2028

https://marketpublishers.com/r/SBD92D71345EN.html
Date: November 2023
Pages: 386
Price: US$ 4,950.00 (Single User License)
ID: SBD92D71345EN

Abstracts

The service integration and management market size is expected to grow from USD 4.8 billion in 2023 to USD 6.0 billion by 2028 at a compound annual growth rate (CAGR) of 4.3% during the forecast period. The service integration and management market is witnessing a rise in hybrid service delivery models. Organizations are increasingly adopting a mix of traditional and cloud-based services, necessitating flexible and integrated approaches such as SIAM. The ability of SIAM to seamlessly manage and integrate services across diverse environments positions it as a critical enabler for businesses embracing hybrid models. As enterprises continue to prioritize customer experience, SIAM's focus on cohesive service delivery and efficient management of diverse service providers positions it as a cornerstone for organizations striving to meet the evolving expectations of end-users in the digital age.

Additionally, as organizations prioritize customer experience, the demand for seamless and integrated services becomes paramount. SIAM offers an opportunity for businesses to enhance customer satisfaction by providing a unified and efficient service delivery model. The market also presents growth opportunities in integrating advanced technologies, including Artificial Intelligence (AI) and automation, to optimize service management processes. Furthermore, with an increasing focus on cybersecurity and compliance, SIAM can play a pivotal role in ensuring secure and resilient service ecosystems, presenting additional avenues for market expansion. As businesses

embrace digital transformation, the service integration and management market stands at the forefront of providing comprehensive solutions to meet the evolving needs of modern enterprises.

“By vertical, the manufacturing segment holds the highest CAGR during the forecast period.”

The service integration and management market by vertical is divided into BFSI, IT & ITeS, telecommunications, energy & utilities, healthcare & life sciences, manufacturing, retail & consumer goods, transportation & logistics, and other verticals. The manufacturing segment is estimated to grow at the highest CAGR during the forecasted service integration and management market. The manufacturing industry relies heavily on the service integration and management market to improve operational efficiency, supply chain management, and overall competitiveness. In this sector, where accuracy, cost control, and timely delivery are essential, SIAM provides a structured framework for integrating and managing various services and processes. The manufacturing industry uses SIAM for application development and maintenance management and for integrating MES systems with other IT systems.

First and foremost, SIAM helps manufacturers streamline their operations by integrating various services critical to their production processes. These services include supply chain logistics, maintenance of manufacturing equipment, IT systems, and more. SIAM helps manufacturers reduce costs, minimize downtime, and improve operational efficiency by centralizing and optimizing these services. For example, SIAM can ensure that maintenance schedules for critical machinery are coordinated seamlessly, reducing the risk of production delays. Secondly, SIAM is crucial in supply chain management within the manufacturing industry. It facilitates the integration of various supply chain components, from raw material suppliers to distribution networks. This comprehensive view of the supply chain ensures that manufacturers can respond quickly to changes in demand, optimize inventory levels, and enhance overall supply chain efficiency. This helps manufacturers meet consumer demands more effectively, reduce lead times, and maintain a competitive edge in the market.

In conclusion, the service integration and management market is instrumental in driving efficiency, improving supply chain management, and maintaining competitiveness in the manufacturing industry. It enables manufacturers to integrate and manage various services and processes, resulting in cost savings, reduced downtime, and more responsive production and distribution systems.

“Based on organization size, the large enterprises segment holds the largest market share during the forecast period.”

The service integration and management market is segmented by organization size into large enterprises and SMEs. The large enterprises segment is expected to hold the largest market share during the forecast period. Service integration and management is an essential tool that plays a vital role in the efficient functioning of large enterprises by providing them with a structured approach to integrate, coordinate, and govern their various services, applications, and providers.

In the complex IT landscapes of large enterprises, SIAM serves as a central orchestrator that streamlines IT service delivery and ensures consistency across the organization. SIAM helps companies improve operational efficiency, reduce costs, and enhance service quality by eliminating redundancies and standardizing processes. SIAM is particularly useful for large banks and financial institutions that rely heavily on various IT systems, applications, and services to provide their customers with efficient and secure financial services. By using SIAM principles, these organizations can integrate their multiple services, such as online banking, mobile apps, payment processing, and customer relationship management systems, and ensure that all these components work together cohesively, reducing operational silos and improving overall service delivery. It enables large financial institutions to effectively manage multiple service providers, including those that provide cybersecurity, data analytics, or cloud infrastructure services. SIAM ensures that these providers collaborate seamlessly and maintain compliance with industry regulations while delivering services that align with the bank's standards and security requirements.

In conclusion, SIAM is a crucial tool that enables large enterprises to adapt to changing business needs, scale their IT services, and align their technology with strategic goals while improving overall service delivery and enhancing customer experiences.

“Based on solutions, the business solutions segment holds the highest CAGR during the forecast period.”

The service integration and management market by solutions is segmented into business and technology solutions. The business solutions segment is estimated to grow at the highest CAGR during the forecasted service integration and management market. The business solutions segment in the service integration and management market plays a pivotal role in aligning IT services with an organization’s business objectives and ensuring the overall effectiveness of the SIAM framework.

Business solutions in the service integration and management market enable organizations to define and track key performance indicators (KPIs) directly related to business goals. These solutions provide dashboards and analytics tools that offer real-time insights into the performance of IT services, making it easier for organizations to assess how well these services contribute to their strategic objectives. This data-driven approach allows for more informed decision-making and ensures that the SIAM framework is continuously adapted to align with the evolving needs of the business.

Furthermore, business solutions help organizations optimize their IT services to maximize efficiency and cost-effectiveness. They provide automation and orchestration capabilities that streamline service delivery processes, reducing manual interventions and associated operational costs. By offering predictive analytics and trend analysis, these solutions enable organizations to address potential issues and improve service quality proactively. This, in turn, enhances the organization's ability to manage its IT budget effectively and allocate resources where it can deliver the most value to the business.

Business solutions in the service integration and management market facilitate a more agile and responsive approach to service delivery. They support rapidly onboarding new service providers and integrating their services into the organization's IT ecosystem. This agility is crucial in today's fast-paced business environment, where the ability to quickly adapt and scale IT services is a competitive advantage.

In summary, the business solutions segment in the service integration and management market empowers organizations to make data-driven decisions, optimize their IT services, and maintain agility in service delivery. By aligning IT services with business objectives, these solutions ensure that the SIAM framework manages service providers effectively and contributes to an organization's strategic goals, ultimately leading to increased competitiveness and better customer satisfaction.

Breakdown of primaries

In-depth interviews were conducted with Chief Executive Officers (CEOs), innovation and technology directors, system integrators, and executives from various key organizations operating in the service integration and management market.

