

Personal Cloud Market by Type (Online, NAS Device, Server Device), User Type (Enterprise, Consumer), Hosting Type (Provider, User/Self-hosting), Revenue Type (Direct, Indirect), Vertical (IT & ITeS, BFSI, Telecommunications) and Region - Global Forecast to 2028

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Abstracts

The personal cloud market size is expected to grow from USD 24.7 billion in 2023 to USD 57.7 billion by 2028 at a compound annual growth rate (CAGR) of 18.5% during the forecast period. The personal cloud market is undergoing a transformative shift driven by the integration of cutting-edge technologies. Artificial Intelligence (AI) is revolutionizing user interactions within personal cloud platforms. Al-powered algorithms enhance content organization, automate tagging, and streamline search functionalities, offering users a more intuitive and personalized experience. This intelligent augmentation not only simplifies data management but also positions personal cloud services as adaptive solutions in the contemporary digital landscape.

Moreover, blockchain technology is making significant inroads into the personal cloud market, primarily addressing security and privacy concerns. Its decentralized and tamper-resistant architecture provides an extra layer of protection for user data. By distributing encrypted copies of data across a network of nodes, personal cloud platforms utilizing blockchain can mitigate the risks of data breaches and unauthorized access. The transparency and immutability inherent in blockchain contribute to building user trust, a critical factor in an era where data privacy is a paramount consideration.

The rise of Edge computing is reshaping the personal cloud market by bringing processing capabilities closer to data sources. As the volume of data generated by



connected devices continues to soar, traditional cloud infrastructure faces challenges related to latency and bandwidth. Edge computing mitigates these issues by enabling faster and more responsive access to data. This integration ensures that personal cloud services can deliver real-time capabilities, addressing the growing demand for instant access to data in an era dominated by a multitude of connected devices.

In essence, the latest technologies are propelling the personal cloud market towards heightened intelligence, security, and responsiveness. Al-driven enhancements provide users with a more sophisticated and user-friendly experience, while blockchain technology strengthens data security and user privacy. The integration of Edge computing ensures that personal cloud services remain agile and efficient, adapting to the evolving demands of users in an increasingly interconnected digital landscape.

By enterprises, the SMEs segment holds the highest CAGR during the forecast period.

The personal cloud market, by enterprises, is segmented into SMEs and large enterprises. The SMEs segment is estimated to grow at the highest CAGR during the forecasted personal cloud market. As SMEs increasingly rely on digital tools and collaboration platforms to manage their operations, it require robust cloud storage solutions to store, access, and share data effectively. Medium-sized enterprises often require scalable and cost-effective solutions that strike a balance between robust functionality and affordability. As these businesses increasingly rely on digital tools and collaboration platforms, the personal cloud market responds by offering tailored services to address the specific requirements of SMEs, contributing to market growth and evolution.

A notable example of the impact of SMEs in the personal cloud market is the adoption of Dropbox Business. Dropbox has strategically positioned itself as a solution for both, individual users and businesses, offering scalable plans that cater to the needs of SMEs. Dropbox Business provides advanced collaboration features, team management tools, and increased storage capacities, making it an attractive choice for small and medium-sized enterprises seeking secure and efficient cloud storage solutions. The tailored approach to SMEs showcases how personal cloud providers adapt their offerings to support the digital transformation initiatives of smaller businesses.

Furthermore, the role of SMEs extends to driving competition and innovation within the personal cloud market. As providers vie for the business of SMEs, they are motivated to enhance their services with features such as seamless collaboration, version control,



and integration with popular business applications. This competition benefits SMEs by providing them with a variety of options and compelling features, fostering a dynamic landscape that encourages continuous improvement and innovation in personal cloud solutions tailored to the needs of small and medium-sized enterprises.

Based on revenue type, the direct revenue segment holds the largest market share during the forecast period.

The personal cloud market, by revenue type is segmented into direct revenue and indirect revenue. The direct revenue segment is expected to hold the largest market share during the forecast period. The direct revenue segment in the personal cloud market refers to the income generated directly from users through subscription fees, premium plans, and additional services. This revenue model is fundamental to the sustainability and profitability of personal cloud service providers, allowing them to monetize their offerings and fund ongoing development, maintenance, and infrastructure costs. The direct revenue segment is closely tied to the differentiation of service tiers, where users can choose between free plans with basic features and premium plans offering enhanced functionalities and increased storage capacity.

A notable example of the direct revenue segment in action is the pricing model adopted by Dropbox. Dropbox offers users a free basic plan with limited storage, encouraging user acquisition. To generate direct revenue, it introduced premium plans such as Dropbox Plus and Dropbox Family, which come with additional storage, advanced collaboration tools, and priority support. This tiered approach allows Dropbox to cater to a wide range of users, converting free users into paying customers as their storage and feature needs grow, thereby contributing to the company's direct revenue stream.

The role of the direct revenue segment is pivotal for personal cloud providers to sustain their operations, invest in infrastructure, and continually innovate. By offering premium plans with added value, providers can attract users who require more comprehensive solutions, and the revenue generated from these subscriptions allows for the improvement and expansion of the overall service. This model ensures a direct relationship between the value provided by the personal cloud service and the revenue generated, creating a sustainable ecosystem that benefits both, the users and the providers.

Overall, the direct revenue segment serves as a key driver for sustaining and advancing personal cloud services globally, tailoring offerings to meet regional preferences and ensuring continual development to meet the evolving needs of users across various



regions such as North America, Asia Pacific, Latin America, Middle East & Africa, and Europe.

Based on verticals, the retail & e-commerce segment holds the highest CAGR during the forecast period.

The personal cloud market by verticals, is segmented into, BFSI, IT & ITeS, telecommunications, energy & utilities, healthcare & life sciences, manufacturing, retail & e-commerce, government & public sector, media & entertainment, and other verticals. In the rapidly evolving landscape of the retail & e-commerce industry, the adoption of personal cloud technology has emerged as a transformative force, reshaping the way businesses engage with their customers and manage their operations. Personal cloud solutions offer a dynamic and scalable platform that empowers retailers to enhance the overall customer experience, streamline internal processes, and stay ahead in the competitive digital market. With the ability to store, access, and share data seamlessly across various devices, personal cloud adoption in this industry not only facilitates efficient data management but also opens new avenues for personalized marketing strategies, data-driven decision-making, and improved customer loyalty. This introduction explores the pivotal role of personal cloud technology in revolutionizing the retail & e-commerce sector, emphasizing its potential to drive innovation, foster agility, and redefine the relationship between businesses and their tech-savvy clientele. Personal cloud solutions offer a comprehensive set of benefits for retailers & ecommerce businesses seeking to enhance operational efficiency, improve customer experience, and gain a competitive edge. By addressing the potential challenges and implementing strategies for data security and compliance, businesses can leverage the power of personal cloud to achieve their strategic goals and thrive in the ever-evolving retail & e-commerce landscape.

Breakdown of primaries

In-depth interviews were conducted with Chief Executive Officers (CEOs), innovation and technology directors, system integrators, and executives from various key organizations operating in the personal cloud market.

