

# Remote Infrastructure Management Market by Core Service (Database Management, Storage Management, Server Management, Desktop Management, Application Management), Deployment Type, Organization Size, Vertical, and Region - Global Forecast to 2022

https://marketpublishers.com/r/R1D4B4CD7DDEN.html

Date: January 2018

Pages: 125

Price: US\$ 5,650.00 (Single User License)

ID: R1D4B4CD7DDEN

# **Abstracts**

Increasing need for the best quality service and the need to offer IT infrastructure management from a remote location are expected to drive the RIM market

Markets and Markets forecasts the global Remote Infrastructure Management (RIM) market to grow from USD 23.65 billion in 2017 to USD 41.27 billion by 2022, at a Compound Annual Growth Rate (CAGR) of 11.8% during the forecast period. The market is growing rapidly due to increasing digitalization and the need to expand the IT infrastructure to support the increasing business functions and customer base. Varied pricing for services is restraining the market growth.

IT and telecommunication vertical is expected to hold the largest market share during the forecast period

All organizations across verticals are outsourcing their IT infrastructure services to concentrate on their business functions more effectively. This vertical hosts some of the largest global technology players, and majority of organizations in this vertical are global or have IT infrastructures based at different locations. RIM offers a centralized model to manage and monitor the scattered infrastructure to secure it and manage its performance. This is the major factor that is increasing the demand for RIM services among enterprises so that they can offer the best experience to their customers and



increase their revenue.

APAC provides attractive growth opportunities and is expected to grow at the highest CAGR

Asia Pacific (APAC) offers great growth opportunities. The foremost factors driving the growth in this region are the increasing competition among enterprises to expand and the growing consumption of cloud services. Additionally, the rising digitalization among major verticals is also one of the reasons for this growth. APAC holds significant potential for the adoption of RIM solutions due to the growing IT infrastructure and organizations expanding their bases across locations. The government has also taken initiatives to make the countries digital; for instance, India is becoming Digital India as per the government directives, and this is leading to the high growth rate in the APAC region.

Breakup of Primary Interviews:

By Company Type - Tier 1 - 56%, Tier 2 - 20%, Tier 3 - 24%

By Designation – C-Level - 72%, Manager Level - 28%

By Region – North America - 58%, Europe - 22%, APAC - 20%

The report includes prominent players, such as HCL Technologies Limited (India), Fujitsu (Japan), Tata Consultancy Services Limited (India), Capgemini (France), Sensiple (US), Nityo Infotech (US), Locuz (India), CtrlS Datacenters Ltd (India), Cybage Software Pvt. Ltd. (India), and Cerebra Integrated Technologies Limited (India).

### Research Coverage:

The market is segmented by core service, deployment type, organization size, vertical, and region. The core service segment includes database management, storage management, server management, network and communication management, desktop management, application management, and others (website management, compliance management, and security management). The deployment type covers cloud and onpremises deployments. The organization size segment comprises Small and Medium-sized Businesses (SMBs) and large enterprises. The verticals considered for the report comprise Banking, Financial Services, and Insurance (BFSI); retail and eCommerce;



healthcare; transportation; IT and telecommunication; media and entertainment; manufacturing; government and defense; and other verticals. Other verticals cover utilities, education, and travel and hospitality. The regional analysis includes the study of North America, Europe, APAC, Middle East and Africa (MEA), and Latin America.

Reasons to Buy the Report

The report will help the market leaders or new entrants in the following ways:

- 1. This report segments the market into various segments, covering this market comprehensively. The report provides the closest approximations of the revenue numbers for the overall market and segments.
- 2. This report will help in better understanding the competitors and there is a separate section on competitive landscape, including mergers and acquisitions, integrations and expansions, and partnerships among market vendors.
- 3. The report helps in understanding the overall growth of the market and key market drivers, restraints, challenges, and opportunities.



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