By Company: Tier I: 30%, Tier II: 45%, and Tier III: 25%

By Designation: C-Level Executives: 50%, Directors: 35%, and Others: 15%

By Region: North America: 50%, Europe: 30%, Asia Pacific: 15%, Rest of World: 5%

Some of the significant service integration and management market vendors are IBM (US), HCLTech (India), Fujitsu (Japan), DXC Technology (US), CGI (Canada), Atos (France), LTIMindtree (India), Infosys (India), TCS (India), and Wipro (India).

Research coverage:

The market study covers the service integration and management market across segments. It aims at estimating the market size and the growth potential across different segments, such as components, solutions, services, organization sizes, verticals, and regions. It includes an in-depth competitive analysis of the key players in the market, their company profiles, key observations related to product and business offerings, recent developments, and key market strategies.

Reasons to buy this report:

The report will help the market leaders/new entrants with information on the closest approximations of the revenue numbers for the overall service integration and management market and the subsegments. This report will help stakeholders understand the competitive landscape and gain more insights to position their businesses better and plan suitable go-to-market strategies. The report also helps stakeholders understand the market pulse and provides information on key market drivers, restraints, challenges, and opportunities.

The report provides insights on the following pointers:

Analysis of key drivers (Growing demand for unified service management platform, Increasing complexities in service management across industries, Increased spending on public cloud, Rising demand for multi-vendor outsourcing), restraints (Lack of skilled professionals, Data security and privacy concerns), opportunities (Advent of big data and analytics, Rising government investment in digitalization, Rapid globalization), and challenges (Integration issues with legacy and traditional SIAM systems, Vendor lock-in, Cultural and organizational resistance) influencing the growth of the service integration and management market.

Product Development/Innovation: Detailed insights on upcoming technologies, research & development activities, and new product & service launches in the service integration and management market.

Market Development: Comprehensive information about lucrative markets – the report analyses the service integration and management market across varied regions.

Market Diversification: Exhaustive information about new products & services, untapped geographies, recent developments, and investments in the service integration and management market.

Competitive Assessment: In-depth assessment of market shares, growth strategies, and service offerings of leading players, including IBM (US), HCLTech (India), Fujitsu (Japan), DXC Technology (US), and CGI (Canada), among others in the service integration and management market.

Contents

1 INTRODUCTION

1.1 STUDY OBJECTIVES
1.2 MARKET DEFINITION
1.3 STUDY SCOPE
  1.3.1 MARKET SEGMENTATION
  1.3.2 INCLUSIONS & EXCLUSIONS
  1.3.3 REGIONS COVERED
1.4 YEARS CONSIDERED
1.5 CURRENCY CONSIDERED
TABLE 1 USD EXCHANGE RATES, 2018–2022
1.6 STAKEHOLDERS
1.7 SUMMARY OF CHANGES
1.8 RECESSION IMPACT

2 RESEARCH METHODOLOGY

2.1 RESEARCH DATA
FIGURE 1 SERVICE INTEGRATION AND MANAGEMENT MARKET: RESEARCH DESIGN
  2.1.1 SECONDARY DATA
  2.1.2 PRIMARY DATA
    2.1.2.1 Breakup of primary profiles
    2.1.2.2 Key industry insights
2.2 DATA TRIANGULATION
FIGURE 2 SERVICE INTEGRATION AND MANAGEMENT MARKET: DATA TRIANGULATION
2.3 MARKET SIZE ESTIMATION
FIGURE 3 SERVICE INTEGRATION AND MANAGEMENT MARKET: TOP-DOWN AND BOTTOM-UP APPROACHES
  2.3.1 TOP-DOWN APPROACH
FIGURE 4 MARKET SIZE ESTIMATION METHODOLOGY: TOP-DOWN APPROACH
  2.3.2 BOTTOM-UP APPROACH
FIGURE 5 MARKET SIZE ESTIMATION METHODOLOGY: BOTTOM-UP APPROACH
FIGURE 6 SERVICE INTEGRATION AND MANAGEMENT MARKET: RESEARCH FLOW
  2.3.3 MARKET ESTIMATION METHODOLOGIES

FIGURE 7 MARKET SIZE ESTIMATION METHODOLOGY (SUPPLY SIDE): ILLUSTRATION OF VENDOR REVENUE ESTIMATION
FIGURE 8 MARKET SIZE ESTIMATION METHODOLOGY: SUPPLY-SIDE ANALYSIS
FIGURE 9 MARKET SIZE ESTIMATION METHODOLOGY: BOTTOM-UP APPROACH (SUPPLY SIDE) – COLLECTIVE REVENUE OF VENDORS
FIGURE 10 MARKET SIZE ESTIMATION METHODOLOGY: CAGR PROJECTIONS FROM SUPPLY SIDE
FIGURE 11 SERVICE INTEGRATION AND MANAGEMENT MARKET: DEMAND-SIDE APPROACH
2.4 MARKET FORECAST
TABLE 2 FACTOR ANALYSIS
2.5 IMPACT OF RECESSION ON GLOBAL SERVICE INTEGRATION AND MANAGEMENT MARKET
2.6 RESEARCH ASSUMPTIONS
2.7 LIMITATIONS AND RISK ASSESSMENT

3 EXECUTIVE SUMMARY

FIGURE 12 SERVICE INTEGRATION AND MANAGEMENT MARKET SNAPSHOT, 2020–2028
FIGURE 13 SEGMENTS WITH HIGH GROWTH RATES IN SERVICE INTEGRATION AND MANAGEMENT MARKET
FIGURE 14 SOLUTIONS SEGMENT TO ACCOUNT FOR LARGER MARKET BY 2028
FIGURE 15 TECHNOLOGY SOLUTIONS SEGMENT TO ACCOUNT FOR LARGER SHARE BY 2028
FIGURE 16 CONTRACT MANAGEMENT SEGMENT TO ACCOUNT FOR LARGEST MARKET BY 2028
FIGURE 17 INFRASTRUCTURE SEGMENT TO ACCOUNT FOR LARGER SHARE BY 2028
FIGURE 18 APPLICATION LIFECYCLE MANAGEMENT SEGMENT TO ACCOUNT FOR LARGEST MARKET BY 2028
FIGURE 19 DATA CENTER SEGMENT TO ACCOUNT FOR LARGEST SHARE BY 2028
FIGURE 20 INTEGRATION & IMPLEMENTATION SEGMENT TO LEAD MARKET BY 2028
FIGURE 21 LARGE ENTERPRISES SEGMENT TO ACCOUNT FOR LARGER MARKET BY 2028
FIGURE 22 MANUFACTURING SEGMENT TO ACCOUNT FOR LARGEST SHARE BY 2028

