

# Product Analytics Market with Covid-19 Impact Analysis by Component, Mode (Tracking Data, Analyzing Data), End User (Sales & Marketing Professionals, Consumer Engagement), Deployment Mode, Organization Size, Vertical, & Region - Global Forecast to 2026

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# **Abstracts**

The global product analytics market size to grow from USD 9.6 billion in 2021 to USD 25.3 billion by 2026, at a Compound Annual Growth Rate (CAGR) of 21.3% during the forecast period. Various factors such as growing need to improve customer behavior management to deliver personalized recommendations of products, increasing demand for advanced analytics tools to ensure market competitiveness, and growing adoption of big data and other related technologies are expected to drive the adoption of product analytics solutions and services.

COVID-19's global impact has shown that interconnectedness plays an important role in international cooperation. As a result, several governments started rushing toward identifying, evaluating, and procuring reliable solutions powered by AI. Advanced analytics and AI are invaluable to organizations managing uncertainty in real-time, but most predictive models rely on historical patterns. The use of advanced analytics and AI has accelerated in the COVID-19 pandemic period. This has helped organizations engage customers through digital channels, manage fragile and complex supply chains, and support workers through disruption to their work and lives. At the same time, leaders have identified a major weakness in their analytics strategy: the reliance on historical data for algorithmic models. From customer behavior to supply and demand patterns, historical patterns, and the assumption of continuity are empowering the predictive models. Technology and service providers have been facing significant



disruption to their businesses from COVID-19. It has become important for product managers to evaluate the critical ways in which the pandemic affects their teams so they can mitigate the negative effects and plan for recovery. Product managers serve at the intersection of different functions. They glue together product, engineering, and design. However, as the COVID-19 has been changing the product landscape, these relationships have gone remote and that is not the only problem teams are tackling. As many of the world's major economies work to address the second wave of COVID-19, it would be an appropriate time to look at how the pandemic has changed product management. Hence, the COVID-19 pandemic has disrupted the global financial markets and has created panic, uncertainty, and distraction in the operations of global corporations.

The cloud segment to have the largest market size during the forecast period

By deployment mode, the product analytics market has been segmented into onpremises and cloud. The market size of the cloud deployment mode is estimated to be the largest and projected to have the highest CAGR during the forecast period. The cloud-based deployment helps businesses more efficiently process and report data findings, enhance collaboration, and enable decision-makers to get faster access to business intelligence leading to its higher adoption in the product analytics market.

The SMEs segment to hold higher CAGR during the forecast period

The Product analytics market has been segmented by organization size into large enterprises and SMEs. The market for SMEs is expected to register a higher CAGR during the forecast period as cloud-based solutions and services help them improve business performance and enhance productivity. Whereas the large enterprises segment is expected to hold a larger market share in the product analytics market during the forecast period due to the affordability and the acceptance of emerging technologies.

Among regions, APAC to hold higher CAGR during the forecast period

APAC is expected to grow at a good pace during the forecast period. Opportunities for smaller analytics vendors to introduce product analytics solutions for numerous sectors have also increased. All these factors are responsible for the expeditious growth of the product analytics market in the region. Companies operating in APAC continue to focus on improving customer services to drive market competitiveness and revenue growth. China, Japan, and South Korea have displayed ample growth opportunities in the



product analytics market.

# Breakdown of primaries

In-depth interviews were conducted with Chief Executive Officers (CEOs), innovation and technology directors, system integrators, and executives from various key organizations operating in the Product analytics market.

By Company: Tier I: 35%, Tier II: 45%, and Tier III: 20%

By Designation: C-Level Executives: 35%, D-Level Executives: 25%, and

Managers: 40%

By Region: APAC: 30%, Europe: 30%, North America: 25%, MEA: 10%, Latin

America: 5%

The report includes the study of key players offering Product analytics solutions and services. It profiles major vendors in the global Product analytics market. The major vendors in the global Product analytics market include Google (US), IBM (US), Oracle (US), Adobe (US), Salesforce (US), Medallia (US), Veritone (US), LatentView Analytics (US), Mixpanel (US), Amplitude (US), Pendo (US), Kissmetrics (US), Gainsight (US), UserIQ (US), Copper CRM (US), Countly (UK), Heap (US), Plytix (Denmark), Risk Edge Solutions (India), Woopra (US), Piwik PRO (Poland), Smartlook (Czech Republic), LogRocket (US), Auryc (US), Quantum Metric (US), cux.io (Germany), Refiner (France), InnerTrends (England), GrowthSimple (US), OmniPanel (US), and Productlift (Canada).

# Research Coverage

The market study covers the product analytics market across segments. It aims at estimating the market size and the growth potential of this market across different segments, such as components, deployment mode, organization size, mode, end user, vertical, and region. It includes an in-depth competitive analysis of the key players in the market, along with their company profiles, key observations related to product and business offerings, recent developments, and key market strategies.

Key Benefits of Buying the Report

The report would provide the market leaders/new entrants in this market with



information on the closest approximations of the revenue numbers for the overall product analytics market and its subsegments. It would help stakeholders understand the competitive landscape and gain more insights better to position their business and plan suitable go-to-market strategies. It also helps stakeholders understand the pulse of the market and provides them with information on key market drivers, restraints, challenges, and opportunities.



# **Contents**

### 1 INTRODUCTION

- 1.1 INTRODUCTION TO COVID-19
- 1.2 COVID-19 HEALTH ASSESSMENT

FIGURE 1 COVID-19: GLOBAL PROPAGATION

FIGURE 2 COVID-19 PROPAGATION: SELECT COUNTRIES

1.3 COVID-19 ECONOMIC ASSESSMENT

FIGURE 3 REVISED GROSS DOMESTIC PRODUCT FORECASTS FOR SELECT G20 COUNTRIES IN 2020

1.3.1 COVID-19 ECONOMIC IMPACT—SCENARIO ASSESSMENT

FIGURE 4 CRITERIA IMPACTING THE GLOBAL ECONOMY

FIGURE 5 SCENARIOS IN TERMS OF RECOVERY OF THE GLOBAL ECONOMY

- 1.4 OBJECTIVES OF THE STUDY
- 1.5 MARKET DEFINITION
  - 1.5.1 INCLUSIONS AND EXCLUSIONS
- 1.6 MARKET SCOPE
  - 1.6.1 MARKET SEGMENTATION
  - 1.6.2 REGIONS COVERED
  - 1.6.3 YEARS CONSIDERED FOR THE STUDY
- 1.7 CURRENCY CONSIDERED

