

# **Bank Kiosk Market with COVID-19 Impact Analysis, by Type (Single-function Kiosk, Multi-function Kiosk, Virtual/Video Teller Machine), Location (Indoor, Outdoor), Offering, Distribution, and Geography - Global Forecast to 2026**

<https://marketpublishers.com/r/B4913DE2670EN.html>

Date: June 2021

Pages: 198

Price: US\$ 4,950.00 (Single User License)

ID: B4913DE2670EN

## **Abstracts**

The bank kiosk market was valued at USD 744 million in 2021 and is expected to reach USD 1,311 million by 2026; it is anticipated to grow at a CAGR of 12.0% during the forecast period. The factors such as rising demand for self-service in banking and financial services applications, enhanced customer services offered by banking kiosks, and reduction in overall operational costs—are the key factors driving the bank kiosk market.

However, increasing incidents of cybercrime and high initial cost of installation and need for regular maintenance may create hurdles for the market.

The COVID-19 outbreak has adversely impacted the supply chain of the bank kiosk market, as some of the prominent players are based in China, which is the epicenter of the pandemic. Currently, the key market players are focusing on maintaining and generating operating revenue, due to which there were limited developments in the market in 2020. However, the impact of COVID-19 is expected to reduce during the forecast period.

Multi-function kiosks to account for the largest share of bank kiosk market in 2020

Based on the type, the bank kiosk market has been divided into single-function kiosk, multi-function kiosk, and virtual/video teller machine. Multi-function Kiosk held the highest share in 2020. Factors such as less capital expenditure in application

development, equipment purchases, installation, and maintenance are pushing the banks to adopt multi-function kiosks over single-function kiosks thereby, driving the growth of bank kiosk market.

Indoor segment to account for the largest share of bank kiosk market during the forecast period

On the basis of location, the bank kiosk market is categorized into indoor and outdoor. Indoor bank kiosks are used in places with limited space and can help attract customers if placed in a crowded place. The growing interest in automation and self-service technologies in the banking and financial service sector is contributing to the larger share of indoor kiosks.

APAC is expected to register the highest CAGR in the market during the forecast period

Among all regions, APAC is expected to register the highest growth in the bank kiosk market during the forecast period. The market for bank kiosks in APAC mainly consists of India, China, Japan, South Korea, and Australia. Governments in APAC countries are making efforts to enhance the development of the fintech industry and provide new, innovative banking solutions. The main aim behind the increased adoption of fintech is to attract international innovators in the market and take banking to the next stage. The deployment of self-service kiosks is also increasing, especially for the population that prefers banking through interactive kiosks than traditional banking. The market for self-service kiosks in APAC is at the growth stage. Increasing awareness among customers about the security and reliability of banking kiosk is going to boost the growth of bank kiosk market.

Breakdown of primary participants:

By Company Type: Tier 1 = 45%, Tier 2 = 30%, and Tier 3 = 25%

By Designation: C-Level Executives = 40%, Directors = 35%, and Others = 25%

By Region: Americas = 45%, Europe = 20%, APAC = 30%, and RoW = 5%

Some of the major players in the bank kiosk market include NCR Corporation (US), Diebold Nixdorf (US), GLORY LIMITED (Japan), GRGBanking (China), Hyosung TNS Inc. (Japan), KAL ATM Software (Germany), Auriga SpA (Italy), Hitachi-Omron Terminal

Solutions (Japan), Cisco Systems, Inc. (US), and so on.

#### Research Coverage:

In this report, the bank kiosk market has been segmented on the basis of offering, distribution, type, region, and location. The report also discusses the drivers, restraints, opportunities, and challenges pertaining to the market. It gives a detailed view of the market across four main regions—Americas, Europe, APAC, and RoW. Value chain analysis has been included in the report, along with the key players and their competitive analysis in the bank kiosk ecosystem.

#### Key Benefits to Buy the Report:

This report includes statistics for the bank kiosk market based on offering, distribution, type, region, and location, along with their respective market sizes.

Value chain analysis and key industry trends have been provided for the market.

Major drivers, restraints, opportunities, and challenges for the bank kiosk market have been provided in detail in this report.

This report would help stakeholders to understand their competitors better and gain more insights to enhance their position in the market. The competitive landscape section includes the competitor ecosystem and the recent development strategies adopted by the key players in the market, such as product launches/developments, contracts/collaborations/agreements/acquisitions.

## Contents

### 1 INTRODUCTION

- 1.1 STUDY OBJECTIVES
- 1.2 DEFINITION AND SCOPE
  - 1.2.1 INCLUSIONS AND EXCLUSIONS
- 1.3 STUDY SCOPE
  - 1.3.1 MARKET COVERED
  - 1.3.2 GEOGRAPHIC SCOPE
  - 1.3.3 YEARS CONSIDERED
- 1.4 CURRENCY
- 1.5 PACKAGE SIZE
- 1.6 LIMITATIONS
- 1.7 MARKET STAKEHOLDERS
- 1.8 SUMMARY OF CHANGES

### 2 RESEARCH METHODOLOGY

#### 2.1 RESEARCH DATA

##### FIGURE 1 RESEARCH DESIGN

###### 2.1.1 SECONDARY AND PRIMARY RESEARCH

###### 2.1.2 SECONDARY DATA

- 2.1.2.1 Secondary sources
- 2.1.2.2 List of key secondary sources

###### 2.1.3 PRIMARY DATA

- 2.1.3.1 Primary sources
- 2.1.3.2 Key industry insights
- 2.1.3.3 Primary interviews with experts
- 2.1.3.4 Breakdown of primaries