FIGURE 23 NORTH AMERICA TO ACHIEVE HIGHEST GROWTH DURING FORECAST PERIOD

4 PREMIUM INSIGHTS

4.1 ATTRACTIVE OPPORTUNITIES FOR PLAYERS IN SERVICE INTEGRATION AND MANAGEMENT MARKET
FIGURE 24 GROWING DEMAND FOR INCREASED FLEXIBILITY AND SCALABILITY IN OPERATIONS TO DRIVE ADOPTION OF SERVICE INTEGRATION AND MANAGEMENT SOLUTIONS
4.2 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT
FIGURE 25 SOLUTIONS SEGMENT TO ACCOUNT FOR LARGER SHARE IN 2023
4.3 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION
FIGURE 26 TECHNOLOGY SOLUTIONS SEGMENT TO LEAD MARKET IN 2023
4.4 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE
FIGURE 27 INTEGRATION & IMPLEMENTATION SEGMENT TO ACCOUNT FOR LARGEST SHARE IN 2023
4.5 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION
FIGURE 28 CONTRACT MANAGEMENT SEGMENT TO ACCOUNT FOR LARGEST SHARE IN 2023
4.6 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION
FIGURE 29 INFRASTRUCTURE SEGMENT TO LEAD MARKET BY 2028
4.7 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION
FIGURE 30 APPLICATION LIFECYCLE MANAGEMENT SEGMENT TO ACCOUNT FOR LARGEST SHARE IN 2023
4.8 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE
FIGURE 31 DATA CENTER SEGMENT TO BE DOMINANT MARKET IN 2023
4.9 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE
FIGURE 32 LARGE ENTERPRISES SEGMENT TO ACCOUNT FOR LARGER SHARE IN 2023
4.10 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL
FIGURE 33 MANUFACTURING SEGMENT TO ACCOUNT FOR LARGEST SHARE IN 2023
4.11 SERVICE INTEGRATION AND MANAGEMENT MARKET: REGIONAL ANALYSIS
FIGURE 34 ASIA PACIFIC TO EMERGE AS LUCRATIVE MARKET FOR INVESTMENTS IN NEXT FIVE YEARS

+44 20 8123 2220
info@marketpublishers.com

5 MARKET OVERVIEW AND INDUSTRY TRENDS

5.1 INTRODUCTION
5.2 MARKET DYNAMICS
FIGURE 35 SERVICE INTEGRATION AND MANAGEMENT MARKET: DRIVERS, RESTRAINTS, OPPORTUNITIES, AND CHALLENGES
5.2.1 DRIVERS
5.2.1.1 Growing demand for unified service management platforms
5.2.1.2 Increasing complexities in service management across industries
5.2.1.3 Increased spending on public cloud
5.2.1.4 Rising demand for multi-vendor outsourcing
5.2.2 RESTRAINTS
5.2.2.1 Lack of skilled professionals
5.2.2.2 Data security and privacy concerns
5.2.3 OPPORTUNITIES
5.2.3.1 Advent of big data and analytics
5.2.3.2 Rising government investment in digitalization
5.2.3.3 Rapid globalization
5.2.4 CHALLENGES
5.2.4.1 Integration issues with legacy and traditional SIAM systems
5.2.4.2 Vendor lock-in
5.2.4.3 Cultural and organizational resistance
5.3 CASE STUDY ANALYSIS
5.3.1 CASE STUDY 1: PUBLIC HOSPITAL IN HONG KONG DEPLOYED FUJITSU'S PALMSECURE SYSTEM TO ENSURE HIGH LEVEL OF DATA SECURITY
5.3.2 CASE STUDY 2: POSTEN NORGE DEPLOYED INFOSYS SERVICENOW SUITE TO REDUCE WORKLOAD OF SERVICE DESKS
5.3.3 CASE STUDY 3: NEWS UK IMPLEMENTED HCL'S SOLUTIONS TO TRANSFORM ITS DATA CENTER AND BECOME MORE AGILE
5.3.4 CASE STUDY 4: EUROPEAN AUDIO COMPANY DEPLOYED LTIMINDTREE'S DIGITAL ECOSYSTEM TO DELIVER ENHANCED CUSTOMER EXPERIENCE AND EXPAND ITS ANNUAL USER BASE
5.3.5 CASE STUDY 5: NORWEGIAN OIL AND GAS ASSOCIATION COLLABORATED WITH TIETOEVRY TO REDUCE DOWNTIME
5.3.6 CASE STUDY 6: HANINGE MUNICIPALITY ADOPTED DATA DECTUS'S SOLUTIONS TO IMPROVE IT DELIVERY AND DRIVE INNOVATION
5.4 ECOSYSTEM ANALYSIS
FIGURE 36 SERVICE INTEGRATION AND MANAGEMENT MARKET ECOSYSTEM

+44 20 8123 2220
info@marketpublishers.com

5.5 VALUE CHAIN ANALYSIS
FIGURE 37 SERVICE INTEGRATION AND MANAGEMENT MARKET: VALUE CHAIN ANALYSIS
5.6 PRICING ANALYSIS
5.6.1 AVERAGE SELLING PRICE TRENDS OF KEY PLAYERS, BY SOLUTION
TABLE 3 INDICATIVE PRICING ANALYSIS OF SERVICE INTEGRATION AND MANAGEMENT SERVICES
5.6.2 AVERAGE SELLING PRICE TRENDS OF KEY PLAYERS, BY SERVICE
TABLE 4 INDICATIVE PRICING ANALYSIS OF SERVICE INTEGRATION AND MANAGEMENT SOLUTIONS
5.7 PATENT ANALYSIS
FIGURE 38 NUMBER OF PATENTS PUBLISHED, 2012–2022
FIGURE 39 TOP TEN PATENT APPLICANTS, 2022
TABLE 5 TOP PATENT OWNERS
5.8 TECHNOLOGY ANALYSIS
5.8.1 KEY TECHNOLOGIES
5.8.1.1 Cloud Computing
5.8.1.2 API Integration
5.8.1.3 Artificial Intelligence and Machine Learning
5.8.1.4 Containerization and Microservices
5.8.2 COMPLIMENTARY TECHNOLOGIES
5.8.2.1 Data Analytics and Business Intelligence (BI)
5.8.2.2 DevOps
5.8.2.3 Endpoint Security
5.8.3 ADJACENT TECHNOLOGIES
5.8.3.1 Internet of Things
5.8.3.2 Edge Computing
5.8.3.3 Big Data
5.9 REGULATORY LANDSCAPE
5.9.1 REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS
TABLE 6 NORTH AMERICA: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS
TABLE 7 EUROPE: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS
TABLE 8 ASIA PACIFIC: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS
TABLE 9 REST OF THE WORLD: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