By Company: Tier I: 20%, Tier II: 34%, and Tier III: 46%

By Designation: C-Level Executives: 35%, Director Level: 25%, and Others: 40%



By Region: North America: 42%, Europe: 25%, Asia Pacific: 18%, Rest of World: 15%

Some of the significant personal cloud market vendors are vendors Google (US), Microsoft (US), Apple (US), Dropbox (US), AWS (US), Box (US), Seagate Technology (US), Western Digital (US), Synchronoss (US), Egnyte (US).

Research coverage:

The market study covers the personal cloud market across segments. It aims at estimating the market size and the growth potential across different segments, such as by type, user type, hosting type, revenue type, vertical, and region. It includes an indepth competitive analysis of the key players in the market, their company profiles, key observations related to product and business offerings, recent developments, and key market strategies.

Reasons to buy this report:

The report will help the market leaders/new entrants with information on the closest approximations of the revenue numbers for the overall personal cloud market and the subsegments. This report will help stakeholders understand the competitive landscape and gain more insights to position their businesses better and plan suitable go-to-market strategies. The report also helps stakeholders understand the market pulse and provides information on key market drivers, restraints, challenges, and opportunities.

The report provides insights on the following pointers:

Analysis of key drivers (Increase demand for data storage, High demand for cloud accessibility across devices, Limited storage capacity of secondary storage devices and accidental data loss, Increasing volume of digital content, Growing BYOD and mobile workforce trends), restraints (Internet and connectivity issues, Data security and privacy concerns), opportunities (Growing partnerships within market players, Rise in the use of smart devices and cloud-based services, Growing trends of big data and analytics, Increasing business tie-ups with device manufacturers), and challenges (Issues with geographical data storage, Integration with third-party applications, Lack of interoperability due to vendor lock-in) influencing the growth of the personal cloud market.



Product Development/Innovation: Detailed insights on upcoming technologies, research & development activities, and new product & service launches in the personal cloud market.

Market Development: Comprehensive information about lucrative markets – the report analyses the personal cloud market across varied regions.

Market Diversification: Exhaustive information about new products & services, untapped geographies, recent developments, and investments in the personal cloud market.

Competitive Assessment: In-depth assessment of market shares, growth strategies, and service offerings of leading players, including Google (US), Microsoft (US), Apple (US), Dropbox (US), and AWS (US), among others in the personal cloud market.



Contents

1 INTRODUCTION

- 1.1 STUDY OBJECTIVES
- 1.2 MARKET DEFINITION
 - 1.2.1 INCLUSIONS AND EXCLUSIONS
- 1.3 MARKET SCOPE
 - 1.3.1 MARKET SEGMENTATION
 - 1.3.2 REGIONS COVERED
 - 1.3.3 YEARS CONSIDERED
- 1.4 CURRENCY CONSIDERED

TABLE 1 USD EXCHANGE RATES, 2018–2022

- 1.5 STAKEHOLDERS
- 1.6 SUMMARY OF CHANGES
 - 1.6.1 RECESSION IMPACT

2 RESEARCH METHODOLOGY

- 2.1 RESEARCH APPROACH
- FIGURE 1 PERSONAL CLOUD MARKET: RESEARCH DESIGN
 - 2.1.1 SECONDARY DATA
 - 2.1.2 PRIMARY DATA
 - 2.1.2.1 Breakup of primary profiles
 - 2.1.2.2 Key industry insights
- 2.2 MARKET BREAKUP AND DATA TRIANGULATION

FIGURE 2 PERSONAL CLOUD MARKET BREAKUP AND DATA TRIANGULATION

2.3 MARKET SIZE ESTIMATION

FIGURE 3 PERSONAL CLOUD MARKET: TOP-DOWN AND BOTTOM-UP APPROACHES

2.3.1 TOP-DOWN APPROACH

FIGURE 4 MARKET SIZE ESTIMATION METHODOLOGY: TOP-DOWN APPROACH 2.3.2 BOTTOM-UP APPROACH

FIGURE 5 MARKET SIZE ESTIMATION METHODOLOGY: BOTTOM-UP APPROACH FIGURE 6 PERSONAL CLOUD MARKET: RESEARCH FLOW

2.3.3 MARKET ESTIMATION APPROACHES

FIGURE 7 MARKET SIZE ESTIMATION METHODOLOGY (SUPPLY SIDE): VENDOR REVENUE ESTIMATION

FIGURE 8 MARKET SIZE ESTIMATION METHODOLOGY: SUPPLY-SIDE ANALYSIS



FIGURE 9 MARKET SIZE ESTIMATION METHODOLOGY: BOTTOM-UP APPROACH FROM SUPPLY SIDE - COLLECTIVE REVENUE OF VENDORS
FIGURE 10 DEMAND-SIDE APPROACH: PERSONAL CLOUD MARKET
2.4 MARKET FORECAST
TABLE 2 FACTOR ANALYSIS
2.5 IMPACT OF RECESSION ON GLOBAL PERSONAL CLOUD MARKET
2.6 RESEARCH ASSUMPTIONS
2.7 LIMITATIONS OF THE STUDY

3 EXECUTIVE SUMMARY

FIGURE 11 PERSONAL CLOUD MARKET SNAPSHOT, 2020–2028
FIGURE 12 TOP MARKET SEGMENTS IN TERMS OF GROWTH RATE
FIGURE 13 CONSUMER SEGMENT TO ACCOUNT FOR LARGEST MARKET SHARE
BY 2028
FIGURE 14 LARGE ENTERPRISES SEGMENT TO LEAD MARKET BY 2028
FIGURE 15 DIRECT REVENUE SEGMENT TO HOLD MAJOR SHARE BY 2028
FIGURE 16 BFSI TO BE LARGEST VERTICAL SEGMENT BY 2028
FIGURE 17 NORTH AMERICA TO HOLD LARGEST SHARE DURING FORECAST

4 PREMIUM INSIGHTS

PERIOD

4.1 ATTRACTIVE GROWTH OPPORTUNITIES FOR PLAYERS IN PERSONAL CLOUD MARKET
FIGURE 18 GROWING AWARENESS ABOUT DATA SECURITY AND PRIVACY
CONCERNS TO INCREASE DEMAND FOR SECURE STORAGE
4.2 PERSONAL CLOUD MARKET, BY USER TYPE, 2023 VS. 2028
FIGURE 19 CONSUMER SEGMENT TO ACCOUNT FOR LARGEST SHARE IN 2023
4.3 PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023 VS. 2028
FIGURE 20 LARGE ENTERPRISES SEGMENT TO HOLD MAJOR SHARE IN 2023
4.4 PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023 VS. 2028
FIGURE 21 DIRECT REVENUE SEGMENT TO DOMINATE IN 2023
4.5 PERSONAL CLOUD MARKET, BY VERTICAL, 2023 VS. 2028
FIGURE 22 BFSI – LARGEST VERTICAL OF MARKET IN 2023
4.6 PERSONAL CLOUD MARKET, BY REGION, 2023 VS. 2028
FIGURE 23 ASIA PACIFIC TO EMERGE AS BEST MARKET FOR INVESTMENTS IN NEXT FIVE YEARS