#### 2.2 MARKET SIZE ESTIMATION

##### FIGURE 2 MARKET SIZE ESTIMATION—APPROACH 1 (SUPPLY SIDE):

##### CALCULATION OF MARKET SIZE THROUGH REVENUE OF KEY PLAYERS

##### FIGURE 3 MARKET SIZE ESTIMATION—APPROACH 2 (DEMAND SIDE):

##### CALCULATION OF MARKET SIZE THROUGH DEMAND FOR DIFFERENT TYPES OF KIOSKS

###### 2.2.1 BOTTOM-UP APPROACH

- 2.2.1.1 Estimating market size using bottom-up analysis (demand side)

##### FIGURE 4 MARKET SIZE ESTIMATION METHODOLOGY: BOTTOM-UP APPROACH

## 2.2.2 TOP-DOWN APPROACH

### 2.2.2.1 Estimating market size using top-down approach (supply side)

FIGURE 5 MARKET SIZE ESTIMATION METHODOLOGY: TOP-DOWN APPROACH

## 2.3 DATA TRIANGULATION

FIGURE 6 DATA TRIANGULATION

## 2.4 RESEARCH ASSUMPTIONS

## 2.5 RISK ASSESSMENT

# 3 EXECUTIVE SUMMARY

FIGURE 7 BANK KIOSK MARKET: OPTIMISTIC, REALISTIC, AND PESSIMISTIC SCENARIO ANALYSIS, 2017–2026

### 3.1 BANK KIOSK MARKET: REALISTIC SCENARIO (POST-COVID-19)

### 3.2 BANK KIOSK MARKET: OPTIMISTIC SCENARIO (POST-COVID-19)

### 3.3 BANK KIOSK MARKET: PESSIMISTIC SCENARIO (POST-COVID-19)

FIGURE 8 SOFTWARE OFFERING SEGMENT TO REGISTER HIGHEST CAGR IN BANK KIOSK MARKET DURING FORECAST PERIOD

FIGURE 9 MULTI-FUNCTION KIOSK SEGMENT EXPECTED TO DOMINATE BANK KIOSK MARKET DURING FORECAST PERIOD

FIGURE 10 INDOOR LOCATION SEGMENT EXPECTED TO HOLD LARGER SHARE OF

BANK KIOSK MARKET DURING FORECAST PERIOD

FIGURE 11 APAC HELD LARGEST SHARE OF BANK KIOSK MARKET IN 2020

# 4 PREMIUM INSIGHTS

### 4.1 MAJOR OPPORTUNITIES IN BANK KIOSK MARKET

FIGURE 12 BANK KIOSK MARKET TO REGISTER HIGHEST CAGR IN APAC DURING FORECAST PERIOD

### 4.2 BANK KIOSK MARKET, BY TYPE

FIGURE 13 MULTI-FUNCTION KIOSK TO HOLD LARGEST SHARE OF BANK KIOSK MARKET DURING FORECAST PERIOD

### 4.3 BANK KIOSK MARKET, BY DISTRIBUTION

FIGURE 14 URBAN DISTRIBUTION SEGMENT IS EXPECTED TO REGISTER HIGHEST CAGR DURING FORECAST PERIOD

### 4.4 BANK KIOSK MARKET IN APAC, BY TYPE AND COUNTRY

FIGURE 15 CHINA HELD LARGEST SHARE OF BANK KIOSK MARKET IN APAC IN 2020

### 4.5 BANK KIOSK MARKET, BY GEOGRAPHY

FIGURE 16 BANK KIOSK MARKET IN INDIA TO REGISTER HIGHEST CAGR DURING FORECAST PERIOD

## 5 MARKET OVERVIEW

### 5.1 INTRODUCTION

### 5.2 MARKET DYNAMICS

FIGURE 17 RISING DEMAND FOR SELF-SERVICE WOULD DRIVE BANK KIOSK MARKET DURING FORECAST PERIOD

#### 5.2.1 DRIVERS

5.2.1.1 Rising demand for self-service in banking and financial services

5.2.1.2 Enhanced customer services offered by bank kiosks

FIGURE 18 PREFERRED METHOD OF COMMUNICATION WITH BANKS BY VARIOUS AGE GROUPS IN US

5.2.1.3 Reduction in overall operational costs

FIGURE 19 IMPACT ANALYSIS: DRIVERS

#### 5.2.2 RESTRAINTS

5.2.2.1 Increasing use of mobile devices for banking services

5.2.2.2 High installation costs and need for regular maintenance

5.2.2.3 Increasing incidents of cybercrimes

FIGURE 20 IMPACT ANALYSIS: RESTRAINTS

#### 5.2.3 OPPORTUNITIES

5.2.3.1 Introduction of NFC-based contactless payments in banking sector in APAC region

5.2.3.2 Increasing investments by companies in Asia Pacific

FIGURE 21 IMPACT ANALYSIS: OPPORTUNITIES

#### 5.2.4 CHALLENGES

5.2.4.1 Controlling cybersecurity threats

5.2.4.2 Continuously growing demand for improved technology

FIGURE 22 IMPACT ANALYSIS: CHALLENGES

### 5.3 VALUE CHAIN ANALYSIS

FIGURE 23 VALUE CHAIN ANALYSIS: MAJOR VALUE IS ADDED IN ASSEMBLY & MANUFACTURING, SOFTWARE PROVIDERS, TECHNOLOGY PROVIDERS, AND SYSTEM INTEGRATORS PHASES