+44 20 8123 2220
info@marketpublishers.com

5.9.2 REGULATIONS, BY REGION
5.9.2.1 North America
5.9.2.2 Europe
5.9.2.3 Asia Pacific
5.9.2.4 Middle East & South Africa
5.9.2.5 Latin America
5.9.3 REGULATORY IMPLICATIONS AND INDUSTRY STANDARDS
5.9.3.1 General Data Protection Regulation
5.9.3.2 SEC Rule 17a-4
5.9.3.3 ISO/IEC 27001
5.9.3.4 System and Organization Controls 2 Type II Compliance
5.9.3.5 Financial Industry Regulatory Authority
5.9.3.6 Freedom of Information Act
5.9.3.7 Health Insurance Portability and Accountability Act
5.10 PORTER'S FIVE FORCES ANALYSIS
FIGURE 40 PORTER'S FIVE FORCES ANALYSIS
TABLE 10 PORTER'S FIVE FORCES ANALYSIS
5.10.1 THREAT OF NEW ENTRANTS
5.10.2 THREAT OF SUBSTITUTES
5.10.3 BARGAINING POWER OF SUPPLIERS
5.10.4 BARGAINING POWER OF BUYERS
5.10.5 INTENSITY OF COMPETITIVE RIVALRY
5.11 KEY CONFERENCES & EVENTS
TABLE 11 SERVICE INTEGRATION AND MANAGEMENT MARKET: KEY CONFERENCES & EVENTS, 2023–2024
5.12 TRENDS/DISRUPTIONS IMPACTING BUYERS
FIGURE 41 SERVICE INTEGRATION AND MANAGEMENT MARKET: TRENDS/DISRUPTIONS IMPACTING BUYERS
5.13 KEY STAKEHOLDERS & BUYING CRITERIA
5.13.1 KEY STAKEHOLDERS IN BUYING PROCESS
FIGURE 42 INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS FOR TOP VERTICALS
TABLE 12 INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS FOR TOP VERTICALS
5.13.2 BUYING CRITERIA
FIGURE 43 KEY BUYING CRITERIA FOR TOP THREE VERTICALS
TABLE 13 KEY BUYING CRITERIA FOR TOP THREE VERTICALS
5.14 SERVICE INTEGRATION AND MANAGEMENT MARKET: BUSINESS MODELS
5.14.1 INTERNAL SERVICE INTEGRATOR

5.14.2 EXTERNAL SERVICE INTEGRATOR
5.14.3 HYBRID SERVICE INTEGRATOR

6 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT

6.1 INTRODUCTION
TABLE 14 COMPONENTS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 15 COMPONENTS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
6.1.1 COMPONENTS: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
FIGURE 44 SERVICES SEGMENT TO GROW AT HIGHER CAGR DURING FORECAST PERIOD
TABLE 16 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 17 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
6.2 SOLUTIONS
6.2.1 DEMAND TO IMPROVE OPERATIONAL PERFORMANCE BY AUTOMATING AND STANDARDIZING ACTIVITIES WITHIN ENTERPRISES TO DRIVE MARKET
TABLE 18 SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 19 SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
6.3 SERVICES
6.3.1 SIAM SERVICES HELP BUSINESSES NAVIGATE COMPLEXITIES OF ADOPTING AND MAINTAINING CLOUD-BASED SYSTEMS
TABLE 20 SERVICES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 21 SERVICES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

7 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION

7.1 INTRODUCTION
7.1.1 SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
FIGURE 45 BUSINESS SOLUTIONS SEGMENT TO GROW AT HIGHER CAGR

DURING FORECAST PERIOD
TABLE 22 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2018–2022 (USD MILLION)
TABLE 23 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2023–2028 (USD MILLION)
7.2 BUSINESS SOLUTIONS
7.2.1 NEED FOR EMPOWERING ORGANIZATIONS TO MAKE DATA-DRIVEN DECISIONS, OPTIMIZE IT SERVICES, AND MAINTAIN AGILITY IN SERVICE DELIVERY TO BOOST GROWTH
TABLE 24 BUSINESS SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 25 BUSINESS SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
FIGURE 46 GOVERNMENT, RISK, AND CONTROL SEGMENT TO GROW AT HIGHEST CAGR DURING FORECAST PERIOD
TABLE 26 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2018–2022 (USD MILLION)
TABLE 27 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2023–2028 (USD MILLION)
7.2.2 GOVERNMENT, RISK, AND CONTROL (GRC)
TABLE 28 GOVERNMENT, RISK, AND CONTROL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 29 GOVERNMENT, RISK, AND CONTROL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.2.3 CONTRACT MANAGEMENT
TABLE 30 CONTRACT MANAGEMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 31 CONTRACT MANAGEMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.2.4 PROCUREMENT
TABLE 32 PROCUREMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 33 PROCUREMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.2.5 AUDITING & INVOICING
TABLE 34 AUDITING & INVOICING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 35 AUDITING & INVOICING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

7.3 TECHNOLOGY SOLUTIONS
7.3.1 TECHNOLOGY SOLUTIONS HELP ORGANIZATIONS MANAGE COMPLEX IT SERVICE ENVIRONMENTS
TABLE 36 TECHNOLOGY SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 37 TECHNOLOGY SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
FIGURE 47 APPLICATION SEGMENT TO GROW AT HIGHER CAGR DURING FORECAST PERIOD
TABLE 38 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2018–2022 (USD MILLION)
TABLE 39 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2023–2028 (USD MILLION)
7.3.2 APPLICATION
TABLE 40 APPLICATION: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 41 APPLICATION: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
FIGURE 48 APPLICATION TESTING SEGMENT TO GROW AT HIGHEST CAGR BY 2028
TABLE 42 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2018–2022 (USD MILLION)
TABLE 43 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2023–2028 (USD MILLION)
7.3.2.1 Application development
TABLE 44 APPLICATION DEVELOPMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 45 APPLICATION DEVELOPMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.3.2.2 Application testing
TABLE 46 APPLICATION TESTING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 47 APPLICATION TESTING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.3.2.3 Application lifecycle management
TABLE 48 APPLICATION LIFECYCLE MANAGEMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 49 APPLICATION LIFECYCLE MANAGEMENT: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

7.3.3 INFRASTRUCTURE
TABLE 50 INFRASTRUCTURE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 51 INFRASTRUCTURE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
FIGURE 49 OTHER INFRASTRUCTURE SOLUTIONS SEGMENT TO GROW AT HIGHEST CAGR DURING FORECAST PERIOD
TABLE 52 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2018–2022 (USD MILLION)
TABLE 53 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2023–2028 (USD MILLION)
7.3.3.1 Data center
TABLE 54 DATA CENTER: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 55 DATA CENTER: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.3.3.2 Network
TABLE 56 NETWORK: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 57 NETWORK: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.3.3.3 Security
TABLE 58 SECURITY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 59 SECURITY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
7.3.3.4 Other infrastructure solutions
TABLE 60 OTHER INFRASTRUCTURE SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 61 OTHER INFRASTRUCTURE SOLUTIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

8 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE

8.1 INTRODUCTION
FIGURE 50 TRAINING, SUPPORT, AND MAINTENANCE SEGMENT TO GROW AT HIGHEST CAGR DURING FORECAST PERIOD
8.1.1 SERVICES: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS

TABLE 62 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2018–2022 (USD MILLION)
TABLE 63 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2023–2028 (USD MILLION)
8.2 INTEGRATION & IMPLEMENTATION
  8.2.1 FOCUS OF BUSINESSES ON ADAPTING TO EVOLVING IT LANDSCAPES AND DELIVERING STREAMLINED SERVICES TO SPUR DEMAND
TABLE 64 INTEGRATION & IMPLEMENTATION: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 65 INTEGRATION & IMPLEMENTATION: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
8.3 CONSULTING
  8.3.1 CONSULTING SERVICES PROVIDE EXPERTISE AND GUIDANCE TO ORGANIZATIONS LOOKING TO STREAMLINE SERVICE INTEGRATION PROCESSES
TABLE 66 CONSULTING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 67 CONSULTING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
8.4 TRAINING, SUPPORT, AND MAINTENANCE
  8.4.1 EMPHASIS ON PROVIDING EXPERTISE AND GUIDANCE TO ORGANIZATIONS LOOKING TO STREAMLINE SERVICE INTEGRATION PROCESSES TO BOOST MARKET
TABLE 68 TRAINING, SUPPORT, AND MAINTENANCE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 69 TRAINING, SUPPORT, AND MAINTENANCE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

9 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE

9.1 INTRODUCTION
  9.1.1 ORGANIZATION SIZE: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
FIGURE 51 SMES SEGMENT TO GROW AT HIGHER CAGR DURING FORECAST PERIOD
TABLE 70 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 71 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY

+44 20 8123 2220
info@marketpublishers.com

ORGANIZATION SIZE, 2023–2028 (USD MILLION)
9.2 LARGE ENTERPRISES
9.2.1 GROWING FOCUS ON IMPROVING OPERATIONAL EFFICIENCY AND ENHANCING SERVICE QUALITY TO DRIVE MARKET
TABLE 72 LARGE ENTERPRISES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 73 LARGE ENTERPRISES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
9.3 SMALL AND MEDIUM-SIZED ENTERPRISES (SMES)
9.3.1 SERVICE INTEGRATION AND MANAGEMENT SERVICES ENABLE SMES TO STREAMLINE IT OPERATIONS BY INTEGRATING SERVICES AND AUTOMATING PROCESSES
TABLE 74 SMES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 75 SMES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

10 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL

10.1 INTRODUCTION
10.1.1 VERTICALS: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
FIGURE 52 MANUFACTURING SEGMENT TO GROW AT HIGHEST CAGR DURING FORECAST PERIOD
TABLE 76 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 77 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
10.2 IT & ITES
10.2.1 NEED FOR MANAGING GROWING COMPLEXITY IN IT SERVICE ECOSYSTEMS TO DRIVE POPULARITY OF SERVICE INTEGRATION AND MANAGEMENT SOLUTIONS
TABLE 78 IT & ITES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 79 IT & ITES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.2.1.1 Service level agreement management
10.2.1.2 Incident & problem management
10.2.1.3 Improved service quality

10.2.1.4 Service catalog management
10.3 TELECOMMUNICATIONS
10.3.1 DEMAND FOR INTEGRATING DIVERSE SERVICES AND TECHNOLOGIES TO BOOST MARKET
TABLE 80 TELECOMMUNICATIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 81 TELECOMMUNICATIONS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.3.1.1 Multi-service provider coordination
10.3.1.2 Efficient incident & problem management
10.4 BFSI
10.4.1 CHANGING DYNAMICS IN FINANCIAL INSTITUTIONS TO PROPEL USE OF SERVICE INTEGRATION AND MANAGEMENT SOLUTIONS
TABLE 82 BFSI: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 83 BFSI: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.4.1.1 Customer-centric services management
10.4.1.2 Regulatory compliance management
10.5 RETAIL & CONSUMER GOODS
10.5.1 GROWING DEMAND FOR CONSISTENCY ACROSS PHYSICAL STORES, E-COMMERCE WEBSITES, AND CUSTOMER SUPPORT CHANNELS TO BOOST MARKET
TABLE 84 RETAIL & CONSUMER GOODS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 85 RETAIL & CONSUMER GOODS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.5.1.1 Increased agility
10.5.1.2 Fraud detection & prevention
10.6 MANUFACTURING
10.6.1 SERVICE INTEGRATION AND MANAGEMENT SOLUTIONS ENABLE MANUFACTURERS TO STREAMLINE OPERATIONS BY INTEGRATING VARIOUS SERVICES CRITICAL TO PRODUCTION PROCESSES
TABLE 86 MANUFACTURING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 87 MANUFACTURING: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.6.1.1 Management of application development and maintenance
10.6.1.2 Integration of MES systems with other IT systems

10.7 HEALTHCARE & LIFE SCIENCES
10.7.1 NEED FOR SEAMLESS INTEGRATION OF HEALTHCARE & LIFE SCIENCES SERVICES TO PROPEL DEMAND
TABLE 88 HEALTHCARE & LIFE SCIENCES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 89 HEALTHCARE & LIFE SCIENCES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.7.1.1 Multi-provider healthcare ecosystem
10.7.1.2 End-to-end service management
10.8 ENERGY & UTILITIES
10.8.1 SERVICE INTEGRATION AND MANAGEMENT SOLUTIONS ENABLE SMOOTH TRANSITION FROM TRADITIONAL TO RENEWABLE ENERGY SOURCES
TABLE 90 ENERGY & UTILITIES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 91 ENERGY & UTILITIES: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.8.1.1 Reduced TCO
10.8.1.2 Effective risk mitigation
10.9 TRANSPORTATION & LOGISTICS
10.9.1 SERVICE INTEGRATION AND MANAGEMENT SERVICES FACILITATE REAL-TIME TRACKING, ENSURING CUSTOMERS RECEIVE TIMELY AND ACCURATE INFORMATION
TABLE 92 TRANSPORTATION & LOGISTICS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 93 TRANSPORTATION & LOGISTICS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
10.9.1.1 Performance tracking
10.10 OTHER VERTICALS
10.10.1 MEDIA & ENTERTAINMENT
10.10.2 GOVERNMENT & PUBLIC SECTOR
10.10.3 TRAVEL & HOSPITALITY
TABLE 94 OTHER VERTICALS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 95 OTHER VERTICALS: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)