TABLE 1 UNITED STATES DOLLAR EXCHANGE RATE, 2018–2020

- 1.8 STAKEHOLDERS
- 1.9 SUMMARY OF CHANGES

# **2 RESEARCH METHODOLOGY**

2.1 RESEARCH DATA

FIGURE 6 PRODUCT ANALYTICS MARKET: RESEARCH DESIGN

- 2.1.1 SECONDARY DATA
- 2.1.2 PRIMARY DATA

**TABLE 2 PRIMARY INTERVIEWS** 

- 2.1.2.1 Breakup of primary profiles
- 2.1.2.2 Key industry insights
- 2.2 MARKET BREAKUP AND DATA TRIANGULATION

FIGURE 7 DATA TRIANGULATION

2.3 MARKET SIZE ESTIMATION

FIGURE 8 PRODUCT ANALYTICS MARKET: TOP-DOWN AND BOTTOM-UP



### **APPROACHES**

2.3.1 TOP-DOWN APPROACH

2.3.2 BOTTOM-UP APPROACH

FIGURE 9 MARKET SIZE ESTIMATION METHODOLOGY - APPROACH 1 (SUPPLY-SIDE): REVENUE FROM SOLUTIONS/SERVICES OF THE PRODUCT ANALYTICS MARKET

FIGURE 10 MARKET SIZE ESTIMATION METHODOLOGY- APPROACH 2, BOTTOM-UP (SUPPLY-SIDE): COLLECTIVE REVENUE FROM ALL SOLUTIONS/SERVICES OF THE PRODUCT ANALYTICS MARKET

FIGURE 11 MARKET SIZE ESTIMATION METHODOLOGY-APPROACH 3, BOTTOM-UP (SUPPLY-SIDE): COLLECTIVE REVENUE FROM ALL SOLUTIONS/SERVICES OF THE PRODUCT ANALYTICS MARKET

FIGURE 12 MARKET SIZE ESTIMATION METHODOLOGY-APPROACH 4, BOTTOM-UP (DEMAND-SIDE): SHARE OF PRODUCT ANALYTICS THROUGH OVERALL PRODUCT ANALYTICS SPENDING

2.4 MARKET FORECAST

TABLE 3 FACTOR ANALYSIS

2.5 COMPANY EVALUATION MATRIX METHODOLOGY

FIGURE 13 COMPANY EVALUATION MATRIX: CRITERIA WEIGHTAGE

2.6 STARTUP/SME EVALUATION MATRIX METHODOLOGY

FIGURE 14 STARTUP/SME EVALUATION MATRIX: CRITERIA WEIGHTAGE

2.7 ASSUMPTIONS FOR THE STUDY

2.8 LIMITATIONS OF THE STUDY

2.9 IMPLICATIONS OF COVID-19 ON THE PRODUCT ANALYTICS MARKET FIGURE 15 QUARTERLY IMPACT OF COVID-19 DURING 2020–2021

### **3 EXECUTIVE SUMMARY**

TABLE 4 GLOBAL PRODUCT ANALYTICS MARKET SIZE AND GROWTH RATE, 2015–2020 (USD MILLION, Y-O-Y%)

TABLE 5 GLOBAL PRODUCT ANALYTICS MARKET SIZE AND GROWTH RATE, 2021–2026 (USD MILLION, Y-O-Y%)

FIGURE 16 SOLUTIONS SEGMENT TO HOLD A LARGER MARKET SIZE IN 2021 FIGURE 17 PROFESSIONAL SERVICES SEGMENT TO HOLD A LARGER MARKET SHARE IN 2021

FIGURE 18 TRACKING DATA SEGMENT TO HOLD A LARGER MARKET SIZE IN 2021

FIGURE 19 CLOUD SEGMENT TO HOLD A LARGER MARKET SIZE IN 2021 FIGURE 20 LARGE ENTERPRISES SEGMENT TO HOLD A LARGER MARKET



SHARE IN 2021

FIGURE 21 MANUFACTURERS SEGMENT TO HOLD THE LARGEST MARKET SIZE IN 2021

FIGURE 22 RETAIL AND CONSUMER GOODS VERTICAL TO HOLD THE LARGEST MARKET SIZE IN 2021

FIGURE 23 NORTH AMERICA TO HOLD THE HIGHEST MARKET SHARE IN 2021

### **4 PREMIUM INSIGHTS**

- 4.1 ATTRACTIVE OPPORTUNITIES IN THE PRODUCT ANALYTICS MARKET FIGURE 24 GROWING NEED TO ENSURE MARKET COMPETITIVENESS TO BOOST THE PRODUCT ANALYTICS MARKET GROWTH
- 4.2 PRODUCT ANALYTICS MARKET, BY VERTICAL

FIGURE 25 RETAIL AND CONSUMER GOODS VERTICAL TO HOLD THE LARGEST MARKET SIZE DURING THE FORECAST PERIOD

4.3 PRODUCT ANALYTICS MARKET, BY REGION

FIGURE 26 NORTH AMERICA TO HOLD THE LARGEST MARKET SHARE BY 2026

4.4 PRODUCT ANALYTICS MARKET, TOP THREE END USERS AND VERTICALS FIGURE 27 DESIGNERS AND RETAIL AND CONSUMER GOODS SEGMENT TO HOLD THE LARGEST MARKET SHARES BY 2026

### **5 MARKET OVERVIEW AND INDUSTRY TRENDS**

- 5.1 INTRODUCTION
- 5.2 MARKET DYNAMICS

FIGURE 28 DRIVERS, RESTRAINTS, OPPORTUNITIES, AND CHALLENGES: PRODUCT ANALYTICS MARKET

- 5.2.1 DRIVERS
- 5.2.1.1 Growing need to improve customer behavior management to deliver personalized recommendation of products
- 5.2.1.2 Increasing demand for advanced analytics tools to ensure market competitiveness
  - 5.2.1.3 Growing adoption of big data and other related technologies
  - 5.2.2 RESTRAINTS
    - 5.2.2.1 Growing concerns over data privacy and security
  - **5.2.3 OPPORTUNITIES** 
    - 5.2.3.1 Rising demand for real-time analytics solutions
- 5.2.3.2 Product analytics and intelligence tools to play a key role in the post-COVID-19 era