### 5.4 REGULATORY LANDSCAPE

### 5.5 PORTER'S FIVE FORCES ANALYSIS

FIGURE 24 BANK KIOSK MARKET: PORTER'S FIVE FORCES ANALYSIS

TABLE 1 THREAT OF SUBSTITUTES LIKELY TO HAVE LOW IMPACT ON OVERALL MARKET

5.5.1 INTENSITY OF COMPETITIVE RIVALRY

5.5.2 THREAT OF SUBSTITUTES

5.5.3 BARGAINING POWER OF BUYERS

5.5.4 BARGAINING POWER OF SUPPLIERS

5.5.5 THREAT OF NEW ENTRANTS

5.6 ECOSYSTEM ANALYSIS

TABLE 2 BANK KIOSK MARKET: ECOSYSTEM

FIGURE 25 KEY MARKETS RELATED TO BANK KIOSK ECOSYSTEM

5.7 TECHNOLOGY ANALYSIS

5.7.1 FACIAL RECOGNITION

5.7.2 DIGITAL AVATARS

5.8 CASE STUDIES

5.8.1 BRANCH PROCESSES ARE TRANSFORMED THROUGH TELLER CASH RECYCLING

5.8.2 SKIMMING PROTECTION SOLUTION ELIMINATES CARD SKIMMING LOSSES

5.8.3 SAUDI INVESTMENT BANK IMPROVES ORIGINATION BY CREATING FUTURISTIC BRANCH

5.8.4 BANK ALFALAH DEPLOYS SELF-SERVICE CASH DEPOSIT SOLUTION

5.8.5 BANQUE POPULAIRE INSTALLED SMART SAFES IN ITS BRANCHES

FIGURE 26 TRENDS IMPACTING BUSINESSES OF CUSTOMERS

5.9 PATENTS ANALYSIS

TABLE 3 PATENTS RELATED TO BANK KIOSK MARKET

5.10 AVERAGE SELLING PRICE (ASP) TREND

TABLE 4 ASP OF DIFFERENT TYPES OF BANK KIOSKS, 2020

FIGURE 27 TREND OF AVERAGE SELLING PRICES FOR DIFFERENT TYPES OF BANK KIOSKS

5.11 TRADE ANALYSIS

FIGURE 28 IMPORTS DATA FOR PARTS OF AUTOMATIC GOODS-VENDING MACHINES, INCL. MONEY CHANGING MACHINES, N.E.S., BY COUNTRY, 2016–2020 (USD THOUSAND)

FIGURE 29 EXPORTS DATA FOR PARTS OF AUTOMATIC GOODS-VENDING MACHINES, INCL. MONEY CHANGING MACHINES, N.E.S., BY COUNTRY, 2016–2020 (USD THOUSAND)

## **6 BANK KIOSK MARKET, BY TYPE**

6.1 INTRODUCTION

FIGURE 30 BANK KIOSK MARKET: BY TYPE



## FIGURE 31 MULTI-FUNCTION KIOSK SEGMENT TO DOMINATE BANK KIOSK MARKET DURING FORECAST PERIOD

TABLE 5 BANK KIOSK MARKET, BY TYPE, 2017–2020 (USD MILLION)

TABLE 6 BANK KIOSK MARKET, BY TYPE, 2021–2026 (USD MILLION)

TABLE 7 BANK KIOSK MARKET, BY TYPE, 2017–2020 (THOUSAND UNITS)

TABLE 8 BANK KIOSK MARKET, BY TYPE, 2021–2026 (THOUSAND UNITS)

### 6.2 SINGLE-FUNCTION KIOSK

#### FIGURE 32 CATEGORIES OF SINGLE-FUNCTION KIOSKS

TABLE 9 SINGLE-FUNCTION KIOSK MARKET, BY OFFERING, 2017–2020 (USD THOUSAND)

TABLE 10 SINGLE-FUNCTION KIOSK MARKET, BY OFFERING, 2021–2026 (USD THOUSAND)

TABLE 11 SINGLE-FUNCTION KIOSK MARKET, BY REGION, 2017–2020 (USD THOUSAND)

TABLE 12 SINGLE-FUNCTION KIOSK MARKET, BY REGION, 2021–2026 (USD THOUSAND)

TABLE 13 SINGLE-FUNCTION KIOSK MARKET IN AMERICAS, BY REGION, 2017–2020 (USD THOUSAND)

TABLE 14 SINGLE-FUNCTION KIOSK MARKET IN AMERICAS, BY REGION, 2021–2026 (USD THOUSAND)

TABLE 15 SINGLE-FUNCTION KIOSK MARKET IN EUROPE, BY REGION, 2017–2020 (USD THOUSAND)

TABLE 16 SINGLE-FUNCTION KIOSK MARKET IN EUROPE, BY REGION, 2021–2026 (USD THOUSAND)

#### 6.2.1 BILL PAYMENT KIOSK

6.2.1.1 Bill payment kiosks allow on-demand business transactions

#### 6.2.2 CHECK DEPOSIT KIOSK

6.2.2.1 Check deposit kiosks enable automatic check collection and receipt printing

#### 6.2.3 CARD DISPENSER

6.2.3.1 Card dispensers are essential to card-based transactions in self-service kiosks

#### 6.2.4 PASSBOOK PRINTER

6.2.4.1 Passbook printers are used to print account statement or passbooks

### 6.3 MULTI-FUNCTION KIOSK

6.3.1 INCREASING CONSUMER ACCEPTANCE AND GROWING USE ACROSS NUMEROUS APPLICATIONS IN BANKING SECTOR TO DRIVE DEMAND FOR MULTI-FUNCTION KIOSKS

TABLE 17 MULTI-FUNCTION KIOSK MARKET, BY OFFERING, 2017–2020 (USD MILLION)



TABLE 18 MULTI-FUNCTION KIOSK MARKET, BY OFFERING, 2021–2026 (USD MILLION)

TABLE 19 MULTI-FUNCTION KIOSK MARKET, BY REGION, 2017–2020 (USD MILLION)

TABLE 20 MULTI-FUNCTION KIOSK MARKET, BY REGION, 2021–2026 (USD MILLION)

TABLE 21 MULTI-FUNCTION KIOSK MARKET IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 22 MULTI-FUNCTION KIOSK MARKET IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

TABLE 23 MULTI-FUNCTION KIOSK MARKET IN EUROPE, BY REGION, 2017–2020 (USD MILLION)