5 MARKET OVERVIEW AND INDUSTRY TRENDS

5.1 INTRODUCTION

5.1.1 KEY FEATURES AND FUNCTIONALITIES

- 5.1.1.1 File storage and syncing
- 5.1.1.2 Cross-platform accessibility
- 5.1.1.3 File sharing and collaboration
- 5.1.1.4 Automatic backup
- 5.1.1.5 Security and encryption
- 5.1.1.6 Application integration

5.2 MARKET DYNAMICS

FIGURE 24 DRIVERS, RESTRAINTS, OPPORTUNITIES, AND CHALLENGES:

PERSONAL CLOUD MARKET

5.2.1 DRIVERS

- 5.2.1.1 Increased demand for data storage
- 5.2.1.2 High demand for cloud accessibility across devices
- 5.2.1.3 Limited storage capacity of secondary storage devices and accidental data loss
 - 5.2.1.4 Increasing volume of digital content
 - 5.2.1.5 Growing BYOD and mobile workforce trends

5.2.2 RESTRAINTS

- 5.2.2.1 Internet and connectivity issues
- 5.2.2.2 Data security and privacy concerns

5.2.3 OPPORTUNITIES

- 5.2.3.1 Growing partnerships among market players
- 5.2.3.2 Increasing use of smart devices and cloud-based services

FIGURE 25 GROWTH OF SMARTPHONE USERS

- 5.2.3.3 Growing trends of big data and analytics
- 5.2.3.4 Increasing business tie-ups with device manufacturers

5.2.4 CHALLENGES

- 5.2.4.1 Issues with geographical data storage
- 5.2.4.2 Integration with third-party applications
- 5.2.4.3 Lack of interoperability due to vendor lock-in

5.3 CASE STUDY ANALYSIS

5.3.1 CASE STUDY 1: BEN & JERRY'S ACHIEVES ORGANIZED STORAGE OF

FILES USING DROPBOX

- 5.3.2 CASE STUDY 2: DEKA IMMOBILIEN SCALES UP IN THE CONTENT CLOUD
- 5.3.3 CASE STUDY 3: MUNHUWA BROADCASTING COMPANY (MBC) USES

CLOUDIKE TO MANAGE MASSIVE DATA TRANSFERS



5.3.4 CASE STUDY 4: TRESORIT'S ALL-IN-ONE PACKAGE HELPS DTG VERPACKUNGSLOGISTIK GMBH ENHANCE CYBERSECURITY

5.3.5 CASE STUDY 5: TERRAVION USES AWS TO HELP FARMERS IMPROVE CROP YIELD THROUGH HIGH-RESOLUTION AERIAL IMAGES

5.4 ECOSYSTEM

FIGURE 26 PERSONAL CLOUD MARKET ECOSYSTEM

5.5 VALUE CHAIN ANALYSIS

FIGURE 27 PERSONAL CLOUD MARKET: VALUE CHAIN ANALYSIS

5.6 PRICING ANALYSIS

5.6.1 AVERAGE SELLING PRICE TREND OF KEY PLAYERS, BY SOLUTION TABLE 3 INDICATIVE PRICING ANALYSIS OF PERSONAL CLOUD MARKET, BY SOLUTION

5.6.2 AVERAGE SELLING PRICE TREND OF KEY PLAYERS, BY ENTERPRISE TABLE 4 INDICATIVE PRICING ANALYSIS OF PERSONAL CLOUD MARKET, BY ENTERPRISE

5.7 PATENT ANALYSIS

FIGURE 28 NUMBER OF PATENTS PUBLISHED, 2012-2022

FIGURE 29 TOP 10 PATENT APPLICANTS (GLOBAL) IN 2022

TABLE 5 PERSONAL CLOUD MARKET: PATENTS

TABLE 6 TOP PATENT OWNERS

5.8 TECHNOLOGY ANALYSIS

5.8.1 KEY TECHNOLOGY

5.8.1.1 Cloud Storage

5.8.1.2 Security and Encryption

5.8.1.3 User Interface and User Experience

5.8.1.4 Collaboration Tools

5.8.2 COMPLEMENTARY TECHNOLOGY

5.8.2.1 Artificial Intelligence and Machine Learning

5.8.2.2 Internet of Things

5.8.2.3 Blockchain

5.8.3 ADJACENT TECHNOLOGY

5.8.3.1 5G Technology

5.8.3.2 Edge Computing

5.9 REGULATORY LANDSCAPE

5.9.1 REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 7 NORTH AMERICA: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 8 EUROPE: REGULATORY BODIES, GOVERNMENT AGENCIES, AND



OTHER ORGANIZATIONS

TABLE 9 ASIA PACIFIC: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 10 REST OF THE WORLD: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

- 5.9.2 REGULATIONS, BY REGION
 - 5.9.2.1 North America
 - 5.9.2.2 Europe
 - 5.9.2.3 Asia Pacific
 - 5.9.2.4 Middle East & South Africa
 - 5.9.2.5 Latin America
- 5.9.3 REGULATORY IMPLICATIONS AND INDUSTRY STANDARDS
 - 5.9.3.1 General Data Protection Regulation
 - 5.9.3.2 SEC Rule 17a-4
 - 5.9.3.3 ISO/IEC 27001
 - 5.9.3.4 System and organization controls 2 type II compliance
 - 5.9.3.5 Financial Industry Regulatory Authority
 - 5.9.3.6 Freedom of Information Act
 - 5.9.3.7 Health Insurance Portability and Accountability Act
- 5.10 PORTER'S FIVE FORCES ANALYSIS

FIGURE 30 PERSONAL CLOUD MARKET: PORTER'S FIVE FORCES ANALYSIS TABLE 11 PERSONAL CLOUD MARKET: PORTER'S FIVE FORCES ANALYSIS

- 5.10.1 THREAT OF NEW ENTRANTS
- 5.10.2 THREAT OF SUBSTITUTES
- 5.10.3 BARGAINING POWER OF SUPPLIERS
- 5.10.4 BARGAINING POWER OF BUYERS
- 5.10.5 INTENSITY OF COMPETITIVE RIVALRY
- 5.11 KEY CONFERENCES AND EVENTS, 2023-2024

TABLE 12 PERSONAL CLOUD MARKET: KEY CONFERENCES AND EVENTS IN 2023–2024

5.12 TRENDS/DISRUPTIONS IMPACTING BUYERS

FIGURE 31 PERSONAL CLOUD MARKET: TRENDS/DISRUPTIONS IMPACTING BUYERS

5.13 KEY STAKEHOLDERS & BUYING CRITERIA

FIGURE 32 INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS FOR TOP USER TYPES

TABLE 13 INFLUENCE OF STAKEHOLDERS IN BUYING PROCESS FOR TOP USER TYPES

5.14 BUYING CRITERIA



FIGURE 33 KEY BUYING CRITERIA FOR TOP USER TYPES TABLE 14 KEY BUYING CRITERIA FOR TOP USER TYPES 5.15 BUSINESS MODEL ANALYSIS

- 5.15.1 CUSTOM PRICING AGREEMENT
 - 5.15.1.1 Freemium model
 - 5.15.1.2 Free users vs. Paid users
 - 5.15.1.3 Profitability apprehensions
- 5.15.2 SUBSCRIPTION MODEL
- 5.15.3 PAY-AS-YOU GO MODEL
- 5.15.4 PRICING MODELS FOR FUTURE

