

# Cloud Collaboration Market by Solution & Service (UCC, Document Management System, Project and Team Management, Enterprise Social Collaboration & Training, Consulting and Integration and Support and Maintenance), by Region - Global Forecast to 2021

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# **Abstracts**

"Emerging trend of mobility and Bring-Your-Own-Device (BYOD) is driving the cloud collaboration market"

The cloud collaboration market size is estimated to grow from USD 23.39 billion in 2016 to USD 42.57 billion by 2021, at a Compound Annual Growth Rate (CAGR) of 12.7% from 2016 to 2021. The cloud collaboration market is driven by factors such as emerging trend of mobility & BYOD and increased saving, safety, and productivity.

"The enterprise social collaboration solution is expected to gain the maximum traction during the forecast period"

Enterprise social collaboration solution is expected to grow at the highest rate during the forecast period as it aims at connecting employees across teams and enterprises. It enables teamwork and exchange of knowledge and ideas to enhance business results. The increasing usage of smartphones and digital devices has enabled the users to connect with anyone in real-time from any remote area, which results in improved decision making.

"Latin America is expected to grow at the highest rate during the forecast period"

North America is expected to dominate the cloud collaboration market by having the largest market share due to presence of a large number of cloud collaboration vendors.



Latin America offers potential growth opportunities due to the explosion of new technologies combined with increasing business needs and increase in the number of organizations adopting cloud collaboration solutions and services.

In the process of determining and verifying the market size for several segments and subsegments gathered through secondary research, extensive primary interviews were conducted with key people. The break-up of profiles of primary participants is given below::

By Company Type: Tier 1: 20%, Tier 2: 30%, and Tier 3: 50%

By Designation: C level: 25%, Director level: 35%, and Others: 40%

By Region: North America: 52%, Europe: 23%, APAC: 15%, Rest of the World: 10%

The various key cloud collaboration vendors profiled in the report are as follows:

- 1. IBM Corporation (Armonk, New York, U.S.)
- 2. Microsoft Corporation (Redmond, Washington, U.S.)
- 3. Cisco Systems (San Jose, California, U.S.)
- 4. Google Inc. (Mountain View, California, U.S.)
- 5. Oracle Corporation (Redwood City, California, U.S.)
- 6. Salesforce.com (San Francisco, California, U.S.)
- 7. Jive Software (Palo Alto, California, U.S.)
- 8. Intralink Holdings, Inc. (New York, U.S.)
- 9. Mitel Networks (Ottawa, Canada)
- 10. Box (Redwood City, California, U.S.)

The report will help the market leaders/new entrants in this market in the following ways:

- 1. This report segments the cloud collaboration market comprehensively and provides the closest approximations of the revenue numbers for the overall market and subsegments across different verticals and regions.
- 2. The report helps stakeholders to understand the pulse of the market and provides them information on key market drivers, restraints, challenges, and opportunities.
- 3. This report will help stakeholders to better understand the competitors and gain more insights to better their position in the business. The competitive landscape section



includes new product launches, partnerships, agreements & collaborations, mergers & acquisitions, and expansions.



# **Contents**

### 1 INTRODUCTION

- 1.1 OBJECTIVES OF THE STUDY
- 1.2 MARKET DEFINITION
- 1.3 MARKET SCOPE
  - 1.3.1 MARKETS COVERED
  - 1.3.2 YEARS CONSIDERED IN THE REPORT
- 1.4 CURRENCY
- 1.5 LIMITATIONS
- 1.6 STAKEHOLDERS

### **2 RESEARCH METHODOLOGY**

- 2.1 RESEARCH DATA
  - 2.1.1 SECONDARY DATA
    - 2.1.1.1 Key data from secondary sources
  - 2.1.2 PRIMARY DATA
    - 2.1.2.1 Key data from primary sources
    - 2.1.2.2 Key industry insights
    - 2.1.2.3 Breakdown of primaries
- 2.2 MARKET SIZE ESTIMATION
- 2.3 MARKET BREAKDOWN AND DATA TRIANGULATION
- 2.4 RESEARCH ASSUMPTIONS