TABLE 24 MULTI-FUNCTION KIOSK MARKET IN EUROPE, BY REGION, 2021–2026 (USD MILLION)

#### 6.4 VIRTUAL/VIDEO TELLER MACHINE

6.4.1 VIRTUAL/VIDEO TELLER MACHINES OFFER REMOTE ASSISTANCE FOR COMPLEX BANKING TRANSACTIONS

TABLE 25 VIRTUAL/VIDEO TELLER MACHINE MARKET, BY OFFERING, 2017–2020 (USD MILLION)

TABLE 26 VIRTUAL/VIDEO TELLER MACHINE MARKET, BY OFFERING, 2021–2026 (USD MILLION)

TABLE 27 VIRTUAL/VIDEO TELLER MACHINE MARKET, BY REGION, 2017–2020 (USD MILLION)

TABLE 28 VIRTUAL/VIDEO TELLER MACHINE MARKET, BY REGION, 2021–2026 (USD MILLION)

TABLE 29 VIRTUAL/VIDEO TELLER MACHINE MARKET IN AMERICAS, BY REGION, 2017–2020 (USD THOUSAND)

TABLE 30 VIRTUAL/VIDEO TELLER MACHINE MARKET IN AMERICAS, BY REGION, 2021–2026 (USD THOUSAND)

TABLE 31 VIRTUAL/VIDEO TELLER MACHINE MARKET IN EUROPE, BY REGION, 2017–2020 (USD THOUSAND)

TABLE 32 VIRTUAL/VIDEO TELLER MACHINE MARKET IN EUROPE, BY REGION, 2021–2026 (USD THOUSAND)

## 7 BANK KIOSK MARKET, BY OFFERING

### 7.1 INTRODUCTION

FIGURE 33 BANK KIOSK MARKET: BY OFFERING

FIGURE 34 SOFTWARE SEGMENT TO GROW AT HIGHEST CAGR IN BANK KIOSK

## MARKET DURING FORECAST PERIOD

TABLE 33 BANK KIOSK MARKET, BY OFFERING, 2017–2020 (USD MILLION)

TABLE 34 BANK KIOSK MARKET, BY OFFERING, 2021–2026 (USD MILLION)

### 7.2 HARDWARE

TABLE 35 BANK KIOSK MARKET FOR HARDWARE, BY COMPONENT, 2017–2020 (USD MILLION)

TABLE 36 BANK KIOSK MARKET FOR HARDWARE, BY COMPONENT, 2021–2026 (USD MILLION)

TABLE 37 BANK KIOSK MARKET FOR HARDWARE, BY TYPE, 2017–2020 (USD MILLION)

TABLE 38 BANK KIOSK MARKET FOR HARDWARE, BY TYPE, 2021–2026 (USD MILLION)

TABLE 39 BANK KIOSK MARKET FOR HARDWARE, BY REGION, 2017–2020 (USD MILLION)

TABLE 40 BANK KIOSK MARKET FOR HARDWARE, BY REGION, 2021–2026 (USD MILLION)

TABLE 41 BANK KIOSK MARKET FOR HARDWARE IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 42 BANK KIOSK MARKET FOR HARDWARE IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

#### 7.2.1 CARD READERS

7.2.1.1 Card readers decode information in credit and debit card microchips

#### 7.2.2 CARD DISPENSING MACHINES

7.2.2.1 Card dispensing machines are used for card vending applications in various self-service industries

#### 7.2.3 PRINTERS

7.2.3.1 Printers are used to print account statement on passbooks

#### 7.2.4 TOUCHSCREENS

7.2.4.1 Touchscreens play vital role in bank kiosks

#### 7.2.5 KEYBOARDS

7.2.5.1 Keyboards are used for entering data pertaining to banking transactions

#### 7.2.6 BARCODE READERS AND SCANNERS

7.2.6.1 Barcode readers and scanners scan encrypted code to get information

### 7.3 SOFTWARE

TABLE 43 BANK KIOSK MARKET FOR SOFTWARE, BY TYPE, 2017–2020 (USD MILLION)

TABLE 44 BANK KIOSK MARKET FOR SOFTWARE, BY TYPE, 2021–2026 (USD MILLION)

TABLE 45 BANK KIOSK MARKET FOR SOFTWARE, BY REGION, 2017–2020 (USD MILLION)

MILLION)

TABLE 46 BANK KIOSK MARKET FOR SOFTWARE, BY REGION, 2021–2026 (USD MILLION)

TABLE 47 BANK KIOSK MARKET FOR SOFTWARE IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 48 BANK KIOSK MARKET FOR SOFTWARE IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

#### 7.3.1 REMOTE DEVICE MANAGEMENT

7.3.1.1 Remote device management software enables remote changes in kiosk functions and operations

#### 7.3.2 USAGE ANALYTICS SOFTWARE

7.3.2.1 Usage analytics software determine current usage rate and insights

#### 7.3.3 CONTENT MANAGEMENT SOFTWARE

7.3.3.1 Content management software enable digital content management across an organization

#### 7.3.4 APPLICATION DEVELOPMENT PLATFORM

7.3.4.1 Application development platform delivers licensable code modules for bill payment transaction requirements

#### 7.3.5 MULTIVENDOR SOFTWARE

7.3.5.1 Multivendor software offers individual administration area for real-time information about business

### 7.4 SERVICES

7.4.1 SERVICES INCLUDE PLANNING, DEPLOYMENT, INSTALLATION, TRAINING, MAINTENANCE, UPGRADE, AND TECHNICAL SUPPORT

TABLE 49 BANK KIOSK MARKET FOR SERVICES, BY TYPE, 2017–2020 (USD MILLION)

TABLE 50 BANK KIOSK MARKET FOR SERVICES, BY TYPE, 2021–2026 (USD MILLION)