6 PERSONAL CLOUD MARKET, BY TYPE (QUALITATIVE ANALYSIS)

- 6.1 INTRODUCTION
 - 6.1.1 TYPE: PERSONAL CLOUD MARKET DRIVERS
- 6.2 ONLINE CLOUD
- 6.2.1 CONVENIENCE OF DATA ACCESS BOOSTS SEGMENT GROWTH
- 6.3 NAS DEVICE CLOUD
 - 6.3.1 COMPLETE CONTROL AND SECURITY OF DATA FUELS GROWTH
- 6.4 SERVER DEVICE CLOUD
- 6.4.1 ENHANCED RELIABILITY AND MINIMIZED DOWNTIME DRIVE DEMAND
- 6.5 HOME-MADE CLOUD
- 6.5.1 COST-EFFECTIVENESS OFFERED BY HOME-MADE CLOUD DRIVES ADOPTION

7 PERSONAL CLOUD MARKET, BY USER TYPE

7.1 INTRODUCTION

7.1.1 USER TYPE: PERSONAL CLOUD MARKET DRIVERS

FIGURE 34 ENTERPRISE SEGMENT TO GROW AT HIGHER CAGR DURING FORECAST PERIOD

TABLE 15 PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 16 PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

7.2 CONSUMER

7.2.1 SAFETY AND SECURITY OF DATA DRIVE DEMAND AMONG CONSUMERS TABLE 17 CONSUMER: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)



TABLE 18 CONSUMER: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

7.3 ENTERPRISE

7.3.1 ABILITY TO ACCESS BUSINESS APPLICATIONS FROM ANY DEVICE ANYWHERE BOOSTS GROWTH

FIGURE 35 LARGE ENTERPRISES TO DOMINATE DURING FORECAST PERIOD TABLE 19 ENTERPRISE: PERSONAL CLOUD MARKET, BY TYPE, 2018–2022 (USD MILLION)

TABLE 20 ENTERPRISE: PERSONAL CLOUD MARKET, BY TYPE, 2023–2028 (USD MILLION)

TABLE 21 ENTERPRISE: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 22 ENTERPRISE: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

7.3.2 SMES

TABLE 23 SMES: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 24 SMES: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

7.3.3 LARGE ENTERPRISES

TABLE 25 LARGE ENTERPRISES: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 26 LARGE ENTERPRISES: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

8 PERSONAL CLOUD MARKET, BY HOSTING TYPE (QUALITATIVE ANALYSIS)

- 8.1 INTRODUCTION
 - 8.1.1 HOSTING TYPE: PERSONAL CLOUD MARKET DRIVERS
- 8.2 PROVIDER HOSTING
- 8.2.1 OFFERS CONVENIENT AND RELIABLE WAY TO ACCESS AND SHARE FILES
- 8.3 USER/SELF-HOSTING
- 8.3.1 GREATER CONTROL, SECURITY, AND CUSTOMIZATION KEY APPEAL FOR USERS

9 PERSONAL CLOUD MARKET, BY REVENUE TYPE

9.1 INTRODUCTION



FIGURE 36 INDIRECT REVENUE SEGMENT TO GROW FASTER DURING FORECAST PERIOD

9.1.1 REVENUE TYPE: PERSONAL CLOUD MARKET DRIVERS
TABLE 27 PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 28 PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

9.2 DIRECT REVENUE

9.2.1 INCLUDES REVENUE GENERATED FROM SUBSCRIPTIONS OFFERED TO CONSUMERS AND ENTERPRISES

TABLE 29 DIRECT REVENUE: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 30 DIRECT REVENUE: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

9.3 INDIRECT REVENUE

9.3.1 REVENUE GENERATED THROUGH INTEGRATION AND VALUE-ADDED SERVICES

TABLE 31 INDIRECT REVENUE: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 32 INDIRECT REVENUE: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

10 PERSONAL CLOUD MARKET, BY VERTICAL

10.1 INTRODUCTION

FIGURE 37 BFSI VERTICAL TO DOMINATE PERSONAL CLOUD MARKET IN 2023 10.1.1 VERTICAL: PERSONAL CLOUD MARKET DRIVERS

TABLE 33 PERSONAL CLOUD MARKET, BY VERTICAL, 2018–2022 (USD MILLION) TABLE 34 PERSONAL CLOUD MARKET, BY VERTICAL, 2023–2028 (USD MILLION) 10.2 BANKING, FINANCIAL SERVICES, AND INSURANCE (BFSI)

10.2.1 EFFICIENT DATA COLLECTION AND PREPARATION FOR REGULATORY REPORTING PURPOSES DRIVE SEGMENT

10.2.2 FINANCIAL DOCUMENT MANAGEMENT

10.2.3 RISK & COMPLIANCE MANAGEMENT

TABLE 35 BFSI: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 36 BFSI: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

10.3 ENERGY & UTILITIES



- 10.3.1 ISSUES RELATED TO CRUDE OIL, STORAGE, AND TRANSPORTATION ADDRESSED
 - 10.3.2 DISTRIBUTED ENERGY RESOURCE MANAGEMENT
 - 10.3.3 GRID DATA ANALYTICS
 - 10.3.4 COMPLIANCE AND REGULATORY DOCUMENTATION
 - 10.3.5 REMOTE MONITORING OF INFRASTRUCTURE
- TABLE 37 ENERGY & UTILITIES: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)
- TABLE 38 ENERGY & UTILITIES: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)
- 10.4 GOVERNMENT & PUBLIC SECTOR
- 10.4.1 NEED FOR FASTER DATA ANALYSIS IN GOVERNMENT AGENCIES TO DRIVE MARKET
 - 10.4.2 PUBLIC RECORDS ARCHIVING
 - 10.4.3 GEOSPATIAL DATA MANAGEMENT
 - 10.4.4 SECURE DOCUMENT SHARING & COLLABORATION
- TABLE 39 GOVERNMENT & PUBLIC SECTOR: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)
- TABLE 40 GOVERNMENT & PUBLIC SECTOR: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)
- 10.5 TELECOMMUNICATIONS
- 10.5.1 ABILITY TO STORE AND MANAGE LOCATION-BASED DATA FOR
- TELECOM SUBSCRIBERS BOOSTS GROWTH
 - 10.5.2 VOIP CALL HISTORY AND RECORDING
 - 10.5.3 NETWORK PERFORMANCE MONITORING
 - 10.5.4 VALUE-ADDED SERVICES FOR IOT DEVICES
 - 10.5.5 MOBILE DEVICE BACKUP AND RESTORE
- TABLE 41 TELECOMMUNICATIONS: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)
- TABLE 42 TELECOMMUNICATIONS: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)
- 10.6 IT & ITES
 - 10.6.1 SEGMENT DRIVEN BY ENHANCED COLLABORATION AND COMPLIANCE
 - 10.6.2 REMOTE WORK COLLABORATION
 - 10.6.3 FREELANCER AND CONTRACTOR COLLABORATION
 - 10.6.4 PROJECT MANAGEMENT AND DOCUMENTATION
- TABLE 43 IT & ITES: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)
- TABLE 44 IT & ITES: PERSONAL CLOUD MARKET, BY REGION, 2023-2028 (USD



