

# South Africa IT Services - Market Summary, Competitive Analysis and Forecast, 2017-2026

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# Abstracts

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#### SUMMARY

IT Services in South Africa industry profile provides top-line qualitative and quantitative summary information including: market share, market size (value 2017-21, and forecast to 2026). The profile also contains descriptions of the leading players including key financial metrics and analysis of competitive pressures within the market.

### **KEY HIGHLIGHTS**

The IT services industry is valued as the combination of the business process outsourcing (BPO) services market, the application services market and the infrastructure services market. Values include revenues generated from (a) signed deals that remain under contract and (b) new contracts signed within that particular calendar year.

The South African IT services industry had total revenues of \$18.9bn in 2021, representing a compound annual growth rate (CAGR) of 9.7% between 2016 and 2021.

The infrastructure services segment was the industry's most lucrative in 2021, with total revenues of \$10.8bn, equivalent to 57.3% of the industry's overall value.



Growth in the South African market has been driven by increased adoption of digital IT services along with the increased prevalence of IT infrastructure in the region.

#### SCOPE

Save time carrying out entry-level research by identifying the size, growth, major segments, and leading players in the it services market in South Africa

Use the Five Forces analysis to determine the competitive intensity and therefore attractiveness of the it services market in South Africa

Leading company profiles reveal details of key it services market players' global operations and financial performance

Add weight to presentations and pitches by understanding the future growth prospects of the South Africa it services market with five year forecasts

#### **REASONS TO BUY**

What was the size of the South Africa it services market by value in 2021?

What will be the size of the South Africa it services market in 2026?

What factors are affecting the strength of competition in the South Africa it services market?

How has the market performed over the last five years?

Who are the top competitiors in South Africa's it services market?



# Contents

#### **1 EXECUTIVE SUMMARY**

- 1.1. Market value
- 1.2. Market value forecast
- 1.3. Category segmentation
- 1.4. Geography segmentation
- 1.5. Market rivalry
- 1.6. Competitive Landscape

#### **2 MARKET OVERVIEW**

- 2.1. Market definition
- 2.2. Market analysis

#### **3 MARKET DATA**

3.1. Market value

#### **4 MARKET SEGMENTATION**

- 4.1. Category segmentation
- 4.2. Geography segmentation

#### **5 MARKET OUTLOOK**

5.1. Market value forecast

#### 6 FIVE FORCES ANALYSIS

- 6.1. Summary
- 6.2. Buyer power
- 6.3. Supplier power
- 6.4. New entrants
- 6.5. Threat of substitutes
- 6.6. Degree of rivalry

### 7 COMPETITIVE LANDSCAPE

South Africa IT Services - Market Summary, Competitive Analysis and Forecast, 2017-2026



- 7.1. Who are the leading players?
- 7.2. What strategies do the leading players follow?
- 7.3. What strategies do the leading players follow? (continued)
- 7.4. What has been the recent MandA activity?
- 7.5. How has the COVID-19 pandemic impacted leading players?
- 7.6. What are the recent developments in the market?

#### **8 COMPANY PROFILES**

- 8.1. International Business Machines Corporation
- 8.2. Accenture plc
- 8.3. Capgemini SE
- 8.4. Hewlett Packard Enterprise Company

#### 9 MACROECONOMIC INDICATORS

9.1. Country data

#### **10 APPENDIX**

- 10.1. Methodology
- 10.2. Industry associations
- 10.3. Related MarketLine research
- 10.4. About MarketLine



# **List Of Tables**

#### LIST OF TABLES

Table 1: South Africa IT services industry value: \$ billion, 2017–21

Table 2: South Africa IT services industry category segmentation: % share, by value, 2017–2021

- Table 3: South Africa IT services industry category segmentation: \$ billion, 2017-2021
- Table 4: South Africa IT services industry geography segmentation: \$ billion, 2021
- Table 5: South Africa IT services industry value forecast: \$ billion, 2021–26
- Table 6: International Business Machines Corporation: key facts
- Table 7: International Business Machines Corporation: Annual Financial Ratios
- Table 8: International Business Machines Corporation: Key Employees
- Table 9: International Business Machines Corporation: Key Employees Continued
- Table 10: International Business Machines Corporation: Key Employees Continued
- Table 11: Accenture plc: key facts
- Table 12: Accenture plc: Annual Financial Ratios
- Table 13: Accenture plc: Key Employees
- Table 14: Accenture plc: Key Employees Continued
- Table 15: Accenture plc: Key Employees Continued
- Table 16: Capgemini SE: key facts
- Table 17: Capgemini SE: Annual Financial Ratios
- Table 18: Capgemini SE: Key Employees
- Table 19: Capgemini SE: Key Employees Continued
- Table 20: Hewlett Packard Enterprise Company: key facts
- Table 21: Hewlett Packard Enterprise Company: Annual Financial Ratios
- Table 22: Hewlett Packard Enterprise Company: Key Employees
- Table 23: Hewlett Packard Enterprise Company: Key Employees Continued
- Table 24: South Africa size of population (million), 2017-21
- Table 25: South Africa gdp (constant 2005 prices, \$ billion), 2017-21
- Table 26: South Africa gdp (current prices, \$ billion), 2017-21
- Table 27: South Africa inflation, 2017-21
- Table 28: South Africa consumer price index (absolute), 2017-21
- Table 29: South Africa exchange rate, 2017-21



# **List Of Figures**

#### LIST OF FIGURES

Figure 1: South Africa IT services industry value: \$ billion, 2017–21

Figure 2: South Africa IT services industry category segmentation: \$ billion, 2017-2021

Figure 3: South Africa IT services industry geography segmentation: % share, by value, 2021

Figure 4: South Africa IT services industry value forecast: \$ billion, 2021-26

Figure 5: Forces driving competition in the IT services industry in South Africa, 2021

Figure 6: Drivers of buyer power in the IT services industry in South Africa, 2021

Figure 7: Drivers of supplier power in the IT services industry in South Africa, 2021

Figure 8: Factors influencing the likelihood of new entrants in the IT services industry in South Africa, 2021

Figure 9: Factors influencing the threat of substitutes in the IT services industry in South Africa, 2021

Figure 10: Drivers of degree of rivalry in the IT services industry in South Africa, 2021



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