TABLE 51 BANK KIOSK MARKET FOR SERVICES, BY REGION, 2017–2020 (USD MILLION)

TABLE 52 BANK KIOSK MARKET FOR SERVICES, BY REGION, 2021–2026 (USD MILLION)

TABLE 53 BANK KIOSK MARKET FOR SERVICES IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 54 BANK KIOSK MARKET FOR SERVICES IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

## 8 BANK KIOSK MARKET, BY LOCATION

## 8.1 INTRODUCTION

FIGURE 35 BANK KIOSK MARKET: BY LOCATION

FIGURE 36 INDOOR SEGMENT TO HOLD LARGER SHARE OF BANK KIOSK MARKET IN 2021

TABLE 55 BANK KIOSK MARKET, BY LOCATION, 2017–2020 (USD MILLION)

TABLE 56 BANK KIOSK MARKET, BY LOCATION, 2021–2026 (USD MILLION)

## 8.2 INDOOR

8.2.1 INDOOR KIOSKS OFFER VIABLE ALTERNATIVE IN CLOSED ENVIRONMENTS

## 8.3 OUTDOOR

8.3.1 OUTDOOR KIOSKS SHOULD PROVIDE DURABILITY TO SURVIVE AND FUNCTION IN VARYING ENVIRONMENTAL CONDITIONS

# 9 BANK KIOSK MARKET, BY DISTRIBUTION

## 9.1 INTRODUCTION

FIGURE 37 BANK KIOSK MARKET: BY DISTRIBUTION

FIGURE 38 BANK KIOSK MARKET FOR URBAN DISTRIBUTION TO REGISTER HIGHEST CAGR DURING FORECAST PERIOD

TABLE 57 BANK KIOSK MARKET, BY DISTRIBUTION, 2017–2020 (USD MILLION)

TABLE 58 BANK KIOSK MARKET, BY DISTRIBUTION, 2021–2026 (USD MILLION)

## 9.2 RURAL

9.2.1 RURAL SEGMENT HAS POTENTIAL FOR FURTHER PENETRATION OF BANK KIOSKS

TABLE 59 BANK KIOSK MARKET FOR RURAL DISTRIBUTION, BY REGION, 2017–2020 (USD MILLION)

TABLE 60 BANK KIOSK MARKET FOR RURAL DISTRIBUTION, BY REGION, 2021–2026 (USD MILLION)

TABLE 61 BANK KIOSK MARKET FOR RURAL DISTRIBUTION IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 62 BANK KIOSK MARKET FOR RURAL DISTRIBUTION IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

## 9.3 SEMI-URBAN

9.3.1 GOVERNMENT INITIATIVES GOING TO BOOST DIGITAL PAYMENTS AND INCREASE ACCESS TO FINANCIAL SERVICES DRIVE WOULD DEMAND IN SEMI-URBAN AREAS

TABLE 63 BANK KIOSK MARKET FOR SEMI-URBAN DISTRIBUTION, BY REGION, 2017–2020 (USD MILLION)

TABLE 64 BANK KIOSK MARKET FOR SEMI-URBAN DISTRIBUTION, BY REGION,

2021–2026 (USD MILLION)

TABLE 65 BANK KIOSK MARKET FOR SEMI-URBAN DISTRIBUTION IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 66 BANK KIOSK MARKET FOR SEMI-URBAN DISTRIBUTION IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

#### 9.4 URBAN

9.4.1 URBAN DISTRIBUTION TO REGISTER HIGHEST GROWTH RATE DURING FORECAST PERIOD

TABLE 67 BANK KIOSK MARKET FOR URBAN DISTRIBUTION, BY REGION, 2017–2020 (USD MILLION)

TABLE 68 BANK KIOSK MARKET FOR URBAN DISTRIBUTION, BY REGION, 2021–2026 (USD MILLION)

TABLE 69 BANK KIOSK MARKET FOR URBAN DISTRIBUTION IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 70 BANK KIOSK MARKET FOR URBAN DISTRIBUTION IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

#### 9.5 METROPOLITAN

9.5.1 METROPOLITAN DISTRIBUTION TO HAVE HIGH ADOPTION OF BANK KIOSKS DUE TO MORE EDUCATED AND TECH-SAVVY DEMOGRAPHY

TABLE 71 BANK KIOSK MARKET FOR METROPOLITAN DISTRIBUTION, BY REGION, 2017–2020 (USD MILLION)

TABLE 72 BANK KIOSK MARKET FOR METROPOLITAN DISTRIBUTION, BY REGION, 2021–2026 (USD MILLION)

TABLE 73 BANK KIOSK MARKET FOR METROPOLITAN DISTRIBUTION IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 74 BANK KIOSK MARKET FOR METROPOLITAN DISTRIBUTION IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

## 10 GEOGRAPHICAL ANALYSIS

### 10.1 INTRODUCTION

FIGURE 39 BANK KIOSK MARKET: BY GEOGRAPHY

TABLE 75 BANK KIOSK MARKET, BY REGION, 2017–2020 (USD MILLION)

TABLE 76 BANK KIOSK MARKET, BY REGION, 2021–2026 (USD MILLION)

### 10.2 AMERICAS

FIGURE 40 SEGMENTATION OF BANK KIOSK MARKET IN AMERICAS

FIGURE 41 SNAPSHOT OF BANK KIOSK MARKET IN AMERICAS

TABLE 77 BANK KIOSK MARKET IN AMERICAS, BY REGION, 2017–2020 (USD MILLION)

TABLE 78 BANK KIOSK MARKET IN AMERICAS, BY REGION, 2021–2026 (USD MILLION)

TABLE 79 BANK KIOSK MARKET IN AMERICAS, BY DISTRIBUTION, 2017–2020 (USD MILLION)

TABLE 80 BANK KIOSK MARKET IN AMERICAS, BY DISTRIBUTION, 2021–2026 (USD MILLION)