MILLION)

10.7 RETAIL & E-COMMERCE

10.7.1 ENHANCED OPERATIONAL EFFICIENCY AND IMPROVED CUSTOMER EXPERIENCE DRIVE DEMAND

10.7.2 OMNICHANNEL INVENTORY MANAGEMENT

10.7.3 CLIENTELING FOR IN-STORE ASSOCIATES

10.7.4 CLICK-AND-COLLECT OPTIMIZATION

10.7.5 PERSONALIZED MARKETING CAMPAIGNS

TABLE 45 RETAIL & ECOMMERCE: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 46 RETAIL & ECOMMERCE: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

10.8 MANUFACTURING

10.8.1 NEED FOR FLEXIBILITY AND SCALABILITY DRIVES SEGMENT

10.8.2 WORKFLOW AUTOMATION AND DOCUMENTATION

10.8.3 INVENTORY AND MATERIAL MANAGEMENT

10.8.4 EQUIPMENT MAINTENANCE RECORDS

10.8.5 SUPPLY CHAIN COLLABORATION

10.8.6 REMOTE ACCESS TO MANUFACTURING DATA

TABLE 47 MANUFACTURING: PERSONAL CLOUD MARKET, BY REGION,

2018-2022 (USD MILLION)

TABLE 48 MANUFACTURING: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

10.9 MEDIA & ENTERTAINMENT

10.9.1 NEED TO ARCHIVE AND ORGANIZE LARGE VOLUMES OF MEDIA CONTENT, COMPLETE WITH METADATA FUELS GROWTH

10.9.2 MEDIA LIBRARY MANAGEMENT

10.9.3 MEDIA DISTRIBUTION AND SHARING

10.9.4 CONTENT CREATION AND COLLABORATION

TABLE 49 MEDIA & ENTERTAINMENT: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 50 MEDIA & ENTERTAINMENT: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

10.10 HEALTHCARE & LIFE SCIENCES

10.10.1 INCREASED FOCUS ON PATIENT RECORD MANAGEMENT TO BOOST SEGMENT

10.10.2 ELECTRONIC HEALTH RECORDS STORAGE

10.10.3 HEALTH INFORMATION EXCHANGE

10.10.4 TELEMEDICINE & REMOTE PATIENT MANAGEMENT SUPPORT



TABLE 51 HEALTHCARE & LIFE SCIENCES: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 52 HEALTHCARE & LIFE SCIENCES: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

10.11 OTHER VERTICALS

TABLE 53 OTHER VERTICALS: PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION)

TABLE 54 OTHER VERTICALS: PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION)

11 PERSONAL CLOUD MARKET, BY REGION

11.1 INTRODUCTION

FIGURE 38 NORTH AMERICA TO ACCOUNT FOR LARGEST MARKET SHARE BY 2028

TABLE 55 PERSONAL CLOUD MARKET, BY REGION, 2018–2022 (USD MILLION) TABLE 56 PERSONAL CLOUD MARKET, BY REGION, 2023–2028 (USD MILLION) 11.1.1 NORTH AMERICA

11.1.2 NORTH AMERICA: PERSONAL CLOUD MARKET DRIVERS

11.1.3 NORTH AMERICA: RECESSION IMPACT

FIGURE 39 NORTH AMERICA: MARKET SNAPSHOT

TABLE 57 NORTH AMERICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 58 NORTH AMERICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 59 NORTH AMERICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 60 NORTH AMERICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 61 NORTH AMERICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 62 NORTH AMERICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

TABLE 63 NORTH AMERICA: PERSONAL CLOUD MARKET, BY VERTICAL, 2018–2022 (USD MILLION)

TABLE 64 NORTH AMERICA: PERSONAL CLOUD MARKET, BY VERTICAL, 2023–2028 (USD MILLION)

TABLE 65 NORTH AMERICA: PERSONAL CLOUD MARKET, BY COUNTRY, 2018–2022 (USD MILLION)



TABLE 66 NORTH AMERICA: PERSONAL CLOUD MARKET, BY COUNTRY, 2023–2028 (USD MILLION)

11.1.4 US

11.1.4.1 Rise of remote work arrangements and BYOD policies

TABLE 67 US: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 68 US: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 69 US: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 70 US: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 71 US: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 72 US: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.1.5 CANADA

11.1.5.1 Increased R&D and focus on long-term infrastructure plan for personal cloud TABLE 73 CANADA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 74 CANADA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 75 CANADA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 76 CANADA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 77 CANADA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 78 CANADA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2 EUROPE

11.2.1 EUROPE: PERSONAL CLOUD MARKET DRIVERS

11.2.2 EUROPE: RECESSION IMPACT

TABLE 79 EUROPE: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 80 EUROPE: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 81 EUROPE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)



TABLE 82 EUROPE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 83 EUROPE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 84 EUROPE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

TABLE 85 EUROPE: PERSONAL CLOUD MARKET, BY VERTICAL, 2018–2022 (USD MILLION)

TABLE 86 EUROPE: PERSONAL CLOUD MARKET, BY VERTICAL, 2023–2028 (USD MILLION)

TABLE 87 EUROPE: PERSONAL CLOUD MARKET, BY COUNTRY, 2018–2022 (USD MILLION)

TABLE 88 EUROPE: PERSONAL CLOUD MARKET, BY COUNTRY, 2023–2028 (USD MILLION)

11.2.3 UK

11.2.3.1 Rapid surge in mobile devices and mobile content

TABLE 89 UK: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 90 UK: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 91 UK: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 92 UK: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 93 UK: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 94 UK: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.4 GERMANY

11.2.4.1 High demand for personal cloud among startups

TABLE 95 GERMANY: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 96 GERMANY: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 97 GERMANY: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 98 GERMANY: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 99 GERMANY: PERSONAL CLOUD MARKET, BY REVENUE TYPE,



2018-2022 (USD MILLION)

TABLE 100 GERMANY: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.5 FRANCE

11.2.5.1 Focus on equipping public sector operations with personal cloud solutions TABLE 101 FRANCE: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 102 FRANCE: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 103 FRANCE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 104 FRANCE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 105 FRANCE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 106 FRANCE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.6 ITALY

11.2.6.1 Professional services within personal cloud market play crucial role TABLE 107 ITALY: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 108 ITALY: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 109 ITALY: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 110 ITALY: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 111 ITALY: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 112 ITALY: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.7 SWEDEN

11.2.7.1 Growing adoption of AI, IoT, and digital content

TABLE 113 SWEDEN: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 114 SWEDEN: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 115 SWEDEN: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)



TABLE 116 SWEDEN: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 117 SWEDEN: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 118 SWEDEN: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.8 NETHERLANDS

11.2.8.1 Digitalization and integration of advanced technologies

TABLE 119 NETHERLANDS: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 120 NETHERLANDS: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 121 NETHERLANDS: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 122 NETHERLANDS: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 123 NETHERLANDS: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 124 NETHERLANDS: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.9 NORWAY