### 5.2.4 CHALLENGES

- 5.2.4.1 Integration of data from data silos
- 5.2.4.2 Reluctance to adopt advanced analytical technologies
- 5.3 INVESTMENTS IN ANALYTICS

TABLE 6 MAJOR INVESTMENTS IN ANALYTICS, 2018-2021

5.4 ACQUISITIONS IN THE PRODUCT ANALYTICS MARKET

TABLE 7 MAJOR ACQUISITIONS IN THE PRODUCT ANALYTICS MARKET BETWEEN 2018 AND 2021

5.5 REVENUE SHIFT – YC/YCC SHIFT FOR PRODUCT ANALYTICS MARKET FIGURE 29 PRODUCT ANALYTICS MARKET: YC/YCC SHIFT

**5.6 PATENT ANALYSIS** 

5.6.1 METHODOLOGY

5.6.2 DOCUMENT TYPE

TABLE 8 PATENTS FILED, 2018-2021

5.6.3 INNOVATION AND PATENT APPLICATIONS

FIGURE 30 TOTAL NUMBER OF PATENTS GRANTED IN A YEAR, 2018–2021 5.6.3.1 Top applicants

FIGURE 31 TOP TEN COMPANIES WITH THE HIGHEST NUMBER OF PATENT APPLICATIONS, 2018–2021

TABLE 9 TOP TEN PATENT OWNERS (US) IN THE PRODUCT ANALYTICS MARKET, 2018–2021

- 5.7 CASE STUDY ANALYSIS
- 5.7.1 HOW LENDINGCLUB SERVES MORE CUSTOMERS WITH DATA INSIGHTS BACKED BY HEAP
- 5.7.2 HOW ONEBRIDGE SOLUTIONS USED PENDO FEEDBACK TO CREATE THE BEST POSSIBLE PRODUCT
- 5.7.3 CLOROX USED MIXPANEL FOR BUILDING A PERSONALIZED EXPERIENCE FOR CUSTOMERS TO INCREASE ENGAGEMENT AND BRAND LOYALTY ON THE HIDDEN VALLEY RANCH WEBSITE
- 5.7.4 WHY HUBSPOT CHOSE AMPLITUDE FOR PRODUCT ANALYTICS OVER A HOMEGROWN SOLUTION
- 5.7.5 USERIQ PROVIDES BIM ONE WITH AN ALL-IN-ONE SOLUTION AND IMPROVES NPS RESPONSE RATES BY 5X
- 5.7.6 SPRINT SAW AN 18% AVERAGE LIFT ACROSS KPI'S WITH THE HELP OF ADOBE ANALYTICS AND TARGET
- 5.7.7 HOW ACROLINX ACHIEVED 14.8% INCREASE IN PRODUCT AND SERVICE QUALITY WITH THE RIGHT DATA BY PIWIKPRO
- 5.8 PRODUCT ANALYTICS: EVOLUTION

FIGURE 32 EVOLUTION OF PRODUCT ANALYTICS



5.9 PRODUCT ANALYTICS: ECOSYSTEM

FIGURE 33 ECOSYSTEM OF PRODUCT ANALYTICS

5.10 PRODUCT ANALYTICS MARKET: COVID-19 IMPACT

FIGURE 34 PRODUCT ANALYTICS MARKET TO WITNESS GROWTH SPIKE

**BETWEEN 2020 AND 2021** 

5.11 VALUE/SUPPLY CHAIN ANALYSIS

FIGURE 35 VALUE/SUPPLY CHAIN ANALYSIS

TABLE 10 PRODUCT ANALYTICS MARKET: VALUE/SUPPLY CHAIN

5.12 PRICING MODEL ANALYSIS

5.13 TECHNOLOGY ANALYSIS

5.13.1 ARTIFICIAL INTELLIGENCE, MACHINE LEARNING, AND PRODUCT ANALYTICS

- 5.13.2 CLOUD COMPUTING AND PRODUCT ANALYTICS
- 5.13.3 BIG DATA AND PRODUCT ANALYTICS
- 5.13.4 BUSINESS INTELLIGENCE AND PRODUCT ANALYTICS
- 5.14 PORTER'S FIVE FORCES ANALYSIS

FIGURE 36 PRODUCT ANALYTICS MARKET: PORTER'S FIVE FORCES ANALYSIS TABLE 11 PRODUCT ANALYTICS MARKET: PORTER'S FIVE FORCES ANALYSIS

- 5.14.1 THREAT OF NEW ENTRANTS
- 5.14.2 THREAT OF SUBSTITUTES
- 5.14.3 BARGAINING POWER OF SUPPLIERS
- 5.14.4 BARGAINING POWER OF BUYERS
- 5.14.5 INTENSITY OF COMPETITIVE RIVALRY
- 5.15 REGULATORY IMPLICATIONS
  - 5.15.1 INTRODUCTION
  - 5.15.2 SARBANES-OXLEY ACT OF 2002
  - 5.15.3 GENERAL DATA PROTECTION REGULATION
  - 5.15.4 BASEL

# **6 PRODUCT ANALYTICS MARKET, BY COMPONENT**

### 6.1 INTRODUCTION

6.1.1 COMPONENTS: COVID-19 IMPACT

FIGURE 37 THE SERVICES SEGMENT TO REGISTER A HIGHER CAGR DURING THE FORECAST PERIOD

TABLE 12 PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2015–2020 (USD MILLION)

TABLE 13 PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2021–2026 (USD MILLION)



### **6.2 SOLUTIONS**

6.2.1 GROWING ADOPTION BY ENTERPRISE AND WITH ADVANCEMENTS IN PRODUCT ANALYTICS SOLUTIONS BOOST THE GROWTH RATE OF SOLUTIONS TABLE 14 PRODUCT ANALYTICS SOLUTIONS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 15 PRODUCT ANALYTICS SOLUTIONS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

6.3 SERVICES

FIGURE 38 MANAGED SERVICES SEGMENT TO GROW AT A HIGHER CAGR DURING THE FORECAST PERIOD

TABLE 16 PRODUCT ANALYTICS SERVICES MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 17 PRODUCT ANALYTICS SERVICES MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

TABLE 18 PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2015–2020 (USD MILLION)

TABLE 19 PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2021–2026 (USD MILLION)

### 6.3.1 PROFESSIONAL SERVICES

6.3.1.1 Growing requirement for customized solutions to boost the professional services industry

TABLE 20 PROFESSIONAL SERVICES MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 21 PROFESSIONAL SERVICES MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