### **3 EXECUTIVE SUMMARY**

### **4 PREMIUM INSIGHTS**

- 4.1 ATTRACTIVE MARKET OPPORTUNITIES IN THE CLOUD COLLABORATION MARKET
- 4.2 CLOUD COLLABORATION MARKET: CAGR OF TOP THREE SOLUTIONS AND REGIONS
- 4.3 LIFECYCLE ANALYSIS, BY REGION, 2016
- 4.4 MARKET INVESTMENT SCENARIO
- 4.5 CLOUD COLLABORATION MARKET: BY VERTICAL

# **5 MARKET OVERVIEW**



- 5.1 INTRODUCTION
- 5.2 MARKET SEGMENTATION
  - 5.2.1 BY SOLUTION
  - 5.2.2 BY SERVICE
  - 5.2.3 BY DEPLOYMENT MODEL
  - 5.2.4 BY ORGANIZATION SIZE
  - 5.2.5 BY VERTICAL
  - 5.2.6 BY REGION
- 5.3 MARKET EVOLUTION
- **5.4 MARKET DYNAMICS** 
  - 5.4.1 DRIVERS
    - 5.4.1.1 Increased mobility and growing trend of bring your own device
    - 5.4.1.2 Increased savings and workforce productivity
  - 5.4.2 RESTRAINTS
    - 5.4.2.1 Lack of data security
    - 5.4.2.2 High dependency on internet
  - 5.4.3 OPPORTUNITIES
    - 5.4.3.1 Lower capital and operating expenditure
    - 5.4.3.2 High adoption rate in small and medium enterprises
  - 5.4.4 CHALLENGES
    - 5.4.4.1 Stiff competition among vendors
    - 5.4.4.2 Redesigning the network for cloud involves cost

### **6 INDUSTRY TRENDS**

- **6.1 INTRODUCTION**
- 6.2 VALUE CHAIN ANALYSIS
- 6.3 ECOSYSTEM
- 6.4 STRATEGIC BENCHMARKING

# 7 CLOUD COLLABORATION MARKET ANALYSIS, BY SOLUTION

- 7.1 INTRODUCTION
- 7.2 UNIFIED COMMUNICATION AND COLLABORATION
- 7.3 DOCUMENT MANAGEMENT SYSTEM
- 7.4 PROJECT AND TEAM MANAGEMENT
- 7.5 ENTERPRISE SOCIAL COLLABORATION



# 8 CLOUD COLLABORATION MARKET ANALYSIS, BY SERVICE

- 8.1 INTRODUCTION
- 8.2 TRAINING, CONSULTING, AND INTEGRATION
- 8.3 SUPPORT AND MAINTENANCE

# 9 CLOUD COLLABORATION MARKET ANALYSIS, BY DEPLOYMENT MODEL

- 9.1 INTRODUCTION
- 9.2 PRIVATE CLOUD
- 9.3 PUBLIC CLOUD
- 9.4 HYBRID CLOUD

# 10 CLOUD COLLABORATION MARKET ANALYSIS, BY ORGANIZATION SIZE

- 10.1 INTRODUCTION
- 10.2 SMALL AND MEDIUM ENTERPRISES
- 10.3 LARGE ENTERPRISES

# 11 CLOUD COLLABORATION MARKET ANALYSIS, BY VERTICAL

- 11.1 INTRODUCTION
- 11.2 BANKING, FINANCIAL SERVICES, AND INSURANCE
- 11.3 CONSUMER GOODS AND RETAIL
- 11.4 EDUCATION
- 11.5 GOVERNMENT AND PUBLIC SECTOR
- 11.6 HEALTHCARE AND LIFE SCIENCES
- 11.7 MANUFACTURING
- 11.8 MEDIA AND ENTERTAINMENT
- 11.9 TELECOMMUNICATION AND ITES
- **11.10 OTHERS**

### 12 GEOGRAPHIC ANALYSIS

- 12.1 INTRODUCTION
- 12.2 NORTH AMERICA
- **12.3 EUROPE**
- 12.4 ASIA-PACIFIC (APAC)
- 12.5 MIDDLE EAST AND AFRICA



### 12.6 LATIN AMERICA

### 13 COMPETITIVE LANDSCAPE

- 13.1 OVERVIEWS
- 13.2 COMPETITIVE SITUATION AND TRENDS
  - 13.2.1 NEW PRODUCT LAUNCHES
  - 13.2.2 PARTNERSHIPS, AGREEMENTS, AND COLLABORATIONS
  - 13.2.3 MERGERS AND ACQUISITIONS
  - 13.2.4 EXPANSIONS