TABLE 81 BANK KIOSK MARKET IN AMERICAS, BY TYPE, 2017–2020 (USD MILLION)

TABLE 82 BANK KIOSK MARKET IN AMERICAS, BY TYPE, 2021–2026 (USD MILLION)

#### 10.2.1 IMPACT OF COVID-19 ON BANK KIOSK MARKET IN AMERICAS

FIGURE 42 BANK KIOSK MARKET IN AMERICAS: ANALYSIS OF PRE- AND POST-COVID-19 SCENARIOS

#### 10.2.2 NORTH AMERICA

TABLE 83 BANK KIOSK MARKET IN NORTH AMERICA, BY COUNTRY, 2017–2020 (USD MILLION)

TABLE 84 BANK KIOSK MARKET IN NORTH AMERICA, BY COUNTRY, 2021–2026 (USD MILLION)

TABLE 85 BANK KIOSK MARKET IN NORTH AMERICA, BY DISTRIBUTION, 2017–2020 (USD MILLION)

TABLE 86 BANK KIOSK MARKET IN NORTH AMERICA, BY DISTRIBUTION, 2021–2026 (USD MILLION)

TABLE 87 BANK KIOSK MARKET IN NORTH AMERICA, BY TYPE, 2017–2020 (USD THOUSAND)

TABLE 88 BANK KIOSK MARKET IN NORTH AMERICA, BY TYPE, 2021–2026 (USD THOUSAND)

##### 10.2.2.1 US

10.2.2.1.1 Advancement in the bank kiosk technology widens application areas of interactive kiosk across various verticals

##### 10.2.2.2 Canada

10.2.2.2.1 Adoption of EMV standards helps reduce card cloning frauds

##### 10.2.2.3 Rest of North America

#### 10.2.3 LATIN AMERICA

TABLE 89 BANK KIOSK MARKET IN LATIN AMERICA, BY COUNTRY, 2017–2020 (USD MILLION)

TABLE 90 BANK KIOSK MARKET IN LATIN AMERICA, BY COUNTRY, 2021–2026 (USD MILLION)

TABLE 91 BANK KIOSK MARKET IN LATIN AMERICA, BY DISTRIBUTION, 2017–2020 (USD MILLION)

TABLE 92 BANK KIOSK MARKET IN LATIN AMERICA, BY DISTRIBUTION,  
2021–2026 (USD MILLION)

TABLE 93 BANK KIOSK MARKET IN LATIN AMERICA, BY TYPE, 2017–2020 (USD  
THOUSAND)

TABLE 94 BANK KIOSK MARKET IN LATIN AMERICA, BY TYPE, 2021–2026 (USD  
THOUSAND)

#### 10.2.3.1 Brazil

10.2.3.1.1 Check payment transactions are considered to be more legal and secure  
across Brazil

#### 10.2.3.2 Rest of Latin America

### 10.3 EUROPE

FIGURE 43 SEGMENTATION OF BANK KIOSK MARKET IN EUROPE

FIGURE 44 SNAPSHOT OF BANK KIOSK MARKET IN EUROPE

TABLE 95 BANK KIOSK MARKET IN EUROPE, BY REGION, 2017–2020 (USD  
MILLION)

TABLE 96 BANK KIOSK MARKET IN EUROPE, BY REGION, 2021–2026 (USD  
MILLION)

TABLE 97 BANK KIOSK MARKET IN EUROPE, BY DISTRIBUTION, 2017–2020 (USD  
MILLION)

TABLE 98 BANK KIOSK MARKET IN EUROPE, BY DISTRIBUTION, 2021–2026 (USD  
MILLION)

TABLE 99 BANK KIOSK MARKET IN EUROPE, BY TYPE, 2017–2020 (USD MILLION)

TABLE 100 BANK KIOSK MARKET IN EUROPE, BY TYPE, 2021–2026 (USD  
MILLION)

#### 10.3.1 IMPACT OF COVID-19 ON BANK KIOSK MARKET IN EUROPE

FIGURE 45 BANK KIOSK MARKET IN EUROPE: ANALYSIS OF PRE- AND  
POST-COVID-19 SCENARIOS

#### 10.3.2 WESTERN EUROPE

TABLE 101 BANK KIOSK MARKET IN WESTERN EUROPE, BY COUNTRY,  
2017–2020 (USD MILLION)

TABLE 102 BANK KIOSK MARKET IN WESTERN EUROPE, BY COUNTRY,  
2021–2026 (USD MILLION)

TABLE 103 BANK KIOSK MARKET IN WESTERN EUROPE, BY TYPE, 2017–2020  
(USD THOUSAND)

TABLE 104 BANK KIOSK MARKET IN WESTERN EUROPE, BY TYPE, 2021–2026  
(USD THOUSAND)

#### 10.3.2.1 Germany

10.3.2.1.1 Electronic banking offers an independent platform for banks

#### 10.3.2.2 UK



10.3.2.2.1 Contactless payments are considered more reliable for transactions across UK

10.3.2.3 Italy

10.3.2.3.1 Standardization of global transactions business has improved banking infrastructure and ecosystem in Italy

10.3.2.4 France

10.3.2.4.1 Digital revolution in France has led to development of Paylib service

10.3.2.5 Rest of Western Europe

10.3.3 EASTERN EUROPE

TABLE 105 BANK KIOSK MARKET IN EASTERN EUROPE, BY COUNTRY, 2017–2020 (USD THOUSAND)

TABLE 106 BANK KIOSK MARKET IN EASTERN EUROPE, BY COUNTRY, 2021–2026 (USD THOUSAND)

TABLE 107 BANK KIOSK MARKET IN EASTERN EUROPE, BY TYPE, 2017–2020 (USD THOUSAND)

TABLE 108 BANK KIOSK MARKET IN EASTERN EUROPE, BY TYPE, 2021–2026 (USD THOUSAND)