11 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION

11.1 INTRODUCTION

FIGURE 53 NORTH AMERICA TO ACCOUNT FOR LARGEST SHARE BY 2028
TABLE 96 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 97 SERVICE INTEGRATION AND MANAGEMENT MARKET, BY REGION, 2023–2028 (USD MILLION)
11.1.1 NORTH AMERICA
11.1.2 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
11.1.3 NORTH AMERICA: RECESSION IMPACT
FIGURE 54 NORTH AMERICAN SERVICE INTEGRATION AND MANAGEMENT MARKET: REGIONAL SNAPSHOT
TABLE 98 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 99 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
TABLE 100 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2018–2022 (USD MILLION)
TABLE 101 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2023–2028 (USD MILLION)
TABLE 102 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2018–2022 (USD MILLION)
TABLE 103 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2023–2028 (USD MILLION)
TABLE 104 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2018–2022 (USD MILLION)
TABLE 105 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2023–2028 (USD MILLION)
TABLE 106 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2018–2022 (USD MILLION)
TABLE 107 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2023–2028 (USD MILLION)
TABLE 108 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2018–2022 (USD MILLION)
TABLE 109 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2023–2028 (USD MILLION)
TABLE 110 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2018–2022 (USD MILLION)
TABLE 111 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2023–2028 (USD MILLION)

TABLE 112 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 113 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 114 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 115 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
TABLE 116 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2018–2022 (USD MILLION)
TABLE 117 NORTH AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2023–2028 (USD MILLION)
11.1.4 US
11.1.4.1 Need for businesses and institutions to operate efficiently and address industry-specific challenges to drive growth
TABLE 118 US: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 119 US: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 120 US: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 121 US: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.1.5 CANADA
11.1.5.1 Increased cyberattacks and growth in digital infrastructure to boost demand for service integration and management solutions
TABLE 122 CANADA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 123 CANADA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 124 CANADA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 125 CANADA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.2 EUROPE
11.2.1 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
11.2.2 EUROPE: RECESSION IMPACT
TABLE 126 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)

TABLE 127 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
TABLE 128 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2018–2022 (USD MILLION)
TABLE 129 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2023–2028 (USD MILLION)
TABLE 130 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2018–2022 (USD MILLION)
TABLE 131 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2023–2028 (USD MILLION)
TABLE 132 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2018–2022 (USD MILLION)
TABLE 133 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2023–2028 (USD MILLION)
TABLE 134 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2018–2022 (USD MILLION)
TABLE 135 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2023–2028 (USD MILLION)
TABLE 136 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2018–2022 (USD MILLION)
TABLE 137 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2023–2028 (USD MILLION)
TABLE 138 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2018–2022 (USD MILLION)
TABLE 139 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2023–2028 (USD MILLION)
TABLE 140 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 141 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 142 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 143 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
TABLE 144 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2018–2022 (USD MILLION)
TABLE 145 EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2023–2028 (USD MILLION)
11.2.3 UK

11.2.3.1 Stringent regulations and awareness about importance of service integration and management solutions to boost market
TABLE 146 UK: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 147 UK: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 148 UK: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 149 UK: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.2.4 GERMANY
11.2.4.1 High demand for cloud service integration and management solutions among startups to encourage market expansion
TABLE 150 GERMANY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 151 GERMANY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 152 GERMANY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 153 GERMANY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.2.5 FRANCE
11.2.5.1 Increasing focus on equipping operations with SIAM solutions to propel market
TABLE 154 FRANCE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 155 FRANCE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 156 FRANCE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 157 FRANCE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.2.6 ITALY
11.2.6.1 SIAM professional services offer organizations access to specialized expertise and best practices
TABLE 158 ITALY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 159 ITALY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)

TABLE 160 ITALY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 161 ITALY: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.2.7 REST OF EUROPE
TABLE 162 REST OF EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 163 REST OF EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 164 REST OF EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 165 REST OF EUROPE: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION) 211" "11.3 ASIA PACIFIC
11.3.1 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
11.3.2 ASIA PACIFIC: RECESSION IMPACT
FIGURE 55 ASIA PACIFIC SERVICE INTEGRATION AND MANAGEMENT MARKET: REGIONAL SNAPSHOT
TABLE 166 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 167 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
TABLE 168 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2018–2022 (USD MILLION)
TABLE 169 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2023–2028 (USD MILLION)
TABLE 170 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2018–2022 (USD MILLION)
TABLE 171 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2023–2028 (USD MILLION)
TABLE 172 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2018–2022 (USD MILLION)
TABLE 173 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2023–2028 (USD MILLION)
TABLE 174 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2018–2022 (USD MILLION)
TABLE 175 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2023–2028 (USD MILLION)
TABLE 176 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET,

+44 20 8123 2220
info@marketpublishers.com

BY INFRASTRUCTURE, 2018–2022 (USD MILLION)
TABLE 177 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2023–2028 (USD MILLION)
TABLE 178 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2018–2022 (USD MILLION)
TABLE 179 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2023–2028 (USD MILLION)
TABLE 180 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 181 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 182 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 183 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
TABLE 184 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2018–2022 (USD MILLION)
TABLE 185 ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2023–2028 (USD MILLION)
11.3.3 CHINA
11.3.3.1 Presence of innovative technologies to spur market
TABLE 186 CHINA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 187 CHINA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 188 CHINA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 189 CHINA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.3.4 JAPAN
11.3.4.1 Increased R&D investments and skilled professionals to drive demand for service integration and management solutions
TABLE 190 JAPAN: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 191 JAPAN: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 192 JAPAN: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 193 JAPAN: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY

COMPONENT, 2023–2028 (USD MILLION)
11.3.5 INDIA
11.3.5.1 Need for financial institutions to improve operational efficiency to propel demand for service integration and management solutions
TABLE 194 INDIA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 195 INDIA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 196 INDIA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 197 INDIA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.3.6 REST OF ASIA PACIFIC
TABLE 198 REST OF ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 199 REST OF ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 200 REST OF ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 201 REST OF ASIA PACIFIC: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.4 MIDDLE EAST & AFRICA
11.4.1 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
11.4.2 MIDDLE EAST & AFRICA: RECESSION IMPACT
TABLE 202 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 203 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
TABLE 204 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2018–2022 (USD MILLION)
TABLE 205 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2023–2028 (USD MILLION)
TABLE 206 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2018–2022 (USD MILLION)
TABLE 207 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2023–2028 (USD MILLION)
TABLE 208 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2018–2022 (USD MILLION)

TABLE 209 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2023–2028 (USD MILLION)
TABLE 210 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2018–2022 (USD MILLION)
TABLE 211 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2023–2028 (USD MILLION)
TABLE 212 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2018–2022 (USD MILLION)
TABLE 213 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2023–2028 (USD MILLION)
TABLE 214 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2018–2022 (USD MILLION)
TABLE 215 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2023–2028 (USD MILLION)
TABLE 216 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 217 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 218 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 219 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
TABLE 220 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2018–2022 (USD MILLION)
TABLE 221 MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2023–2028 (USD MILLION)
11.4.3 GULF COOPERATION COUNCIL
11.4.3.1 Rapid digital transformation and need to improve operational efficiency to drive market demand
TABLE 222 GULF COOPERATION COUNCIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2018–2022 (USD MILLION)
TABLE 223 GULF COOPERATION COUNCIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2023–2028 (USD MILLION)
TABLE 224 GULF COOPERATION COUNCIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 225 GULF COOPERATION COUNCIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 226 GULF COOPERATION COUNCIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)