### 6.3.2 MANAGED SERVICES

6.3.2.1 Customers with ongoing demands and alterations in the solutions to support managed services

TABLE 22 MANAGED SERVICES MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 23 MANAGED SERVICES MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

### 7 PRODUCT ANALYTICS MARKET, BY DEPLOYMENT MODE

### 7.1 INTRODUCTION

7.1.1 DEPLOYMENT MODES: COVID-19 IMPACT FIGURE 39 CLOUD SEGMENT TO HOLD A LARGER MARKET SIZE DURING THE FORECAST PERIOD



TABLE 24 PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2015–2020 (USD MILLION)

TABLE 25 PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2021–2026 (USD MILLION)

7.2 CLOUD

7.2.1 REDUCED OPERATIONAL COST AND HIGHER SCALABILITY TO ENABLE GROWTH IN CLOUD-BASED DEPLOYMENTS

TABLE 26 CLOUD: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 27 CLOUD: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

7.3 ON-PREMISES

7.3.1 WITH THE GROWING THREAT OF DATA THEFTS, SOME ORGANIZATIONS PREFER PRODUCT ANALYTICS SOLUTIONS TO REMAIN ON-PREMISES TABLE 28 ON-PREMISES: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 29 ON-PREMISES: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

# 8 PRODUCT ANALYTICS MARKET, BY ORGANIZATION SIZE

### 8.1 INTRODUCTION

8.1.1 ORGANIZATION SIZE: COVID-19 IMPACT

FIGURE 40 SMALL AND MEDIUM-SIZED ENTERPRISES SEGMENT TO GROW AT A HIGHER CAGR DURING THE FORECAST PERIOD

TABLE 30 PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2015–2020 (USD MILLION)

TABLE 31 PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2021–2026 (USD MILLION)

8.2 LARGE ENTERPRISES

8.2.1 MANUFACTURING AND AUTOMOTIVE VERTICALS TO DRIVE THE ADOPTION OF PRODUCT ANALYTICS SOLUTIONS ACROSS LARGE ENTERPRISES

TABLE 32 LARGE ENTERPRISES PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 33 LARGE ENTERPRISES PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

8.3 SMALL AND MEDIUM-SIZED ENTERPRISES

8.3.1 ROBUST CLOUD-BASED DEPLOYMENTS TO LEAD SMALL AND MEDIUM-



SIZED ENTERPRISES TO RECORD A HIGHER GROWTH RATE
TABLE 34 SMALL AND MEDIUM-SIZED ENTERPRISES: PRODUCT ANALYTICS
MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)
TABLE 35 SMALL AND MEDIUM-SIZED ENTERPRISES: PRODUCT ANALYTICS
MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

# 9 PRODUCT ANALYTICS MARKET, BY MODE

### 9.1 INTRODUCTION

9.1.1 MODES: COVID-19 IMPACT

FIGURE 41 ANALYZING DATA SEGMENT TO RECORD A HIGHER GROWTH RATE DURING THE FORECAST PERIOD

TABLE 36 PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2015–2020 (USD MILLION)

TABLE 37 PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2021–2026 (USD MILLION)

9.2 TRACKING DATA

9.2.1 RISING NEED FOR DETAILED INFORMATION AND TRACKING METRICS LED TO THE RAPID ADOPTION OF DATA TRACKING

TABLE 38 TRACKING DATA: PRODUCT ANALYTICS MARKET, BY REGION, 2015–2020 (USD MILLION)

TABLE 39 TRACKING DATA: PRODUCT ANALYTICS MARKET, BY REGION, 2021–2026 (USD MILLION)

9.3 ANALYZING DATA

9.3.1 RISING NEED FOR DATA ANALYSIS OWING TO BUSINESS INTELLIGENCE AND PRODUCT USAGE

TABLE 40 ANALYZING DATA: PRODUCT ANALYTICS MARKET, BY REGION, 2015–2020 (USD MILLION)

TABLE 41 ANALYZING DATA: PRODUCT ANALYTICS MARKET, BY REGION, 2021–2026 (USD MILLION)

### 10 PRODUCT ANALYTICS MARKET, BY END USER

10.1 INTRODUCTION

10.1.1 END USER: COVID-19 IMPACT

FIGURE 42 DESIGNERS SEGMENT TO RECORD THE HIGHEST GROWTH RATE IN DEPLOYING PRODUCT ANALYTICS SOLUTIONS

TABLE 42 PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2015–2020 (USD MILLION)



TABLE 43 PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2021–2026 (USD MILLION)

10.2 DESIGNERS

10.2.1 DESIGNERS TO RELY MORE ON PRODUCT ANALYTICS SOLUTIONS FOR OFFERING ENHANCED USER EXPERIENCE

TABLE 44 DESIGNERS IN PRODUCT ANALYTICS MARKET, BY REGION, 2015–2020 (USD MILLION)

TABLE 45 DESIGNERS IN PRODUCT ANALYTICS MARKET, BY REGION, 2021–2026 (USD MILLION)

10.3 MANUFACTURERS

10.3.1 MANUFACTURERS RELY ON PRODUCT ANALYTICS SOLUTIONS TO ENABLE COST-EFFECTIVE PRODUCTION PLANS AND BOOST INNOVATION TABLE 46 MANUFACTURERS: PRODUCT ANALYTICS MARKET, BY REGION, 2015–2020 (USD MILLION)

TABLE 47 MANUFACTURERS: PRODUCT ANALYTICS MARKET, BY REGION, 2021–2026 (USD MILLION)

10.4 SALES AND MARKETING PROFESSIONALS

10.4.1 ADVENT OF DIGITALIZATION ACROSS ALL VERTICALS TO BOOST THE DEPLOYMENT AND PERFORMANCE OF PRODUCT ANALYTICS SOLUTIONS IN SALES AND MARKETING PROFESSIONALS

TABLE 48 SALES AND MARKETING PROFESSIONALS: PRODUCT ANALYTICS MARKET, BY REGION, 2015–2020 (USD MILLION)

TABLE 49 SALES AND MARKETING PROFESSIONALS: PRODUCT ANALYTICS MARKET, BY REGION, 2021–2026 (USD MILLION)

10.5 CONSUMER ENGAGEMENT

10.5.1 INCREASING DEMAND FOR ENHANCED USER EXPERIENCE AND INSIGHTS TO DRIVE THE GROWTH OF THE PRODUCT ANALYTICS MARKET BY CONSUMER ENGAGEMENT BUSINESSES