### 14 COMPANY PROFILES

(Business Overview, Products & Services, Key Insights, Recent Developments, SWOT Analysis, MnM View)\*

- 14.1 INTRODUCTION
- 14.2 MICROSOFT CORPORATION
- 14.3 INTERNATIONAL BUSINESS MACHINES CORPORATION
- 14.4 CISCO SYSTEMS, INC.
- 14.5 GOOGLE INC.
- 14.6 ORACLE CORPORATION
- 14.7 SALESFORCE.COM, INC.
- 14.8 JIVE SOFTWARE, INC.
- 14.9 INTRALINKS HOLDINGS, INC.
- 14.10 MITEL NETWORKS CORPORATION
- 14.11 BOX, INC.

\*Details on Business Overview, Products & Services, Key Insights, Recent Developments, SWOT Analysis, MnM View might not be captured in case of unlisted companies.

### 15 OTHER MAJOR VENDORS

- 15.1 CITRIX SYSTEMS, INC.
- 15.2 BROADSOFT, INC.
- 15.3 HIGHQ SOLUTIONS LIMITED

### **16 APPENDIX**



- 16.1 KEY INDUSTRY INSIGHTS
- **16.2 OTHER KEY DEVELOPMENTS** 
  - 16.2.1 NEW PRODUCT LAUNCHES
  - 16.2.2 PARTNERSHIPS, EXPANSIONS, AND COLLABORATION
  - 16.2.3 MERGERS AND ACQUISITION
- 16.3 DISCUSSION GUIDE
- 16.4 KNOWLEDGE STORE: MARKETSANDMARKETS' SUBSCRIPTION PORTAL
- 16.5 INTRODUCING RT: REAL-TIME MARKET INTELLIGENCE
- **16.6 AVAILABLE CUSTOMIZATIONS**
- **16.7 RELATED REPORTS**



# **List Of Tables**

### LIST OF TABLES

Table 1 CLOUD COLLABORATION MARKET SIZE, BY TYPE, 2014–2021 (USD BILLION)

Table 2 CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014–2021 (USD BILLION)

Table 3 UNIFIED COMMUNICATION AND COLLABORATION: CLOUD

COLLABORATION MARKET SIZE, BY VERTICAL, 2014–2021 (USD BILLION)

Table 4 DOCUMENT MANAGEMENT SYSTEM: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014–2021 (USD BILLION)

Table 5 PROJECT AND TEAM MANAGEMENT: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014–2021 (USD BILLION)

Table 6 ENTERPRISE SOCIAL COLLABORATION: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014–2021 (USD BILLION)

Table 7 CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 8 TRAINING, CONSULTING, AND INTEGRATION: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 9 SUPPORT AND MAINTENANCE: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 10 CLOUD COLLABORATION MARKET SIZE, BY DEPLOYMENT MODEL, 2014-2021 (USD BILLION)

Table 11 PRIVATE CLOUD: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 12 PUBLIC CLOUD: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 13 HYBRID CLOUD: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 14 CLOUD COLLABORATION MARKET SIZE, BY ORGANIZATION SIZE, 2014-2021 (USD BILLION)

Table 15 SMALL AND MEDIUM ENTERPRISES: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 16 LARGE ENTERPRISES: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 17 CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 18 BANKING, FINANCIAL SERVICES, AND INSURANCE: CLOUD



COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 19 BANKING, FINANCIAL SERVICES, AND INSURANCE: CLOUD

COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 20 BANKING, FINANCIAL SERVICES, AND INSURANCE: CLOUD

COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 21 CONSUMER GOODS AND RETAIL: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 22 CONSUMER GOODS AND RETAIL: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 23 CONSUMER GOODS AND RETAIL: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 24 EDUCATION: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 25 EDUCATION: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 26 EDUCATION: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 27 GOVERNMENT AND PUBLIC SECTOR: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 28 GOVERNMENT AND PUBLIC SECTOR: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 29 GOVERNMENT AND PUBLIC SECTOR: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 30 HEALTHCARE AND LIFE SCIENCES: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 31 HEALTHCARE AND LIFE SCIENCES: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 32 HEALTHCARE AND LIFE SCIENCES: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 33 MANUFACTURING: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 34 MANUFACTURING: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 35 MANUFACTURING: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 36 MEDIA AND ENTERTAINMENT: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 37 MEDIA AND ENTERTAINMENT: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)