TABLE 227 GULF COOPERATION COUNCIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.4.3.2 Kingdom of Saudi Arabia
11.4.3.3 United Arab Emirates (UAE)
11.4.3.4 Rest of Gulf Cooperation Council Countries
11.4.4 SOUTH AFRICA
11.4.4.1 Strong emphasis on data security and compliance to boost growth
TABLE 228 SOUTH AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 229 SOUTH AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 230 SOUTH AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 231 SOUTH AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.4.5 REST OF MIDDLE EAST & AFRICA
TABLE 232 REST OF MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 233 REST OF MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 234 REST OF MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 235 REST OF MIDDLE EAST & AFRICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.5 LATIN AMERICA
11.5.1 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET DRIVERS
11.5.2 LATIN AMERICA: RECESSION IMPACT
TABLE 236 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 237 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
TABLE 238 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2018–2022 (USD MILLION)
TABLE 239 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SOLUTION, 2023–2028 (USD MILLION)
TABLE 240 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY BUSINESS SOLUTION, 2018–2022 (USD MILLION)
TABLE 241 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT

MARKET, BY BUSINESS SOLUTION, 2023–2028 (USD MILLION)
TABLE 242 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2018–2022 (USD MILLION)
TABLE 243 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY TECHNOLOGY SOLUTION, 2023–2028 (USD MILLION)
TABLE 244 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2018–2022 (USD MILLION)
TABLE 245 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY APPLICATION, 2023–2028 (USD MILLION)
TABLE 246 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2018–2022 (USD MILLION)
TABLE 247 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY INFRASTRUCTURE, 2023–2028 (USD MILLION)
TABLE 248 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2018–2022 (USD MILLION)
TABLE 249 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY SERVICE, 2023–2028 (USD MILLION)
TABLE 250 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 251 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 252 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 253 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
TABLE 254 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2018–2022 (USD MILLION)
TABLE 255 LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COUNTRY, 2023–2028 (USD MILLION)
11.5.3 BRAZIL
11.5.3.1 Rising complexity in cloud environment and expanding cloud-based managed services to help market growth
TABLE 256 BRAZIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 257 BRAZIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 258 BRAZIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 259 BRAZIL: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY

COMPONENT, 2023–2028 (USD MILLION)
11.5.4 MEXICO
11.5.4.1 Increasing emphasis on rapid digital transformation to spur growth
TABLE 260 MEXICO: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 261 MEXICO: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 262 MEXICO: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 263 MEXICO: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)
11.5.5 REST OF LATIN AMERICA
TABLE 264 REST OF LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2018–2022 (USD MILLION)
TABLE 265 REST OF LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY ORGANIZATION SIZE, 2023–2028 (USD MILLION)
TABLE 266 REST OF LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2018–2022 (USD MILLION)
TABLE 267 REST OF LATIN AMERICA: SERVICE INTEGRATION AND MANAGEMENT MARKET, BY COMPONENT, 2023–2028 (USD MILLION)

12 COMPETITIVE LANDSCAPE

12.1 INTRODUCTION
12.2 KEY PLAYERS’ STRATEGIES/RIGHT TO WIN
TABLE 268 OVERVIEW OF STRATEGIES ADOPTED BY KEY VENDORS
12.3 MARKET SHARE ANALYSIS
TABLE 269 MARKET SHARE OF KEY VENDORS, 2022
FIGURE 56 SERVICE INTEGRATION AND MANAGEMENT MARKET: MARKET SHARE ANALYSIS
12.4 SERVICE INTEGRATION AND MANAGEMENT MARKET: VENDOR PRODUCT/BRAND COMPARISON
TABLE 270 VENDOR PRODUCT/BRAND COMPARISON
12.5 REVENUE ANALYSIS
FIGURE 57 HISTORICAL REVENUE ANALYSIS, 2018–2022 (USD MILLION)
12.6 COMPANY EVALUATION MATRIX
12.6.1 STARS
12.6.2 EMERGING LEADERS
12.6.3 PERVASIVE PLAYERS

12.6.4 PARTICIPANTS
FIGURE 58 COMPANY EVALUATION MATRIX: CRITERIA WEIGHTAGE
FIGURE 59 COMPANY EVALUATION MATRIX
12.6.5 COMPANY FOOTPRINT
TABLE 271 OVERALL COMPANY FOOTPRINT FOR KEY PLAYERS
12.7 STARTUP/SME EVALUATION MATRIX, 2022
FIGURE 60 STARTUP/SME EVALUATION MATRIX: CRITERIA WEIGHTAGE
12.7.1 RESPONSIVE COMPANIES
12.7.2 PROGRESSIVE COMPANIES
12.7.3 DYNAMIC COMPANIES
12.7.4 STARTING BLOCKS
FIGURE 61 STARTUP/SME EVALUATION MATRIX
TABLE 272 OVERALL COMPANY FOOTPRINT FOR STARTUPS/SMES
12.7.5 COMPETITIVE BENCHMARKING OF STARTUPS/SMES
TABLE 273 LIST OF KEY STARTUPS/SMES
12.8 COMPANY FINANCIAL METRICS
FIGURE 62 COMPANY FINANCIAL METRICS, 2022
12.9 GLOBAL SNAPSHOT OF KEY MARKET PARTICIPANTS
FIGURE 63 SERVICE INTEGRATION AND MANAGEMENT MARKET: GLOBAL SNAPSHOT OF KEY MARKET PARTICIPANTS, 2022
12.10 COMPETITIVE SCENARIO AND TRENDS
12.10.1 PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 274 SERVICE INTEGRATION AND MANAGEMENT MARKET: PRODUCT LAUNCHES & ENHANCEMENTS, 2020–2023
12.10.2 DEALS
TABLE 275 SERVICE INTEGRATION AND MANAGEMENT MARKET: DEALS, 2020–2023

13 COMPANY PROFILES

13.1 INTRODUCTION
(Business overview, Products/Services offered, Recent Developments, MNM view)*
13.2 KEY PLAYERS
13.2.1 IBM
TABLE 276 IBM: BUSINESS OVERVIEW
FIGURE 64 IBM: COMPANY SNAPSHOT
TABLE 277 IBM: PRODUCTS/SERVICES OFFERED
TABLE 278 IBM: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 279 IBM: DEALS