10.3.3.1 Russia

10.3.3.1.1 Implementation of cash change function allows customers to pay for specific services

10.3.3.2 Rest of Eastern Europe

10.3.4 REST OF EUROPE

TABLE 109 BANK KIOSK MARKET IN REST OF EUROPE, BY TYPE, 2017–2020 (USD THOUSAND)

TABLE 110 BANK KIOSK MARKET IN REST OF EUROPE, BY TYPE, 2021–2026 (USD THOUSAND)

10.4 APAC

FIGURE 46 SEGMENTATION OF BANK KIOSK MARKET IN APAC

FIGURE 47 SNAPSHOT OF BANK KIOSK MARKET IN APAC

TABLE 111 BANK KIOSK MARKET IN APAC, BY COUNTRY, 2017–2020 (USD MILLION)

TABLE 112 BANK KIOSK MARKET IN APAC, BY COUNTRY, 2021–2026 (USD MILLION)

TABLE 113 BANK KIOSK MARKET IN APAC, BY DISTRIBUTION, 2017–2020 (USD MILLION)

TABLE 114 BANK KIOSK MARKET IN APAC, BY DISTRIBUTION, 2021–2026 (USD MILLION)

TABLE 115 BANK KIOSK MARKET IN APAC, BY TYPE, 2017–2020 (USD MILLION)

TABLE 116 BANK KIOSK MARKET IN APAC, BY TYPE, 2021–2026 (USD MILLION)

#### 10.4.1 IMPACT OF COVID-19 ON BANK KIOSK MARKET IN APAC

### FIGURE 48 BANK KIOSK MARKET IN APAC: ANALYSIS OF PRE- AND POST-COVID-19 SCENARIOS

#### 10.4.2 INDIA

10.4.2.1 Customer-centric touchpoints enable gains in operational efficiency of financial Institutions

#### 10.4.3 CHINA

10.4.3.1 Demand for digital solutions in banking leads to rapid expansion of bank kiosk market

#### 10.4.4 JAPAN

10.4.4.1 Implementation of fintech to revamp banking infrastructure is expected to boost demand for bank kiosks

#### 10.4.5 SOUTH KOREA

10.4.5.1 Cost-effective banking services to reach unbanked population drive South Korean bank kiosk market

#### 10.4.6 AUSTRALIA

10.4.6.1 Government supports financial innovation by adopting fintech

#### 10.4.7 REST OF APAC

### 10.5 ROW

#### FIGURE 49 SEGMENTATION OF BANK KIOSK MARKET IN REST OF THE WORLD

TABLE 117 BANK KIOSK MARKET IN ROW, BY REGION, 2017–2020 (USD MILLION)

TABLE 118 BANK KIOSK MARKET IN ROW, BY REGION, 2021–2026 (USD MILLION)

TABLE 119 BANK KIOSK MARKET IN ROW, BY DISTRIBUTION, 2017–2020 (USD THOUSAND)

TABLE 120 BANK KIOSK MARKET IN ROW, BY DISTRIBUTION, 2021–2026 (USD THOUSAND)

TABLE 121 BANK KIOSK MARKET IN ROW, BY TYPE, 2017–2020 (USD THOUSAND)

TABLE 122 BANK KIOSK MARKET IN ROW, BY TYPE, 2021–2026 (USD THOUSAND)

#### 10.5.1 IMPACT OF COVID-19 ON BANK KIOSK MARKET IN ROW

### FIGURE 50 BANK KIOSK MARKET IN ROW: ANALYSIS OF PRE- AND POST-COVID-19 SCENARIOS

#### 10.5.2 MIDDLE EAST

10.5.2.1 Launch of video teller technology in interactive kiosks helps provide additional banking services to customers across Middle East

#### 10.5.3 AFRICA

10.5.3.1 Single-function kiosks are being adopted more than multi-function kiosks in Africa

## 11 COMPETITIVE LANDSCAPE

### 11.1 INTRODUCTION

### 11.2 KEY PLAYER STRATEGIES/RIGHT TO WIN

#### 11.2.1 OVERVIEW OF STRATEGIES ADOPTED BY KEY PLAYERS IN BANK KIOSK MARKET

### 11.3 REVENUE ANALYSIS

#### FIGURE 51 5-YEAR REVENUE ANALYSIS OF TOP PLAYERS IN BANK KIOSK MARKET, 2016–2020

### 11.4 MARKET SHARE ANALYSIS

#### FIGURE 52 MARKET SHARE ANALYSIS OF KEY PLAYERS IN BANK KIOSK MARKET IN 2020

#### TABLE 123 BANK KIOSK MARKET: DEGREE OF COMPETITION

#### TABLE 124 BANK KIOSK MARKET: RANKING ANALYSIS

### 11.5 COMPANY EVALUATION QUADRANT, 2020

#### 11.5.1 STAR

#### 11.5.2 EMERGING LEADER

#### 11.5.3 PERVASIVE

#### 11.5.4 PARTICIPANT

#### FIGURE 53 BANK KIOSK MARKET (GLOBAL) COMPANY EVALUATION QUADRANT, 2020

### 11.6 BANK KIOSK MARKET: COMPANY FOOTPRINT

#### 11.6.1 COMPANY FOOTPRINT, BY OFFERING

#### 11.6.2 COMPANY FOOTPRINT, BY REGION

#### 11.6.3 COMPANY PRODUCT FOOTPRINT

### 11.7 STARTUP/SME EVALUATION QUADRANT, 2020

#### 11.7.1 PROGRESSIVE COMPANY

#### 11.7.2 RESPONSIVE COMPANY

#### 11.7.3 DYNAMIC COMPANY

#### 11.7.4 STARTING BLOCK

#### FIGURE 54 BANK KIOSK MARKET (GLOBAL) STARTUP/SME EVALUATION QUADRANT, 2020

### 11.8 COMPETITIVE SITUATIONS AND TRENDS

#### 11.8.1 NEW PRODUCT LAUNCHES/DEVELOPMENTS

#### TABLE 125 BANK KIOSK MARKET: NEW PRODUCT LAUNCHES/DEVELOPMENTS, 2019–2021

#### 11.8.2 DEALS

#### TABLE 126 BANK KIOSK MARKET: DEALS, 2019–2021

## 12 COMPANY PROFILES

(Business Overview, Products/solutions/services offered, Recent Developments, and MnM View (Key strengths/Right to Win, Strategic Choices Made, and Weaknesses and Competitive Threats))\*