11.2.9.1 Need to switch traditional infrastructure to legacy infrastructure with skilled cloud expertise

TABLE 125 NORWAY: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 126 NORWAY: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 127 NORWAY: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 128 NORWAY: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 129 NORWAY: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 130 NORWAY: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.10 DENMARK

11.2.10.1 High demand for remote access, collaboration, and data synchronization TABLE 131 DENMARK: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)



TABLE 132 DENMARK: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 133 DENMARK: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 134 DENMARK: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 135 DENMARK: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 136 DENMARK: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.2.11 REST OF EUROPE

TABLE 137 REST OF EUROPE: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 138 REST OF EUROPE: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 139 REST OF EUROPE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 140 REST OF EUROPE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 141 REST OF EUROPE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 142 REST OF EUROPE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3 ASIA PACIFIC

11.3.1 ASIA PACIFIC: PERSONAL CLOUD MARKET DRIVERS

11.3.2 ASIA PACIFIC: RECESSION IMPACT

FIGURE 40 ASIA PACIFIC: REGIONAL SNAPSHOT

TABLE 143 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY USER TYPE,

2018–2022 (USD MILLION)

TABLE 144 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY USER TYPE,

2023-2028 (USD MILLION)

TABLE 145 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY ENTERPRISE,

2018–2022 (USD MILLION)

TABLE 146 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY ENTERPRISE,

2023-2028 (USD MILLION)

TABLE 147 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY REVENUE TYPE,

2018-2022 (USD MILLION)

TABLE 148 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)



TABLE 149 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY VERTICAL, 2018–2022 (USD MILLION)

TABLE 150 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY VERTICAL, 2023–2028 (USD MILLION)

TABLE 151 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY COUNTRY, 2018–2022 (USD MILLION)

TABLE 152 ASIA PACIFIC: PERSONAL CLOUD MARKET, BY COUNTRY, 2023–2028 (USD MILLION)

11.3.3 CHINA

11.3.3.1 Strong government initiatives for technology advancement

TABLE 153 CHINA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 154 CHINA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 155 CHINA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 156 CHINA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 157 CHINA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 158 CHINA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.4 JAPAN

11.3.4.1 Increased R&D investments and skilled IT professionals

TABLE 159 JAPAN: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 160 JAPAN: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 161 JAPAN: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 162 JAPAN: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 163 JAPAN: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 164 JAPAN: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.5 INDIA

11.3.5.1 Reduced personal cloud cost and improved operational efficiency
TABLE 165 INDIA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD



MILLION)

TABLE 166 INDIA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 167 INDIA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 168 INDIA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 169 INDIA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 170 INDIA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.6 AUSTRALIA & NEW ZEALAND

11.3.6.1 High demand due to advanced personal cloud infrastructure

TABLE 171 AUSTRALIA & NEW ZEALAND: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 172 AUSTRALIA & NEW ZEALAND: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 173 AUSTRALIA & NEW ZEALAND: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 174 AUSTRALIA & NEW ZEALAND: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 175 AUSTRALIA & NEW ZEALAND: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 176 AUSTRALIA & NEW ZEALAND: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.7 SINGAPORE

11.3.7.1 Growing investments in new technologies for connectivity

TABLE 177 SINGAPORE: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 178 SINGAPORE: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 179 SINGAPORE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 180 SINGAPORE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 181 SINGAPORE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 182 SINGAPORE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)



11.3.8 MALAYSIA

11.3.8.1 Continuous upgrades to companies' IT infrastructure and applications TABLE 183 MALAYSIA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 184 MALAYSIA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 185 MALAYSIA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 186 MALAYSIA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 187 MALAYSIA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 188 MALAYSIA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.9 THAILAND

11.3.9.1 High demand for IT services in country

TABLE 189 THAILAND: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 190 THAILAND: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 191 THAILAND: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 192 THAILAND: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 193 THAILAND: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 194 THAILAND: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.10 INDONESIA

11.3.10.1 Need to solve slow network connectivity issue

TABLE 195 INDONESIA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 196 INDONESIA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 197 INDONESIA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 198 INDONESIA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 199 INDONESIA: PERSONAL CLOUD MARKET, BY REVENUE TYPE,



2018-2022 (USD MILLION)

TABLE 200 INDONESIA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.3.11 SOUTH KOREA

11.3.11.1 Increasing number of vendors and attractive kick-start packages

TABLE 201 SOUTH KOREA: PERSONAL CLOUD MARKET, BY USER TYPE,

2018-2022 (USD MILLION)

TABLE 202 SOUTH KOREA: PERSONAL CLOUD MARKET, BY USER TYPE,

2023-2028 (USD MILLION)

TABLE 203 SOUTH KOREA: PERSONAL CLOUD MARKET, BY ENTERPRISE,

2018–2022 (USD MILLION)

TABLE 204 SOUTH KOREA: PERSONAL CLOUD MARKET, BY ENTERPRISE,

2023–2028 (USD MILLION)

TABLE 205 SOUTH KOREA: PERSONAL CLOUD MARKET, BY REVENUE TYPE,

2018-2022 (USD MILLION)

TABLE 206 SOUTH KOREA: PERSONAL CLOUD MARKET, BY REVENUE TYPE,

2023-2028 (USD MILLION)

11.3.12 REST OF ASIA PACIFIC

TABLE 207 REST OF ASIA PACIFIC: PERSONAL CLOUD MARKET, BY USER TYPE,

2018–2022 (USD MILLION)

TABLE 208 REST OF ASIA PACIFIC: PERSONAL CLOUD MARKET, BY USER TYPE,

2023-2028 (USD MILLION)

TABLE 209 REST OF ASIA PACIFIC: PERSONAL CLOUD MARKET, BY

ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 210 REST OF ASIA PACIFIC: PERSONAL CLOUD MARKET, BY

ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 211 REST OF ASIA PACIFIC: PERSONAL CLOUD MARKET, BY REVENUE

TYPE, 2018–2022 (USD MILLION)

TABLE 212 REST OF ASIA PACIFIC: PERSONAL CLOUD MARKET, BY REVENUE

TYPE, 2023–2028 (USD MILLION)

11.4 MIDDLE EAST & AFRICA

11.4.1 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET DRIVERS

11.4.2 MIDDLE EAST & AFRICA: RECESSION IMPACT

TABLE 213 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY USER

TYPE, 2018–2022 (USD MILLION)

TABLE 214 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY USER

TYPE, 2023-2028 (USD MILLION)

TABLE 215 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY

ENTERPRISE, 2018–2022 (USD MILLION)



TABLE 216 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 217 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 218 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

TABLE 219 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY VERTICAL, 2018–2022 (USD MILLION)

TABLE 220 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY VERTICAL, 2023–2028 (USD MILLION)

TABLE 221 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY COUNTRY, 2018–2022 (USD MILLION)

TABLE 222 MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY COUNTRY, 2023–2028 (USD MILLION)

11.4.3 GULF COOPERATION COUNCIL

11.4.3.1 Agility and competitiveness among businesses in GCC countries

TABLE 223 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 224 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 225 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 226 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 227 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 228 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