+44 20 8123 2220
info@marketpublishers.com

13.2.2 HCLTECH
TABLE 280 HCLTECH: BUSINESS OVERVIEW
FIGURE 65 HCLTECH: COMPANY SNAPSHOT
TABLE 281 HCLTECH: PRODUCTS/SERVICES OFFERED
TABLE 282 HCLTECH: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 283 HCLTECH: DEALS
13.2.3 FUJITSU
TABLE 284 FUJITSU: BUSINESS OVERVIEW
FIGURE 66 FUJITSU: COMPANY SNAPSHOT
TABLE 285 FUJITSU: PRODUCTS/SERVICES OFFERED
TABLE 286 FUJITSU: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 287 FUJITSU: DEALS
13.2.4 DXC TECHNOLOGY
TABLE 288 DXC TECHNOLOGY: BUSINESS OVERVIEW
FIGURE 67 DXC TECHNOLOGY: COMPANY SNAPSHOT
TABLE 289 DXC TECHNOLOGY: PRODUCTS/SERVICES OFFERED
TABLE 290 DXC TECHNOLOGY: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 291 DXC TECHNOLOGY: DEALS
13.2.5 CGI
TABLE 292 CGI: BUSINESS OVERVIEW
FIGURE 68 CGI: COMPANY SNAPSHOT
TABLE 293 CGI: PRODUCTS/SERVICES OFFERED
TABLE 294 CGI: DEALS
13.2.6 ATOS
TABLE 295 ATOS: BUSINESS OVERVIEW
FIGURE 69 ATOS: COMPANY SNAPSHOT
TABLE 296 ATOS: PRODUCTS/SERVICES OFFERED
TABLE 297 ATOS: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 298 ATOS: DEALS
13.2.7 LTIMINDTREE
TABLE 299 LTIMINDTREE: BUSINESS OVERVIEW
FIGURE 70 LTIMINDTREE: COMPANY SNAPSHOT
TABLE 300 LTIMINDTREE: PRODUCTS/SERVICES OFFERED
TABLE 301 LTIMINDTREE: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 302 LTIMINDTREE: DEALS
13.2.8 INFOSYS
TABLE 303 INFOSYS: BUSINESS OVERVIEW
FIGURE 71 INFOSYS: COMPANY SNAPSHOT
TABLE 304 INFOSYS: PRODUCTS/SERVICES OFFERED

TABLE 305 INFOSYS: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 306 INFOSYS: DEALS
13.2.9 TCS
TABLE 307 TCS: BUSINESS OVERVIEW
FIGURE 72 TCS: COMPANY SNAPSHOT
TABLE 308 TCS: PRODUCTS/SERVICES OFFERED
TABLE 309 TCS: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 310 TCS: DEALS
13.2.10 WIPRO
TABLE 311 WIPRO: BUSINESS OVERVIEW
FIGURE 73 WIPRO: COMPANY SNAPSHOT
TABLE 312 WIPRO: PRODUCTS/SERVICES OFFERED
TABLE 313 WIPRO: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 314 WIPRO: DEALS
13.2.11 ACCENTURE
TABLE 315 ACCENTURE: BUSINESS OVERVIEW
FIGURE 74 ACCENTURE: COMPANY SNAPSHOT
TABLE 316 ACCENTURE: PRODUCTS/SERVICES OFFERED
TABLE 317 ACCENTURE: PRODUCT LAUNCHES & ENHANCEMENTS
TABLE 318 ACCENTURE: DEALS
13.3 OTHER PLAYERS
13.3.1 SERVICENOW
13.3.2 TIETOEVRY
13.3.3 SOFIGATE
13.3.4 ORANGE BUSINESS
13.3.5 WRIKE
13.3.6 LITTLE FISH
13.3.7 COFORGE
13.3.8 SOPRA STERIA
13.3.9 SAIC
13.3.10 RESULTANT
13.3.11 NTT DATA
13.3.12 SERCO
13.3.13 MOZAIC SERVICES LIMITED
13.3.14 CAPGEMINI
13.3.15 DATA DUCTUS
13.3.16 BDO
13.3.17 MICROLAND
13.4 STARTUPS/SMES

13.4.1 4ME
13.4.2 EXALATE
13.4.3 FACILITYFORCE
13.4.4 WORKATO
13.4.5 ASHUTEC SOLUTIONS
13.4.6 OBOLOO
13.4.7 HOLDED
13.4.8 HEXNODE
13.4.9 MERFANTZ TECHNOLOGIES
13.4.10 DICEUS
*Details on Business overview, Products/Services offered, Recent Developments, MNM view might not be captured in case of unlisted companies.

14 ADJACENT & RELATED MARKETS

14.1 INTRODUCTION
14.1.1 RELATED MARKETS
14.1.2 LIMITATIONS
14.2 MANAGED SERVICES MARKET
TABLE 319 MANAGED SERVICES MARKET, BY VERTICAL, 2018–2022 (USD MILLION)
TABLE 320 MANAGED SERVICES MARKET, BY VERTICAL, 2023–2028 (USD MILLION)
TABLE 321 MANAGED SERVICES MARKET, BY REGION, 2018–2022 (USD MILLION)
TABLE 322 MANAGED SERVICES MARKET, BY REGION, 2023–2028 (USD MILLION)
14.3 INTEGRATION PLATFORM AS A SERVICE MARKET
TABLE 323 INTEGRATION PLATFORM AS A SERVICE MARKET, BY SERVICE TYPE, 2016–2020 (USD MILLION)
TABLE 324 INTEGRATION PLATFORM AS A SERVICE MARKET, BY SERVICE TYPE, 2021–2026 (USD MILLION)
TABLE 325 INTEGRATION PLATFORM AS A SERVICE MARKET, BY DEPLOYMENT MODEL, 2016–2020 (USD MILLION)
TABLE 326 INTEGRATION PLATFORM AS A SERVICE MARKET, BY DEPLOYMENT MODEL, 2021–2026 (USD MILLION)
TABLE 327 INTEGRATION PLATFORM AS A SERVICE MARKET, BY ORGANIZATION SIZE, 2016–2020 (USD MILLION)
TABLE 328 INTEGRATION PLATFORM AS A SERVICE MARKET, BY

ORGANIZATION SIZE, 2021–2026 (USD MILLION)

15 APPENDIX

15.1 DISCUSSION GUIDE
15.2 KNOWLEDGESTORE: MARKETSANDMARKETS’ SUBSCRIPTION PORTAL
15.3 CUSTOMIZATION OPTIONS
15.4 RELATED REPORTS
15.5 AUTHOR DETAILS

+44 20 8123 2220
info@marketpublishers.com

I would like to order

Product name: Service Integration and Management Market by Component (Solutions (Business Solutions, Technology Solutions), Services (Integration & Implementation, Consulting)), Organization Size, Vertical (Manufacturing, It & ITeS, BFSI) & Region - Global Forecast to 2028

Product link: https://marketpublishers.com/r/SBD92D71345EN.html

Price: US$ 4,950.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page https://marketpublishers.com/r/SBD92D71345EN.html

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:

Last name:

Email:

Company:

Address:

City:

Zip code:

Country:

Tel:

Fax:

Your message:

**All fields are required

Custumer signature ______________________________________

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at https://marketpublishers.com/docs/terms.html

+44 20 8123 2220
info@marketpublishers.com

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970