Table 38 MEDIA AND ENTERTAINMENT: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 39 TELECOMMUNICATION AND ITES: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 40 TELECOMMUNICATION AND ITES: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 41 TELECOMMUNICATION AND ITES: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 42 OTHERS: CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 43 OTHERS: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 44 OTHERS: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 45 CLOUD COLLABORATION MARKET SIZE, BY REGION, 2014-2021 (USD BILLION)

Table 46 NORTH AMERICA: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 47 NORTH AMERICA: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 48 NORTH AMERICA: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 49 EUROPE: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 50 EUROPE: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 51 EUROPE: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 52 ASIA-PACIFIC: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 53 ASIA-PACIFIC: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 54 ASIA-PACIFIC: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 55 MIDDLE EAST AND AFRICA: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 56 MIDDLE EAST AND AFRICA: CLOUD COLLABORATION MARKET SIZE, BY SOLUTION, 2014-2021 (USD BILLION)

Table 57 MIDDLE EAST AND AFRICA: CLOUD COLLABORATION MARKET SIZE, BY



SERVICE, 2014-2021 (USD BILLION)

Table 58 LATIN AMERICA: CLOUD COLLABORATION MARKET SIZE, BY VERTICAL, 2014-2021 (USD BILLION)

Table 59 LATIN AMERICA: CLOUD COLLABORATION MARKET SIZE, BY

SOLUTION, 2014-2021 (USD BILLION)

Table 60 LATIN AMERICA: CLOUD COLLABORATION MARKET SIZE, BY SERVICE, 2014-2021 (USD BILLION)

Table 61 NEW PRODUCT LAUNCHES, 2013-2016

Table 62 PARTNERSHIPS, AGREEMENTS, AND COLLABORATIONS, 2013-2016

Table 63 MERGERS AND ACQUISITIONS, 2013-16

Table 64 EXPANSIONS, 2013-2016



# **List Of Figures**

### LIST OF FIGURES

Figure 1 CLOUD COLLABORATION MARKET: MARKET SEGMENTATION

Figure 2 GLOBAL CLOUD COLLABORATION MARKET: RESEARCH DESIGN

Figure 3 BREAKDOWN OF PRIMARY INTERVIEW: BY COMPANY TYPE,

DESIGNATION, AND REGION

Figure 4 MARKET SIZE ESTIMATION METHODOLOGY: BOTTOM-UP APPROACH

Figure 5 MARKET SIZE ESTIMATION METHODOLOGY: TOP-DOWN APPROACH

Figure 6 DATA TRIANGULATION

Figure 7 CLOUD COLLABORATION MARKET: ASSUMPTION

Figure 8 HYBRID CLOUD DEPLOYMENT MODEL IS EXPECTED TO EXHIBIT THE

HIGHEST CAGR DURING THE FORECAST PERIOD

Figure 9 SMES SEGMENT IS EXPECTED TO EXHIBIT THE HIGHEST CAGR

DURING THE FORECAST PERIOD

Figure 10 NORTH AMERICA IS ESTIMATED TO HOLD THE LARGEST MARKET

SHARE IN 2016

Figure 11 TOP THREE SEGMENTS FOR THE CLOUD COLLABORATION MARKET,

2016-2021

Figure 12 GROWTH TREND OF CLOUD COLLABORATION MARKET (2016–2021)