TABLE 50 CONSUMER ENGAGEMENT IN PRODUCT ANALYTICS MARKET, BY REGION, 2015–2020 (USD MILLION)

TABLE 51 CONSUMER ENGAGEMENT IN PRODUCT ANALYTICS MARKET, BY REGION, 2021–2026 (USD MILLION)

### 11 PRODUCT ANALYTICS MARKET, BY VERTICAL

11.1 INTRODUCTION

11.1.1 VERTICALS: COVID-19 IMPACT

11.1.2 PRODUCT ANALYTICS: ENTERPRISE USE CASES

FIGURE 43 HEALTHCARE AND PHARMACEUTICALS VERTICAL TO REGISTER



THE HIGHEST CAGR DURING THE FORECAST PERIOD

TABLE 52 PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2015–2020 (USD MILLION)

TABLE 53 PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2021–2026 (USD MILLION)

11.2 BANKING, FINANCIAL SERVICES AND INSURANCE

11.2.1 TO IMPROVE BUSINESS PERFORMANCE, REDUCE COST, AND CHURN WITH THE HELP OF PRODUCT ANALYTICS SOLUTIONS

TABLE 54 BANKING, FINANCIAL SERVICES AND INSURANCE: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 55 BANKING, FINANCIAL SERVICES AND INSURANCE: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.3 RETAIL AND CONSUMER GOODS

11.3.1 ADOPTION OF PRODUCT ANALYTICS SOLUTIONS TO BOOST BUSINESS DECISION PERFORMANCE AND PROFIT MARGINS

TABLE 56 RETAIL AND CONSUMER GOODS: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 57 RETAIL AND CONSUMER GOODS: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.4 IT AND TELECOM

11.4.1 USAGE OF SMARTPHONES, COMPLEXITY IN TELECOM INDUSTRY, AND INCREASING SERVICE PROVIDERS MAKING A RAPID GROWTH FOR PRODUCT ANALYTICS MARKET

TABLE 58 IT AND TELECOM: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 59 IT AND TELECOM: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.5 AUTOMOTIVE

11.5.1 ADOPTION OF PRODUCT ANALYTICS SOLUTIONS FOR DATA-DRIVEN STRATEGIES, CUTTING COSTS, AVOID RISKS, AND DRIVE REVENUE TABLE 60 AUTOMOTIVE: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 61 AUTOMOTIVE: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.6 MEDIA AND ENTERTAINMENT

11.6.1 RISING CONTENT CONSUMPTION AND DIGITAL ENTERTAINMENT ADOPTION IS GENERATING DEMAND FOR PRODUCT ANALYTICS TABLE 62 MEDIA AND ENTERTAINMENT: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)



TABLE 63 MEDIA AND ENTERTAINMENT: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.7 MANUFACTURING

11.7.1 ADOPTION OF PRODUCT ANALYTICS TO BOOST PERFORMANCE AND IMPROVE DECISION-MAKING

TABLE 64 MANUFACTURING: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 65 MANUFACTURING: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.8 HEALTHCARE AND PHARMACEUTICALS

11.8.1 REAL-TIME DECISION-MAKING TO PROVIDE NEW INNOVATIVE SOLUTIONS AND DELIVER PROPER INSIGHTS FOR PATIENTS LED TO A RISING NEED FOR PRODUCT ANALYTICS SOLUTIONS

TABLE 66 HEALTHCARE AND PHARMACEUTICALS: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 67 HEALTHCARE AND PHARMACEUTICALS: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.9 ENERGY AND UTILITIES

11.9.1 GROWING DEMAND FOR INTELLIGENT PRODUCTION, DISTRIBUTION, AND CONSUMPTION OF ENERGY AND UTILITIES LED TO THE GROWTH OF PRODUCT ANALYTICS SOLUTIONS IN THIS VERTICAL

TABLE 68 ENERGY AND UTILITIES: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 69 ENERGY AND UTILITIES: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

11.10 OTHER VERTICALS

TABLE 70 OTHER VERTICALS: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD MILLION)

TABLE 71 OTHER VERTICALS: PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

# 12 PRODUCT ANALYTICS MARKET, BY REGION

12.1 INTRODUCTION

FIGURE 44 CHINA TO ACCOUNT FOR THE HIGHEST CAGR DURING THE FORECAST PERIOD

FIGURE 45 ASIA PACIFIC TO WITNESS THE HIGHEST CAGR DURING THE FORECAST PERIOD

TABLE 72 PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2015–2020 (USD



MILLION)

TABLE 73 PRODUCT ANALYTICS MARKET SIZE, BY REGION, 2021–2026 (USD MILLION)

12.2 NORTH AMERICA

12.2.1 NORTH AMERICA: PRODUCT ANALYTICS MARKET DRIVERS

12.2.2 NORTH AMERICA: COVID-19 IMPACT

12.2.3 NORTH AMERICA: REGULATIONS

12.2.3.1 Personal Information Protection and Electronic Documents Act (PIPEDA)

12.2.3.2 Gramm-Leach-Bliley Act

12.2.3.3 Health Insurance Portability and Accountability Act of 1996

12.2.3.4 Federal Information Security Management Act

12.2.3.5 Federal Information Processing Standards

12.2.3.6 California Consumer Privacy Act

FIGURE 46 NORTH AMERICA: MARKET SNAPSHOT

TABLE 74 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

COMPONENT, 2015–2020 (USD MILLION)

TABLE 75 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2021–2026 (USD MILLION)

TABLE 76 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2015–2020 (USD MILLION)

TABLE 77 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2021–2026 (USD MILLION)

TABLE 78 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2015–2020 (USD MILLION)

TABLE 79 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2021–2026 (USD MILLION)

TABLE 80 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2015–2020 (USD MILLION)

TABLE 81 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2021–2026 (USD MILLION)

TABLE 82 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2015–2020 (USD MILLION)

TABLE 83 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2021–2026 (USD MILLION)

TABLE 84 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2015–2020 (USD MILLION)

TABLE 85 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2021–2026 (USD MILLION)

TABLE 86 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL



2015-2020 (USD MILLION)

TABLE 87 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2021–2026 (USD MILLION)

TABLE 88 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY, 2015–2020 (USD MILLION)

TABLE 89 NORTH AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY, 2021–2026 (USD MILLION)

12.2.4 UNITED STATES

12.2.4.1 Rapid adoption and use of digitally innovative solutions, the presence of techgiants, and the growth of social media platforms to drive the product analytics market growth