### 12.1 INTRODUCTION

### 12.2 KEY PLAYERS

#### 12.2.1 NCR CORPORATION

TABLE 127 NCR CORPORATION: BUSINESS OVERVIEW

FIGURE 55 NCR CORPORATION: COMPANY SNAPSHOT

TABLE 128 NCR CORPORATION: PRODUCT LAUNCHES

TABLE 129 NCR CORPORATION: DEALS

#### 12.2.2 DIEBOLD NIXDORF

TABLE 130 DIEBOLD NIXDORF: BUSINESS OVERVIEW

FIGURE 56 DIEBOLD NIXDORF: COMPANY SNAPSHOT

TABLE 131 DIEBOLD NIXDORF: DEALS

#### 12.2.3 GLORY LIMITED

TABLE 132 GLORY LIMITED: BUSINESS OVERVIEW

FIGURE 57 GLORY LIMITED: COMPANY SNAPSHOT

TABLE 133 GLORY LIMITED: DEALS

#### 12.2.4 GRGBANKING

TABLE 134 GRGBANKING: BUSINESS OVERVIEW

FIGURE 58 GRGBANKING: COMPANY SNAPSHOT

TABLE 135 GRGBANKING: PRODUCT LAUNCHES

TABLE 136 GRGBANKING: DEALS

#### 12.2.5 KAL ATM SOFTWARE GMBH

TABLE 137 KAL ATM SOFTWARE GMBH: BUSINESS OVERVIEW

TABLE 138 KAL ATM SOFTWARE GMBH: PRODUCT LAUNCHES

TABLE 139 KAL ATM SOFTWARE GMBH: DEALS

#### 12.2.6 OKI ELECTRIC INDUSTRY CO., LTD.

TABLE 140 OKI ELECTRIC INDUSTRY CO., LTD.: BUSINESS OVERVIEW

FIGURE 59 OKI ELECTRIC INDUSTRY CO., LTD.: COMPANY SNAPSHOT

TABLE 141 OKI ELECTRIC INDUSTRY CO., LTD.: DEALS

#### 12.2.7 AURIGA SPA

TABLE 142 AURIGA SPA: BUSINESS OVERVIEW

TABLE 143 AURIGA SPA: PRODUCT LAUNCHES

TABLE 144 AURIGA SPA: DEALS

#### 12.2.8 HITACHI-OMRON TERMINAL SOLUTIONS, CORP.

TABLE 145 HITACHI-OMRON TERMINAL SOLUTIONS, CORP.: BUSINESS OVERVIEW

TABLE 146 HITACHI-OMRON TERMINAL SOLUTIONS, CORP.: DEALS

12.2.9 CISCO SYSTEMS, INC.

TABLE 147 CISCO SYSTEMS, INC.: BUSINESS OVERVIEW

FIGURE 60 CISCO SYSTEMS, INC.: COMPANY SNAPSHOT

TABLE 148 CISCO SYSTEMS, INC.: DEALS

12.2.10 STAR MICRONICS CO., LTD.

TABLE 149 STAR MICRONICS CO., LTD.: BUSINESS OVERVIEW

FIGURE 61 STAR MICRONICS CO., LTD.: COMPANY SNAPSHOT

TABLE 150 STAR MICRONICS CO., LTD.: PRODUCT LAUNCHES

12.3 OTHER PLAYERS

12.3.1 AURIONPRO SOLUTION LIMITED

12.3.2 SHENZHEN SUI-YI TOUCH COMPUTER CO., LTD.

12.3.3 OLICOM

12.3.4 IAGONA

12.3.5 HYOSUNG TNS INC.

12.3.6 GENMEGA INC.

12.3.7 AXIOMTEK CO., LTD.

12.3.8 EMERICO LIMITED

12.3.9 SHENZHEN YIHUA SMART EQUIPMENT TECHNOLOGY CO., LTD.

12.3.10 PHOENIX MICROSYSTEMS

12.3.11 WAVETEC

12.3.12 VERIPARK

12.3.13 PRINTEC GROUP

12.3.14 AGS TRANSACT TECHNOLOGIES LTD.

12.3.15 PARTTEAM & OEMKIOSKS

\*Details on Business Overview, Products/solutions/services offered, Recent Developments, and MnM View (Key strengths/Right to Win, Strategic Choices Made, and Weaknesses and Competitive Threats) might not be captured in case of unlisted companies.

## 13 APPENDIX

13.1 DISCUSSION GUIDE

13.2 KNOWLEDGE STORE: MARKETSandMARKETS' SUBSCRIPTION PORTAL

13.3 AVAILABLE CUSTOMIZATIONS

13.4 RELATED REPORTS

13.5 AUTHOR DETAILS

## I would like to order

Product name: Bank Kiosk Market with COVID-19 Impact Analysis, by Type (Single-function Kiosk, Multi-function Kiosk, Virtual/Video Teller Machine), Location (Indoor, Outdoor), Offering, Distribution, and Geography - Global Forecast to 2026

Product link: <https://marketpublishers.com/r/B4913DE2670EN.html>

Price: US\$ 4,950.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/B4913DE2670EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below

and fax the completed form to +44 20 7900 3970