Figure 13 UNIFIED COMMUNICATION AND COLLABORATION BY SOLUTION AND

NORTH AMERICA BY REGION TO HAVE THE LARGEST MARKET SHARE IN 2016

Figure 14 GEOGRAPHIC LIFECYCLE ANALYSIS (2016): ASIA-PACIFIC TO ENTER

EXPONENTIAL GROWTH PHASE SOON DURING THE FORECAST PERIOD

Figure 15 MARKET INVESTMENT SCENARIO: LATIN AMERICA WOULD EMERGE

AS THE BEST MARKET FOR INVESTMENTS IN THE NEXT FIVE YEARS

Figure 16 BFSI IS ESTIMATED TO HOLD THE LARGEST MARKET SIZE IN 2016

Figure 17 CLOUD COLLABORATION MARKET, BY SOLUTION

Figure 18 CLOUD COLLABORATION MARKET, BY SERVICE

Figure 19 CLOUD COLLABORATION MARKET, BY DEPLOYMENT MODEL

Figure 20 CLOUD COLLABORATION MARKET, BY ORGANIZATION SIZE

Figure 21 CLOUD COLLABORATION MARKET, BY VERTICAL

Figure 22 CLOUD COLLABORATION MARKET, BY REGION

Figure 23 THE EVOLUTION OF CLOUD COLLABORATION MARKET

Figure 24 CLOUD COLLABORATION MARKET: DRIVERS, RESTRAINTS,

OPPORTUNITIES, AND CHALLENGES

Figure 25 CLOUD COLLABORATION MARKET: VALUE CHAIN ANALYSIS

Figure 26 CLOUD COLLABORATION ECOSYSTEM



Figure 27 STRATEGIC BENCHMARKING: CLOUD COLLABORATION MARKET Figure 28 UNIFIED COMMUNICATION AND COLLABORATION SOLUTION IS

EXPECTED TO HAVE THE LARGEST MARKET SIZE IN 2016

Figure 29 TRAINING, CONSULTING, AND INTEGRATION SERVICES SEGMENT IS

EXPECTED TO HOLD THE LARGEST MARKET SIZE IN 2016

Figure 30 PUBLIC CLOUD MODEL IS EXPECTED TO HOLD THE LARGEST

MARKET SIZE IN 2016

Figure 31 LARGE ENTERPRISES IS EXPECTED TO HOLD THE LARGEST MARKET SIZE IN 2016

Figure 32 BFSI IS EXPECTED TO HOLD THE LARGEST MARKET SIZE IN THE CLOUD COLLABORATION MARKET IN 2016

Figure 33 NORTH AMERICA IS EXPECTED TO HAVE THE LARGEST MARKET SIZE IN 2016

Figure 34 NORTH AMERICA MARKET SNAPSHOT

Figure 35 ASIA-PACIFIC MARKET SNAPSHOT

Figure 36 COMPANIES ADOPTED NEW PRODUCT LAUNCHES AND

PARTNERSHIPS AS KEY GROWTH STRATEGIES DURING 2013 - 2015

Figure 37 PRODUCT PORTFOLIO COMPARISON OF THE TOP FIVE COMPANIES

Figure 38 MARKET EVALUTION FRAMEWORK

Figure 39 BATTLE FOR MARKET SHARE: PARTNERSHIPS, AGREEMENTS, AND

COLLABORATIONS ARE THE KEY STRATEGIES

Figure 40 GEOGRAPHIC REVENUE MIX OF TOP MARKET PLAYERS

Figure 41 MICROSOFT CORPORATION: COMPANY SNAPSHOT

Figure 42 MICROSOFT CORPORATION: SWOT ANALYSIS

Figure 43 INTERNATIONAL BUSINESS MACHINES CORPORATION: COMPANY SNAPSHOT

Figure 44 INTERNATIONAL BUSINESS MACHINES CORPORATION: SWOT ANALYSIS

Figure 45 CISCO SYSTEMS, INC.: COMPANY SNAPSHOT

Figure 46 CISCO SYSTEMS, INC.: SWOT ANALYSIS

Figure 47 GOOGLE INC.: COMPANY SNAPSHOT

Figure 48 GOOGLE INC.: SWOT ANALYSIS

Figure 49 ORACLE CORPORATION: COMPANY SNAPSHOT

Figure 50 ORACLE CORPORATION: SWOT ANALYSIS

Figure 51 SALESFORCE.COM, INC.: COMPANY SNAPSHOT

Figure 52 JIVE SOFTWARE, INC.: COMPANY SNAPSHOT

Figure 53 INTRALINKS HOLDINGS, INC.: COMPANY SNAPSHOT

Figure 54 MITEL NETWORKS CORPORATION: COMPANY SNAPSHOT

Figure 55 BOX, INC.: COMPANY SNAPSHOT



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