12.2.5 CANADA

12.2.5.1 Startup ecosystem and the growth in the need for real-time decision-making to drive the growth of product analytics solutions in Canada

**12.3 EUROPE** 

12.3.1 EUROPE: PRODUCT ANALYTICS MARKET DRIVERS

12.3.2 EUROPE: COVID-19 IMPACT

12.3.3 EUROPE: REGULATIONS

12.3.3.1 General Data Protection Regulation

12.3.3.2 European Committee for Standardization

TABLE 90 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2015–2020 (USD MILLION)

TABLE 91 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2021–2026 (USD MILLION)

TABLE 92 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2015–2020 (USD MILLION)

TABLE 93 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2021–2026 (USD MILLION)

TABLE 94 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2015–2020 (USD MILLION)

TABLE 95 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2021–2026 (USD MILLION)

TABLE 96 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2015–2020 (USD MILLION)

TABLE 97 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2021–2026 (USD MILLION)

TABLE 98 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2015–2020 (USD MILLION)

TABLE 99 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2021–2026



(USD MILLION)

TABLE 100 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY END USER,

2015–2020 (USD MILLION)

TABLE 101 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY END USER,

2021-2026 (USD MILLION)

TABLE 102 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL,

2015-2020 (USD MILLION)

TABLE 103 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL,

2021-2026 (USD MILLION)

TABLE 104 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY,

2015-2020 (USD MILLION)

TABLE 105 EUROPE: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY,

2021-2026 (USD MILLION)

12.3.4 UNITED KINGDOM

12.3.4.1 Advanced IT infrastructure and skilled workforce to drive the growth of product analytics solutions in the UK

**12.3.5 GERMANY** 

12.3.5.1 Government initiatives for technological developments in the manufacturing vertical to drive the growth of product analytics solutions in Germany

12.3.6 FRANCE

12.3.6.1 Heavy R&D investments, digitalization and strong hold of retail, aerospace and defense, and manufacturing verticals to drive the growth of the product analytics market in France

12.3.7 REST OF EUROPE

12.4 ASIA PACIFIC

12.4.1 ASIA PACIFIC: PRODUCT ANALYTICS MARKET DRIVERS

12.4.2 ASIA PACIFIC: COVID-19 IMPACT

12.4.3 ASIA PACIFIC: REGULATIONS

12.4.3.1 Personal Data Protection Act

12.4.3.2 International Organization for Standardization 27001

FIGURE 47 ASIA PACIFIC: MARKET SNAPSHOT

TABLE 106 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY

COMPONENT, 2015–2020 (USD MILLION)

TABLE 107 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY

COMPONENT, 2021-2026 (USD MILLION)

TABLE 108 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE,

2015-2020 (USD MILLION)

TABLE 109 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE,

2021–2026 (USD MILLION)



TABLE 110 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY

DEPLOYMENT MODE, 2015-2020 (USD MILLION)

TABLE 111 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY

DEPLOYMENT MODE, 2021–2026 (USD MILLION)

TABLE 112 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY

ORGANIZATION SIZE, 2015-2020 (USD MILLION)

TABLE 113 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY

ORGANIZATION SIZE, 2021–2026 (USD MILLION)

TABLE 114 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY MODE,

2015-2020 (USD MILLION)

TABLE 115 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY MODE,

2021-2026 (USD MILLION)

TABLE 116 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY END USER,

2015-2020 (USD MILLION)

TABLE 117 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY END USER,

2021-2026 (USD MILLION)

TABLE 118 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL,

2015-2020 (USD MILLION)

TABLE 119 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL,

2021-2026 (USD MILLION)

TABLE 120 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY,

2015-2020 (USD MILLION)

TABLE 121 ASIA PACIFIC: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY,

2021-2026 (USD MILLION)

12.4.4 CHINA

12.4.4.1 Exponential growth of internet penetration and eCommerce players to drive

the growth of product analytics solutions in China

12.4.5 JAPAN

12.4.5.1 Rise of innovative technologies and collaboration between governments and

businesses for digital transformation in Japan

12.4.6 SOUTH KOREA

12.4.6.1 Heavy investments in R&D for innovative technologies by the government in

South Korea led to the growth of the product analytics solutions

12.5 MIDDLE EAST AND AFRICA

12.5.1 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET DRIVERS

12.5.2 MIDDLE EAST AND AFRICA: COVID-19 IMPACT

12.5.3 MIDDLE EAST AND AFRICA: REGULATIONS

12.5.3.1 Israeli Privacy Protection Regulations (Data Security), 5777-2017

12.5.3.2 GDPR Applicability in KSA



12.5.3.3 Protection of Personal Information Act

TABLE 122 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2015–2020 (USD MILLION)

TABLE 123 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY COMPONENT, 2021–2026 (USD MILLION)

TABLE 124 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2015–2020 (USD MILLION)

TABLE 125 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2021–2026 (USD MILLION)

TABLE 126 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2015–2020 (USD MILLION)

TABLE 127 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2021–2026 (USD MILLION)

TABLE 128 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2015–2020 (USD MILLION)

TABLE 129 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2021–2026 (USD MILLION)

TABLE 130 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2015–2020 (USD MILLION)

TABLE 131 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY MODE, 2021–2026 (USD MILLION)

TABLE 132 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2015–2020 (USD MILLION)

TABLE 133 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2021–2026 (USD MILLION)

TABLE 134 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2015–2020 (USD MILLION)

TABLE 135 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2021–2026 (USD MILLION)

TABLE 136 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY, 2015–2020 (USD MILLION)

TABLE 137 MIDDLE EAST AND AFRICA: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY, 2021–2026 (USD MILLION)

12.5.4 MIDDLE EAST

12.5.4.1 Shift of countries in the Middle East toward digital innovations drives the adoption of product analytics solutions in the region

12.5.5 AFRICA

12.5.5.1 Growing digitalization in African countries to offer opportunities for deploying product analytics solutions in Africa



### 12.6 LATIN AMERICA

12.6.1 LATIN AMERICA: PRODUCT ANALYTICS MARKET DRIVERS

12.6.2 LATIN AMERICA: COVID-19 IMPACT

12.6.3 LATIN AMERICA: REGULATIONS

12.6.3.1 Brazil Data Protection Law

12.6.3.2 Argentina Personal Data Protection Law No. 25.326

TABLE 138 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

COMPONENT, 2015–2020 (USD MILLION)