TABLE 229 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY COUNTRY, 2018–2022 (USD MILLION)

TABLE 230 GULF COOPERATION COUNCIL: PERSONAL CLOUD MARKET, BY COUNTRY, 2023–2028 (USD MILLION)

11.4.3.2 Kingdom Of Saudi Arabia

TABLE 231 KSA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 232 KSA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 233 KSA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)



TABLE 234 KSA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 235 KSA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 236 KSA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.4.3.3 United Arab Emirates

TABLE 237 UAE: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 238 UAE: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 239 UAE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 240 UAE: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 241 UAE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 242 UAE: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.4.3.4 Other Gulf Cooperation Council Countries

11.4.4 SOUTH AFRICA

11.4.4.1 High adoption of cloud services by startups due to low costs

TABLE 243 SOUTH AFRICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 244 SOUTH AFRICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 245 SOUTH AFRICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 246 SOUTH AFRICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 247 SOUTH AFRICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 248 SOUTH AFRICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.4.5 REST OF MIDDLE EAST & AFRICA

TABLE 249 REST OF MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 250 REST OF MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)



TABLE 251 REST OF MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 252 REST OF MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 253 REST OF MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 254 REST OF MIDDLE EAST & AFRICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.5 LATIN AMERICA

11.5.1 LATIN AMERICA: PERSONAL CLOUD MARKET DRIVERS

11.5.2 LATIN AMERICA: RECESSION IMPACT

TABLE 255 LATIN AMERICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 256 LATIN AMERICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 257 LATIN AMERICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 258 LATIN AMERICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 259 LATIN AMERICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 260 LATIN AMERICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

TABLE 261 LATIN AMERICA: PERSONAL CLOUD MARKET, BY VERTICAL, 2018–2022 (USD MILLION)

TABLE 262 LATIN AMERICA: PERSONAL CLOUD MARKET, BY VERTICAL, 2023–2028 (USD MILLION)

TABLE 263 LATIN AMERICA: PERSONAL CLOUD MARKET, BY COUNTRY, 2018–2022 (USD MILLION)

TABLE 264 LATIN AMERICA: PERSONAL CLOUD MARKET, BY COUNTRY, 2023–2028 (USD MILLION)

11.5.3 BRAZIL

11.5.3.1 Significant market for key IT players

TABLE 265 BRAZIL: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 266 BRAZIL: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 267 BRAZIL: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)



TABLE 268 BRAZIL: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 269 BRAZIL: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 270 BRAZIL: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.5.4 MEXICO

11.5.4.1 Accelerated digital transformation and enhanced IT capabilities

TABLE 271 MEXICO: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 272 MEXICO: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 273 MEXICO: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 274 MEXICO: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 275 MEXICO: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 276 MEXICO: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

11.5.5 REST OF LATIN AMERICA

TABLE 277 REST OF LATIN AMERICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2018–2022 (USD MILLION)

TABLE 278 REST OF LATIN AMERICA: PERSONAL CLOUD MARKET, BY USER TYPE, 2023–2028 (USD MILLION)

TABLE 279 REST OF LATIN AMERICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2018–2022 (USD MILLION)

TABLE 280 REST OF LATIN AMERICA: PERSONAL CLOUD MARKET, BY ENTERPRISE, 2023–2028 (USD MILLION)

TABLE 281 REST OF LATIN AMERICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2018–2022 (USD MILLION)

TABLE 282 REST OF LATIN AMERICA: PERSONAL CLOUD MARKET, BY REVENUE TYPE, 2023–2028 (USD MILLION)

12 COMPETITIVE LANDSCAPE

12.1 INTRODUCTION

12.2 KEY PLAYER STRATEGIES/RIGHT TO WIN

TABLE 283 OVERVIEW OF STRATEGIES ADOPTED BY KEY VENDORS



12.3 MARKET SHARE ANALYSIS

TABLE 284 MARKET SHARE OF KEY VENDORS IN 2022

FIGURE 41 PERSONAL CLOUD MARKET SHARE ANALYSIS

12.4 PERSONAL CLOUD MARKET: VENDOR PRODUCTS/ BRANDS COMPARISON

TABLE 285 VENDOR PRODUCTS/BRANDS COMPARISON

12.5 REVENUE ANALYSIS

FIGURE 42 HISTORICAL REVENUE ANALYSIS, 2018–2022 (USD MILLION)

12.6 COMPANY EVALUATION MATRIX FOR KEY PLAYERS

FIGURE 43 COMPANY EVALUATION MATRIX FOR KEY PLAYERS: CRITERIA

WEIGHTAGE

12.6.1 STARS

12.6.2 EMERGING LEADERS

12.6.3 PERVASIVE PLAYERS

12.6.4 PARTICIPANTS

FIGURE 44 COMPANY EVALUATION MATRIX FOR KEY PLAYERS

12.6.5 OVERALL COMPANY FOOTPRINT OF KEY PLAYERS

TABLE 286 OVERALL COMPANY FOOTPRINT

12.7 EVALUATION MATRIX FOR STARTUPS/SMES, 2022

FIGURE 45 EVALUATION MATRIX FOR STARTUPS/SMES: CRITERIA WEIGHTAGE

12.7.1 RESPONSIVE COMPANIES

12.7.2 PROGRESSIVE COMPANIES

12.7.3 DYNAMIC COMPANIES

12.7.4 STARTING BLOCKS

FIGURE 46 EVALUATION MATRIX FOR STARTUPS/SMES

TABLE 287 OVERALL COMPANY FOOTPRINT FOR STARTUPS/SMES

12.7.5 COMPETITIVE BENCHMARKING OF STARTUPS/SMES

TABLE 288 KEY STARTUPS/SMES

12.8 COMPANY FINANCIAL METRICS

FIGURE 47 COMPANY FINANCIAL METRICS, 2022

12.9 GLOBAL SNAPSHOT OF KEY MARKET PARTICIPANTS

FIGURE 48 PERSONAL CLOUD MARKET: GLOBAL SNAPSHOT OF KEY MARKET PARTICIPANTS, 2022

12.10 COMPETITIVE SCENARIO AND TRENDS

12.10.1 PRODUCT LAUNCHES AND PRODUCT ENHANCEMENTS

TABLE 289 PERSONAL CLOUD MARKET: PRODUCT LAUNCHES AND

ENHANCEMENT, 2020-2023

12.10.2 DEALS

TABLE 290 PERSONAL CLOUD MARKET: DEALS, 2020-2023



13 COMPANY PROFILES

13.1 INTRODUCTION

(Business overview, Products/Services offered, Recent Developments, MnM view, Right to win, Strategic choices, Weaknesses and competitive threats) *

13.2 MAJOR PLAYERS

13.2.1 GOOGLE

TABLE 291 GOOGLE: BUSINESS OVERVIEW FIGURE 49 GOOGLE: COMPANY SNAPSHOT

TABLE 292 GOOGLE: PRODUCTS/SERVICES OFFERED

TABLE 293 GOOGLE: PRODUCT LAUNCHES & ENHANCEMENTS

TABLE 294 GOOGLE: DEALS

13.2.2 MICROSOFT

TABLE 295 MICROSOFT: BUSINESS OVERVIEW FIGURE 50 MICROSOFT: COMPANY SNAPSHOT

TABLE 296 MICROSOFT: PRODUCTS/SERVICES OFFERED

TABLE 297 MICROSOFT: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 298 MICROSOFT: DEALS