TABLE 139 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

COMPONENT, 2021–2026 (USD MILLION)

TABLE 140 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2015–2020 (USD MILLION)

TABLE 141 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY SERVICE, 2021–2026 (USD MILLION)

TABLE 142 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

DEPLOYMENT MODE, 2015–2020 (USD MILLION)

TABLE 143 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

DEPLOYMENT MODE, 2021–2026 (USD MILLION)

TABLE 144 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

ORGANIZATION SIZE, 2015–2020 (USD MILLION)

TABLE 145 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY

ORGANIZATION SIZE, 2021–2026 (USD MILLION)

TABLE 146 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY MODE,

2015-2020 (USD MILLION)

TABLE 147 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY MODE,

2021-2026 (USD MILLION)

TABLE 148 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2015–2020 (USD MILLION)

TABLE 149 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY END USER, 2021–2026 (USD MILLION)

TABLE 150 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2015–2020 (USD MILLION)

TABLE 151 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY VERTICAL, 2021–2026 (USD MILLION)

TABLE 152 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY, 2015–2020 (USD MILLION)

TABLE 153 LATIN AMERICA: PRODUCT ANALYTICS MARKET SIZE, BY COUNTRY, 2021–2026 (USD MILLION)

12.6.4 BRAZIL



12.6.4.1 Increased use of data center services in industries such as media and entertainment, banking and financial services, and government organizations to increase the demand in Brazil

12.6.5 MEXICO

12.6.5.1 SMEs adopt digital analytics platforms to streamline business processes, enhance product offerings, fulfill customer demands, and improve the overall enterprise performance

12.6.6 REST OF LATIN AMERICA

# 13 COMPETITIVE LANDSCAPE

13.1 OVERVIEW

13.2 REVENUE ANALYSIS

FIGURE 48 REVENUE ANALYSIS FOR KEY COMPANIES IN THE PAST FIVE YEARS

13.3 MARKET SHARE ANALYSIS

FIGURE 49 PRODUCT ANALYTICS MARKET: MARKET SHARE ANALYSIS TABLE 154 PRODUCT ANALYTICS MARKET: DEGREE OF COMPETITION 13.4 COMPANY EVALUATION QUADRANT

13.4.1 STARS

13.4.2 EMERGING LEADERS

13.4.3 PERVASIVE PLAYERS

13.4.4 PARTICIPANTS

FIGURE 50 KEY PRODUCT ANALYTICS MARKET PLAYERS, COMPANY EVALUATION MATRIX, 2021

13.5 COMPETITIVE BENCHMARKING

TABLE 155 COMPANY PRODUCT FOOTPRINT

TABLE 156 COMPANY REGION FOOTPRINT

13.6 STARTUP/SME EVALUATION QUADRANT

13.6.1 PROGRESSIVE COMPANIES

13.6.2 RESPONSIVE COMPANIES

13.6.3 DYNAMIC COMPANIES

13.6.4 STARTING BLOCKS

FIGURE 51 STARTUP/SME PRODUCT ANALYTICS MARKET EVALUATION MATRIX, 2021

13.7 COMPETITIVE SCENARIO

13.7.1 PRODUCT LAUNCHES

TABLE 157 PRODUCT LAUNCHES, JANUARY 2018-MAY 2021

13.7.2 DEALS



TABLE 158 DEALS, JANUARY 2018– MAY 2021 13.7.3 OTHERS TABLE 159 OTHERS, 2018–2021

# 14 COMPANY PROFILES

14.1 INTRODUCTION

14.2 KEY PLAYERS

(Business Overview, Solutions, Key Insights, Recent Developments, MnM View)\*

14.2.1 IBM

TABLE 160 IBM: BUSINESS OVERVIEW FIGURE 52 IBM: FINANCIAL OVERVIEW TABLE 161 IBM: SOLUTIONS OFFERED

TABLE 162 IBM: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 163 IBM: DEALS

14.2.2 ORACLE

TABLE 164 ORACLE: BUSINESS OVERVIEW FIGURE 53 ORACLE: FINANCIAL OVERVIEW TABLE 165 ORACLE: SOLUTIONS OFFERED

TABLE 166 ORACLE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 167 ORACLE: DEALS

14.2.3 GOOGLE

TABLE 168 GOOGLE: BUSINESS AND FINANCIAL OVERVIEW

FIGURE 54 GOOGLE: FINANCIAL OVERVIEW TABLE 169 GOOGLE: SOLUTION OFFERED

TABLE 170 GOOGLE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 171 GOOGLE: DEALS

14.2.4 SALESFORCE

TABLE 172 SALESFORCE: BUSINESS OVERVIEW FIGURE 55 SALESFORCE: FINANCIAL OVERVIEW TABLE 173 SALESFORCE: SOLUTIONS OFFERED

TABLE 174 SALESFORCE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 175 SALESFORCE: DEALS

14.2.5 ADOBE

TABLE 176 ADOBE: BUSINESS OVERVIEW FIGURE 56 ADOBE: FINANCIAL OVERVIEW TABLE 177 ADOBE: SOLUTION OFFERED

TABLE 178 ADOBE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 179 ADOBE: DEALS



**14.2.6 VERITONE** 

TABLE 180 VERITONE: BUSINESS OVERVIEW FIGURE 57 VERITONE: FINANCIAL OVERVIEW TABLE 181 VERITONE: SOLUTION OFFERED

TABLE 182 VERITONE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 183 VERITONE: DEALS

14.2.7 MEDALLIA

TABLE 184 MEDALLIA: BUSINESS OVERVIEW FIGURE 58 MEDALLIA: FINANCIAL OVERVIEW TABLE 185 MEDALLIA: SOLUTIONS OFFERED

TABLE 186 MEDALLIA: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 187 MEDALLIA: DEALS

14.2.8 AMPLITUDE

TABLE 188 AMPLITUDE: BUSINESS OVERVIEW TABLE 189 AMPLITUDE: SOLUTIONS OFFERED

TABLE 190 AMPLITUDE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 191 AMPLITUDE: DEALS
TABLE 192 AMPLITUDE: OTHERS

14.2.9 PENDO

TABLE 193 PENDO: BUSINESS OVERVIEW TABLE 194 PENDO: SOLUTIONS OFFERED

TABLE 195 PENDO: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 196 PENDO: DEALS TABLE 197 PENDO: OTHERS

14.2.10 GAINSIGHT

TABLE 198 GAINSIGHT: BUSINESS OVERVIEW TABLE 199 GAINSIGHT: SOLUTIONS OFFERED

TABLE 200 GAINSIGHT: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 201 GAINSIGHT: DEALS

14.2.11 HEAP

TABLE 202 HEAP: BUSINESS OVERVIEW TABLE 203 HEAP: SOLUTIONS OFFERED

TABLE 204 HEAP: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 205 HEAP: DEALS TABLE 206 HEAP: OTHERS

14.2.12 MIXPANEL

TABLE 207 MIXPANEL: BUSINESS OVERVIEW TABLE 208 MIXPANEL: SOLUTIONS OFFERED

TABLE 209 MIXPANEL: PRODUCT LAUNCHES AND ENHANCEMENTS



TABLE 210 MIXPANEL: DEALS TABLE 211 MIXPANEL: OTHERS

14.2.13 COPPER

TABLE 212 COPPER: BUSINESS OVERVIEW TABLE 213 COPPER: SOLUTIONS OFFERED

TABLE 214 COPPER: DEALS TABLE 215 COPPER: OTHERS

14.2.14 USERIQ

TABLE 216 USERIQ: BUSINESS OVERVIEW TABLE 217 USERIQ: SOLUTIONS OFFERED

TABLE 218 USERIQ: DEALS TABLE 219 USERIQ: OTHERS

14.2.15 LATENTVIEW ANALYTICS

TABLE 220 LATENTVIEW ANALYTICS: BUSINESS OVERVIEW TABLE 221 LATENTVIEW ANALYTICS: SOLUTIONS OFFERED

TABLE 222 LATENTVIEW ANALYTICS: PRODUCT LAUNCHES AND

**ENHANCEMENTS** 

TABLE 223 LATENTVIEW ANALYTICS: DEALS

14.2.16 COUNTLY

14.2.17 PLYTIX

14.2.18 RISKEDGE SOLUTIONS

14.2.19 KISSMETRICS

14.2.20 WOOPRA

14.2.21 PIWIK PRO

\*Details on Business Overview, Solutions, Key Insights, Recent Developments, MnM View might not be captured in case of unlisted companies.

14.3 START-UP/SME PROFILES

14.3.1 SMARTLOOK

14.3.2 LOGROCKET

14.3.3 AURYC

14.3.4 QUANTUM METRIC

14.3.5 CUX.IO

14.3.6 INNERTRENDS

14.3.7 GROWTHSIMPLE

14.3.8 OMNIPANEL

14.3.9 PRODUCTLIFT

14.3.10 REFINER

# 15 ADJACENT AND RELATED MARKETS



15.1 INTRODUCTION

15.2 CUSTOMER JOURNEY ANALYTICS MARKET— GLOBAL FORECAST TO 2026

15.2.1 MARKET DEFINITION

15.2.2 MARKET OVERVIEW

15.2.2.1 Customer journey analytics market, by component

TABLE 224 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY COMPONENT, 2015–2019 (USD MILLION)

TABLE 225 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY COMPONENT, 2020–2026 (USD MILLION)

TABLE 226 SERVICES: CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY TYPE, 2015–2019 (USD MILLION)

TABLE 227 SERVICES: CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY TYPE, 2020–2026 (USD MILLION)

15.2.2.2 Customer journey analytics market, by application

TABLE 228 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY APPLICATION, 2015–2019 (USD MILLION)

TABLE 229 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY APPLICATION, 2020–2026 (USD MILLION)

15.2.2.3 Customer journey analytics market, by deployment mode

TABLE 230 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2015–2019 (USD MILLION)

TABLE 231 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2020–2026 (USD MILLION)

15.2.2.4 Customer journey analytics market, by organization size

TABLE 232 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2015–2019 (USD MILLION)

TABLE 233 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2020–2026 (USD MILLION)

15.2.2.5 Customer journey analytics market, by industry vertical

TABLE 234 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY VERTICAL, 2015–2019 (USD MILLION)

TABLE 235 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY VERTICAL, 2020–2026 (USD MILLION)

15.2.2.6 Customer journey analytics market, by region

TABLE 236 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY REGION, 2015–2019 (USD MILLION)

TABLE 237 CUSTOMER JOURNEY ANALYTICS MARKET SIZE, BY REGION, 2020–2026 (USD MILLION)



15.3 MOBILE APPS AND WEB ANALYTICS MARKET - GLOBAL FORECAST TO 2025

15.3.1 MARKET DEFINITION

15.3.2 MARKET OVERVIEW

15.3.2.1 Mobile apps and web analytics market, by component

TABLE 238 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY COMPONENT, 2016–2019 (USD MILLION)

TABLE 239 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY COMPONENT, 2019–2025 (USD MILLION)

15.3.2.2 Mobile apps and web analytics market, by application

TABLE 240 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY APPLICATION, 2016–2019 (USD MILLION)

TABLE 241 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY APPLICATION, 2019–2025 (USD MILLION)

15.3.2.3 Mobile apps and web analytics market, by deployment mode

TABLE 242 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2016–2019 (USD MILLION)

TABLE 243 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY DEPLOYMENT MODE, 2019–2025 (USD MILLION)

15.3.2.4 Mobile apps and web analytics market, by organization size

TABLE 244 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY

ORGANIZATION SIZE, 2016-2019 (USD MILLION)

TABLE 245 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY ORGANIZATION SIZE, 2019–2025 (USD MILLION)

15.3.2.5 Mobile apps and web analytics market, by industry vertical

TABLE 246 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY INDUSTRY VERTICAL, 2016–2019 (USD MILLION)

TABLE 247 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY INDUSTRY VERTICAL, 2019–2025 (USD MILLION)

15.3.2.6 Mobile apps and web analytics market, by region

TABLE 248 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY REGION, 2016–2019 (USD MILLION)

TABLE 249 MOBILE APPS AND WEB ANALYTICS MARKET SIZE, BY REGION, 2019–2025 (USD MILLION)

### **16 APPENDIX**

**16.1 DISCUSSION GUIDE** 

16.2 KNOWLEDGE STORE: MARKETSANDMARKETS' SUBSCRIPTION PORTAL

16.3 AVAILABLE CUSTOMIZATIONS



16.4 RELATED REPORTS16.5 AUTHOR DETAILS



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