13.2.3 APPLE

TABLE 299 APPLE: BUSINESS OVERVIEW FIGURE 51 APPLE: COMPANY SNAPSHOT

TABLE 300 APPLE: PRODUCT/SERVICES OFFERED

TABLE 301 APPLE: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 302 APPLE: DEALS

13.2.4 DROPBOX

TABLE 303 DROPBOX: BUSINESS OVERVIEW FIGURE 52 DROPBOX: COMPANY SNAPSHOT

TABLE 304 DROPBOX: PRODUCTS/SERVICES OFFERED

TABLE 305 DROPBOX: PRODUCT LAUNCHES AND ENHANCEMENTS

TABLE 306 DROPBOX: DEALS

13.2.5 AWS

TABLE 307 AWS: BUSINESS OVERVIEW FIGURE 53 AWS: COMPANY SNAPSHOT

TABLE 308 AWS: PRODUCTS/SERVICES OFFERED

TABLE 309 AWS: PRODUCT LAUNCHES & ENHANCEMENTS

TABLE 310 AWS: DEALS

13.2.6 BOX

TABLE 311 BOX: BUSINESS OVERVIEW FIGURE 54 BOX: COMPANY SNAPSHOT



TABLE 312 BOX: PRODUCTS/SERVICES OFFERED

TABLE 313 BOX: PRODUCT LAUNCHES & ENHANCEMENT

TABLE 314 BOX: DEALS

13.2.7 SEAGATE TECHNOLOGY

TABLE 315 SEAGATE TECHNOLOGY: BUSINESS OVERVIEW FIGURE 55 SEAGATE TECHNOLOGY COMPANY SNAPSHOT

TABLE 316 SEAGATE TECHNOLOGY: PRODUCTS/SERVICES OFFERED

TABLE 317 SEAGATE TECHNOLOGY: PRODUCT LAUNCHES & ENHANCEMENT

TABLE 318 SEAGATE TECHNOLOGY: DEALS

13.2.8 WESTERN DIGITAL

TABLE 319 WESTERN DIGITAL: BUSINESS OVERVIEW FIGURE 56 WESTERN DIGITAL: COMPANY SNAPSHOT

TABLE 320 WESTERN DIGITAL: PRODUCTS/SERVICES OFFERED

TABLE 321 WESTERN DIGITAL: PRODUCT LAUNCHES & ENHANCEMENT

TABLE 322 WESTERN DIGITAL: DEALS

13.2.9 SYNCHRONOSS

TABLE 323 SYNCHRONOSS: BUSINESS OVERVIEW FIGURE 57 SYNCHRONOSS: COMPANY SNAPSHOT

TABLE 324 SYNCHRONOSS: PRODUCTS/SERVICES OFFERED

TABLE 325 SYNCHRONOSS: PRODUCT LAUNCHES & ENHANCEMENT

TABLE 326 SYNCHRONOSS: DEALS

13.2.10 EGNYTE

TABLE 327 EGNYTE: BUSINESS OVERVIEW

TABLE 328 EGNYTE: PRODUCTS/SERVICES OFFERED

TABLE 329 EGNYTE: PRODUCT LAUNCHES & ENHANCEMENT

TABLE 330 EGNYTE: DEALS

*Details on Business overview, Products/Services offered, Recent Developments, MnM view, Right to win, Strategic choices, Weaknesses and competitive threats might not be captured in case of unlisted companies.

13.3 OTHER PLAYERS

13.3.1 BUFFALO TECHNOLOGY

13.3.2 FUNAMBOL

13.3.3 SUGARSYNC

13.3.4 ELEPHANTDRIVE

13.3.5 OWNCLOUD

13.3.6 CLOUDIKE

13.3.7 SPIDEROAK

13.3.8 ASUS CLOUD

13.3.9 IDRIVE



13.3.10 AT&T

13.3.11 OPENDRIVE

13.4 STARTUPS/SMES

13.4.1 MEGA

13.4.2 PCLOUD

13.4.3 TRESORIT

13.4.4 INTERNXT

13.4.5 ICEDRIVE

13.4.6 SYNC.COM

13.4.7 MIMEDIA

13.4.8 DRACOON

13.4.9 JUSTCLOUD.COM

13.4.10 FILECLOUD

14 ADJACENT/RELATED MARKETS

14.1 INTRODUCTION

14.1.1 RELATED MARKETS

14.1.2 LIMITATIONS

14.2 CLOUD COMPUTING MARKET

TABLE 331 CLOUD COMPUTING MARKET, BY DEPLOYMENT MODEL, 2018–2022 (USD BILLION)

TABLE 332 CLOUD COMPUTING MARKET, BY DEPLOYMENT MODEL, 2023–2028 (USD BILLION)

TABLE 333 PUBLIC CLOUD: CLOUD COMPUTING MARKET, BY REGION, 2018–2022 (USD BILLION)

TABLE 334 PUBLIC CLOUD: CLOUD COMPUTING MARKET, BY REGION, 2023–2028 (USD BILLION)

TABLE 335 PRIVATE CLOUD: CLOUD COMPUTING MARKET, BY REGION, 2018–2022 (USD BILLION)

TABLE 336 PRIVATE CLOUD: CLOUD COMPUTING MARKET, BY REGION, 2023–2028 (USD BILLION)

TABLE 337 HYBRID CLOUD: CLOUD COMPUTING MARKET, BY REGION, 2018–2022 (USD BILLION)

TABLE 338 HYBRID CLOUD: CLOUD COMPUTING MARKET, BY REGION, 2023–2028 (USD BILLION)

14.3 CLOUD STORAGE MARKET

TABLE 339 CLOUD STORAGE MARKET, BY ORGANIZATION SIZE, 2018–2021 (USD MILLION)



TABLE 340 CLOUD STORAGE MARKET, BY ORGANIZATION SIZE, 2022–2027 (USD MILLION)

TABLE 341 SMALL AND MEDIUM-SIZED ENTERPRISES: CLOUD STORAGE MARKET, BY REGION, 2018–2021 (USD MILLION)

TABLE 342 SMALL AND MEDIUM-SIZED ENTERPRISES: CLOUD STORAGE MARKET, BY REGION, 2022–2027 (USD MILLION)

TABLE 343 LARGE ENTERPRISES: CLOUD STORAGE MARKET, BY REGION, 2018–2021 (USD MILLION)

TABLE 344 LARGE ENTERPRISES: CLOUD STORAGE MARKET, BY REGION, 2022–2027 (USD MILLION)

15 APPENDIX

- 15.1 DISCUSSION GUIDE
- 15.2 KNOWLEDGESTORE: MARKETSANDMARKETS' SUBSCRIPTION PORTAL
- 15.3 CUSTOMIZATION OPTIONS
- 15.4 RELATED REPORTS
- 15.5 AUTHOR DETAILS



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